



**Steve Sisolak**  
*Governor*



**Richard Whitley**  
*Director*

State of Nevada  
**Department of Health and Human Services**

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2020-2021 Governor Recommends Budget  
Budget Hearing  
Welfare and Supportive Services  
February 21, 2019

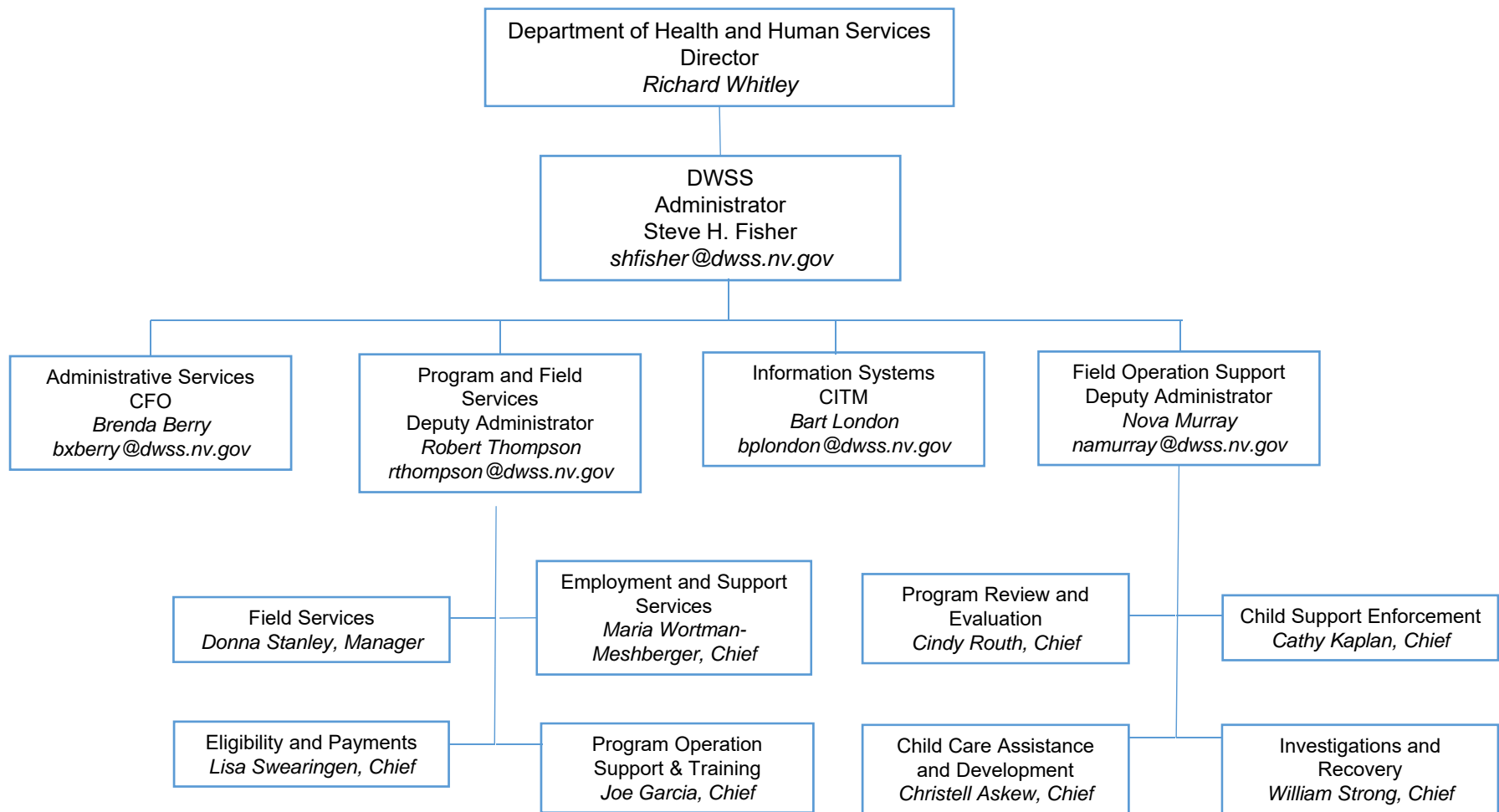


Helping People. It's who we are and what we do.

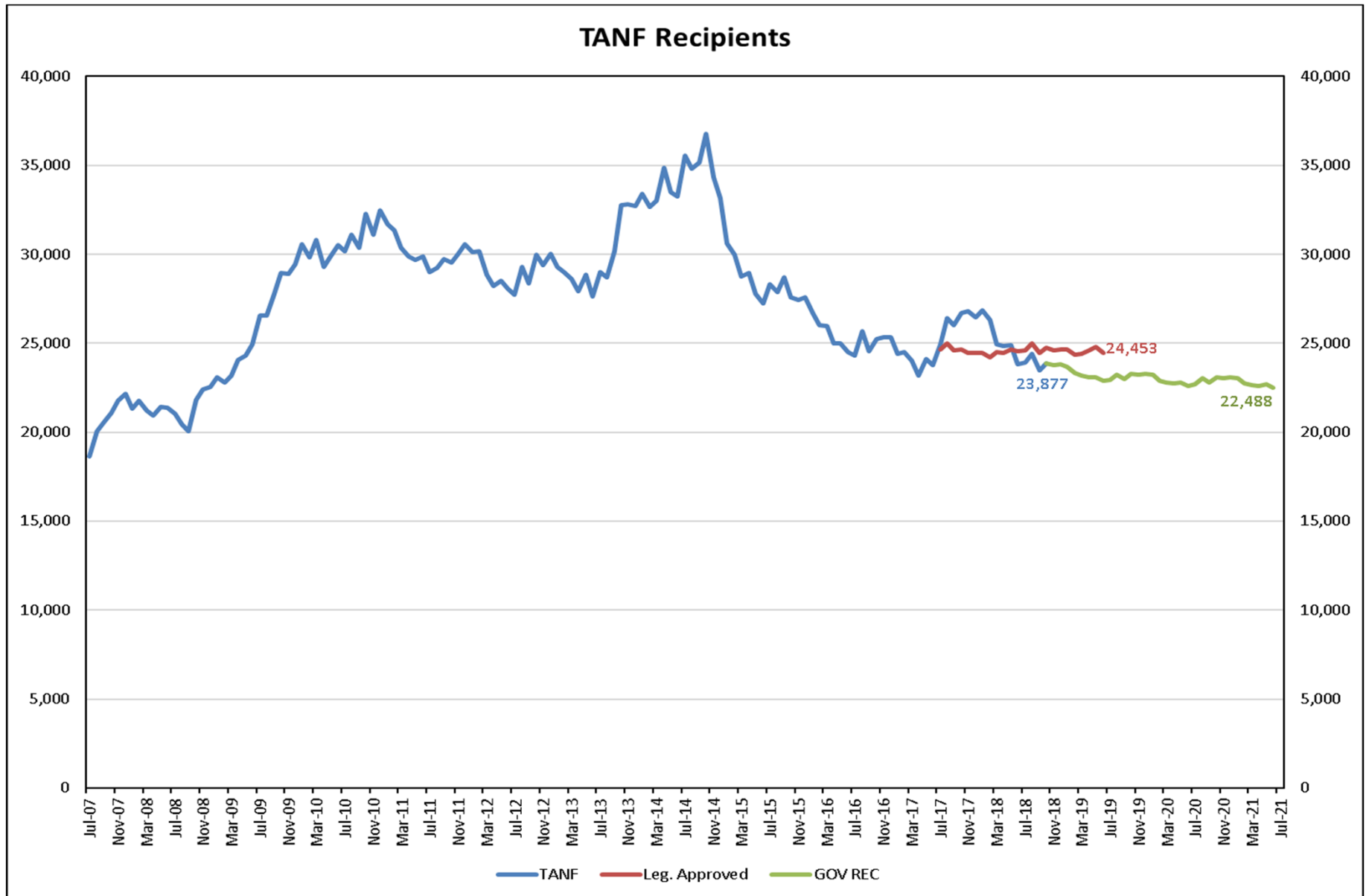
# Mission

The mission of the Division of Welfare and Supportive Services is to engage clients, staff, and the community to provide public assistance benefits to all who qualify and reasonable support for children with absentee parents to help Nevadans achieve safe, stable, and healthy lives.

