Nevada’s Family Resource Centers
Individual FRC Impact Profiles
May 2020
Nevada Department of Health and Human Services
ABOUT CAHS Hawthorne

CAHS exists to assist people in need, helping them move toward economic self-sufficiency and reduce their dependence on public support through innovative approaches to programs and services. We work to help families achieve stability through education and work to end family violence and sexual assault while promoting and advocating safety for all. Through our efforts, we will effect a permanent improvement in the capacities of individuals and groups to deal effectively with their own problems so they may become independent.

“Working with families to address their needs is what we do best, whether it’s through the Clothing Exchange, the food pantry, or access to our mental health therapist.”

Consolidated Agencies of Human Services (CAHS): Impact Profile
Hawthorne, Nevada

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

CAHS serves residents in the Hawthorne city area by providing information, referrals, and case management services.

17.6% of individuals, or 983 people, in this region are below the Federal Poverty Level

20.2% of the population, or 1,123, are children

In 2018-19, CAHS assisted
125 adults | 168 children | 9 seniors
CAHS | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, CAHS received $12,074 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 302 unduplicated individuals, for a State investment of $39.98 per individual served.

For every dollar received from the State, they have leveraged $25 in other funding to comprise their total annual operating budget of $315,000. Other services offered by CAHS include Emergency Assistance, Food Commodities in Mineral and Northern Nye Counties, and Infant and Child Development classes.

STRENGTHENING FAMILIES

Case files were opened for 11 families in 2018-19, providing the framework for families to receive targeted services and support.

FACILITATING CONNECTIONS

Staff provided 317 referrals in 2018-19 to local agencies, such as NV Families First, Food Bank of Northern Nevada, and Care to Share.

ECONOMIC IMPACT

In 2018-19, CAHS staff helped families complete 31 applications for public assistance, facilitating access to much needed resources. The most common application type, and the annual estimated value it contributed to a family if approved, is summarized below.

<table>
<thead>
<tr>
<th>Energy Assistance Applications</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>28</td>
<td>$20,776</td>
</tr>
</tbody>
</table>

In total, the CAHS application assistance program facilitated an estimated $20,776 to Hawthorne community families in 2018-19.

For more information on the Consolidated Agencies of Human Services visit cahsnv.org or contact 775.945.2471
ABOUT THE CAPPALAPPA FAMILY RESOURCE CENTER

Cappalappa FRC is a human service agency, born of a desire to bring assistance without discrimination to families in need throughout the Moapa Valley community and surrounding areas. Our goal is to improve the quality of life for our clients through a collaborative effort with community-oriented service agencies and public education.

Our purpose is to promote mutual understanding, friendship, and cooperation amongst all people. We develop, evaluate, and disseminate programs that foster ethical, social, and intellectual development while nurturing capacity to think skillfully and critically.

We are a place of refuge for all who need it; nurturing and educating youth through organized programs and activities, while contributing to and reflecting the needs of the community in a responsible manner through service, educational, recreational, and community-wide programs.

“
We’re doing a lot more with less

Cappalappa FRC: Impact Profile
Overton, Nevada

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

Cappalappa FRC serves residents in the North Rural Clark County area by providing information, referrals, and case management services.

6.7% of individuals, or 570 people, in this region are below the Federal Poverty Level

31.6% of the population, or 2,685, are children

In 2018-19, Cappalappa FRC assisted
62 adults | 38 children | 32 seniors
CAPPALAPPA FRC | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, Cappalappa FRC received $12,931 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement efforts. Direct services were provided to 132 unduplicated individuals, for a State investment of $97.96 per individual served.

Cappalappa FRC engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $9 in other funding to comprise their total annual operating budget of $133,032. Other services offered by Cappalappa include operating a Thrift Store with proceeds supporting the Family Resource Center, as well as a Senior Food Program.

STRENGTHENING FAMILIES

Case files were opened for 72 families in 2018-19, providing the framework for families to receive targeted services and support.

FACILITATING CONNECTIONS

Staff provided 578 referrals in 2018-19 to local agencies such as commodity food programs, senior services, and WIC.

