

**Nevada Department of Health and Human Services  
Director's Office, Grants Management Unit**

*Helping People – It's who we are and what we do*



**2019 Annual Report**

(Fund for a Healthy Nevada, Problem Gambling, Children's Trust Fund)

**July 1, 2018 through June 30, 2019**

The Department of Health and Human Services (DHHS) promotes the health and well-being of Nevadans through the delivery or facilitation of essential services to ensure families are strengthened, public health is protected, and individuals achieve their highest level of self-sufficiency.

The Department of Health and Human Services (DHHS), Grants Management Unit (GMU) resides within the Director's Office. The mission of the Grants Management Unit is to help families and individuals in Nevada reach their highest level of self-sufficiency by supporting the community agencies that serve them through engagement, advocacy and resource development.

To reach this goal, collaborations with primary care providers, Federally Qualified Health Centers (FQHCs), other health centers/providers and community collaborations are required to address the clients holistically. A holistic approach recognizes the connection of health care to social services as equal partners in planning, developing programs, and monitoring clients to ensure their needs are met. Social determinates include factors like socio-economic status, education, the physical environment, and access to services.

Underserved, low-income, and disparate populations are at a higher risk of developing health problems because of a greater exposure to health and social risks. Access to services for this population is strained and requires innovative approaches on behalf of community organizations to address these issues. Access barriers may include transportation limitations, cultural and linguistic differences, disabilities, and many other factors that may impede clients from accessing services. The GMU manages programs to mitigate these barriers through a variety of community organizations funded by the Fund for a Healthy Nevada (FHN), Problem Gambling, and the Children's Trust Fund.

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## The Fund for a Healthy Nevada

The Fund for a Healthy Nevada (FHN) was created in 1999 under Nevada Revised Statute (NRS) 439.620 using a portion of the State’s share of the Master Settlement Agreement (MSA) with the tobacco industry. Several changes related to FHN occurred with Senate Bill (SB) 421 in June 2011, including the following:

- The Department of Health and Human Services (DHHS) is required to consider recommendations submitted by the Grants Management Advisory Committee (GMAC), the Nevada Commission on Aging (CoA), and the Nevada Commission on Services for Persons with Disabilities (CSPD) when proposing a plan for allocation of FHN funds to programs. The GMAC, CoA, and CSPD must seek community input on needs when developing their recommendations; and
- The provision related to Children’s Health was revised to broaden the kinds of projects that may be supported with these funds. The revised legislation covers “programs that improve the health and well-being of residents of this state, including, without limitation, programs that improve health services for children.”

The Grants Management Unit conducts (or works through other DHHS divisions to conduct) a Request for Application (RFA) to award subgrants for programs addressing: Tobacco Prevention and Cessation, Health & Wellness, and Disability (Respite & Independent Living) programs.

All unspent awards in the below table revert to the fund initially obligated from, per Nevada Revised Statute 439.630 the Grants Management Unit reports the following:

<b>Funds Awarded and Expended</b>		
<b>Grant Category</b>	<b>Awarded</b>	<b>Expended</b>
Wellness Grants	\$2,000,847	\$1,973,894
Disability Grants	\$1,509,974	\$1,323,081
Tobacco Grants	\$1,108,405	\$1,107,971
FQHC Incubator	\$500,000	\$367,501
Family Resource Centers	\$1,373,053	\$1,341,611
Differential Response	\$1,349,998	\$1,327,805
Problem Gambling*	\$1,440,391	\$1,273,990
Children’s Trust Fund*	\$821,892	\$770,804

\* not funded by Fund for a Healthy Nevada

## Wellness Grants and Projects – Food Security (Fund for a Health Nevada)

In State Fiscal Year 2019 (SFY19) the Grant Management Unit administered funding for hunger services and worked collaboratively with the Governor’s Council on Food Security (GCFS). With this collaboration the GCFS goals from the *Food Security in Nevada: Nevada’s Action Plan* were incorporated to align funding with the goals of the Council. This collaborative relationship will continue with the transition of the funding to the Office of Food Security (occurring July 2019).

### Distribution of Funds and Accountability

The Grants Management Unit (GMU) is directly responsible for administering certain grants in the Wellness and Disability Services categories of the FHN statute.

Distribution of FHN funds in SFY19 was aligned with the results of the 2016 Statewide Community Needs Assessment conducted in accordance with NRS 439.630.

In SFY19, \$2,550,847\* was distributed by the GMU to Food Security programs. All grantees were required to submit progress and financial reports to the GMU. Most grantees met or exceeded projected goals and outcomes. Specific information on expenditures and progress for individual grantees are below.

*\* Food Security projects were also supported with Title XX funds in the amount of \$550,000, bringing the total amount of funds expended for these programs to \$2,550,847.*

### Key Activities

Food security grants administered by the GMU in SFY19 include four (4) Hunger One-Stop Shops that collectively provided services in every county in the state. As envisioned in *Food Security in Nevada: Nevada’s Action Plan*, the one-stop shops provide individuals and families with food to meet their immediate needs and help them find long-term solutions such as enrollment in federal benefit programs, job readiness, and employment. There was increased emphasis on distribution of fresh food throughout the state. The hallmark of these projects is collaborative partnerships among two or more community agencies. Overall, the Hunger One-Stop Shops projected serving 79,531 unduplicated clients in SFY19, but significantly exceeded expectations by serving 108,907. To ensure greater alignment with hunger projects, this program transitioned to the Division of Public and Behavioral Health, Office of Food Security for the upcoming SFY 20-21.

### Major Activities Planned

- Subrecipients will continue to work with a number of statewide partners, offering food and case management services to support the health of vulnerable Nevadans.
- Two (2) annual collaboration calls will be conducted to share activity progress, success and barriers.
- Collaboration with the Chronic Disease Prevention and Health Promotion Evaluation and Surveillance Unit to continue efforts in assessing long-term health outcomes.

Grantee Performance

<p><b>Catholic Charities of Northern Nevada (CCNN) HUNGER ONE-STOP SHOP</b>                  The project offers a one-stop shop approach to food and other social service agencies, bringing these resources together in one location. CCNN provides service to all rural Nevada, and acquired funding previously designated for Elko county in SFY19. (Blended Funding - \$918,620 FHN Wellness and \$550,000 Title XX.)  <b>\$1,468,620 / \$1,452,863</b></p>	
<p><b>Outcome #1</b>  <b># Goal/Actual #/</b>  <b>Annual %</b></p>	<p>Through the provision of food assistance to 66,069 goal of unduplicated people, served 70,522. CCNN surveyed 472 and 472 reported skipping fewer meals.</p> <p><b>66,069 goal unduplicated</b>  <b>70,522 Actual 107%</b>  <b>472 Actual/100%</b></p>
<p><b>Outcome #2</b>  <b># Goal/Actual #/</b>  <b>Annual %</b></p>	<p>Through the provision of food assistance referrals to 17,297 people, 26% will be successfully linked to one or more federal food assistance programs and be approved for service.</p> <p><b>17,297 Goal</b>  <b>1,886 Actual/11%</b></p>
<p><b>Outcome #3</b>  <b># Goal/Actual #/</b>  <b>Annual %</b></p>	<p>Through the provision of 4,922,574 meals in FY19 the project will increase the number of meals provided to low-income families by 468,678 (10%) as compared to the 4,627,567 meals provided in FY16.</p> <p><b>4,922,574 Goal</b>  <b>1,469,197 Actual/30%</b>  <b>(CCNN indicates the application overestimated the deliverables)</b></p>
<p><b>Money Management, Inc.(MMI) HUNGER ONE-STOP SHOP</b>                  This program is a collaboration of five strong community-based nonprofit agencies. MMI will continue to expand its coordinated efforts in increasing access not only to food but to comprehensive services that will stabilize families and move them toward financial self-sufficiency. MMI works with 3 community partners to distribute the services to Clark County. <b>\$631,134/\$624,943</b></p>	
<p><b>Outcome #1</b>  <b># Goal/Actual #/</b>  <b>Annual %</b></p>	<p>Through the provision of food assistance to 13,416 unduplicated people MMI surveyed 4,670 and 4,509 reported skipping fewer meals.</p> <p><b>3,775 Goal</b>  <b>13,416 Actual/281%</b>  <b>4,670 Surveyed</b>  <b>4,508 skipped fewer meals</b></p>
<p><b>Outcome #2</b>  <b># Goal/Actual #/</b>  <b>Annual %</b></p>	<p>Through the provision of food assistance referrals to 9,021 people, 3,429 (38%) will be successfully linked to one or more federal food assistance programs and be approved for service.</p> <p><b>9,021 Goal</b>  <b>8,436 Actual/93%</b></p>
<p><b>Outcome #3</b>  <b># Goal/Actual #/</b>  <b>Annual %</b></p>	<p>Through the provision of 892,242 meals in FY19 the project will increase the number of meals provided to low-income families by 79,283 (9%) as compared to the 876,646 meals provided in FY18.</p> <p><b>892,242 Goal</b>  <b>1,244,828 Actual/139%</b></p>