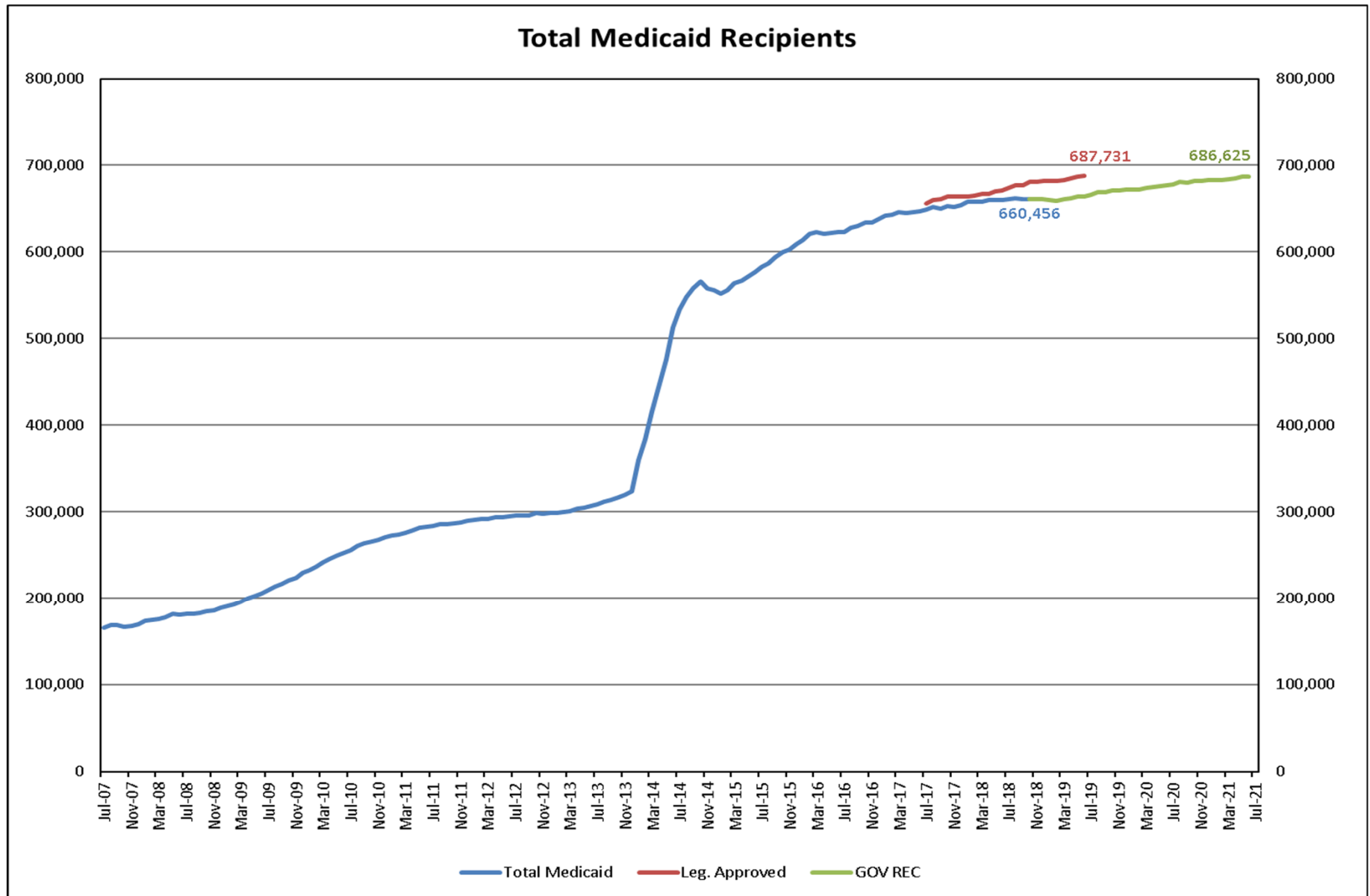
# DWSS Organizational Chart



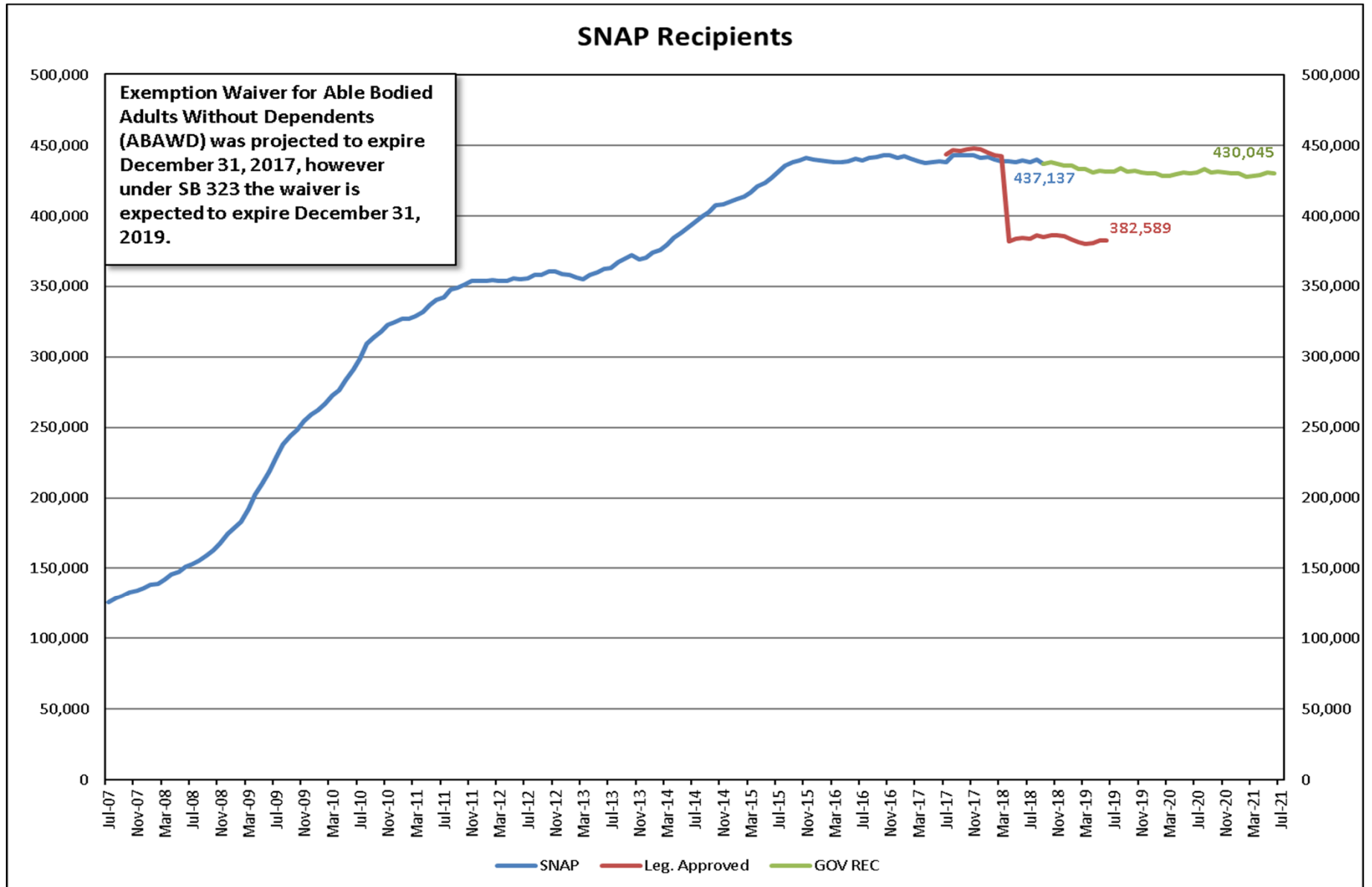
# TANF Projections



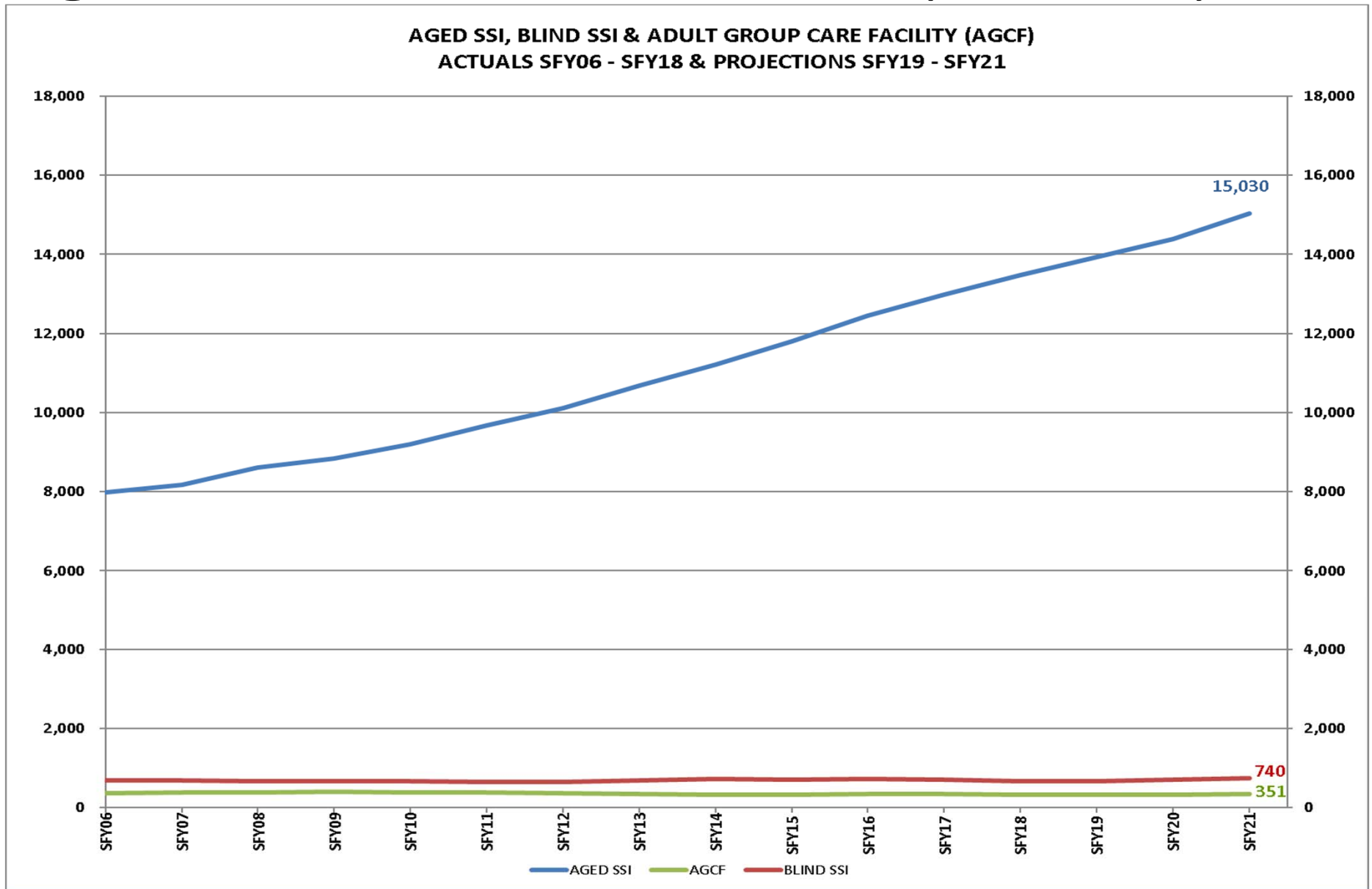
# Medicaid Projections



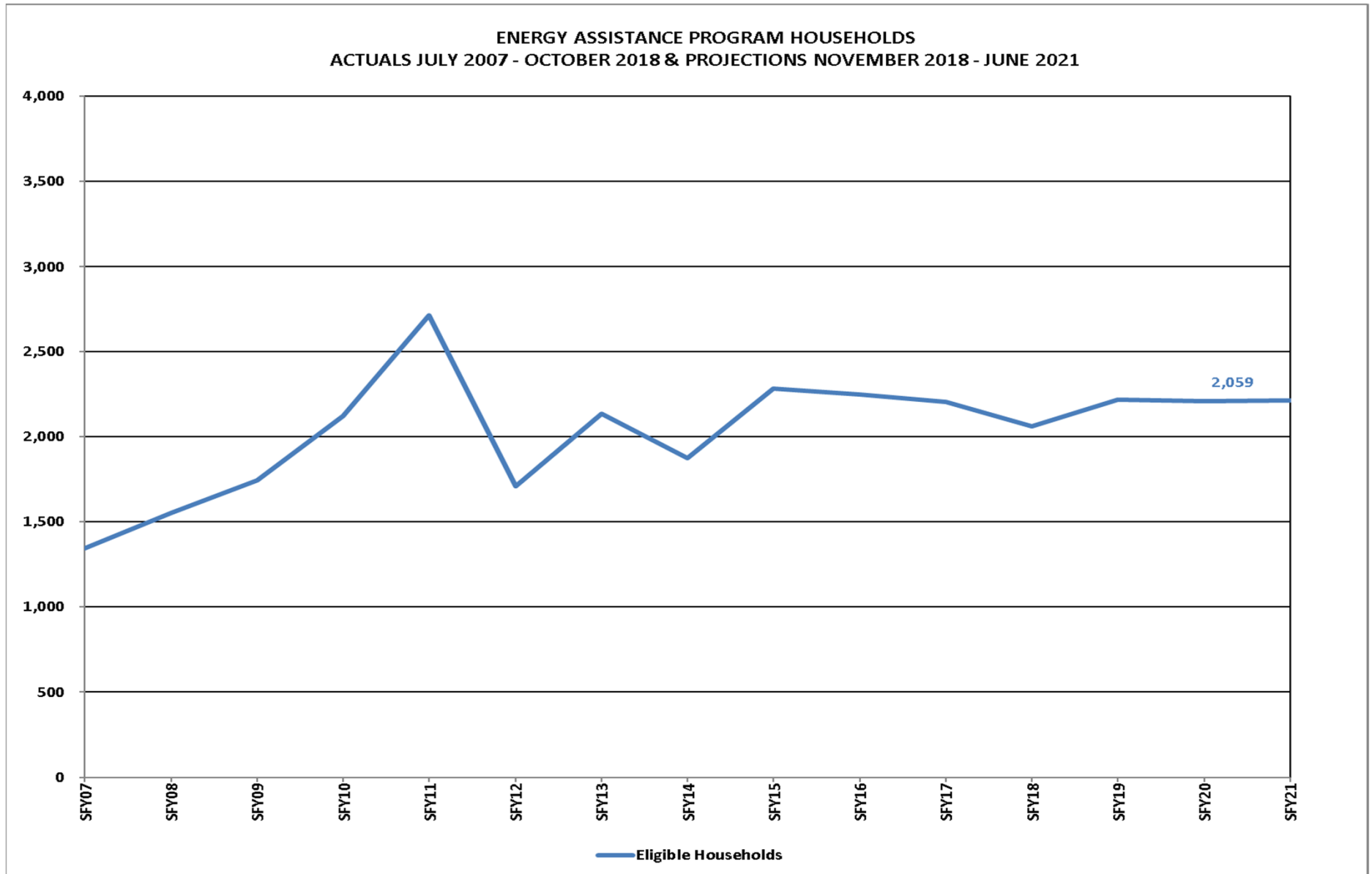