ECONOMIC IMPACT

In 2018-19, Cappalappa FRC staff helped families complete 489 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Total Estimated Value</th>
<th>11 TANF</th>
<th>$50,952</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>251 Food Stamps (SNAP)</td>
<td>$674,688</td>
</tr>
<tr>
<td></td>
<td>166 NV Medicaid/NV Check-Up Applications</td>
<td>$600,920</td>
</tr>
<tr>
<td></td>
<td>61 Energy Assistance Applications</td>
<td>$45,262</td>
</tr>
</tbody>
</table>

In total, the Cappalappa FRC application assistance program facilitated an estimated $1,371,822 to rural Clark County community families in 2018-19.

For more information on the Cappalappa FRC visit mvcfrc.org or contact 702.397.6400
ABOUT COMMUNITY CHEST
Community Chest is a non-profit agency serving children and families, providing holistic solutions with the goal of building and sustaining strong families and communities. We act as a catalyst for change and a center for resources to help people help themselves and others, as together we build strong and healthy families and communities. With the support of volunteers, agency staff, and public and private revenue, Community Chest develops, offers, and sponsors services that make a difference in the lives of Nevada’s youth and families.

We at Community Chest are brought together to do very important work: to build healthy, loving communities at home and beyond.

There is true collaboration happening in rural Nevada where innovations are breaking through. It’s exciting to build that energy.

NEVADA’S FAMILY RESOURCE CENTERS
Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

Community Chest serves residents in the Storey County area by providing information, referrals, and case management services.

7.7% of individuals, or 300 people, in this region are below the Federal Poverty Level

11.9% of the population, or 463, are children

In 2018-19, Community Chest assisted
327 adults | 286 children | 116 seniors
In FY2018-19, Community Chest received $10,879 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 729 unduplicated individuals, for a State investment of $14.92 per individual served.

Community Chest engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $183 in other funding to comprise their total annual operating budget of $2,000,000. Other services offered by Community Chest include an onsite childcare center, the county library, and their Family First program.

**STRENGTHENING FAMILIES**

Case files were opened for 174 families in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided 112 referrals in 2018-19 to local agencies such as Nevada Health Centers, to food and nutrition programs, and for employment assistance.

**ECONOMIC IMPACT**

In 2018-19, Community Chest staff helped families complete 146 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>TANF</td>
<td>$64,848</td>
</tr>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$72,576</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$173,760</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$8,904</td>
</tr>
<tr>
<td>Child Care Assistance Applications</td>
<td>$20,063</td>
</tr>
</tbody>
</table>

In total, the Community Chest application assistance program facilitated an estimated $340,151 to Virginia City community families in 2018-19.

For more information on Community Chest visit communitychestnevada.net or contact 775.547.9311 Ext. 102
East Valley Family Services: Impact Profile
Las Vegas, Nevada

NEVADA’S FAMILY RESOURCE CENTERS
Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

**East Valley Family Services** serves residents in the East/Central Clark County and Laughlin areas by providing information, referrals, and case management services.

- **21.8%** of individuals, or 127,175 people, in this region are below the Federal Poverty Level
- **24.4%** of the population, or 142,258, are children

In 2018-19, East Valley assisted 2,407 adults | 2,222 children | 2,228 seniors

“**This is truly a hidden gem in our community.**
EAST VALLEY FAMILY SERVICES | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, East Valley Family Services received $318,119 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 6,857 unduplicated individuals, for a State investment of $46.39 per individual served.

East Valley Family Services engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $3 in other funding to comprise their total annual operating budget of $1,292,261. Other services offered by East Valley include a peer parenting program, assistance to Family Drug Court participants, and a clothes closet for families.

STRENGTHENING FAMILIES

Case files were opened for 3,659 families in 2018-19, providing the framework for families to receive targeted services and support.

FACILITATING CONNECTIONS

Staff provided 59,678 referrals in 2018-19 to local agencies such as the WIC program, senior services, and housing assistance.

ECONOMIC IMPACT

In 2018-19, East Valley staff helped families complete 3,795 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>TANF</td>
<td>$310,344</td>
</tr>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$1,241,856</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$1,788,280</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$207,760</td>
</tr>
</tbody>
</table>

In total, the East Valley application assistance program facilitated an estimated $3,548,240 to Clark County community families in 2018-19.