<p><b>Northern Nevada Food Bank (NNFB) Prescription Pantry</b>          NNFB provides food as good medicine, linking food-insecure patients to food pantries where a doctor’s prescription for food will be filled with a generous food package, including foods appropriate for the food-insecure patient with diabetes or cardiovascular disease in Washoe County.</p> <p><b>\$296,961/\$289,180</b></p>	
<p><b>Outcome #1</b>  <b># Goal/Actual #/          Annual %</b></p>	<p>Through the provision of food assistance to 25,239 unduplicated people FBNN surveyed 1,927 and 1,301 reported skipping fewer meals.</p> <p><b>9,537 Goal</b>  <b>25,239 Actual</b>  <b>1,927 Surveyed</b>  <b>1,301 Skipped fewer meals</b>  <b>4,508 skipped fewer meals</b></p>
<p><b>Outcome #2</b>  <b># Goal/Actual #/          Annual %</b></p>	<p>Through the provision of food assistance referrals to 260 unduplicated individuals served at least 52% or 260 people, will be linked to one or more federal food assistance programs and be approved for service.</p> <p><b>260/100%</b></p>
<p><b>Outcome #3</b>  <b># Goal/Actual #/          Annual %</b></p>	<p>Through the provision of 886,983 meals in FY19, the project will increase the number of meals provided to low-income families by 219,964 (24%) as compared to the 667,019 meals provided in FY18.</p> <p><b>886,893 Goal</b>  <b>1,271,750 Actual/143%</b></p>
<p><b>NyE Communities Coalition (NyECC) HUNGER ONE-STOP SHOP</b>          NyECC delivers a system of food delivery, nutritional awareness, and linkages to services in Nye, Esmeralda, and Lincoln Counties.</p> <p><b>\$154,132/\$154,054</b></p>	
<p><b>Outcome #1</b>  <b># Goal/Actual #/          Annual %</b></p>	<p>Through the provision of food assistance to 150 unduplicated people, 120 (80%) of the 150 surveyed will report they did not need to skip meals after receiving services for at least one month.</p> <p><b>150 Goal</b>  <b>219 Surveyed</b>  <b>152 Skipped fewer meals</b></p>
<p><b>Outcome #2</b>  <b># Goal/Actual #/          Annual %</b></p>	<p>Through the provision of food assistance referrals to 150 people, 120 (80%) will be successfully linked to one or more federal food assistance programs and be approved for service.</p> <p><b>150/100%</b></p>
<p><b>Outcome #3</b>  <b># Goal/Actual #/          Annual %</b></p>	<p>Through the provision of 275,000 meals the project will increase the number of meals provided to low-income families by 66,517 (31%) as compared to the 210,000 meals provided in FY17.</p> <p><b>275,000 Goal</b>  <b>283,558 Actual/103%</b></p>

## Disability Grants & Projects (Fund for a Healthy Nevada)

The Fund for a Healthy Nevada Disability Program is aligned with the 2014 Integration Plan from the Nevada Aging and Disability Services Division "...to adopt and implement a person-centered framework for the delivery of services." This program funds three (3) types of disability programs: 1) Respite; 2) Independent Living and 3) Positive Behavior Support

### Distribution of Funds and Accountability

- **Respite Care** is intended to alleviate stress by providing temporary relief for the primary caregiver of a person or persons with disabilities of any age. Total Funded \$639,972 / Total Expended \$516,932
- **Independent Living** provides direct services to individuals with disabilities such as adaptive resources, life skills training, transportation and transitional housing. Total Funded \$550,002 / Total Expended \$518,780
- **Positive Behavior Support** is an empirically validated, function-based approach to developing and employing a plan of support for individuals whose disability is accompanied by a problem behavior and focuses on educative strategies to expand the individual's behavior repertoire resulting in an enhanced lifestyle and minimized problem behaviors. Total Funded \$320,000 / Total Expended \$287,369

### Major Activities Planned

Over the next 18 months, program staff will be working with the subgrantees to develop stronger performance measurements that will assist them in sustainability planning.

Additionally, the GMU will be taking a close look at how these funds are used, contrast them to the 2019 needs assessment and other (potential) funding streams to inform the next Request for Application (January 2021) for similar services.

### Grantee Performance

<b>Board of Regents, Nevada System of Higher Education, University of Nevada, Reno, Center for Excellence in Disabilities: PATH TO INDEPENDENCE (P21) (Washoe County)</b> P21 provides inclusive postsecondary education (PSE) opportunities to students with intellectual disabilities (ID). The three components funded: academic and social activities, independent living, and employment.  \$59,450/\$57,627	
<b>Outcome #1</b> # Goal/Actual #/ % % Goal / %	Number of students served in P21, the number of unduplicated focus individuals served. 48/42/88% 100%/88%
<b>Outcome #2</b> Goal %	Percent of P21 students who believe that their self-sufficiency has been increased due to the program, percent of individuals who reported improved self-sufficiency as a result of the training or services (# with increase in self-sufficiency [Total achieved]/# that were surveyed [Total possible]. Goal Percentage: 92%
<b>Outcome #3</b> Goal % / Completed Goal %	At the end of every two semesters survey: students, parents, instructors, coaches and mentors regarding their satisfaction with P21 program; percent of individuals who reported being satisfied or very satisfied with training or services / percentage of satisfaction survey completed. Goal Percentage: 98% / 93%

<p><b>Outcome #4</b> # Goal/Actual #/ % % Goal / %</p>	<p>Number of P2I students who have a work experience during the year.</p> <p>12/33/275% 100%/ 275%</p>
<p><b>Outcome #5</b> Goal %</p>	<p>Percent of students and their supervisors who were satisfied with their work experiences.</p> <p>Goal Percentage: 75%</p>
<p><b>University of Nevada, Reno, Center for Excellence in Disabilities. POSITIVE BEHAVIOR SUPPORT NV (PBS) (Statewide)</b> PBS provides training and technical assistance to parents and caregivers of individuals with disabilities to decrease challenging behavior and increase quality of life. This project is a true statewide initiative with services coordinated and provided in each of three regions across the state (Reno, Elko and Las Vegas).</p> <p>\$320,000/\$287,369</p>	
<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>Through the provision of trainings and on-site consultation/technical assistance, 185 unduplicated focus individuals will be served.</p> <p>185/188/102% 100%/102%</p>
<p><b>Outcome #2</b> # Goal/Actual #/ % % Goal / %</p>	<p>Through the provision of satisfaction surveys to training participants 1,018 family members will be surveyed of those 1,018 at least 888 will be returned. 92% will indicate positive responses through expressing that they found the training valuable and/or were satisfied overall with the training session as measured by the survey.</p> <p>888/887/100% 100%/92%</p>
<p><b>Outcome #3</b> # Goal/Actual #/ % % Goal / %</p>	<p>Reach 10 Rural Communities</p> <p>10/10/100% 100%/100%</p>
<p><b>Dignity Health-Helping Hands program, dba St. Rose Dominican Hospitals Independent Living (Clark County)</b> Helping Hands of Henderson provides free transportation services to medical appointments, grocery shopping, and other important errands for clients 60 years of age and older residing in Henderson, Nevada.</p> <p>\$55,973/ \$55,973</p>	
<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>57 Clients of Helping Hands of Henderson will provide 950 one-way rides or medical appointments, grocery stores, pharmacies, food banks and other important errors.</p> <p>Number Unduplicated Clients: 228/213/93% Number of one-way rides: 950/2,104/221%</p>
<p><b>Outcome #2</b> # Goal/Actual #/ % % Goal / %</p>	<p>Out of 48 respondents assessed 48 respondents will report an increased level of self-sufficiency as a result of the transportation services.</p> <p>48/50/104% 100%/104%</p>
<p><b>Outcome #3</b> # Goal/Actual #/ % % Goal / %</p>	<p>Of the 48 clients to be surveyed, 95% will report being satisfied or very satisfied with services being provided by the program.</p> <p>48/54/112% 95%/112%</p>

<p><b>CitiCare/Sierra Nevada Transportation Coalition Independent Living-TRANSPORTATION SERVICES (Washoe County)</b></p> <p>The program provided 823 non-ADA service area paratransit rides to people with disabilities and use as match to double those rides with federal funds. CitiCare will partner with local organizations to provide 1,500 free bus tickets so people with disabilities can access needed resources.</p> <p>\$28,330/\$28,137</p>	
<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>Provide 440 RTC ACCESS rides as match for a Federal Transportation Administration (FTA) 5310 grant that provides non-ADA service area rides to people with significant disabilities who live in the outlying areas.</p> <p>440/626/142% 100%/142%</p>
<p><b>Outcome #2</b> # Goal/Actual #/ % % Goal / %</p>	<p>Provide 400 two-ride RTC RIDE tickets and 20 ten-ride RTC ACCESS books to Northern Nevada HOPES (NNH) for their patients with disabilities in need of transportation to critical services, including food security and medical services.</p> <p>400/547/136% 100%/136%</p>
<p><b>Outcome #3</b></p>	<p>Provide \$13,350 in Lyft vouchers in a (\$40 in vouchers for \$10) pilot program, including both First/Last mile (FMLM) and destination transportation.</p> <p>\$13,350/\$13,320</p>
<p><b>Clark County Social Services Independent Living-TRANSITION TO HEALTHY LIVING (Clark County)</b></p> <p>Sixty (60) unduplicated clients will be served each year of the grant period, with services and/or in bridge housing, for a total of 120 clients (July 1, 2017 – June 30, 2019); Fifty-four (54) will be assessed or surveyed.</p> <p>\$193,721/\$167,583</p>	
<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>Forty-six (46) clients, annually, will have increased self-sufficiency (as indicated by an increase in income, education, employment) during their participation in the program, and they will be able to maintain housing three months post-exit, as a result of the services provided from this program.</p> <p>46/69/164% 100%/ 164%</p>
<p><b>Outcome #2</b> # Goal/Actual #/ % % Goal / %</p>	<p>At the time of exit from bridge housing, forty-three (43) clients will report their satisfaction with services provided by this project.</p> <p>43/33/76% 100%/76%</p>
<p><b>Foundation for Positively Kids, Inc. POSITIVELY KIDS SKILLED RESPITE PROGRAM (Clark County)</b></p> <p>This project will provide in-home skilled respite care for children who are severely disabled including children who are medically fragile, medically dependent and/or developmentally delayed. We also serve children who have severe autism and children with Down Syndrome where parents/caregivers need a break from constant care demands.</p> <p>\$99,840/\$99,840</p>	

