

Appendix B

FINAL SURVEY MONKEY TABULATIONS

Community Needs Assessment September 2011 – January 2012

Respondents

Are you a service provider?		
Answer Options	Response Percent	Response Count
yes	45.4%	1388
no	54.6%	1671
<i>answered question</i>		3059
<i>skipped question</i>		14

GMU Needs Assessment 2011

How would you describe yourself? Please mark all items that apply.: service provider responses

Answer Options	Response Percent	Response Count
Paid provider of direct services to children	27.9%	241
Paid provider of direct services to children with special needs	23.5%	203
Paid provider of direct services to senior citizens	20.1%	174
Paid provider of direct services to adults with special needs	17.4%	150
Social Worker or related profession	27.3%	236
Teacher	13.2%	114
Agency that provides information and referral services	55.3%	478
Agency that provides employment services	11.7%	101
Agency that provides nutrition/food services	25.5%	220
Other (please specify)		276
<i>answered question</i>		864
<i>skipped question</i>		2209

GMU Needs Assessment 2011

How would you describe yourself? Please mark all items that apply: community member responses

Answer Options	Response Percent	Response Count
Family with children ages 0-4 years	27.4%	283
Family with children ages 5-12 years	30.2%	311
Family with children ages 13-18 years	24.7%	255
Family with children with special needs	10.7%	110
Senior Citizen (ages 55+)	32.1%	331
Adult with a disability	15.6%	161
Veteran with a disability	4.5%	46
Family member who provides care for a child with special needs	8.4%	87
Family member who provides care for a senior citizen	9.2%	95
Family member who provides care for an individual with disabilities	8.8%	91
Student with a disability	5.0%	52
Other (please specify)		103
<i>answered question</i>		1031
<i>skipped question</i>		2042

BASIC NEEDS PRIORITIES AS REPORTED ON SURVEY MONKEY

GMU Needs Assessment 2011: combined responses

The List below includes needs that are basic to everyone's well-being. Please check all items that apply if any of your clients have needed assistance in locating or accessing these services within the past 12 months.

Answer Options	Response Percent	Response Count
Food	57.9%	1273
Clothing	40.9%	899
Housing/Shelter	44.8%	985
Utilities (Electricity, Gas)	43.9%	965
Transportation	48.7%	1070
Childcare	33.1%	728
Adult Care	17.1%	375
Health Care	57.6%	1267
Dental Care	52.3%	1149
Family/Individual Counseling	37.0%	813
Mental Health Treatment/Services	38.5%	847
Immediate/Crisis Assistance	26.1%	575
Access to Substance Abuse Services	24.0%	527
Positive Behavior Support(PBS)	20.6%	454
Parenting Education/Training	29.6%	650
Help finding employment	49.0%	1078
Help accessing education	27.0%	593
Break from child or adult care giving (respite)	21.1%	464
Help finding financial assistance (unemployment, disability benefits etc.)	40.5%	890
Help finding information on where and how to obtain services	44.7%	984
Adaptive Equipment (specialized electronic equipment, modified telephones, etc.)	15.5%	341
Home modifications (ramps, grab bars, widened door frames, etc.)	15.7%	345
Assistance from Child Protective Services	17.5%	385
Assistance from Adult Protective Services	11.6%	254
Assistance for Victims of Domestic Violence	19.1%	420
Support Group	21.0%	462
Other (please specify)		224
<i>answered question</i>		2199
<i>skipped question</i>		874