For more information on East Valley Family Services visit eastvalleyfamilyservices.org or contact 702.631.7098
ABOUT THE FRC OF NORTHEASTERN NV

Family Resource Center of Northeastern Nevada is a catalyst for growth, enhancing the quality of life for Northeastern Nevada residents through education, programs, and community connections. We aspire to provide exceptional, free programs that build healthy communities, including individualized family support in developing health, independence, and self-sufficiency; educational programs for teens; facilitating connections between residents and community services, programs, and assistance; and nutrition education and supplemental food for moderately low income, pregnant, postpartum, and breastfeeding women, infants, and children up to age 5.

Some of the programs are for everybody and even if you’re not struggling yourself, you should know about it because you might know of someone who is struggling and needs those services.

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Family Resource Center of Northeastern Nevada (FRCNEN) serves residents in the Elko city area by providing information, referrals, and case management services.

11.5% of individuals, or 6,023 people, in this region are below the Federal Poverty Level

27.7% of the population, or 14,508, are children

In 2018-19, FRCNEN assisted
263 adults | 176 children | 62 seniors
In FY2018-19, the FRC of Northeastern Nevada received $32,383 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 501 unduplicated individuals, for a State investment of $64.64 per individual served.

The FRC of Northeastern Nevada engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $16 in other funding to comprise their total annual operating budget of $535,781. Other services offered by FRC of Northeastern Nevada include a teen health program, parenting education, grandparent respite, and WIC nutrition services.

**STRENGTHENING FAMILIES**

Case files were opened for **199 families** in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided **12,418 referrals** in 2018-19 to local agencies such as mental health resources, child care resources, and food services.

**ECONOMIC IMPACT**

In 2018-19, FRC of Northeastern Nevada staff helped families complete **300 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>TANF</td>
<td>$4,632</td>
</tr>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$18,816</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$209,960</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$8,904</td>
</tr>
<tr>
<td>Child Care Assistance Applications</td>
<td>$5,016</td>
</tr>
</tbody>
</table>

In total, FRC of Northeastern Nevada application assistance program facilitated an estimated **$247,328** to Elko community families in 2018-19.

For more information on the Family Resource Center of Northeastern NV visit elkofamilyresourcecenter.org or call 775.753.7352
NEVADA’S FAMILY RESOURCE CENTERS
Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Family Support Council serves residents in the Gardnerville area by providing information, referrals, and case management services.

- **9.8%** of individuals, or 4,668 people, in this region are below the Federal Poverty Level.
- **17.9%** of the population, or 8,526, are children.

In 2018-19, the Family Support Council assisted

- **76 adults** | **66 children** | **13 seniors**

We want to make this place a haven as opposed to a social service agency.
In FY2018-19, Family Support Council received $28,644 in State FRC funding to provide referrals, case management/family support services, and community engagement. Direct services were provided to 155 unduplicated individuals, for a State investment of $184.80 per individual served.

The Family Support Council engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $44 in other funding to comprise their total annual operating budget of $1,302,057. Other services offered by the Family Support Council include trauma-informed child care, comprehensive domestic violence services, and independent living skills for people with developmental disabilities.

**STRENGTHENING FAMILIES**

Case files were opened for **49 families** in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided **305 referrals** in 2018-19 to local agencies, such as Douglas County Social Services, connecting individuals to a variety of needed services.

"Family Resource Centers are a hidden secret. We need to get the word out about how much they do for everyone – school personnel, local community leaders, and families."

For more information on the Family Support Council, contact 775.782.8692
FRIENDS Family Resource Center: Impact Profile
Fallon, Nevada

NEVADA’S FAMILY RESOURCE CENTERS
Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The FRIENDS Family Resource Center serves residents in the Fallon area by providing information, referrals, and case management services.

13.8% of individuals, or 3,315 people, in this region are below the Federal Poverty Level

23.3% of the population, or 5,597, are children

In 2018-19, the FRIENDS FRC assisted 366 adults | 198 children | 167 seniors

ABOUT THE FRIENDS FAMILY RESOURCE CENTER
The FRIENDS FRC is managed by Churchill County Social Services and works to facilitate the self-sufficiency of program recipients.

The work of the FRIENDS FRC has evolved from assisting residents with immediate needs and resolving one moment crisis situations to assisting community members in developing the skills to provide for ongoing needs related to their situations.

Through these efforts, individuals and families now have opportunities to develop, grow, and prosper as valued, respected residents of the community. Our community is welcoming and responsive and offers opportunities and respect for all residents.