<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>The number of unduplicated children to be served in Respite Care is 60. At least 120 family members will benefit from the respite care. All families are routinely surveyed throughout the period of receiving services. In general, an average of 80% of the families' report reduced stress as a result of the services.</p> <p>60/15/25% 80%/100%</p>
<p><b>Outcome #2</b> # Goal/Actual #/ % % Goal / %</p>	<p>A minimum of 60 families will be assessed throughout their time of receiving services. An average of 75% of families will report fewer medical emergencies and more time to care for other family members or the ability to work. 45 families will report positive results.</p> <p>60/15/25% 70%/100%</p>
<p><b>Outcome #3</b> # Goal/Actual #/ % % Goal / %</p>	<p>All 60 families receive surveys during the program. 80% of families (48) annually report being satisfied or very satisfied with services provided.</p> <p>60/15/25% 80%/100%</p>
<p><b>Accessible Space Inc. (Washoe County, Clark County and Carson City)</b></p> <p>Accessible Space Inc. Nevada provides comprehensive person-centered case management and life skills training to individuals with disabilities in their homes and in the community. Their goal is to supports persons in obtaining their highest level of independence.</p> <p>\$82,288/\$79,903</p>	
<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>68 clients served, of the 68, 28 demonstrated Behavior improvement.</p> <p>68/68/100% 100%/100%</p>
<p><b>Outcome #2</b> Goal %</p>	<p>55 Clients were surveyed, of the 55, 49 reported satisfaction</p> <p>100%/89%</p>
<p><b>Nevada Rural Counties RSVP, Inc. RURAL RSVP RESPITE CARE PROGRAM (Carson, Churchill, Douglas, Elko, Esmeralda, Eureka, Humboldt, Lander, Lincoln, Lyon, Mineral, Nye, Pershing, Storey, Washoe and White Pine)</b></p> <p>Volunteers provide family caregivers who care for elders or adult family members with disabilities essential regular breaks from the sometimes-overwhelming responsibilities of 24/7 care to attend to their own needs. The one cared for at home is provided with a safe environment and person-centered care.</p> <p>\$228,038/\$110,974</p>	
<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>For SFY19, RSVP volunteers will provide 10,800 hours of in-home respite care services to 120 unduplicated families (caregivers, their elders and adult family members with disabilities, and immediate family members). The number of families that will be assessed before respite services begin and again six (6) months after services are rendered is 130. The number of families surveyed annually who will report a reduction in family stress levels as a result of RSVP respite services is 130. The percent of positive results is 85%.</p> <p>130/93/72% 85%/72%</p>

<p><b>Outcome #2</b> # Goal/Actual #/ % % Goal / %</p>	<p>(a) For Q1 Q2, Q3, Q4 FY 2018/2019, 93 families were assessed during initial intake in FY2018/2019, surveyed six (6) months after services are rendered, and then 130 families will be surveyed annually thereafter. RSVP will be mailing the annual survey September 2019. (Counts include families which comprises a Caregiver and Care Recipient. If counted separately, served 93 family Caregivers and 93 family Care Recipients for a total of 186 individuals).</p> <p>(b) One hundred-seventeen (117) families will report in follow up surveys RSVP's respite care services helped them to avoid a crisis and maintain a stable household.</p> <p>(c) The percent of positive results is 90%. (Enter the count for each quarter in the shaded areas below.)</p> <p>93/89/104% 90%/104%</p>
<p><b>Outcome #3</b> Goal %</p>	<p>(a) During SFY19, 130 unduplicated families will complete client satisfaction surveys six (6) months after service begins.</p> <p>(b) One hundred-seventeen (117) families will report they are satisfied or very satisfied with services provided by RSVP respite care volunteers.</p> <p>(c) The percent of positive results is 95%. (Of the 93 surveys completed – 89 reported positive results which is 96% of those surveyed reported positive results).</p> <p>442 Clients completed the client satisfaction survey. 430 Clients reported satisfaction. 100%/97%</p>
<p><b>Northern Nevada RAVE Family Foundation Respite Program (Washoe County)</b> The Northern Nevada RAVE Family Foundation, RAVE Family Center, JR, and teen RAVE center-based programs. \$166,310/\$166,310</p>	
<p><b>Outcome #1</b></p>	<p>Through the provision of respite 120 unduplicated families who have primary caregiving responsibilities, 85% will report reduction in family stress levels as a result of services, as measured by pre-and post-respite surveys.</p> <p>85% (180 families) of the families surveyed reported a reduction in family stress levels as a result of respite through the RAVE programs. 1 % had no opinion (32 families did not report)</p>
<p><b>Outcome #2</b></p>	<p>A minimum of 75% of children enrolled with RAVE programs will receive respite care monthly.</p> <p>An average of 60% of children enrolled with RAVE programs received care in Q4. (63% April, 65% May, 51% June)</p>
<p><b>Outcome #3</b></p>	<p>75% of youth volunteers will report that their time volunteering with RAVE has impacted their life in a positive way.</p> <p>50% (230 volunteers) reported that their time volunteering with RAVE has impacted their life in a positive way. 50% (234 volunteers) did not complete the survey.</p>
<p><b>Olive Crest Foster Family Agency RESPITE PROGRAM (Clark County)</b> Provides respite care services to parents, adoptive parents, and legal guardians with children who have a developmental disability, autism, emotional and behavioral needs (mental health diagnosis), or special education involvement. \$145,784/\$139,808</p>	

<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>Through the provision of respite vouchers to 230 children/160 unduplicated families who have primary care giving responsibilities for a child with special needs, 90% of the families completing the survey will report reduction in family stress levels as measured by the service surveys.</p> <p>160/160/100% 100/100</p>
<p><b>Outcome #2</b></p>	<p>Through the completion and return of service surveys, at least 95% (160 families served) will report the services helped them avoid a crisis and maintain a stable household. 160 families will be completing survey.</p> <p>95% reported the services helped.</p>
<p><b>Outcome #3</b></p>	<p>Through the completion and return of post-respite surveys, at least 95% (160 families) will report they are satisfied with services. This will be indicated by a response of "satisfied" or "very satisfied".</p> <p>100% indicated they were "satisfied or "very satisfied"</p>
<p><b>Blindconnect, Inc. (Clark County)</b> Angela's House provides 90 hours of intensive blindness skills training that helps participants gain or regain independence and self-sufficiency.</p> <p>\$35,109/\$34,679</p>	
<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p>Blindconnect will Serve 24 blind and legally blind adults.</p> <p>24/16/66% 100%/ 66%</p>
<p><b>Outcome #2</b></p>	<p>At least 96% of the participants will demonstrate improved self-sufficiency during the program.</p> <p>94% Demonstrated improved self-sufficiency.</p>
<p><b>Outcome #3</b></p>	<p>At least 96% of the participants will indicate satisfaction with the program when surveyed three months after completion of the program.</p> <p>100% of the participants indicated that they were satisfied with the program.</p>
<p><b>Nevada Rural Counties RSVP Program, Inc.- Independent Living (Carson, Churchill, Douglas, Elko, Esmeralda, Eureka, Humboldt, Lander, Lincoln, Lyon, Mineral, Nye, Pershing, Storey, Washoe and White Pine)</b> Rural RSVP volunteers provide escorted door-to-door transportation services to low income transit dependent elders and adults with disabilities. Providing them easy and reliable access to lifesaving services.</p> <p>\$95,131/\$94,878</p>	
<p><b>Outcome #1</b> # Goal/Actual #/ % % Goal / %</p>	<p><b>Rural RSVP will serve at least 400 unduplicated clients.</b></p> <p><b>400/399/99%</b> <b>100%/99%</b></p>
<p><b>Outcome #2</b> # Goal/Actual #/ % % Goal / %</p>	<p><b>The number of clients that will complete client satisfaction surveys.</b></p> <p><b>235/399/100%</b> <b>100%/100%</b></p>

## Tobacco Grants & Projects

The Fund for a Healthy Nevada Tobacco Funds are granted through the Division of Public and Behavioral Health, Chronic Disease Prevention and Health Promotion (CDPHP). The mission of the CDPHP Section is to “maximize the health of Nevadans by improving policy, systems and environments that influence quality of life.” The Tobacco Control Program (TCP), within CDPHP, aims to reduce death and disability from tobacco use, for the overall improvement of public health in the state of Nevada. The program focuses on reducing tobacco-related disease, disability, and death through educating and preventing, delaying or inhibiting the onset of use, eliminating disparities, eliminating exposure to secondhand smoke, and promoting cessation.

## Distribution of Funds and Accountability

In 2017, the Tobacco Control Program (TCP) released a Request for Application (RFA) from the Fund for a Healthy Nevada (FHN), with the intent to award organizations for tobacco control efforts.

Organizations throughout the state were awarded \$1,108,405. Applicants awarded grant funding worked on one or more of the following goals:

- Goal 1: Prevent initiation among youth and young adults
- Goal 2: Eliminate non-smoker’s exposure to second-hand smoke
- Goal 3A: Promote quitting among youth and young adults (applicable to the Quitline vendor)
- Goal 3B: Promote health system changes to support tobacco cessation (specific to local health authorities and coalitions)
- Goal 4: Surveillance of tobacco use and disparities

The following organizations received funding from the Fund for a Healthy Nevada to work on tobacco control goals:

1. Carson City Health and Human Services (CCHHS) \$74,004 / \$73,570
2. National Jewish Health (NJH) \$205,978 / \$205,978
3. Southern Nevada Health District (SNHD) \$489,291 / \$489,291
4. Washoe County Health District (WCHD) \$218,583 / \$218,583
5. Nevada Statewide Coalition Partnership (NSCP) \$120,549 / \$120,549
  - ≈ *Churchill Community Coalition (CCC)*
  - ≈ *Frontier Community Coalition (FCC)*
  - ≈ *Healthy Communities Coalition (HCC)*
  - ≈ *Nye Community Coalition (NyECC)*
  - ≈ *Partners Allied for Community Excellence (PACE)*
  - ≈ *Partnership Douglas County (PDC)*

## Key Activities

**Carson City Health and Human Services:** a) Successfully provided technical assistance to Western Nevada College (WNC) on implementing and enforcing the comprehensive tobacco-free policy at all three WNC campuses; b) Organized campus events to provide education and information supporting WNC’s tobacco-free policy implementation; and c) Provided outreach and education to educators, youth, and community-based groups about the burden and dangers of tobacco and electronic cigarette use.