# SNAP Projections



# Aged, SSI, Blind SSI & Group Facility



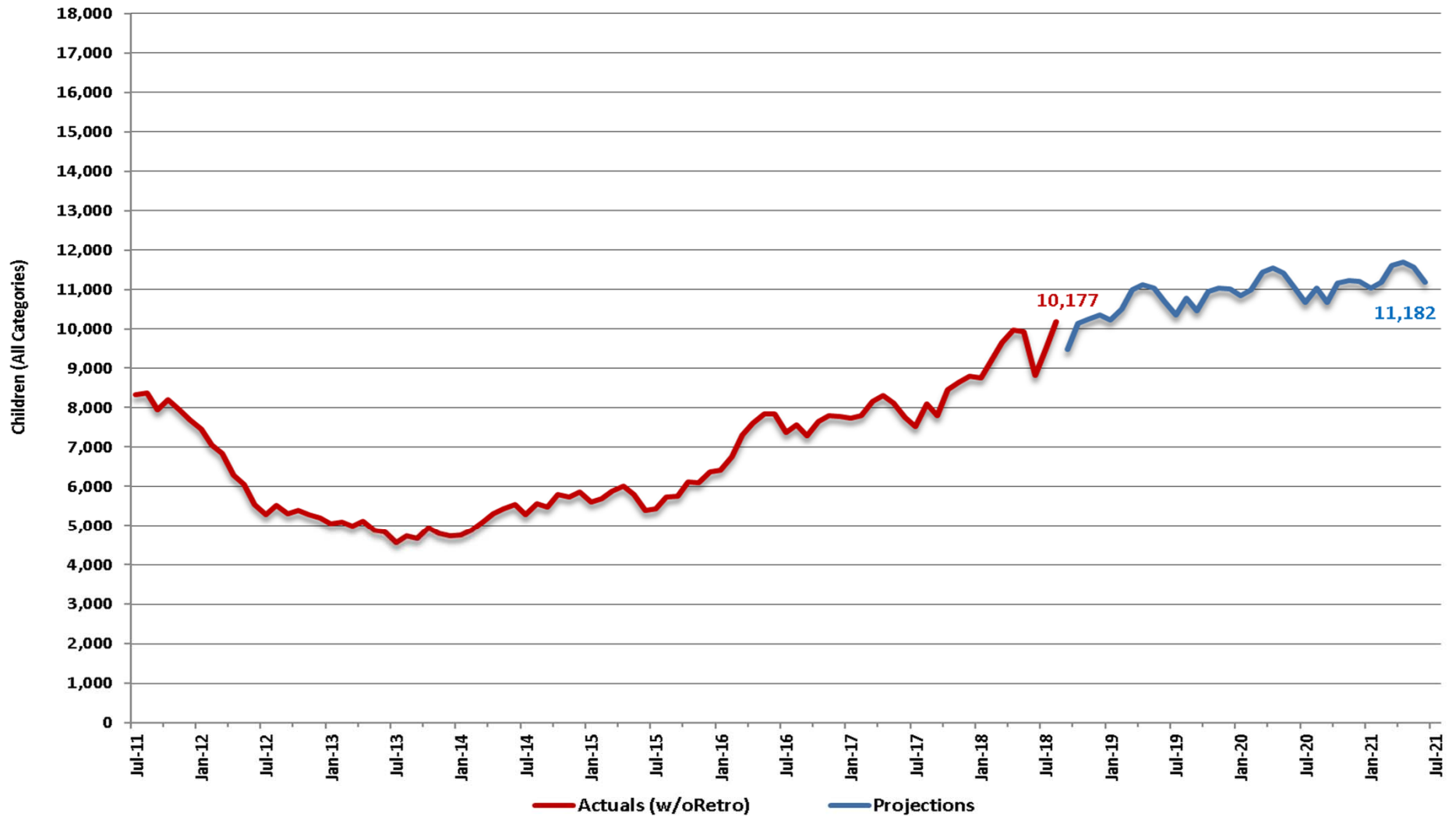
# Energy Assistance Program





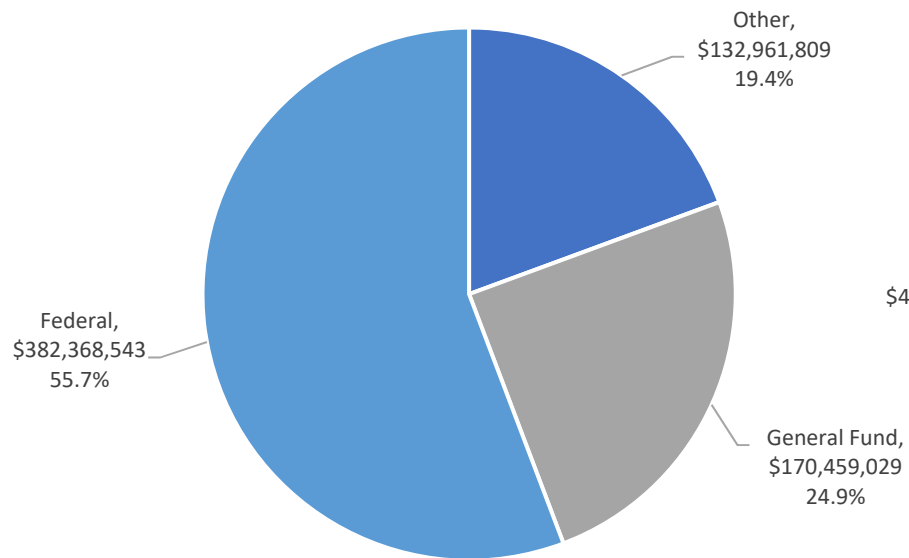