"For our home visiting, we started with elderly victims of abuse and then asked, “why are we sending others away”? Now we are trying to break down silos and are working in many other settings in the community."
In FY2018-19, the FRIENDS FRC received $21,217 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 731 unduplicated individuals, for a State investment of $29.02 per individual served.

The FRIENDS FRC supplements their State allocation and better serve the community. For every dollar received from the State, they have leveraged $129 in other funding to comprise their total annual operating budget of $2,750,000. Other services offered by FRIENDS FRC include parenting classes, linking soon-to-be-released inmates with services, and operating a mobile health service.

STRENGTHENING FAMILIES
Case files were opened for 1,072 families in 2018-19, providing the framework for families to receive targeted services and support.

FACILITATING CONNECTIONS
Staff provided 959 referrals in 2018-19 to local agencies, such as New Frontier Treatment Center, Job Connect, and Community Foundation, connecting individuals to a variety of needed services.

ECONOMIC IMPACT
In 2018-19, FRIENDS staff helped families complete 901 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>19 TANF</td>
<td>$88,008</td>
</tr>
<tr>
<td>46 Food Stamps (SNAP)</td>
<td>$123,648</td>
</tr>
<tr>
<td>52 NV Medicaid/NV Check-Up Apps</td>
<td>$188,240</td>
</tr>
<tr>
<td>156 Energy Assistance Apps</td>
<td>$115,752</td>
</tr>
<tr>
<td>4 Child Care Assistance Apps</td>
<td>$20,063</td>
</tr>
</tbody>
</table>

In total, the FRIENDS FRC application assistance program facilitated an estimated $535,711 to Churchill County community families in 2018-19.

For more information on the FRIENDS Family Resource Center visit churchillcounty.org or contact 775.428.2600
ABOUT HOPELINK OF SOUTHERN NEVADA

Every person deserves a chance to move out of poverty into a life of self-sufficiency with dignity. HopeLink of Southern Nevada provides chances and opportunities through practical financial assistance, effective case management, and imparting hope to the hopeless at crucial points of a life crisis.

Providing expert case management, a complete base of referrals and in-house funding of assistance for clients in verified crisis, we provide turnkey assistance and services to the unreached and underserved including free classes in parenting, financial guidance, GED/HSE prep, nutrition and practical life skills to help move people out of poverty and into self-sufficiency.

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

HopeLink of Southern Nevada serves residents in the South Las Vegas and Henderson areas by providing information, referrals, and case management services.

9.9% of individuals, or 45,630 people, in this region are below the Federal Poverty Level

21.2% of the population, or 97,496, are children

In 2018-19, HopeLink of Southern Nevada assisted 1,575 adults | 2,095 children | 1,215 seniors

“Homeless prevention, housing, and family support services – that’s what we are trying to be the very best at.”
In FY2018-19, HopeLink of Southern Nevada received $149,670 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 4,885 unduplicated individuals, for a State investment of $30.64 per individual served.

HopeLink of Southern Nevada engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $9 in other funding to comprise their total annual operating budget of $1,560,000. Other services offered by HopeLink of Southern Nevada include rental and utility assistance, emergency shelter, and food and clothing assistance.

**STRENGTHENING FAMILIES**

Case files were opened for 1,463 families in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided 16,650 referrals in 2018-19 to local agencies to support employment assistance services, parenting education, and counseling.

**ECONOMIC IMPACT**

In 2018-19, HopeLink of Southern Nevada staff helped families complete 576 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>24 TANF</td>
<td>$111,168</td>
</tr>
<tr>
<td>64 Food Stamps (SNAP)</td>
<td>$172,032</td>
</tr>
<tr>
<td>26 NV Medicaid/NV Check-Up Applications</td>
<td>$94,120</td>
</tr>
<tr>
<td>162 Energy Assistance Applications</td>
<td>$120,204</td>
</tr>
</tbody>
</table>

In total, the HopeLink of Southern Nevada application assistance program facilitated an estimated $497,524 to Henderson/South Las Vegas community families in 2018-19.