**Nevada Statewide Coalition Partnership** represents a partnership between the following six rural coalitions: CCC, FCC, HCC, NyECC, PACE, and PDC: a) Reached out to local businesses, local event organizers, and parks and recreation offices to promote smoke-free events and explore the adoption of smoke-free policies; b) Collaborated to establish an electronic referral system at Southern Lyon Medical Center in Lyon County to facilitate referrals to the Nevada Tobacco Quitline (NTQ); and c) Worked collaboratively with the Nevada Tobacco Prevention Coalition (NTPC) to prioritize and implement goals of the Nevada Tobacco Control Plan.

**Washoe County Health District:** a) Educated and provided educational materials to an additional three institutes of higher education and trade schools in Northern Nevada about the benefits of tobacco-free and smoke-free campuses; b) Disseminated more than 440 mailers to Washoe County tobacco retailers promoting the [responsibletobaccoconv.com](http://responsibletobaccoconv.com) website. [Responsibletobaccoconv.com](http://Responsibletobaccoconv.com) is a training website dedicated to educating retailers on how to properly and responsibly sell tobacco products; and c) Provided education and policy guidance to multi-unit property owners, resulting in over 5,451 units becoming smoke-free. As needed, the properties received signage to support their smoke-free efforts.

#### Major Activities Planned

**National Jewish Health:** Evidence-based telephonic counseling services will continue to be available for tobacco users residing in Nevada. Limited funds will restrict Nicotine Replacement Therapy (NRT) availability to the following vulnerable populations: the uninsured, American Indian, and pregnant/postpartum women. However, in support of the Tips for Smokers Campaign sponsored through the Centers for Disease Control, NRT shipments were opened to all callers (upon eligibility and availability) excluding Medicaid beneficiaries, from July through September 2019. Nevada Tobacco Quitline screened Medicaid callers and = triaged those callers to their own cessation services.

**Partnership Douglas County (PDC)** will be the designated leading authority for all rural coalitions and will be the lead support for oversight of fiscal and programmatic activities. PDC and the rural coalitions, including, CCC, FCC, HCC, NyECC, and PACE will focus on policies, partnerships, and intervention strategies to occur at the community level to impact social norms and behavior change statewide. The community coalitions will focus on one objective specific to preventing initiation among youth and young adults and one objective specific to eliminating exposure to second-hand smoke, focusing on policies most appropriate to the coalition's region.

**Southern Nevada Health District:** Activities to support prevention of tobacco product initiation to be led by SNHD include: formation of a youth advocacy council, social venue counter-marketing, youth training, online media strategies, and youth advocacy. Activities will be culturally and linguistically tailored and designed to address social norms and perceptions around combustible and emerging tobacco product use among youth. To reduce access to tobacco products the staff will facilitate the following: community mobilization, tobacco retailer assessments, and dissemination of assessment results to stakeholders. Staff will meet with higher education campus stakeholders to provide technical assistance and advocate to support policy implementation and promote cessation resources. Staff will continue to educate decision makers on the benefits of adopting a comprehensive smoke-free jurisdiction, increase the number of multi-housing units that have a smoke-free policy, and expand tobacco-free policy at worksites, meeting venues, and high-profile events.

Grantee Performance

Agency and Geography Served					
Description of Data	Carson City Health & Human Services (Carson City)	National Jewish Health (Quitline Vendor)	Southern Nevada Health District (Clark County)	Washoe County Health District (Washoe County)	Nevada Statewide Coalition Partnership (six rural coalitions)
<b>Total Funds Expended</b>	\$73,570	\$205,978	\$489,291	\$218,583	\$120,549
<b>Goal 1: Prevent Initiation</b> (how many objectives and percentage met)	3 Obj* /100%	N/A	3 Obj* /100%	3 Obj* /100%	3 Obj* (combined) /100%
<b>Goal 2: Eliminate Secondhand Smoke Exposure</b> (how many objectives and percentage met)	1 Obj* /100%	N/A	1 Obj* /100%	3 Obj* /100%	3 Obj* (combined) /100%
<b>Goal 3a: Promote Quitting</b> (how many objectives and percentage met)	N/A	2 Obj* /100%	N/A	N/A	N/A
<b>Goal 3b: Promote Health Systems Change</b> (how many objectives and percentage met)	2 Obj* /100%	N/A	2 Obj* /100%	1 Obj* /100%	*
<b>Goal 4: Surveillance of Tobacco Use &amp; Disparities</b> (how many objectives and percentage met)	N/A	N/A	1 Obj* /100%	N/A	N/A

\* Tobacco Addendum: located at [http://dhhs.nv.gov/Programs/Grants/Links\\_to\\_GMU\\_Reports\\_and\\_Grantee\\_Documents/](http://dhhs.nv.gov/Programs/Grants/Links_to_GMU_Reports_and_Grantee_Documents/)

## Federally Qualified Health Center Incubator Grants & Projects

With approval from the 2017 Legislative session, the Grant Management Unit (GMU) utilized the Fund for a Healthy Nevada to initiate pilot projects for the Federally Qualified Health Clinic (FQHC) Incubator Grant. The incubator funds are designed to develop resources needed to create a sustainable model of providing health care services to a target population. The target population in this period of funding was those entering the community after incarceration in the jail system.

Each sub-grantee was required to demonstrate improved access to services, physical and behavioral health and wellness of individuals re-entering their communities. The project's subgrantees (Northern Nevada HOPES and FirstMed) have shown progress in expanding their client population to begin providing integrative health care, to include primary care, behavioral health, case management, and wrap-around services, including transportation and health insurance enrollment activities to individuals transitioning out of the jail system. As part of this project, they have worked with the local jail system to identify medically fragile, high-risk and those in need of medical and behavioral services and link them to services within the community upon their release from the judicial system.

### Distribution of Funds and Accountability

Through a Request for Application (RFA) two (2) subgrantees were awarded funds for services to connect individuals in prisoner re-entry programs to primary health care and supportive services:

First Med Health and Wellness and Northern Nevada Hopes were each awarded \$250,000 for services provided from July 2018 through June 2019.

### Key Activities

**First Med Health & Wellness** (\$250,000/\$117,501): FirstMed, in partnership with Clark County Detention Center, University of Nevada, Las Vegas, and Strategic Progress built a sustainable model for women between the ages of 25 and 35. This includes intensive case management, primary health, behavior health care and medically managed substance abuse therapy. This program prioritizes women who were seeking to reunify with their children, typically children involved in child welfare and were anchored by housing, transportation, childcare assistance and other supportive services for the foundation for re-entry into their communities. Through partnership with Clark Detention Center 27 women enrolled in the re-entry program and were required to attend the day reporting center. Eight (8) of the women were required to report to parole and probation, however the following are notable examples of progress:

- All the women were offered medical, weekly individual therapy sessions, substances abuse counseling, psychiatric services.
- Two (2) have obtained GED's from Clark County School District's GED program.
- Three (3) women obtained OSHA cards, OSHA 10 and OSHA 30 respectively. Some of these same women have also obtained Nevada Health Cards and Nevada Techniques of Alcohol Management (TAM) cards.
- Six (6) women have procured part-time or full-time employment.
- One (1) of the women in the re-entry program was reunified with her children. The Department of Family Services case was then closed.
- Nine (9) women received emergency temporary housing through First Meds Health and Wellness.

- All participants were required to attend the Hope for Prisoners job employment readiness program and trained in skills that will assist them in obtaining employment.

Additionally, the program served 238 unduplicated clients. Staff worked to connect individuals to other assistance programs (e.g., TANF, SNAP, Energy Assistance, Child Care Assistance etc.) in 143 additional referral applications. FirstMed reports services and activities will be sustained moving forward to assist clients in obtaining identification cards, birth records as needed, primary medical care, therapy, substance abuse counseling, psychiatric care/services, social services, case management, transportation, food and hygiene packages, housing, health insurance enrollment as well as Medicaid/Medicare as applicable.

**Northern Nevada Hopes (NNHopes) (\$250,000/\$250,000):** Through partnership with Washoe County Sheriff's Office (WCSO), streamlining the jail release program and addressing the biggest barrier (transportation) has been successful. NNHopes began providing transportation in October 2018 to inmates four days a week via HOPES' transportation van. NNHopes has also worked to ensure inmates who are released at hours when HOPES' van is not available can access services upon their release. Released inmates can walk-in during clinic operational hours and immediately get linked to care and scheduled with a provider as soon as possible. In total, NNHopes provided linkage to services for total of 438 recently incarcerated individuals. Of those, NNHopes has provided 654 internal referrals and 93 community referrals.

NNHopes has committed to continuing to serve this specific population and continuing its partnership with the WCSO. The activities that will be sustained include ensuring any recently incarcerated individual that presents at HOPES is guaranteed a spot as a patient and is linked to medical and support services. Inmates are now informed, upon their release, they can walk-in during clinic operational hours and be connected with a staff member who will ensure they are in the system and scheduled with a provider as soon as possible.