GMU Needs Assessment 2011: consumer responses

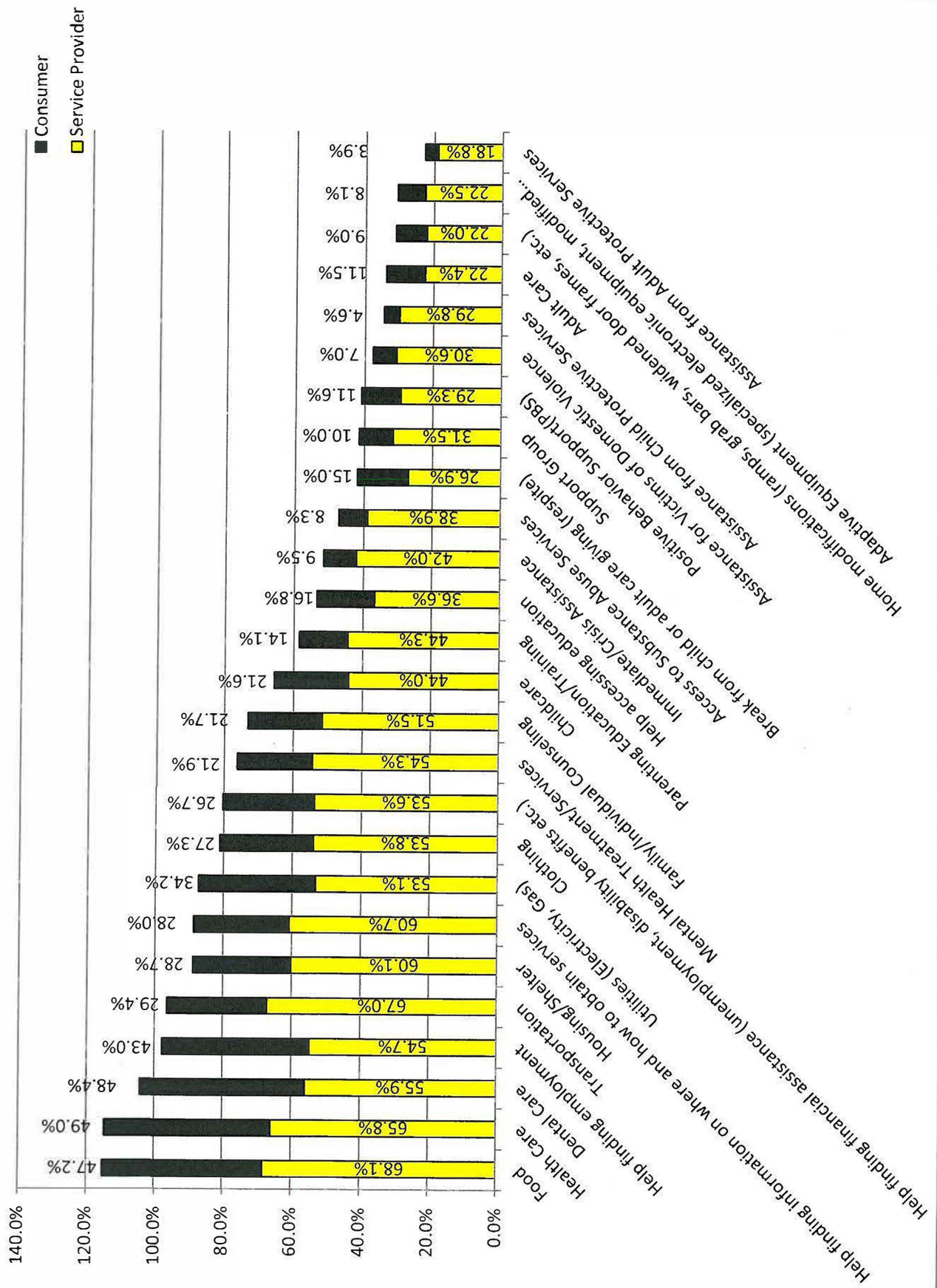
The List below includes needs that are basic to everyone's well-being. Please check all items that apply if any one in your family has needed assistance in locating or accessing these services within the past 12 months.

Answer Options	Response Percent	Response Count
Food	47.2%	506
Clothing	27.3%	293
Housing/Shelter	28.7%	308
Utilities (Electricity, Gas)	34.2%	367
Transportation	29.4%	315
Childcare	21.6%	232
Adult Care	11.5%	123
Health Care	49.0%	525
Dental Care	48.4%	519
Family/Individual Counseling	21.7%	233
Mental Health Treatment/Services	21.9%	235
Immediate/Crisis Assistance	9.5%	102
Access to Substance Abuse Services	8.3%	89
Positive Behavior Support(PBS)	11.6%	124
Parenting Education/Training	14.1%	151
Help finding employment	43.0%	461
Help accessing education	16.8%	180
Break from child or adult care giving (respite)	15.0%	161
Help finding financial assistance (unemployment, disability benefits etc.)	26.7%	286
Help finding information on where and how to obtain services	28.0%	300
Adaptive Equipment (specialized electronic equipment, modified telephones, etc.)	8.1%	87
Home modifications (ramps, grab bars, widened door frames, etc.)	9.0%	97
Assistance from Child Protective Services	4.6%	49
Assistance from Adult Protective Services	3.9%	42
Assistance for Victims of Domestic Violence	7.0%	75
Support Group	10.0%	107
Other (please specify)		66
<i>answered question</i>		1072
<i>skipped question</i>		2001