For more information on HopeLink of Southern Nevada visit link2hope.org or contact 702.566.0576
Tahoe Family Solutions: Impact Profile
Incline Village, Nevada

ABOUT TAHOE FAMILY SOLUTIONS

Tahoe Family Solutions (TFS) is a private, non-profit organization, providing low/no cost services to children and families living along the North Shore of Lake Tahoe. We offer an array of community-based services tailored to the needs of local residents. Education, mental health, and youth development are primary areas of TFS’s focus. In addition, we offer case management and referrals, environmental education (through our summer camp program) and parent education. TFS also operates a local thrift store offering new and gently used clothing, furniture, and household items.

Through our efforts, we provide key resources and enhance skills for families in the Tahoe Basin.

“People are cut off and so many people don’t understand that there is a huge need for that connection between Washoe County and Incline Village.”

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

Tahoe Family Solutions serves residents in the Incline Village area by providing information, referrals, and case management services.

10.6% of individuals, or 913 people, in this region are below the Federal Poverty Level

17% of the population, or 1,492, are children

In 2018-19, Tahoe Family Solutions assisted
142 adults | 134 children | 25 seniors
In FY2018-19, Tahoe Family Solutions received $13,644 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 301 unduplicated individuals, for a State investment of $45.33 per individual served.

Tahoe Family Solutions engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $63 in other funding to comprise their total annual operating budget of $880,000. Other services offered by Tahoe Family Solutions include a parent education program, ESL classes, a Homework Help Club, the VITA tax preparation program, environmental education for kids via an annual summer camp, and operating a local thrift store.

**STRENGTHENING FAMILIES**

Case files were opened for **88 families** in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided **1,195 referrals** in 2018-19 to local agencies, such as Sierra Community House, connecting individuals to a variety of needed services.

**ECONOMIC IMPACT**

In 2018-19, TFS staff **helped families complete 211 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>TANF</td>
<td>$13,896</td>
</tr>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$80,640</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$242,540</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$4,452</td>
</tr>
<tr>
<td>Child Care Assistance Applications</td>
<td>$130,408</td>
</tr>
</tbody>
</table>

In total, the TFS application assistance program facilitated an estimated **$471,936** to Incline Village community families in 2018-19.

For more information on Tahoe Family Solutions visit tahoefamily.org or contact 775.289.9081
WCSD Central-South Reno FRC: 
Impact Profile
Reno, Nevada

NEVADA’S FAMILY RESOURCE CENTERS
Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Central-South Reno FRC is located adjacent to Wooster High School and serves residents in the Reno area by providing information, referrals, and case management services.

13.3% of individuals, or 59,258 people, in this region are below the Federal Poverty Level

22.2% of the population, or 98,912, are children

In 2018-19, the Central-South Reno FRC assisted
808 adults | 1,023 children | 161 seniors

“

We are putting the pieces of the puzzle together in terms of funding and services.
”
In FY2018-19, the Central-South Reno FRC received $43,302 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,992 unduplicated individuals, for a State investment of $21.74 per individual served.

The Central-South Reno FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $2 in other funding to comprise their total annual operating budget of $111,631. Other services offered include parenting education, emergency food and clothing, and access to health care services.

**STRENGTHENING FAMILIES**

Case files were opened for **593 families** in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided **1,761 referrals** in 2018-19 to local agencies such as The Children’s Cabinet, Northern Nevada HOPES, and Community Health Alliance, connecting individuals to a variety of needed services.

**ECONOMIC IMPACT**

In 2018-19, Central-South Reno staff helped families complete **138 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Applications</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$26,880</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$220,820</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$49,714</td>
</tr>
</tbody>
</table>

In total, the Central-South Reno FRC application assistance program facilitated an estimated $297,414 to Reno and Washoe County community families in 2018-19.

For more information on the WCSD Central-South Reno Family Resource Center, visit washoeschools.net or contact 775.327.5031
ABOUT THE FRONTIER COMMUNITY ACTION AGENCY

The focus of the non-profit Frontier Community Action Agency is to help individuals gain self-sufficiency. Throughout that process, the organization may be able to offer some temporary support, such as no-cost educational and employment services, and referrals to emergency financial assistance.

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Frontier Community Action Agency serves residents in the Winnemucca and Battle Mountain areas by providing information, referrals, and case management services.