#### Major Activities Planned

In the upcoming biennium, DHHS requested \$700,000 for the FQHC Incubator Project, with a change in the target population to focus on children and adolescents. The Request for Application (RFA) was completed and two (2) subgrantees were selected to conduct pilot projects for school-based health care (SBHC). The GMU will continue to work closely with the new FQHCs subgrantees to ensure the best possible outcomes for the clients involved and report every six (6) months on progress.

## Family Resource Centers

Family Resource Centers (FRCs) were established by legislation in 1995 (NRS 430A) to collaborate with local community partners and organizations to assist individuals and families access needed services and support.

### Distribution of Funds and Accountability

In SFY19, \$1,373,053 was distributed to 20 organizations that served as fiscal agents for FRCs in 22 Service Areas throughout Nevada. The FRCs draw totaled 98% or \$1,341,611 of the funds granted to the FRCs from the Fund for a Healthy Nevada (FHN).

A funding allocation formula was created based on demographic data for each of the 22 Service Areas. Still in use today, the formula takes into consideration total population, percent of people living in poverty, and the number of children ages birth to 18 years old (y.o.) and is updated annually.

Each FRC is required to submit a monthly report with information about: the number of unduplicated individuals served, the number of case files opened, the number of referrals made, the number of clients with a “Goal Worksheet,” and the number of times a case manager met with a client to review progress toward achieving their goal(s). Also required are quarterly reports, which focus on program accomplishments, challenges, staffing, staff training received, technical assistance requested, in-kind/cash donations received, and anecdotal stories that demonstrate the impact of the program. Through review of monthly and quarterly reports, regional meetings, telephone calls, and e-mail correspondence, GMU staff worked closely with the FRCs in SFY19 to ensure clients accessing services were provided with appropriate referrals and support to help them achieve goals.

### Collaborative Efforts and Leveraging

In Las Vegas, the geographic boundaries of the Service Areas correspond with Neighborhood Family Service Centers, which provide services to families involved with the Nevada Division of Child and Family Services (DCFS), Clark County Department of Family Services (CCDFS), Nevada Early Intervention Services (NEIS), and Nevada PEP (a statewide parent training and information center for families who have children with disabilities). In Washoe County, the Washoe County School District (WCSD) Family Resource Center Coalition is comprised of four sites located in Central Reno, Northeast Reno, the Sun Valley area, and Sparks. The WCSD FRC Coalition provides services to families involved with the Washoe County Department of Social Services (WCDSS) as well as local community service providers.

FRCs throughout the state (including those located in rural Nevada) collaborate with DCFS, the Nevada Division of Welfare and Supportive Services (DWSS), the Aging and Disability Services Division (ADSD), the Division of Public and Behavioral Health (DPBH), Community’s in Schools, food pantries, their local school districts, and many other community and state agencies. The FRCs also partner with the Energy Assistance Program at DWSS to help clients accurately complete Energy Assistance applications and streamline the process.

### Key Statewide Activities

- FRC staff attended trainings for Social Security claims, homeless outreach, trauma informed care, energy assistance, suicide prevention, Medicaid and Nevada Check-Up, Child Welfare Academy, Ohio Risk assessment training, mandated reporting, Working with LGBT Youth, human trafficking, SNAP, TANF, Financial Health, as well as many other online classes. Representatives

from some of the FRCs also attended the Prevention of Child Abuse and Neglect Conference held in Las Vegas in June 2019. Nevada sent representation to the National Family Support Network Conference in Washington DC when? where family resource centers from across the county learn about standards, implementation and best practices.

- FRCs participated in Pinwheels for Prevention events in their communities during April 2019, National Child Abuse Prevention Awareness Month.

### Major Activities Planned

- The FRCs will continue to lead organizations in their communities for the statewide Pinwheels for Prevention campaign for Child Abuse Prevention Month in April 2020.
- The GMU will continue to participate in program development and performance evaluation of the FRCs through site visits, program monitoring activities and the provision of technical assistance. As part of that effort, support will be given to the FRCs to access additional funding sources and seek out collaborative partnerships to expand their programs and services.
- The GMU will continue its work with the FRCs to develop statewide standards, establish outcomes that effectively measure the impact that services have on quality of life, and create a training component for coordinators to enhance case management skills and community outreach efforts.
- The GMU will be analyzing results of a study to contrast the different FRCs in Nevada, determine their impact in the communities they serve and look for areas of opportunity. This report is expected to be released in Summer 2020.

### Grantee Performance

In SFY19, FRC programs across the state collectively served 33,841 unduplicated adults, children, and seniors with referrals, resources and support to meet their immediate needs. Services included the following.

- FRCs opened 15,662 case files. Of those, 14,335 clients had Goal Worksheets as part of their case file and 14,335 clients (100%) achieved a minimum of one goal.
- FRCs made 170,438 referrals to community support organizations.
- FRCs assisted clients with the submission of 2,221 Temporary Assistance for Needy Families (TANF) applications, 2,280 Supplemental Nutrition Assistance Program (SNAP) applications, 1,908 Nevada Medicaid/Nevada Check-Up applications, 1,727 Energy Assistance applications, 140 childcare assistance applications, 253 Low Income Subsidy (LIS), 91 Medicare Savings Program and 3,749 referrals to other services.

**Family Resource Center Unduplicated Adults & Children Served with Case Outcomes**

<b>Agency and Geography Served</b>						
<b>Description of Data</b>	<b>Boys &amp; Girls Club of So NV</b> Las Vegas West	<b>Cappalappa FRC</b> North Rural Clark County/ Overton/Moapa/Logandale	<b>Churchill County Social Svcs</b> Churchill County	<b>Community Chest</b> Storey County	<b>Consolidated Agencies of HS</b> Mineral, Esmeralda & No. Nye Counties	<b>East Valley Family Services</b> Las Vegas East / Central
FY 2019 Funds Expended	\$198,402	\$12,755	\$20,519	\$10,791	\$10,656	\$318,119
Unduplicated Adults & Children	2,357	132	731	729	302	6,760
Number of Cases Opened	751	72	1,072	174	11	3,598
Number of Clients w/ Tiered Goals	721	56	954	68	14	3,598
Percent of Clients Achieved *(1) Goal	96%	78%	89%	39%	100%	100%

\*Minimum of 1 stated Tier goal

<b>Agency and Geography Served</b>						
<b>Description of Data</b>	<b>East Valley Family Services</b> South Rural Clark County/Laughlin	<b>FRC of Northeastern NV</b> Elko County	<b>Family Support Council of Douglas County</b> Douglas County	<b>Frontier Community Action</b> Humboldt County	<b>Frontier Community Action</b> Lander County	<b>Hopelink</b> Las Vegas South
FY 2019 Funds Expended	Incl.	\$32,383	\$36,607	\$29,476	Incl.	\$149,670
Unduplicated Adults & Children	97	501	155	833	1,792	4,885
Number of Cases Opened	61	199	49	349	723	1,463
Number of Clients w/ Tiered Goals	61	175	30	270	640	1,413
Percent of Clients Achieved *(1) Goal	100%	81%	61%	67%	82%	96%

\*Minimum of 1 stated Tier goal

Agency and Geography Served						
Description of Data	Lincoln Co Community Connection Lincoln County	Little People's Head Start White Pine & Eureka Counties	Lyon County Human Services Lyon County	Nevada Outreach & Training Southern Nye County	Olive Crest Las Vegas North	Pershing County School Dist. Pershing County
FY 2019 Funds Expended	\$11,638	\$26,022	\$34,628	\$31,841	\$159,245	\$22,949
Unduplicated Adults & Children	29	922	1,268	1,399	1,170	51
Number of Cases Opened	29	199	1,268	607	356	15
Number of Clients w/ Tiered Goals	29	186	195	607	356	15
Percent of Clients Achieved *(1) Goal	100%	92%	67%	89%	100%	100%

\*Minimum of 1 stated Tier goal

Agency and Geography Served					
Description of Data	Ron Wood FRC Carson City Consolidated Munc.	Salvation Army of Mesquite North Rural Clark County / Mesquite/Bunkerville	Tahoe Family Solutions Incline Village & Crystal Bay	Washoe County School Dist. Washoe County	
FY 2019 Funds Expended	\$34,687	\$16,994	\$13,643	\$170,586	
Unduplicated Adults & Children	1,621	6,270	301	5,624	
Number of Cases Opened	846	2,072	88	1,660	
Number of Clients w/ Tiered Goals	846	2,959	88	1,660	
Percent of Clients Achieved *(1) Goal	100%	100%	100%	99%	

\*Minimum of 1 stated Tier goal

## Differential Response (Fund for a Healthy Nevada)

Differential response (DR) is an early intervention and child abuse prevention program; it is a partnership between the Nevada Child Protective Services (CPS) agencies and the Family Resource Centers to respond to screened-in Priority 3 child abuse/neglect cases and link these families to services in their communities.

### Distribution of Funds and Accountability

DR funds were granted to five (5) subrecipient agencies:

- Clark County Family Services \$676,203 awarded / \$666,580 expended
- Lyon County Human Services \$138,032 awarded / \$137,627 expended
- Nevada Outreach Training Organization \$122,691 awarded / \$116,601 expended
- Ron Wood Family Resource Center \$270,527 awarded / \$264,452 expended
- Washoe County Social Services \$142,545 awarded / \$142,545 expended

### Key Statewide Activities

The DR program has been modified for efficiencies as a result of the Capacity Building Center for States that reviewed programs across the state. The child welfare agencies concluded the program would be revised to meet the needs of the child welfare agencies and the communities in which the agencies operate and to ensure greater alignment with these services, the Grants Management Unit transferred the DR program to the Division of Child and Family Services.