GMU Needs Assessment 2011: Service provider responses

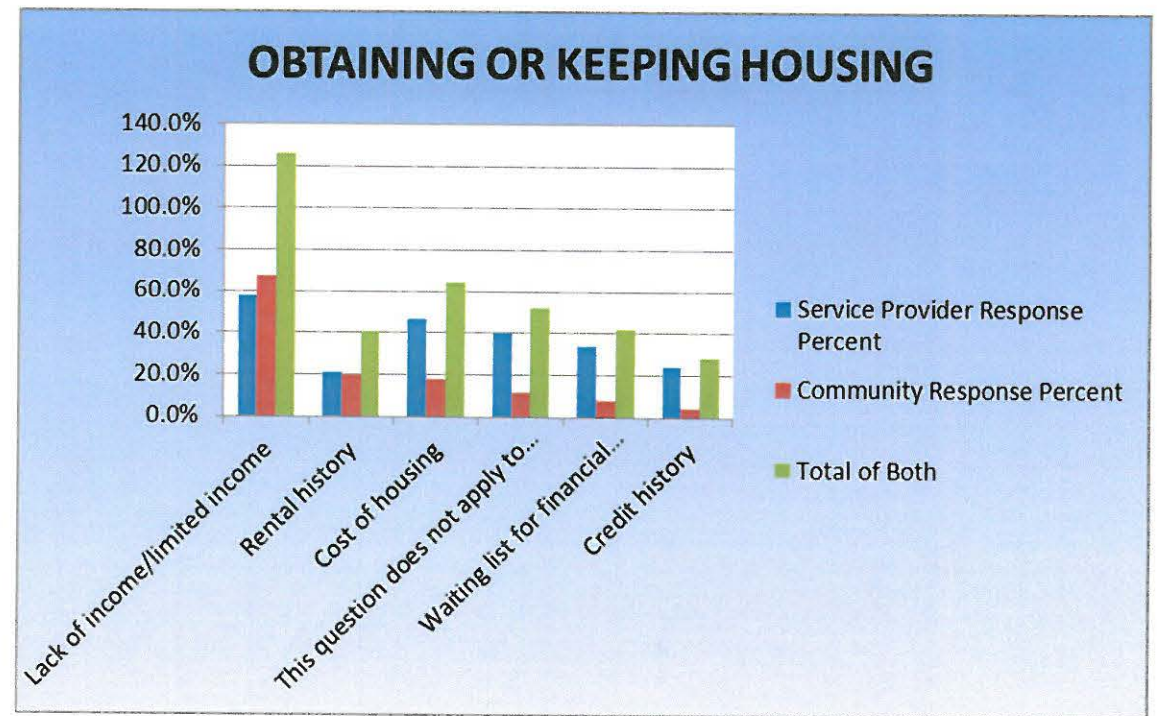
The List below includes needs that are basic to everyone's well-being. Please check all items that apply if any of your clients have needed assistance in locating or accessing these services within the past 12 months.

Answer Options	Response Percent	Response Count
Food	68.1%	767
Clothing	53.8%	606
Housing/Shelter	60.1%	677
Utilities (Electricity, Gas)	53.1%	598
Transportation	67.0%	755
Childcare	44.0%	496
Adult Care	22.4%	252
Health Care	65.8%	742
Dental Care	55.9%	630
Family/Individual Counseling	51.5%	580
Mental Health Treatment/Services	54.3%	612
Immediate/Crisis Assistance	42.0%	473
Access to Substance Abuse Services	38.9%	438
Positive Behavior Support(PBS)	29.3%	330
Parenting Education/Training	44.3%	499
Help finding employment	54.7%	617
Help accessing education	36.6%	413
Break from child or adult care giving (respite)	26.9%	303
Help finding financial assistance (unemployment, disability benefits etc.)	53.6%	604
Help finding information on where and how to obtain services	60.7%	684
Adaptive Equipment (specialized electronic equipment, modified telephones, etc.)	22.5%	254
Home modifications (ramps, grab bars, widened door frames, etc.)	22.0%	248
Assistance from Child Protective Services	29.8%	336
Assistance from Adult Protective Services	18.8%	212
Assistance for Victims of Domestic Violence	30.6%	345
Support Group	31.5%	355
Other (please specify)		158
answered question		1127
skipped question		1946