10.2% of individuals, or 2,332 people, in this region are below the Federal Poverty Level

27.4% of the population, or 6,295, are children

In 2018-19, the FCAA assisted

1,244 adults | 1,037 children | 344 seniors

"If you need us, you know us. If you don’t need us, you don’t know us. We have to be able to present the agency in a compelling way so people don’t confuse us with government."
In FY2018-19, the FCAA received $29,497 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 2,625 unduplicated individuals, for a State investment of $11.24 per individual served.

The FCAA engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $12 in other funding to comprise their total annual operating budget of $382,447. Other services offered by FCAA include the Backpack Program (providing weekend meals), volunteer income tax assistance, and commodity food distribution.

**STRENGTHENING FAMILIES**

Case files were opened for 1,072 families in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided 3,957 referrals in 2018-19 to local agencies such as suicide prevention, mental health care, domestic violence services, and rapid rehousing.

**ECONOMIC IMPACT**

In 2018-19, FCAA staff helped families complete 2,298 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>62 TANF</td>
<td>$287,184</td>
</tr>
<tr>
<td>942 Food Stamps (SNAP)</td>
<td>$2,532,096</td>
</tr>
<tr>
<td>721 NV Medicaid/NV Check-Up Applications</td>
<td>$2,610,020</td>
</tr>
<tr>
<td>305 Energy Assistance Applications</td>
<td>$226,310</td>
</tr>
<tr>
<td>23 Child Care Assistance Applications</td>
<td>$115,361</td>
</tr>
</tbody>
</table>

In total, the FCAA application assistance program facilitated an estimated $5,770,971 to community families in 2018-19.

For more information on the Frontier Community Action Agency visit www.facebook.com/FrontierComunityActionAgency or contact 775.623.9003
Lied Memorial Boys & Girls Club: Impact Profile  
Las Vegas, Nevada

**NEVADA’S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Lied Memorial Boys & Girls Club serves residents in the Las Vegas area by providing information, referrals, and case management services.

10.2% of individuals, or 67,143 people, in this region are below the Federal Poverty Level.

22.1% of the population, or 145,518, are children.

In 2018-19, the Lied Memorial Boys & Girls Club assisted 939 adults, 1,138 children, and 280 seniors.
In FY2018-19, the Lied Memorial Boys & Girls Club received $198,455 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 2,357 unduplicated individuals, for a State investment of $84.20 per individual served.

The Lied Memorial Boys & Girls Club engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $46 in other funding to comprise their total annual operating budget of $9,300,000. Other services offered by the Lied Memorial Boys & Girls Club include individual and family mental health services, a community garden, and employment assistance.

**STRENGTHENING FAMILIES**

Case files were opened for 751 families in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided 5,020 referrals in 2018-19 to local agencies such as food and nutrition programs, Dress for Success, and emergency food and clothing assistance.

**ECONOMIC IMPACT**

In 2018-19, Lied staff helped families complete 478 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>TANF</td>
<td>$50,952</td>
</tr>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$357,504</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$152,040</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$135,786</td>
</tr>
<tr>
<td>Child Care Assistance Applications</td>
<td>$180,564</td>
</tr>
</tbody>
</table>

In total, the Lied Memorial Boys & Girls Club application assistance program facilitated an estimated $876,846 to Las Vegas community families in 2018-19.

For more information on the Lied Memorial Boys & Girls Club visit bgcsnv.org or contact 702.932.1880 or 702.367.2582.
Lincoln County Community Connection: Impact Profile
Caliente, Nevada

ABOUT THE LINCOLN COUNTY COMMUNITY CONNECTION
The Community Connection Family Resource Center provides Caliente and surrounding areas with access to a variety of family support services such as employment assistance, parenting education, and assistance with applications for government programs. The Center is open on Fridays and provides information and referral services, case management, and a trusted source of assistance in Lincoln County.

NEVADA’S FAMILY RESOURCE CENTERS
Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Lincoln County Community Connection serves residents in the Lincoln County area by providing information, referrals, and case management services.

- 12.1% of individuals, or 630 people, in this region are below the Federal Poverty Level
- 18.9% of the population, or 983, are children

In 2018-19, the Lincoln County Community Connection assisted
- 28 adults
- 9 children
- 6 seniors

We take great pride in our ability to assist families in accessing government services and helping them meet their crisis and long-term needs.
In FY2018-19, the Lincoln County Community Connection received $11,711 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 43 unduplicated individuals, for a State investment of $272.36 per individual served.