After the Capacity Building Center for States review, the child welfare agencies have revised their programs as described below:

<b>Division of Child &amp; Family Services (DCFS)</b>	The DCFS Rural Region currently sends screen-in maltreatment reports to community-based service providers. These reports do not have safety threats identified at intake. If, during the assessment, the community-based service provider identifies safety, the report is referred back to the local child welfare office.
<b>Clark County Dept of Family Services (DFS)</b>	The DFS, in partnership with the Community Collaborative Program, conducts an initial safety assessment for screened in reports. Based on the assessment, the DFS will either continue to work with the family or request the Community Collaborative to continue to work with the family based on the families' needs. DFS sends screen-in maltreatment reports (with no safety reports identified at intake) to community-based service providers. If, during the assessment, the community-based service provider identifies safety, the report is referred back to DFS.
<b>Washoe County Human Services Agency (WCHSA)</b>	WCHSA has established an agency-based Differential Response Program. The agency serves screened-in maltreatment reports and utilizes internal staff to conduct the assessment and provide services to the family.

## Nevada 2-1-1

### Key Statewide Activities

Nevada 2-1-1 achieved a major milestone over this past year when it became nationally accredited by the Alliance of Information and Referral Systems (AIRS). AIRS accreditation is awarded based upon adherence to the highest standards of the information and referral service industry. It is a multi-phase process that assessed more than 200 distinct components of Nevada 2-1-1's operation and included an expert review of 2-1-1's resource database, a "secret shopper" monitoring of service delivery, and a detailed on-site review. AIRS is the driving force behind the delivery of high quality services and the sole source for standards, accreditations and certifications for the community information and referral sector.

Other activities over the past year included:

- Joined 2-1-1 Counts, the first tool to provide real-time, searchable, and visual presentations of data from 2-1-1 call centers;
- Partnered with DHHS agencies to assist in various marketing campaigns, including one aimed at increasing the number of individuals who are tested and treated for syphilis;
- Created formal collaborations with several community agencies, including the Crisis Call Center, CARE Coalition, Nevada Health Centers, and the Clark County Office of Emergency Management and Homeland Security;
- Participated in more than 230 community outreach events;
- Hosted quarterly meetings of the Nevada 2-1-1 Community Ambassador Alliance to gain feedback and gather ideas from community partners; and
- Continually updated and refined the existing resource database.

In addition, Nevada 2-1-1 provided phone support to Butte County in Northern California for the devastating Camp Fire in November 2018. The Camp Fire was reported to be the deadliest and most destructive wildfire in California history, and Nevada provided assistance to the local 2-1-1 in answering calls from distressed locals and concerned family members.

### Statistics and Client Demographics

Data was also collected on client race, gender, age, and preferred language, and other demographics. Real-time data for Nevada 2-1-1 can now be found at: <https://nv.211counts.org/>

Phone Calls	Text Messages and Chat	Website
Answered Calls: 94,299 <ul style="list-style-type: none"><li>• Repeat Callers: 19,278</li><li>• Disaster Response Calls: 479</li></ul>	7,189 Unique Texters	Total Visits: 151,650 <ul style="list-style-type: none"><li>• New Visitors: 109,101</li><li>• Returning Visitors: 42,549</li></ul>
86% of all calls Answered Within Two Minutes 51 seconds was the average wait time	1,848 Chat Sessions Answered	368,563 Page Views

Nevada 2-1-1 Most Common Caller Referrals	
Basic Needs, including Housing/Shelter, Food, & Utilities	75,516 (60%) <ul style="list-style-type: none"> <li>• Housing/Shelter- 16,630 (30%)</li> <li>• Food – 7,393 (13%)</li> <li>• Utilities – 5,300 (9%)</li> </ul>
Individual and Family Life	9,332 (7%)
Income Support and Employment	8,645 (7%)
Health Care	7,488 (6%)
Criminal Justice and Legal Services	6,950 (5%)
Mental Health and Substance Abuse Services	6,660 (5%)
Consumer Services	2,951 (2%)
Organizational & Community Services	4,270 (3%)
Target Populations	2,254 (2%)
Education	1,029 (1%)
Environment and Public Health/Safety	166 (0.1%)

\*Does not represent 100% of calls

Nevada 2-1-1 Callers By County			
Carson City	548	Lincoln	18
Churchill	103	Lyon	365
Clark	66,049	Mineral	14
Douglas	158	Nye	375
Elko	206	Pershing	32
Esmeralda	5	Storey	11
Eureka	10	Washoe	4,036
Humboldt	50	White Pine	67
Lander	19	Other Zip Codes	27,255

### Anecdote

*A caseworker from a local community agency called Nevada 2-1-1 on behalf of a client. The client had a medical disability and was struggling to connect with agencies that could both help her and understand her speech. Both the caseworker and the client were feeling very frustrated. The Nevada 2-1-1 Call Specialist provided the caseworker with a number of referrals, including those for in-home services, home repair for the client’s heater, utility assistance, and food pantries. The caseworker was extremely grateful for the information and stated that she could always count on Nevada 2-1-1 for assistance and that she is never disappointed with Nevada 2-1-1’s services.*

### Major Planned Activities

- Develop a mobile app for Nevada 2-1-1
- Expand the partnership with 2-1-1 Counts to share Nevada 2-1-1 data and create funding relationships with local organizations, namely hospitals
- Rebrand Nevada 2-1-1 to align with the national 2-1-1 brand
- Develop additional community partnerships, including with Red Cross
- Sign additional agreements with other 2-1-1’s across the country to assist in disasters
- Identify and secure marketing and outreach opportunities to better inform the public about Nevada 2-1-1
- Apply for opportunities to answer phones for other 2-1-1’s during their off-hours
- Create a pool of volunteers to answer phones during a disaster

## Problem Gambling

The Revolving Account to Support Programs for the Prevention and Treatment of Problem Gambling was created by Senate Bill 357 of the 2005 Legislative Session and codified in NRS 458A. The account is funded through slot machine fees. The statute was amended in the 2007 Legislative Session to remove the sunset clause initially attached to this funding. The Grants Management Unit (GMU) in the Director's Office of the Department of Health and Human Services (DHHS) administers the funds, and the Advisory Committee on Problem Gambling (ACPG) provides review and recommendations related to solicitation of applications and awarding of grants.

### Distribution of Funds and Accountability

- Treatment – seven (7) grants, \$933,853 / \$780,942 expended
- Research and Evaluation – one (1) grant, \$139,371 / \$125,881 expended
- Technical Assistance – one (1) contract, \$89,442 / \$89,442 expended
- Workforce Development – one (1) grant, \$27,929 / \$27,929 expended
- Prevention – one (1) grant, \$199,796 / \$199,796 expended
- International Problem Gambling Conference – one (1) work order, \$25,000 / \$25,000 expended
- Statewide Problem Gambling Conference – one (1) grant, \$25,000 / \$25,000 expended

### Key Activities

SFY19 marked year three of the “Three-Year Strategic Plan for Problem Gambling Treatment Services within the State of Nevada,” which was first approved by the ACPG on May 19, 2016, and revised November 1, 2016. The document includes: (1) strategic planning for procurement, information management, treatment, and workforce development, and (2) treatment admission criteria, provider standards, reporting requirements, procedure codes, and reimbursement rates.

As required in the strategic plan, GMU staff analyzed utilization of funds by treatment grantees mid-year. The intent of this process is to ensure funding is reallocated from treatment grantees that are under-utilizing funds to grantees demonstrating a need for additional funds.

### Major Activities Planned

- Monitoring visits are planned for all the grantees funded in SFY20. Informal site visits will be conducted, and technical assistance will be provided as needed. In addition, a random sample of client records will be audited to determine whether the payments issued to treatment providers match those records.
- Problem Gambling Program is planning a departmental move between the Grant Management Unit to the Bureau of Behavioral Health Wellness and Prevention (BBHWP) for program service alignment.
- BBHWP, the problem gambling consultant and the ACPG will work together to update the strategic plan to reflect current legislation changes.

## Grantee Performance

<p>Board of Regents (BOR) Nevada System of Higher Education (NSHE) <b>University of Nevada, Las Vegas,</b> International Gaming Institute (IGI) DATA COLLECTION AND RESEARCH.</p> <p>This project supports ongoing data collection and research projects at several stages throughout the client's experience in engaging State-funded problem gambling clinics in Nevada. \$139,371/\$125,881</p>	
<p><b>Outcome #1</b> #Goal / Actual #/ %</p>	<p>IGI will collect encounter data from state-funded treatment grantees and generate monthly reports for purposes of cost reimbursement. There are 7 treatment centers resulting in 7 reports per month (total of 84 per year). IGI will resolve any reporting discrepancies with the grantees and send revisions/corrections to DHHS as necessary.</p> <p>84/84/100%</p>
<p><b>Outcome #2</b> #Goal / Actual #/ %</p>	<p>IGI will collect data on all clients served with state funds at problem gambling clinics and IGI will submit draft quarterly reports and semiannual reports to DHHS and the ACPG 14 to 21 days prior to every Problem Gambling Advisory Committee meeting. IGI will also submit a draft annual report to DHHS and the ACPG due 90 days after the completion of FY18 (total of 7 reports).</p> <p>7/3/43%</p>
<p><b>Outcome #3</b> #Goal / Actual #/ %</p>	<p>IGI will complete follow-up interviews with clients of State-funded problem gambling treatment programs who consent to be contacted regarding their experiences in treatment. IGI will attempt to contact clients at 30 days, 90 days, and one year following intake into a treatment program. IGI will submit a draft report summarizing all follow-up research to DHHS and the ACPG 30 days after the completion of FY18.</p> <p>1/1/100%</p>
<p>Board of Regents (BOR) Nevada System of Higher Education (NSHE) <b>University of Nevada, Las Vegas,</b> International Gaming Institute (IGI) CONFERENCE</p> <p>Board of Regents, UNLV IGI provides Nevada state-funded clinics, DHHS staff with the opportunity to train staff at the world's largest problem gambling research conference and expose students to the problem gambling field's top experts and provide a world-class education. \$25,000/\$25,000</p>	
<p><b>Outcome #1</b> #Goal / Actual #/ %</p>	<p>Fund 25 full scholarships to the International Conference on Gambling and Risk Taking</p> <p>25/25/100%</p>
<p><b>Outcome #2</b> #Goal / Actual #/ %</p>	<p>Fund 16 full student scholarships to the International Conference on Gambling and Risk Taking</p> <p>16/16/100%</p>
<p><b>Outcome #3</b> #Goal / Actual #/ %</p>	<p>At least 96% of the participants will indicate satisfaction with the program when surveyed three months after completion of the program.</p> <p>100% of the participants indicated that they were satisfied with the program.</p>
<p><b>Bridge Counseling Associates, TREATMENT</b></p> <p>BCA is an established outpatient treatment center credentialed and certified by the State of Nevada as an enhanced co-occurring disorder Level of Care I outpatient treatment and Level of Care II Intensive Outpatient Treatment center. Services provided are individual therapy, group therapy, and psycho-educational groups. \$19,624/\$14,499</p>	