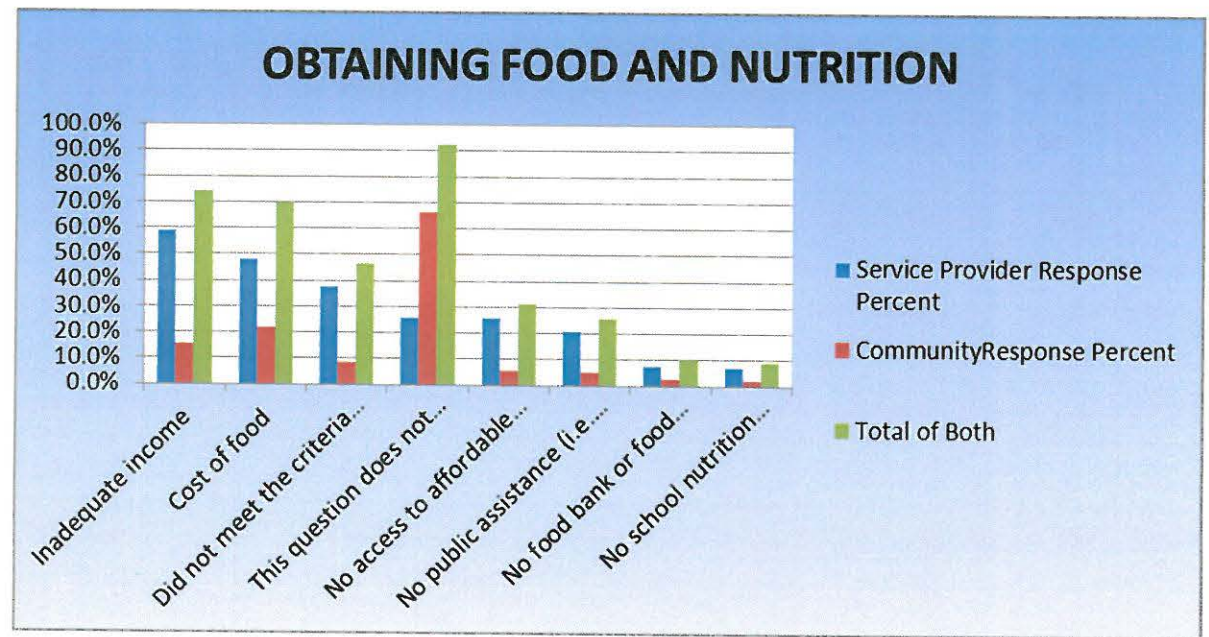


The following charts summarize the data reported for each specific question in survey monkey . . .