# Child Care Projections

CHILD CARE DEVELOPMENT FUND (w/o retros)  
Actuals July 2011 - August 2018 & Projections September 2018- June 2021



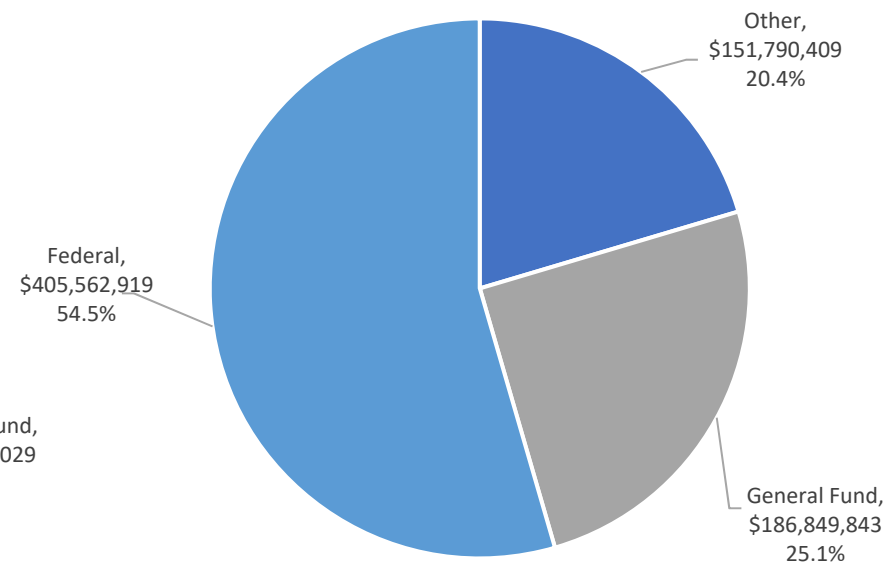
# DWSS Budgeted Funding Sources, 2018-19 and 2020-21 Biennium