<p><b>Outcome #1</b> #Goal / Actual #/ %</p>	<p>67 new clients will be admitted into the Problem Gambling Program 67/18/27%</p> <p>50% (34) of the enrolled clients actively engage in problem gambling treatment for at least 10 clinical contact sessions 34/38/112%</p>
<p><b>Outcome #2</b> #Goal / Actual #/ %</p>	<p>50% of the 34 enrolled clients will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan). 34/12/35%</p>
<p><b>Outcome #3</b> #Goal / Actual #/ %</p>	<p>5 family members/concerned others will be enrolled in problem gambling services in FY19. 5/0/0%</p>
<p><b>Bristlecone Family Resources, TREATMENT</b></p> <p>Bristlecone Family Resources provides Gambling Addiction Treatment and Education Program. This Program provides clients with recovery oriented, evidence based residential, intensive outpatient and outpatient treatment services by certified problem gambling counselors. \$160,833/\$123,931</p>	
<p><b>Outcome #1</b> #Goal / Actual #/ %</p>	<p>67 new clients will be admitted into the Problem Gambling Program 67/48/72%</p> <p>50% (34) of the enrolled clients actively engage in problem gambling treatment for at least 10 clinical contact sessions 34/47/138%</p>
<p><b>Outcome #2</b> #Goal / Actual #/ %</p>	<p>50% of the 34 enrolled clients will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan). 34/21/62%</p>
<p><b>Outcome #3</b> #Goal / Actual #/ %</p>	<p>5 family members/concerned others will be enrolled in problem gambling services in FY19. 5/0/0%</p>
<p><b>Mental Health Counseling and Consulting, TREATMENT</b></p> <p>MHCC provides licensed treatment to problem gamblers and their families. Beginning with diagnostic assessment for mental health disorders (including screening for problem gambling/gambling disorder), patients work with a provider to establish a level of care specific to their needs. \$84,334/\$83,822.66</p>	
<p><b>Outcome #1</b> #Goal / Actual #/ %</p>	<p>85 new clients will be admitted into the Problem Gambling Program 85/61/72% 100%/72%</p> <p>50% (43) of the enrolled clients actively engage in problem gambling treatment for at least 10 clinical contact sessions 43/17/40%</p>
<p><b>Outcome #2</b> #Goal / Actual #/ %</p>	<p>50% of the 43 enrolled clients will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan). 43/20/47%</p>
<p><b>Outcome #3</b> #Goal / Actual #/ %</p>	<p>5 family members/concerned others will be enrolled in problem gambling services in FY19. 5/4/80%</p>

<b>Nevada Council on Problem Gambling, WORKFORCE DEVELOPMENT</b>	
This Initiative will provide continuing education, training, and networking opportunities for Nevada professionals, to expand their knowledge of problem gambling prevention, treatment, research, recovery, and public policy. Primary service will be the Annual Nevada State Conference on Problem Gambling. \$27,929/\$27,929	
<b>Outcome #1</b> #Goal / Actual #/ %	Provide and/or facilitate ongoing education on problem gambling and the law 100%/100%
<b>Outcome #2</b> #Goal / Actual #/ %	Serve as "Community Provider to Gambling Treatment Diversion Court." 100%/100%
<b>Nevada Council on Problem Gambling, CONFERENCE</b>	
Problem Gambling Workforce Development services must be designed to "offer training, education programs, and networking opportunities designed to develop provider competencies and foster a supportive and collegial workforce made up of sufficient numbers" (page 24 of Strategic Plan). \$25,000/\$25,000	
<b>Outcome #1</b> #Goal / Actual #/ %	Plan and develop 2-day conference program. 1/1/100%  Document at least 100 registered NV participants. 100/246/246%
<b>Outcome #2</b> #Goal / Actual #/ %	80% (196) of participants completing post-conference evaluation surveys will report satisfaction with the overall conference program.  196/97/50%
<b>Outcome #3</b> #Goal / Actual #/ %	80% (10) of the sessions will be rated by participants as "good" or better for overall quality of presentation.  111/110/99%
<b>Nevada Council on Problem Gambling, PREVENTION</b>	
NCPG will sustain and expand current statewide prevention efforts, including information dissemination, community outreach, Problem Gambling Awareness Month, online information and referral resources, peer advocacy, and Mini-grant funded projects. NCPG will engage in strategic planning and coordination activities with community partners to build sustainable prevention services for Nevada. The \$199,796/\$199,796	
<b>Outcome #1</b> #Goal / Actual #/ %	NCPG will distribute 3,500 books, brochures, pamphlets, and information booklets to Nevada Community organizations, agencies, and individuals. 3,500/8,694/248%  Participate in 25 prevention and health promotion activities and events throughout Nevada  25/79/316%
<b>Outcome #2</b> #Goal / Actual #/ %	Host 4 GAPP planning meeting in FY19  4/4/100%.
<b>Outcome #3</b> #Goal / Actual #/ %	Provide technical assistance and material support for successful implementation of 3 collaborative GAPP projects  3/9/300%

<b>Problem Gambling Center – Las Vegas, TREATMENT</b>	
Provides an intensive outpatient treatment program demonstrated to effectively treat individuals with gambling problems. PGC delivers group and individual therapies to Nevadans and their families. \$222,709/\$187,940	
<b>Outcome #1 #Goal / Actual #/ %</b>	220 new clients will be admitted into the Problem Gambling Program 220/143/65%  50% (110) of the enrolled clients actively engage in problem gambling treatment for at least 10 clinical contact sessions 110/63/57%
<b>Outcome #2 #Goal / Actual #/ %</b>	50% of the 110 enrolled clients will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  110/51/46%
<b>Outcome #3 #Goal / Actual #/ %</b>	5 family members/concerned others will be enrolled in problem gambling services in FY19.  5/20/400%
<b>Reno Problem Gambling Center, TREATMENT</b>	
Outpatient program provides counseling services in a non-profit outpatient setting for families impacted by Gambling Disorder. RPGC honors these families by giving expert care where, when, and how the family needs these essential services. \$152,542/\$119,985	
<b>Outcome #1 #Goal / Actual #/ %</b>	57 new clients will be admitted into the Problem Gambling Program 57/88/154%  50% (29) of the enrolled clients actively engage in problem gambling treatment for at least 10 clinical contact sessions 29/35/121%
<b>Outcome #2 #Goal / Actual #/ %</b>	50% of the 29 enrolled clients will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  29/43/148%
<b>Outcome #3 #Goal / Actual #/ %</b>	5 family members/concerned others will be enrolled in problem gambling services in FY19.  5/23/460%
<b>RISE Center for Recovery, TREATMENT</b>	
provides an intensive outpatient treatment program to treat individuals with gambling problems. RISE provides 4 levels of behavioral health services that address co-occurring disorders with specific focus and specialty tracks on the treatment of problem gamblers and their family members. \$168,981/\$138,117	
<b>Outcome #1 #Goal / Actual #/ %</b>	63 new clients will be admitted into the Problem Gambling Program 63/78/124%  50% (32) of the enrolled clients actively engage in problem gambling treatment for at least 10 clinical contact sessions 32/60/188%
<b>Outcome #2 #Goal / Actual #/ %</b>	50% of the 29 enrolled clients will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  32/5/16%

<p><b>Outcome #3</b> #Goal / Actual #/ %</p>	<p>5 family members/concerned others will be enrolled in problem gambling services in FY19.</p> <p>5/28/560%</p>
<p><b>New Frontier Treatment Center, TREATMENT</b></p> <p>provides residential and outpatient treatment services in our offices in Fallon and Battle Mountain and provides services to our other rural locations including Lovelock, Winnemucca, Elko, West Wendover, Ely, and Caliente/Pioche through telehealth services. We also take referrals from anywhere in the State of Nevada for residential treatment. \$124,830/\$112,647</p>	
<p><b>Outcome #1</b> #Goal / Actual #/ %</p>	<p>40 new clients will be admitted into the Problem Gambling Program 40/40/100%</p> <p>50% (20) of the enrolled clients actively engage in problem gambling treatment for at least 10 clinical contact sessions 20/34/170%</p>
<p><b>Outcome #2</b> #Goal / Actual #/ %</p>	<p>50% of the 20 enrolled clients will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).</p> <p>20/28/140%</p>
<p><b>Outcome #3</b> #Goal / Actual #/ %</p>	<p>At least 96% of the participants will indicate satisfaction with the program when surveyed three months after completion of the program.</p> <p>100% of the participants indicated that they were satisfied with the program.</p>

## Children's Trust Fund

In 1985, Chapter 432 of the Nevada Revised Statutes was amended to create a Children's Trust Fund (CTF). Monies from the account are used to fund programs and services designed to prevent abuse and neglect of children. Revenues for CTF are derived from a \$3 fee on Nevada birth and death certificates and are used as match funds for the federal Community-Based Child Abuse Prevention (CBCAP) program. From 1985 to 2005, the seven-member Committee for the Protection of Children allocated the CTF funds, beginning in 2006, the 15-member Grants Management Advisory Committee (GMAC) assumed responsibility for funding recommendations.