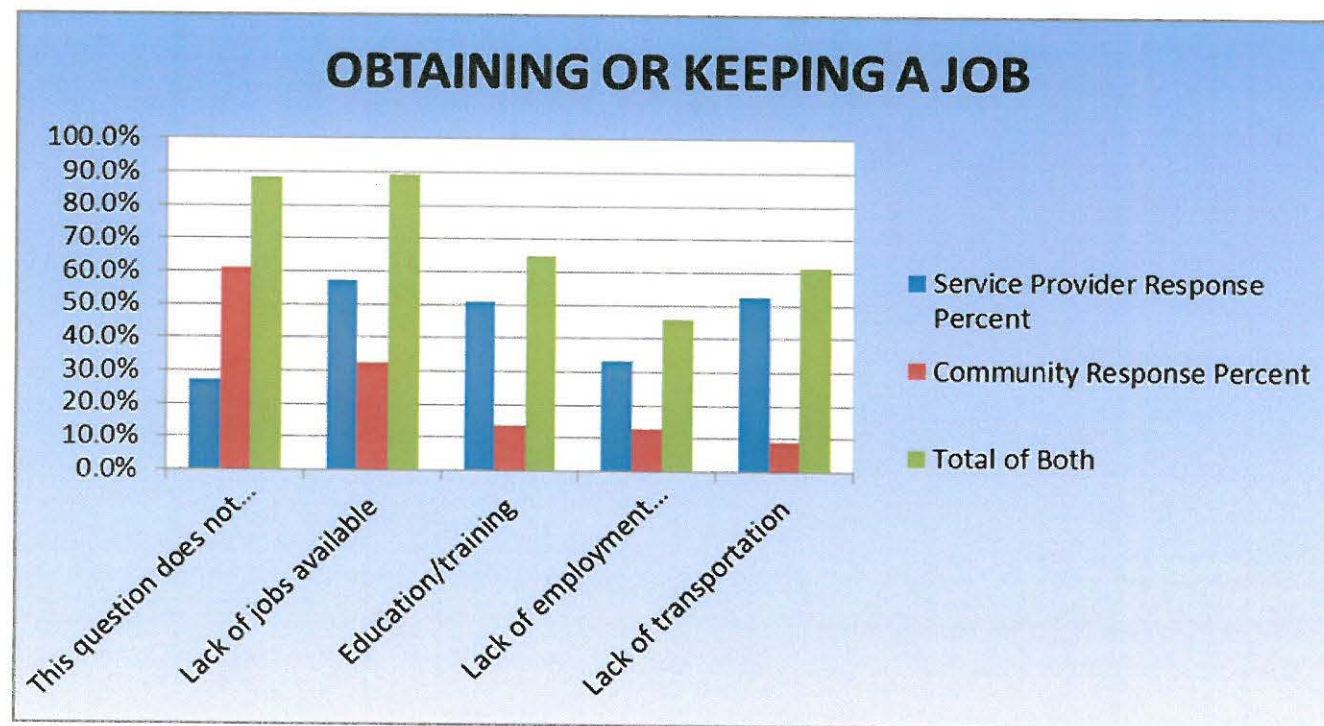
OBTAINING OR KEEPING HOUSING: combined responses	Service Provider Response Percent	Community Response Percent	Total of Both
Lack of income/limited income	58.0%	67.8%	125.8%
Rental history	20.7%	19.6%	40.3%
Cost of housing	46.6%	17.7%	64.3%
This question does not apply to me or my clients	40.2%	11.8%	52.0%
Waiting list for financial support for housing	33.6%	8.3%	41.9%
Credit history	23.8%	4.7%	28.5%



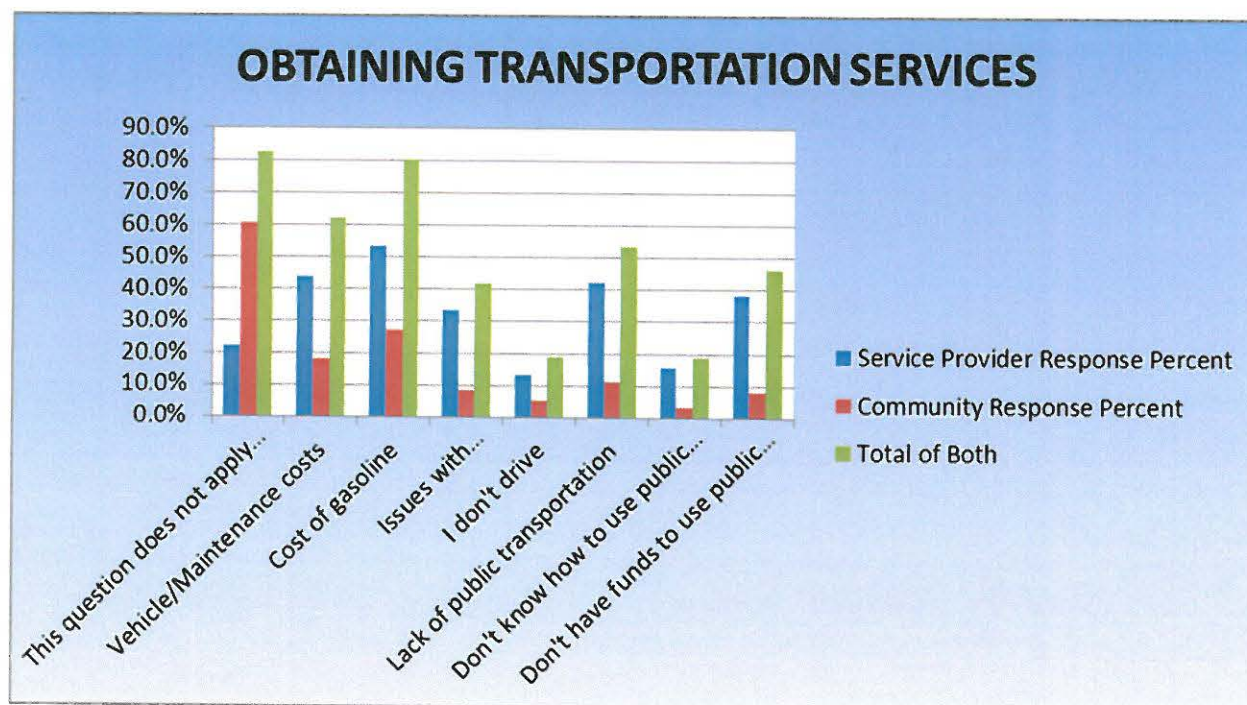
OBTAINING FOOD AND NUTRITION:			
Answer Options	Service Provider Response Percent	Community Response Percent	Total of Both
Inadequate income	58.8%	15.2%	74.0%
Cost of food	47.9%	21.6%	69.5%
Did not meet the criteria for public assistance: free school lunches, food stamps, etc.	37.7%	8.7%	46.4%
This question does not apply to me or my clients	25.9%	66.5%	92.4%
No access to affordable food	25.8%	5.5%	31.3%
No public assistance (i.e. food stamps or subsidized food program)	20.6%	5.2%	25.8%
No food bank or food pantry in my community	7.7%	2.4%	10.1%
No school nutrition program (breakfast or lunches)	6.9%	2.0%	8.9%
Other (please specify)			