Legislative Approved 2018-2019 Biennium



\$685,789,381

Governor Recommends 2020-2021 Biennium



\$744,203,171

# Summary by Budget Account

Governor Recommends Budget (G01)		Fiscal Year 2020				Fiscal Year 2021			
407	Welfare and Supportive Services	General Fund	Federal Funds	Other	Total	General Fund	Federal Funds	Other	Total
3228	Welfare Administration	12,139,841	24,662,346	9,854,329	46,656,516	12,461,275	24,903,487	10,342,516	47,707,278
3230	TANF	24,607,703	17,051,725	-	41,659,428	24,607,703	16,841,561	-	41,449,264
3232	Aged and Blind	10,817,560	-	-	10,817,560	11,243,680	-	-	11,243,680
3233	Field Services	41,276,251	36,716,267	50,772,397	128,764,915	42,966,929	38,258,781	52,909,794	134,135,504
3238	Child Support Enforcement	322,582	10,256,940	5,588,034	16,167,556	1,245,477	10,451,627	4,765,238	16,462,342
3239	Child Support Federal Reimb	-	26,100,812	279,184	26,379,996	-	27,185,450	274,064	27,459,514
3267	Child Care Assistance & Development	2,580,421	72,247,726	-	74,828,147	2,580,421	72,661,743	-	75,242,164
4862	Energy Assistance Program	-	14,158,535	8,443,612	22,602,147	-	14,065,919	8,561,241	22,627,160
	<i>Welfare's Total</i>	<i>91,744,358</i>	<i>201,194,351</i>	<i>74,937,556</i>	<i>367,876,265</i>	<i>95,105,485</i>	<i>204,368,568</i>	<i>76,852,853</i>	<i>376,326,906</i>

*Biennial Total*    186,849,843    405,562,919    151,790,409    744,203,171

# 3228 WELFARE ADMINISTRATION

## Overview

The Welfare Administration budget account funds the administrative expenses associated with ensuring public assistance programs including: Temporary Assistance for Needy Families (TANF), Medicaid, Children's Health Insurance Program (CHIP), Supplemental Nutrition Assistance Program (SNAP), Child Care, Energy Assistance, and Child Support are administered in accordance with federal and state regulations.

# 3228 WELFARE ADMINISTRATION

## Budget Information/Changes

- Enhancements

- E288 – Funds an interlocal agreement between the Division and the Silver State Health Insurance Exchange to satisfy compliance with federal regulations.

- SFY20 Total Cost - \$0

State General Fund - <\$14,060>

- SFY21 Total Cost - \$0

State General Fund - <\$28,120>

# BA 3230 Temporary Assistance for Needy Families (TANF)

## Overview

The TANF program provides cash assistance to low income families with children as the parents work toward becoming self-sufficient. The program's goal is to reduce the number of families living in poverty, through employment and community resources. TANF is a needs-based program for families with children under age 18 (or under age 19 if the child is in high school) who need financial support because of: death of a parent; parent is absent from the home; or, physical or mental incapacity or unemployment of parent.

# BA 3230 Temporary Assistance for Needy Families (TANF)

## Budget Information/Changes

- M200 Caseload Changes

- Average monthly TANF recipients are projected to decrease from 23,536 in fiscal year 2019 to 22,992 in fiscal year 2020 and 22,820 in fiscal year 2021.

- SFY20 Total Cost - <\$640,773>                      State General Fund - \$0
- SFY21 Total Cost - <\$852,044>                      State General Fund - \$0

- Transfers

- E229 – Requests transfer of TANF to the Division of Child and Family Services for the first 120 days of a youth's care.

- SFY20 Total Cost - \$517,852                      State General Fund - \$0
- SFY21 Total Cost - \$517,852                      State General Fund - \$0

# BA 3230 Temporary Assistance for Needy Families (TANF)

## Budget Information/Changes (cont.)

- Transfers

- E231 – Requests transfer to Aging and Disability Services for autistic children through the Autism Treatment Assistance Program.

- SFY20 Total Cost - \$2,109,256                      State General Fund - \$0
- SFY21 Total Cost - \$2,109,256                      State General Fund - \$0



# BA 3232 Assistance to Aged and Blind

## Overview

The State Supplemental Assistance Program provides an additional payment to low income aged and blind individuals receiving Supplemental Security Income (SSI) and provides adult group care facilities with a greater supplement to assist recipients in avoiding or delaying institutionalization. The federal government started the SSI program on January 1, 1974. The program is administered by the Social Security Administration and states were given the option to make payments in addition to the amount paid by the federal government. Nevada has paid a state supplement to the aged and blind since the start of the program. The prevention or delay of institutionalization results in cost savings for the Medicaid program.

# BA 3232 Assistance to Aged and Blind

## Budget Information/Changes

- M200 Changes to caseload
  - Average monthly cases are projected to increase from 15,192 in fiscal year 2019 to 15,708 in fiscal year 2020 and to 16,220 in fiscal year 2021.
    - SFY20 Total Cost - \$310,861 (100% State General Fund)
    - SFY21 Total Cost - \$678,163 (100% State General Fund)

# BA 3233 Welfare Field Services

## Overview

The Field Services budget provides staff salaries and operating expenses for the various programs administered by DWSS. This budget account primarily consists of Family Services Specialists who determine eligibility for the major program areas which include: Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Medicaid programs, and Children's Health Insurance Program (CHIP). Family Services Specialists and Social Workers provide employment and support services to assist the needy in overcoming barriers to self-sufficiency.

# BA 3233 Welfare Field Services

## Budget Information/Changes

- M200 - Average monthly client actions are projected to increase from 141,818 in fiscal year 2018 to 142,022 in fiscal year 2020 and 144,007 in fiscal year 2021.
  - SFY20 Total Cost - \$400,433      State General Fund - \$129,431
  - SFY21 Total Cost - \$1,409,673      State General Fund - \$457,224

# BA 3238 Child Support Enforcement

## Overview

The Child Support Enforcement (CSE) program is a family-first program intended to ensure families can achieve safe, stable, and healthy lives by making child support a more reliable source of income. Services are available to a parent with custody of a child whose other parent is living outside the home and are automatic for families receiving assistance under the Temporary Assistance for Needy Families (TANF) program. The program's goals are to ensure children have the financial and medical support of both their parents; to foster responsible behavior towards children; and, to emphasize the children's need to have both parents involved in their lives. In Nevada, this program is administered by DWSS and jointly operated with 9 participating county district attorneys' offices through cooperative agreements.

# BA 3238 Child Support Enforcement

## Budget Information/Changes

- M501 - Increases the annual fee received from custodial parents who have never received assistance under Title IV-A of the Social Security Act.
  - SFY20 Total State Share - \$91,540      State General Fund - \$0
  - SFY21 Total State Share - \$183,091      State General Fund - \$0
- E226 - Eliminates four vacant Administrative Assistant Positions due to improved efficiency.
  - SFY20 Total Cost - <\$137,976>      State General Fund - \$0
  - SFY21 Total Cost - <\$72,518>      State General Fund - \$0

# BA 3238 Child Support Enforcement

## Budget Information/Changes (cont.)

- E228 - Re-establishes 21 positions in fiscal year 2020 and additional 31 positions in fiscal year 2021, and associated costs, which were removed from adjusted base due to a state share of collections reserve shortfall.
  - SFY20 Total Cost - \$1,419,368      State General Fund - \$322,582
  - SFY21 Total Cost - \$3,614,430      State General Fund - \$1,245,477

# BA 3239 Child Support Federal Reimbursement

## Overview

The Child Support Federal Reimbursement budget account is used to pass through federal payments to participating district attorneys' offices for the federal share of costs and incentive payments associated with their local child support enforcement programs. Currently, 9 of the 17 Nevada district attorneys participate in the program under contract to provide intake, location of non-custodial parents, paternity establishment, financial and medical support order establishment, and other enforcement activities. This budget account was created in the 1999 budget process to separate the child support program's state administrative costs in budget account 3238 from the pass-through of federal funds to the local district attorneys.



# BA 3267 Child Assistance and Development

## Overview

The Child Care and Development program assists low-income families, families receiving temporary public assistance, and those transitioning from public assistance in obtaining child care so they can become or remain self-sufficient. The program is administered by the Division of Welfare and Supportive Services with service delivery through Children's Cabinet in Northern Nevada and Urban League in Southern Nevada.