### Distribution of Funds and Accountability

A competitive Request for Application (RFA) is completed to allocate funds ensuring services are available across the state to support child abuse prevention including:

- **Crisis Intervention:** Tertiary prevention of child abuse and link to other services, contact made within 72 hours of crisis and intervention is a time-limited service.
- **Child Self-Protection Training:** Teaches students to recognize potential abusive situations and provides skills necessary to protect themselves.
- **Parent Training:** Classes or support groups for parents of children age birth through 17 y.o., participants are taught appropriate child discipline approaches to prevent child abuse and neglect.

The child prevention of abuse and neglect programs were supplemented with Title XX funds in the amount of \$954,567, bringing the total amount of funds awarded for these programs to \$1,776,459.

### Key Activities

GMU, in partnership with its federal technical assistance partner, FRIENDS National Resource Center, coordinated a state-wide capacity building parent education model which was phased in across the span of the 2-year grant cycle. The purpose of the approach is to create a network of parent education agencies and professionals interested in implementing shared-upon outcomes and evaluation strategies to increase the collective impact of child abuse prevention within our state. Below are activities completed in FY19:

- Agencies' prevention teams participated in ongoing quarterly initiative meetings;
- If feasible, grantees attended the Annual Nevada State Child Abuse Prevention and Safety Conference offered by PCA-NV and CAN Prevent NV to took place June 2019;
- Grantees participated in webinars having to do with program implementation in general and/or specific elements.
- Grantees scheduled parent education classes.
- Implemented data gathering mechanisms and revisited timelines;
- Continued to document partnerships through a memorandum of understanding and Letters of Intent; and
- Grantees participate in PCA-NV's sponsored Pinwheels for Prevention during Child Abuse Prevention Month (April 2019).
- In July 2019 the Children's Trust Fund will be moving to the Division of Child and Family Services to provide greater alignment with youth programs.

Grantee Performance

96% of all outcomes were met across all CTF-funded programs

<p><b>Advocates to End Domestic Violence</b>                  Provides intensive individualized parenting training for survivors of domestic violence to prevent child abuse and neglect by developing positive parenting skills and establishing structure and daily routines that will result in breaking the cycle of violence that impacts survivors and their children.                  Subgrant amount: \$26,375 / \$26,375</p>	
<p><b>Outcome #1</b></p>	<p><b>Outcome #2</b></p>
<p>Advocates reached 10 parents residing in emergency shelter, 40% completed the parent training program with 100% of those completing the Protective Factors Survey after the 8-week class.</p>	<p>100% of these parents experienced a positive increase in their perception of children’s behavior.</p>

<p><b>Board of Regents (BOR), Nevada System of Higher Education (NSHE), University of Nevada, Las Vegas, Nevada Institute for Children’s Research and Policy (NICRP) - Community Training</b>                  This project will provide education about issues related to child safety and healthy relationships that are specifically designed to target three primary audiences (1) parents (2) youth (future parents), and (3) professionals who interact with parents. The classes aim to prevent and help the community to learn how to identify child maltreatment in Nevada through education and awareness.                  Subgrant amount: \$90,938 / \$77,073</p>	
<p><b>Outcome #1</b></p>	<p><b>Outcome #2</b></p>
<p>Training was provided directly to 441 unduplicated parents, meeting 80% of the goal set.</p>	<p>Training was provided to 1395 professionals, exceeding the goal at 174%.</p>

<p><b>BOR NSHE, University of Nevada Las Vegas, NICRP – Chapter Support</b>                  The Nevada Institute for Children’s Research and Policy (NICRP) is the Nevada Chapter of Prevent Child Abuse America. PCA-NV will focus on building a statewide network of individuals and agencies dedicated to preventing child abuse and neglect (CAN) in all its forms by increasing public awareness of CAN, supporting research-based prevention programs, and participating in advocacy activities that will strengthen families and protect children.                  Subgrant amount: \$40,000 / \$35,246</p>	
<p><b>Outcome #1</b></p>	<p><b>Outcome #2</b></p>
<p>The PCA NV Advisory Board had 73% participation and focus on achieving the goals and objectives set forth in the PCANV Strategic Plan.</p>	<p>The PCA NV staff developed 63 “Pinwheels for Prevention” events, exceeding the goal of 20 events at 315%.</p>

<p><b>Boys &amp; Girls Club of Truckee Meadows – Strengthen Families Program</b>                  SFP is an evidence-based family education program that builds skills in parents and children to create a healthy home environment. BGCTM will conduct multiple SFP sessions annually, targeting at-risk families, in order to prevent child abuse/neglect.                  Subgrant amount: \$95,020 / \$92,900</p>	
<p><b>Outcome #1</b></p>	<p><b>Outcome #2</b></p>

A total of 157 unduplicated parents completed the program resulting in 116% of the goal set forth.	92% of these parents reported a change in the perception of their children’s behavior and their competency in parenting.
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<b>Boys Town Nevada, Inc. – Parent Training</b>	
Boys Town will provide parent training via its evidence-based Common Sense Parenting® (CSP) program. CSP teaches practical skills adaptable to unique personal, social and cultural needs. Subgrant amount: \$45,477 / \$44,167	
<b>Outcome #1</b>	<b>Outcome #2</b>
552 parents and caregivers were served during the 2019 fiscal year.	94% of the parents who completed the pre-post Parenting Adolescent and Children Scale (PARCA) indicated improvement.

<b>The Children’s Cabinet, Inc. – Parent Education</b>	
The Children’s Cabinet parenting support classes and workshops help families build and maintain healthy relationships to reduce the incidence of maltreatment and promote children’s development across all five developmental domains to ensure future health and happiness. Subgrant amount: \$74,195 / \$74,195	
<b>Outcome #1</b>	<b>Outcome #2</b>
929 unduplicated parents were trained, exceeding the goal of 600 parents to be trained at 155%	100% of parents reported a change in perception of the children’s behavior and their competency in parenting.

<b>Clark County Department of Family Services – Parent Training</b>	
At least 985 parents, caregivers and family members in Clark County will attend and participate in 82 six-or eight session, free, prevention focused parent education programs through the Parenting Project increasing their parenting knowledge and skills creating safer, more stable and nurturing relationships with their children to improve child well-being, collaboration with a variety of community partners enhanced service delivery, accessibility and location options for families. Subgrant amount: \$86,994 / \$84,968	
<b>Outcome #1</b>	<b>Outcome #2</b>
A total of 1,125 participants attended the Parenting Project program.	100% of the parents reported a positive change, agreeing with the statement, “As a result of attending this program, I feel better able to solve problems I might encounter as a parent.”

<b>Family Resource Centers of Northeastern Nevada – Parent Training</b>	
FRCNN will provide parenting classes for 100 Elko county families with children, from birth to 17 years of age, utilizing the evidence-based curriculum, Active Parenting. We will conduct primary prevention activities targeted toward the families prior to allegations of child abuse and neglect. Subgrant amount: \$66,106 / \$54,308	
<b>Outcome #1</b>	<b>Outcome #2</b>
120 unduplicated parents/grandparents enrolled in and completed the Active Parenting program.	82 Program Satisfaction and pre and post tests were administered to parents who enrolled in a parent education curriculum.

<p><b>Ron Wood Family Resource Center – Parent/Family Training</b>          Positive Action is a Parenting/Family communication program that as components for all parts of the family, youth and the community. Positive Action is a holistic approach to working with the entire family for positive results. Positive Action is an evidence-based parenting session that incorporates the entire family.          Subgrant amount: \$63,335 / \$63,324</p>	
<b>Outcome #1</b>	<b>Outcome #2</b>
98 unduplicated parents completed the workshop.	98 unduplicated parents were surveyed and reported a change in perception of their children’s behavior and their competency in parenting.

<p><b>UNR Cooperative Extension: UNCE</b>          UNCE will implement community-based parenting education programs to prevent child abuse and neglect targeting 300-500 families with children aged 0-5 years. In addition, UNR Cooperative extension will provide family resources/ materials and attend and/or coordinate family resource events/ fairs in an effort to share information on the prevention of child abuse and neglect with the larger community.          Subgrant amount: \$74,722 / \$66,128</p>	
<b>Outcome #1</b>	<b>Outcome #2</b>
UNCE provided Parent Education to a total of 533 unduplicated families in 2018 through the provision of parent education programs.	87% of parents reported that they would recommend this program to their friends and family.

<p><b>Washoe County School District Family Resource Center Coalition – Parent Training</b>          WCSD will provide parent training to 160 unduplicated Washoe County parents identified as high risk for abuse and/or neglect of minor children. Parent training will be delivered via the WCSD FRC’s Apple Seeds/Parents as Teachers and Parenting Wisely programs.          Subgrant amount: \$152,407 / \$148,682</p>	
<b>Outcome #1</b>	<b>Outcome #2</b>
167 unduplicated parents were trained.	100% of parents reported being satisfied or very satisfied on the post-workshop satisfaction survey.

<p><b>Wells Family Resource Center</b>          The Wells Family Resource Center provided parenting classes using the evidence based Active Parenting Curriculum in Wells, West Wendover and Jackpot.          Subgrant amount: \$6,323 / \$3,438</p>	
<b>Outcome #1</b>	<b>Outcome #2</b>
30 Parents received and completed parent education during fiscal year 19.	93% of parents reported an increase in their parenting competency.