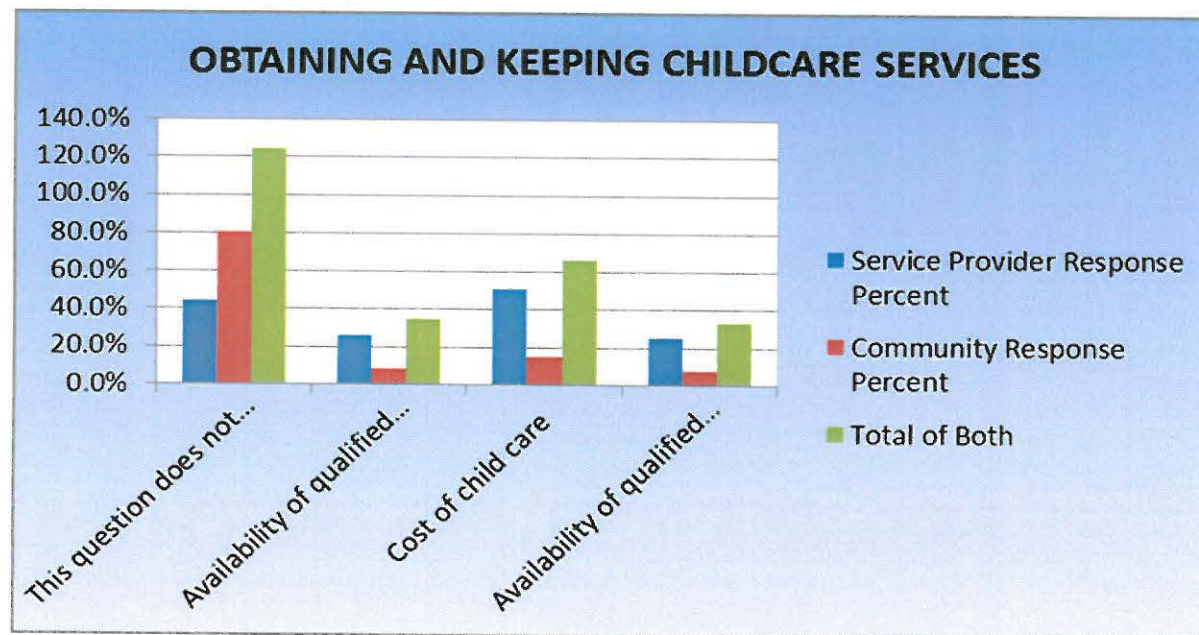
OBTAINING OR KEEPING A JOB:			
Answer Options	Service Provider Response Percent	Community Response Percent	Total of Both
This question does not apply to me or my clients	27.3%	61.0%	88.3%
Lack of jobs available	57.0%	32.1%	89.1%
Education/training	50.8%	13.9%	64.7%
Lack of employment assistance	33.0%	12.8%	45.8%
Lack of transportation	52.6%	8.9%	61.5%
Other (please specify)			