# BA 3267 Child Assistance and Development

## Budget Information/Changes

- M200 - Average monthly number of children served are projected to increase from 10,370 in fiscal year 2019 to 10,988 in fiscal year 2020 and 11,060 in fiscal year 2021.
  - SFY20 Total Cost - \$3,370,451                      State General Fund - \$0
  - SFY21 Total Cost - \$3,691,170                      State General Fund - \$0
  
- M502 – Adds funding for federal requirements to reimburse child care providers based on the 75<sup>th</sup> percentile of the 2015 market rate.
  - SFY20 Total Cost - \$5,167,656                      State General Fund - \$0
  - SFY21 Total Cost - \$5,210,904                      State General Fund - \$0

# BA 3267 Child Assistance and Development

## Budget Information/Changes (cont.)

- E246 - Adds two Quality Rating and Improvement System (QRIS) coaches to increase the number of providers enrolled in the QRIS program. This is a companion to E246 in Department of Education.
  - SFY20 Total Cost - \$125,562                      State General Fund - \$0
  - SFY21 Total Cost - \$125,562                      State General Fund - \$0

# BA 4862 Energy Assistance Program

## Overview

The Energy Assistance Program (EAP) provides supplemental assistance to eligible Nevadans to help meet their heating and cooling needs. The EAP provides payments for eligible households, which can be applied to either the heating provider, the cooling provider, or split between the two.

The federal funding is received through a Low Income Energy Assistance block grant. The other funding is Universal Energy Charge revenue received from the Public Utilities Commission.

# BA 4862 Energy Assistance Program

## Budget Information/Changes

- M200 - Average monthly decrease in current and arrearage households from 2,218 in fiscal year 2019 to 2,207 in fiscal year 2020 and 2,214 in fiscal year 2021.
  - SFY20 Total Cost - <\$136,403>                      State General Fund - \$0
  - SFY21 Total Cost - <\$80,102>                      State General Fund - \$0
- E227 - Funds business process re-engineering services to gain efficiencies in the eligibility process.
  - SFY20 Total Cost - \$88,740                      State General Fund - \$0
  - SFY21 Total Cost - \$34,740                      State General Fund - \$0

# One Shot Initiative

## **Child Support Replacement System**

This technology request replaces the Child Support Enforcement system to improve the effectiveness and quality of the Child Support Program and increase child support collections for Nevada families.

- **Project Status**

All vendors have been onboarded, both the Planning phase and the Requirements Validation and Verification are complete and the project is on scope and within budget.

Total Cost - \$50,117,098

State General Fund - \$16,862,690

# Bill Draft Requests

BDR #	NRS	Description	Impact
19A4071982 Policy, SB33	686A.300	Insurance Claims data matching allows the Child Support Enforcement Program to identify and, if appropriate, seize assets of delinquent child support obligors.	States that have mandated insurance claims matching, report increased support collections for participating families.
19A4071991 Policy, SB17	425.540 502.114	Existing Nevada law provides for suspension of recreational licenses for failure to comply with child support orders. BDR removes the court order requirement. Additionally, existing law prohibits the suspension of recreational licenses that expire less than six months from the date of issuance. BDR removes the six month provision.	The Child Support Program may see an increase in collections for participating families.
19A4072091 Budget	425.3847	Increases the annual fee imposed on each case that receives Title IV-D child support services but have never received public assistance under Title IV-A of the Social Security Act. Relates to the M501 decision unit in BA 3238.	If implemented, this regulation increases the annual fee from \$25 to \$35 for custodial parents who have never received assistance under Title IV-A.

# APPENDIX



# ACRONYMS

ABAWDs	Able Bodied Adults Without Dependents	FAME	Food Stamps, TANF, Medicaid Eligibility (non IV–D part of NOMADS)	PE	Presumptive Eligibility
ACA	Affordable Care Act	FFP	Federal Financial Participation	PERM	Patient Error Rate Measurement
ACF	Administration for Children & Families (HHS–FEDERAL)	FMAP	Federal Medical Assistance Percentages	PFO	Parental Financial Obligation
ADH	Administrative Disqualification Hearing	FNS	Food and Nutrition Services (FEDERAL; part of USDA)	PLS	Parent Locator Service (Child Support)
AGCF	Adult Group Care Facility	FPL	Federal Poverty Level	PRE	Program Review and Evaluation
AJS	Applicant Job Search	FPLS	Federal Parent Locator Services (Support Enforcement)	PRWORA	Personal Responsibility & Work Opportunity Reconciliation Act (1996)
AMPS	Application Modernization and Productivity Services	FTI	Federal Tax Information	QC	Quality Control
A/R	Authorized Representative	FY	Fiscal Year	QDWI	Qualified Disabled Working Individuals
BPR	Business Process Re-engineering	IEVS	Income & Eligibility Verification System (Data Networking of ESD, IRS, SDX, Buy-In, BENDEX with Welfare Systems)	QI-1s	Qualifying Individuals (MAABD)
BUY-IN	Payments by a Public Assistance Agency of Medicare Part A & B Insurance Premiums	IFG	Individual and Family Grant (Disaster Assistance)	QI-2s	Qualifying Individuals (MAABD)
CAP	Corrective Action Plan	IPV	Intentional Program Violation (SNAP)	QMB	Qualified Medicare Beneficiary
CCDBG	Child Care Development Block Grant	I&R	Investigations and Recovery (DWSS)	RC	Relative Caregiver
CCDF	Child Care Development Fund	LIHEA	Low Income Home Energy Assistance	RD	Redetermination
COLA	Cost Of Living Adjustment	LPR	Lawful Permanent Resident	RMS	Random Moment Sampling
CR	Caretaker Relative	MAABD	Medical Assistance to the Aged, Blind and Disabled (Nevada's MEDICAID Program)	ROE	Review of Eligibility
CSEP	Child Support Enforcement Program	NCP	Noncustodial Parent	SAOR	State Agency Operations Review (SNAP)
CSU	Customer Service Unit	NCSEA	National Child Support Enforcement Association	SLMB	Special Low-Income Medicare Beneficiaries
CWEP	Community Work Experience Program (component of <u>JOBS</u> )	NEON	New Employees of Nevada	SNAP	Supplemental Nutrition Assistance Program
DFSP	Disaster Food Stamp Program	NOD	Notice Of Decision	SSG	Self Sufficiency Grant
DISC	Document Imaging System Center	NOMADS	Nevada Operations of Multi-Automated Data Systems	SSP	Self Sufficiency Plan
DO	District Office	NPLS	Nevada Parent Locator Service (SEP)	STARS	Serving Teens Achieving Real-Life Success
DWIP	Disabled Waiver Initiative Program	OASIS	Online Automated Self-Sufficiency Information Systems	SUA	Standard Utility Allowance (FS)
DWSS	Division of Welfare and Supportive Services	OCSE	Office of Child Support Enforcement (FEDERAL)	TANF	Temporary Assistance for Needy Families
EA	Emergency Assistance	PAO	Program Area Office (Child Support)	UIFSA	Uniform Interstate Family Support Act
EAP	Energy Assistance Program	PARIS	Public Assistance Reporting Information	USDA	U.S. Department of Agriculture
EBT	Electronic Benefit Transfer	PDC	Professional Development Center	VRU	Voice Response Unit
E-DRS	Electronic Disqualified Recipient System (SNAP)			IV-A	AFDC Eligibility Program (Title IV-A of the Social Security Act)
EFT	Electronic Funds Transfer			IV-D	Support Enforcement Program (Title IV-D of the Social Security Act)
EITC	Earned Income Tax Credit				
E&P	Eligibility & Payments Unit				
E&SS	Employment and Support Services Unit				
E&T	Employment and Training Programs				