OBTAINING TRANSPORTATION SERVICES :			
Answer Options	Service Provider Response Percent	Community Response Percent	Total of Both
This question does not apply to me or my clients	22.0%	60.7%	82.7%
Vehicle/Maintenance costs	43.8%	18.3%	62.1%
Cost of gasoline	53.5%	26.9%	80.4%
Issues with licensure/registration/insurance	33.2%	8.7%	41.9%
I don't drive	13.5%	5.5%	19.0%
Lack of public transportation	42.2%	11.2%	53.4%
Don't know how to use public transportation	15.8%	3.2%	19.0%
Don't have funds to use public transportation	38.1%	8.1%	46.2%

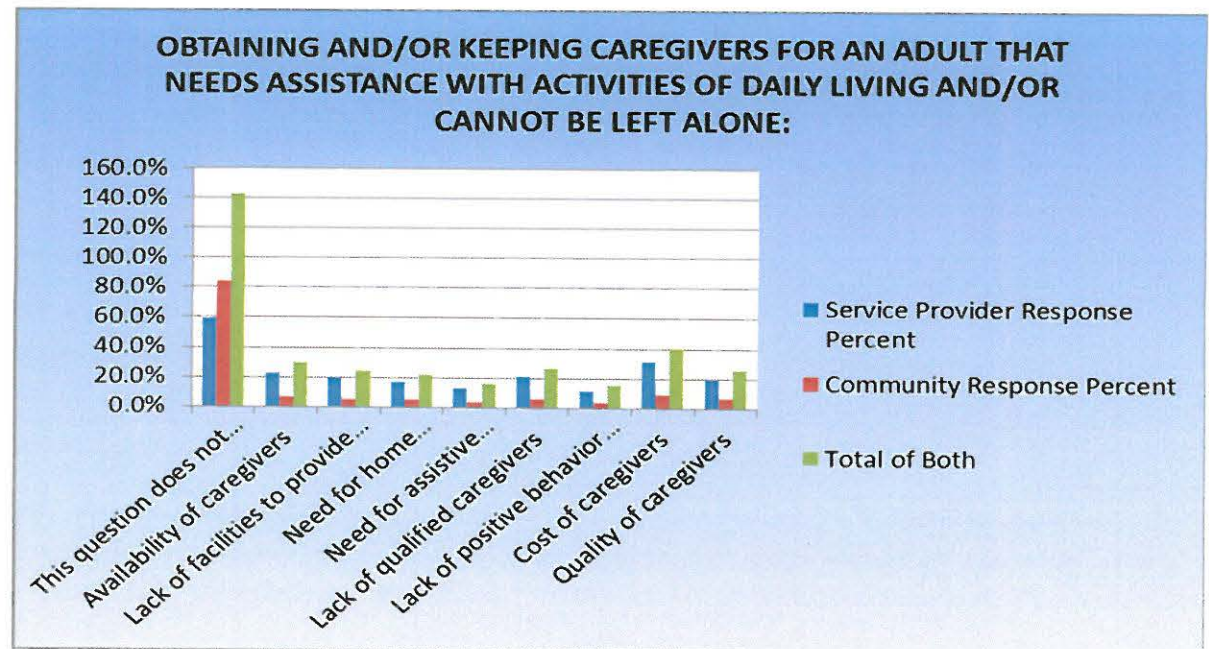


OBTAINING AND KEEPING CHILDCARE SERVICES:			
Answer Options	Service Provider Response Percent	Community Response Percent	Total of Both
This question does not apply to me or my clients	44.3%	80.1%	124.4%
Availability of qualified child care providers for my children	26.1%	8.4%	34.5%
Cost of child care	51.2%	15.4%	66.6%
Availability of qualified child care providers for children with special needs	25.5%	7.8%	33.3%
Other (please specify)			