**Nevada Division of Welfare & Supportive Services  
TANF Block Grant  
Current Source & Use of Funds**

**Includes Cash Assistance Caseload Projections for FY18-21 as of :**

**2/01/19**

Source of Funds	SFY18 Actual	SFY19 Projected	SFY20 REQUESTED	SFY21 REQUESTED
Block Grant (1)	43,762,394	43,762,394	43,762,394	43,762,394
Contingency Funds (2)	4,870,939	4,870,939		-
MOE (includes 3230 & 3267 GF)	27,188,122	27,188,122	27,188,122	27,188,122
				<hr/>
Total Available Funds	75,821,455	75,821,455	70,950,516	70,950,516
Use of Funds				
Cash Assistance (CA)	38,930,109	36,150,248	35,569,705	35,358,434
Work Support Benefits	2,088,388	2,966,167	2,337,553	2,340,965
Other State Assessments	18,235	17,805	12,859	10,554
Child Care MOE	2,580,420	2,580,420	2,580,420	2,580,420
Child Care Benefits	1,125,055	7,538,159	5,000,000	5,000,000
Other State Programs	1,003,137	1,375,000	1,112,203	1,112,203
PreK		4,644,463		
Transfer to DCFS - Emergency Assist			517,852	517,852
Transfer to ADSD – ATAP			2,109,256	2,109,256
Emergency Assistance		3,400,000		
Work Activities		3,626,000		
Family & Children Services		1,539,761		
Eligibility & Program Support	14,483,018	15,390,356	14,220,735	14,766,194
Administration & Systems	7,647,451	8,098,316	7,070,746	8,425,500
				<hr/>
Total Funds Expended	67,875,813	87,326,695	70,531,329	72,221,378
Carry Forward	31,791,856	39,737,498	28,232,257	28,651,444
Funding Surplus (Deficit)	7,945,642	(11,505,240)	419,187	(1,270,862)
				<hr/>
<b>Remaining Grant</b>	<b>39,737,498</b>	<b>28,232,257</b>	<b>28,651,444</b>	<b>27,380,582</b>
Avg Cost Per Month (30 days)	3,390,641	5,011,548	3,611,934	3,752,771
TANF 90 Day Reserve	10,171,923	15,034,643	10,835,802	11,258,314
				<hr/>
Avg Days of Grant Funding Remaining	352	169	238	219
				<hr/>

(1) Represents total Block Grant in current fiscal year.

(2) Contingency funds represent prior federal fiscal year award; they appear in subsequent state fiscal year. \$4.87 million has been awarded in FFY17 and will be reflected in SFY18. \$4.87 million has been awarded in FFY18 and will be reflected in SFY19.

(3) Excludes penalties of \$19.5M for FFY 2007 through FFY 2017 which would reduce the block grant if assessed; however, the division has requested a waiver from ACF to eliminate the penalties for those years. The division does not anticipate further All Family Work Participation (WPR) penalties, as the projections indicate the future All Family WPR will meet the requirements.

**Nevada Division of Welfare & Supportive Services  
Child Care Development Fund  
Current Source & Use of Funds - Displayed as Millions  
Based on April 2018 Caseload Projections for FY20-21**

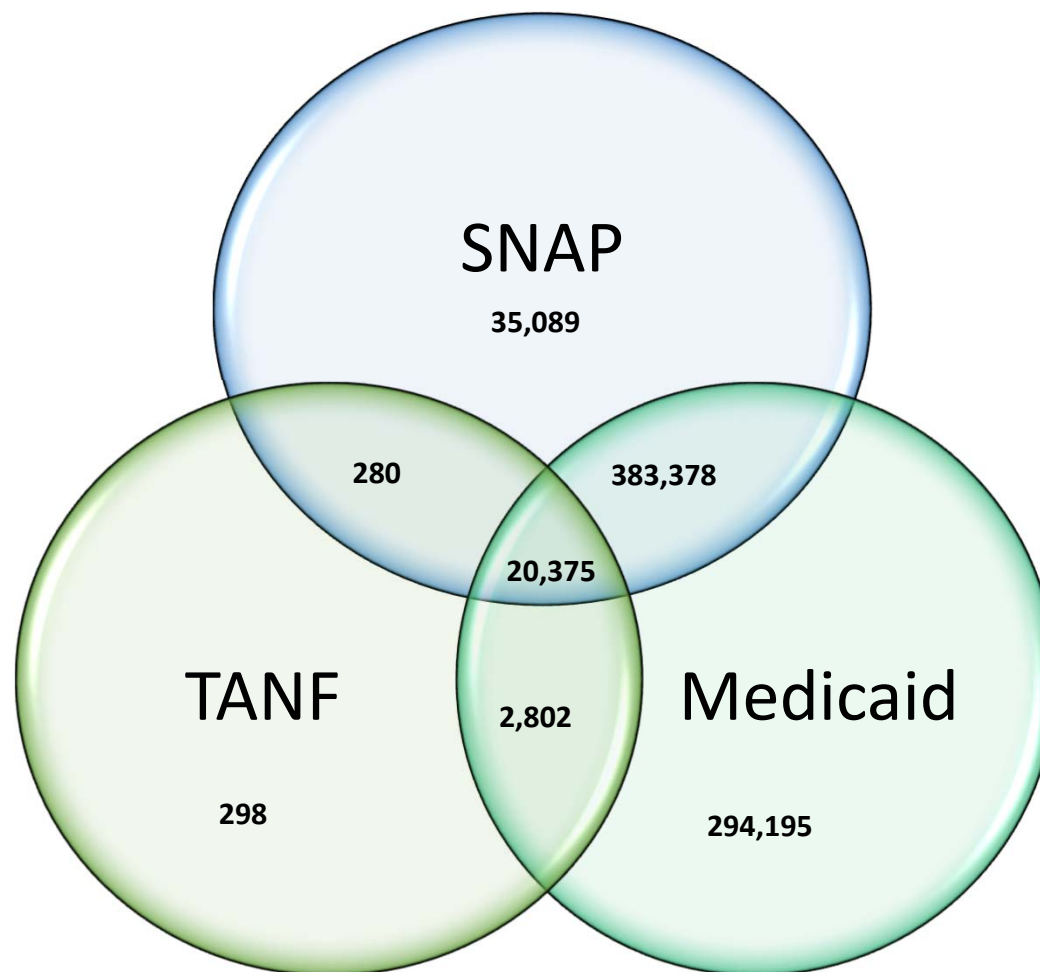
	SFY18	SFY19	SFY20	SFY21
	ACTUAL	Leg Approved	GOV REC W/Rate Increase	GOV REC W/Rate Increase
<b>Source of Funds</b>				
• Discretionary	26,225,366	26,820,682	27,429,511	28,052,161
• Supplemental Award	20,822,955	20,948,567		
• Mandatory	2,580,422	2,580,422	2,580,422	2,580,422
• Matching	15,196,514	15,196,514	15,196,514	15,196,514
• Child Care PR&E Grant	74,992			
• TANF	2,082,299	7,538,159	5,000,000	5,000,000
• General Fund	2,580,421	2,580,421	2,580,421	2,580,421
Total Available Funds	69,562,969	75,664,765	52,786,868	53,409,518
<b>Use of Funds</b>				
• Personnel	199,992	324,337	425,339	444,515
• Operating Expenses	269,621	430,777	277,650	308,524
• Administrative Costs	6,225,044	7,625,876	7,848,684	7,900,165
• Licensing	1,387,718	1,542,705	1,750,596	1,750,596
• Child Care Assistance (April 2016 R&S Caseload Projections)				
At Risk Subsidy Certificates	23,155,639	28,147,202	30,830,658	30,783,430
At Risk - Wraparound contracts	3,495,215	3,618,029	3,579,542	3,601,789
NEON	9,578,229	13,153,644	13,226,043	13,319,107
• Discretionary Subsidy Certificates	1,773,001	2,536,360	2,794,985	2,969,734
• Discretionary Slots contracts	2,420,897	2,761,129	2,718,589	2,744,994
• Rate Increase (Per WP C45986 approved at Jan IFC)		3,190,264	10,145,784	10,784,136
• Quality Initiatives (NDE Sub-grant)	4,722,514	5,225,573	6,037,301	6,037,301
Quality Initiatives (NDE New Coaches)			125,562	125,562
Quality Initiatives (NDE TANF)				
Market Rate Increase QRIS (TANF)	955,170	2,865,511	5,000,000	5,000,000
Market Rate Increase QRIS (CC FUNDS)		2,171,225	167,656	210,904
PR&E Grant	67,778			
• Administration & Program Support (3228/3233)	1,198,949	1,114,219	848,376	963,638
Total Funds Expended	55,449,767	74,706,851	85,776,765	86,944,395
Carry Forward from Previous Year	29,140,654	43,253,856	44,211,770	11,221,873
Funding Surplus / (Deficit)	14,113,202	957,914	(32,989,897)	(33,534,877)
<b>Remaining Grant</b>	43,253,856	44,211,770	11,221,873	(22,313,003)
Child Care Reserve - 30 day	4,405,779	6,010,536	6,933,029	7,030,331