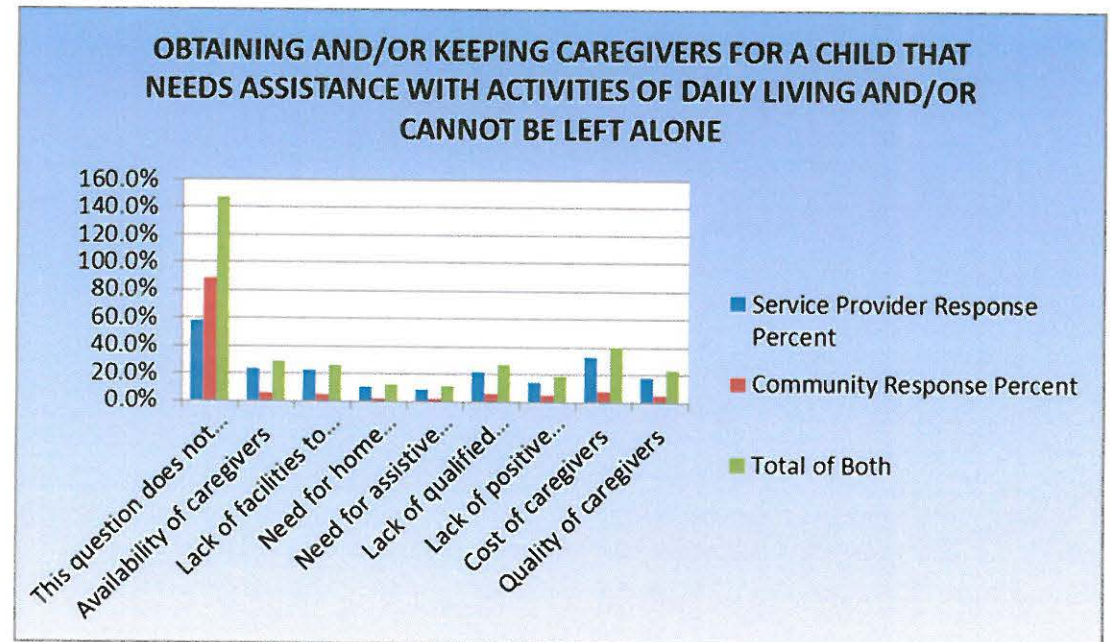
OBTAINING AND/OR KEEPING CAREGIVERS FOR AN ADULT THAT NEEDS ASSISTANCE WITH ACTIVITIES OF DAILY LIVING AND/OR CANNOT BE LEFT ALONE:

Answer Options	Service Provider Response Percent	Community Response Percent	Total of Both
This question does not apply to me or my clients	59.0%	84.1%	143.1%
Availability of caregivers	22.4%	6.9%	29.3%
Lack of facilities to provide care	19.7%	4.7%	24.4%
Need for home modifications (ramps, grab bars, etc.)	16.6%	4.8%	21.4%
Need for assistive technology (modified telephones, etc.)	13.3%	3.1%	16.4%
Lack of qualified caregivers	20.8%	5.7%	26.5%
Lack of positive behavior supports	11.4%	3.6%	15.0%
Cost of caregivers	31.0%	9.0%	40.0%
Quality of caregivers	19.3%	6.5%	25.8%
Other (please specify)			



OBTAINING AND/OR KEEPING CAREGIVERS FOR A CHILD THAT NEEDS ASSISTANCE WITH ACTIVITIES OF DAILY LIVING AND/OR CANNOT BE LEFT ALONE:

Answer Options	Service Provider Response Percent	Community Response Percent	Total of Both
This question does not apply to me or my clients	58.2%	89.0%	147.2%
Availability of caregivers	23.7%	5.8%	29.5%
Lack of facilities to provide care	22.1%	4.6%	26.7%
Need for home modifications (ramps, grab bars, etc.)	10.3%	1.9%	12.2%
Need for assistive technology (modified telephones, etc.)	8.9%	2.2%	11.1%
Lack of qualified caregivers	21.9%	5.3%	27.2%
Lack of positive behavior supports	13.8%	4.6%	18.4%
Cost of caregivers	32.7%	7.2%	39.9%
Quality of caregivers	18.1%	5.2%	23.3%
Other (please specify)			



Answer Options	Service Provider Response Percent	Community Response Percent	Total of Both
This question does not apply to me or my clients	16.8%	46.6%	63.4%
Lack of health insurance	73.5%	34.7%	108.2%
Lack of transportation to get to appointments	49.5%	9.1%	58.6%
Lack of available general medical professionals in your community	24.6%	12.9%	37.5%
Lack of medical specialists in your community	25.8%	13.4%	39.2%
Lack of preventative medical services in your community	28.8%	10.2%	39.0%
Lack of funds to meet co-pays/deductibles	64.6%	29.4%	94.0%
Lack of funds to pay for prescriptions	62.1%	22.4%	84.5%
Other (please specify)			