Numbers represent budget accounts 3267, 3228, and 3233

# Position Summary

Budget	Current	Additional	Reduction	Total FTE
3228 - Welfare Administration	235	0	0	235
3233 - Field Services	1702.51	22	0	1724.51
3238 - Child Support Enforcement Program	121	0	-4	117
3267 - Child Care Assistance and Development	5	0	0	5
4862 - Energy Assistance Program	37	0	0	37
<b>Total FTE</b>	<b>2100.51</b>	<b>22</b>	<b>-4</b>	<b>2118.51</b>

# RECIPIENTS BY PROGRAM



Program	Recipients
Medicaid	700,750
TANF	23,755
SNAP	439,122

*Note: August 2018 data is used in the diagram above. 736,417 unique individuals are in at least one of the three programs. Medicaid totals include retroactive cases.*

# BA 3233 Staffing



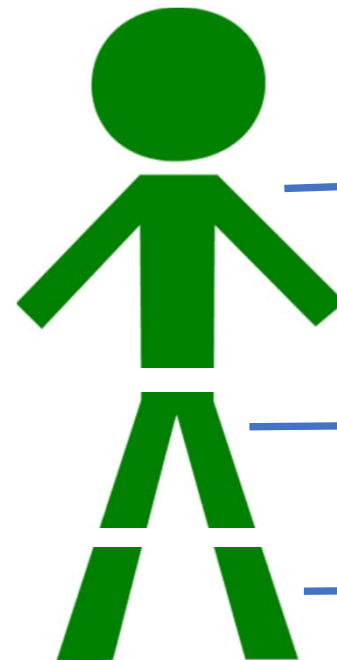
**736,417 Unique Individuals**  
participating in at least one of 3  
Programs

generate



**An average of 144,007**  
Unduplicated Transactions  
Per Month

Each task takes an average of 54.02  
minutes to complete



58% Eligibility Tasks

19% Clerical Tasks

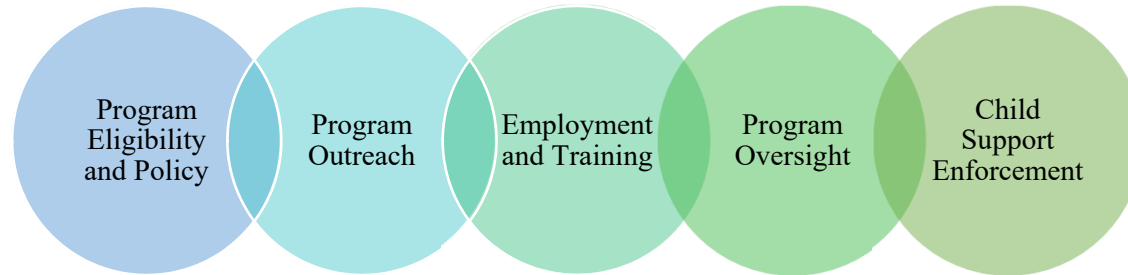
23% Supervision and  
Oversight

# Staffing Increase BA3233 M200

## STAFFING BASELINE METHODOLOGY

Eligibility Tasks - as of 11/20/18; E&T as of October 2018							
		Average Monthly Number of Tasks Received	Transaction Time (in minutes)* Caseload for NEON	FTE's Required to Complete (A X B / 60 / 130) or Monthly Recipients / Caseload Size	Current FTE	Difference FTE	Data Source
		(A)	(B)				
Eligibility	Call Center FSS Calls	34,492	36	161	157	4	FSS's completing eligibility tasks via call center Transaction time = pathOS data
	pathOS Processing	103,859	55	732	722.51	10	Weighted average of various Pathos tasks measured in PathOS and reported monthly
Total		138,350		893	879.51	14	52%
<b>Section II: Employment and Training (E&amp;T)</b>							
Case Management	NEON & SNAP E&T Cases	5,657	146	106	94	12	6%
<b>Section III: All Clerical Support</b>							
	All Clerical Positions			333	341	-9	19%
<b>Section IV: Supervision, Management, Oversight and Support Assignments</b>							
	All Social Service Managers, Supervisors, QA staff, training staff, test staff, BPR staff, and Academy attendees			393	388	5	23%
<b>GRAND TOTAL 3233 POSITIONS NEEDED</b>				<b>1,725</b>	<b>1,702.51</b>	<b>22</b>	<b>100.00%</b>

# Summary of Agency Operations



**Program Eligibility and Policy:** provides program eligibility and associated policies for the Supplemental Nutrition Assistance Program, Temporary Assistance for Needy Families, Medicaid including Medical Assistance to the Aged, Blind and Disabled, Child Care Subsidy and Energy Assistance.

**Program Outreach:** providing staff in the community to better connect people with available state and community resources by providing program access to the population at entry/exit points within other community partners and entities. Additionally, provide support for Community Health and Wellness programs to encourage eating healthy and being active.

**Employment and Training:** provides employment, education development, job preparation, and training services to help individuals gain their highest level of self-sufficiency to reduce or eliminate their need for public assistance and to become employed in in-demand career pathways.

**Program Oversight:** provides detection, investigation, and prosecution for program fraud in all programs administered by DWSS and associated debt recovery. Measure casework errors and provide corrective action to improve local administration of programs, including evaluation of the results to develop training, improve staff feedback, and training delivery to improve the quality of products and services.

**Child Support Enforcement:** provides five basic services: (1) locating parents who have an obligation to support their children; (2) establishing paternity for children born outside of marriage; (3) establishing financial and medical support orders; (4) enforcing support orders; and (5) collecting and distributing support payments.

**Administrative Services:** provides agency wide support via fiscal services, human resources and information technology.



# SNAP Program Cost And Economic Effect

**Total SNAP Benefits Issued and Impact to Nevada and Select Counties for State Fiscal Years 2011 Through 2014. Per the USDA Economic Research Service every \$5.00 in SNAP benefits generates \$9.00 in economic activity (or \$1.00 = \$1.80)**

	BENEFITS ISSUED	IMPACT TO AREA*
<b>STATEWIDE</b>		
SFY 11	\$477,682,415	\$859,828,347
SFY 12	\$518,493,663	\$933,288,593
SFY 13	\$524,977,366	\$944,959,259
SFY 14	\$527,560,395	\$949,608,711
<b>CLARK</b>		
SFY 11	\$361,796,661	\$651,233,990
SFY 12	\$396,077,309	\$712,939,156
SFY 13	\$407,289,726	\$733,121,507
SFY 14	\$411,425,030	\$740,565,054
<b>WASHOE</b>		
SFY 11	\$65,155,881	\$117,280,587
SFY 12	\$68,596,712	\$123,474,081
SFY 13	\$67,836,187	\$122,105,137
SFY 14	\$68,279,787	\$122,903,617
<b>CARSON CITY</b>		
SFY 11	\$11,416,610	\$20,549,897
SFY 12	\$11,873,505	\$21,372,309
SFY 13	\$11,510,775	\$20,719,395
SFY 14	\$10,530,362	\$18,954,652
<b>RURAL</b>		
SFY 11	\$39,313,263	\$70,763,873
SFY 12	\$41,946,137	\$75,503,047
SFY 13	\$38,340,678	\$69,013,220
SFY 14	\$37,325,216	\$67,185,389