The Lincoln County Community Connection engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $2 in other funding to comprise their total annual operating budget of $35,589. Other services offered by the Lincoln County Community Connection include parenting education programs for local families.

### Strengthening Families

Case files were opened for **29 families** in 2018-19, providing the framework for families to receive targeted services and support.

### Facilitating Connections

Staff provided **67 referrals** in 2018-19 to local agencies such as commodity food distribution, WIC, and early childhood education.

### Economic Impact

In 2018-19, Lincoln County Community Connection staff helped families complete **64 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>31 Food Stamps (SNAP)</td>
<td>$83,328</td>
</tr>
<tr>
<td>28 NV Medicaid/NV Check-Up Applications</td>
<td>$101,360</td>
</tr>
<tr>
<td>5 Energy Assistance Applications</td>
<td>$3,710</td>
</tr>
</tbody>
</table>

In total, the Lincoln County Community Connection application assistance program facilitated an estimated **$188,398** to Lincoln County families in 2018-19.

For more information on the Lincoln County Community Connection call 775.726.3325
ABOUT THE LITTLE PEOPLE’S HEAD START (LPHS)

The mission of the Little People’s Head Start Family Resource Center is to build healthy families and a stronger community through positive relationships, education, programs, and support services.

We advocate for families by providing individualized support in developing health, independence, and self-sufficiency. From referrals, to application assistance, parenting classes, respite support, teen health education, and tangible goods such as clothes and car seats, LPHS advocates for families by providing individualized support in developing health, independence, and self-sufficiency.

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

Little People’s Head Start serves residents in the White Pine County area by providing information, referrals, and case management services.

13.0% of individuals, or 1,282 people, in this region are below the Federal Poverty Level

20.8% of the population, or 2,050, are children

In 2018-19, the Little People’s Head Start assisted

304 adults | 585 children | 33 seniors

“We specialize in helping families with young children learn more about early childhood education and care, knowing our future will be brighter if we can assist families earlier rather than later.”
In FY2018-19, the Little People’s Head Start received $27,365 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 922 unduplicated individuals, for a State investment of $29.68 per individual served.

The FRC is co-located with WIC, with staff that work for both programs facilitating seamless service delivery. The FRC receives in-kind support from Head Start in the form of office space, a clothes closet, and a large meeting space with kitchenette.

**STRENGTHENING FAMILIES**

Case files were opened for 199 families in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided 66 referrals in 2018-19 to local agencies such as community recreation opportunities, emergency food assistance, and senior services.

**ECONOMIC IMPACT**

In 2018-19, the Little People’s Head Start staff helped families complete 11 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>NV Medicaid/NV Check-Up</td>
<td>$3,620</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$742</td>
</tr>
</tbody>
</table>

In total, the Little People’s Head Start FRC application assistance program facilitated an estimated $4,362 to White Pine County community families in 2018-19.

For more information on the Little People’s Head Start visit lphsely.org or contact 775.289.6113
Lyon County Human Services: Impact Profile
Lyon County, Nevada

NEVADA’S FAMILY RESOURCE CENTERS
Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

Lyon County Human Services serves residents in the Lyon County area by providing information, referrals, and case management services.

13.7% of individuals, or 7,166 people, in this region are below the Federal Poverty Level.

22.1% of the population, or 11,559, are children.

In 2018-19, the Lyon County Human Services FRC assisted 162 adults | 86 children | 22 seniors.
LYON COUNTY HUMAN SERVICES | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Lyon County Human Services received $34,628 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 270 unduplicated individuals, for a State investment of $128.25 per individual served.

Lyon County Human Services engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $132 in other funding to comprise their total annual operating budget of $4,620,059. Other services offered by Lyon County Human Services include senior services, a home visiting program, and employment assistance.

STRENGTHENING FAMILIES

Case files were opened for 1,268 families in 2018-19, providing the framework for families to receive targeted services and support.

FACILITATING CONNECTIONS

Staff provided 743 referrals in 2018-19 to local agencies such as housing assistance, parenting education, and primary health care.

ECONOMIC IMPACT

In 2018-19, LCHS staff helped families complete 1,465 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>35 TANF</td>
<td>$162,120</td>
</tr>
<tr>
<td>177 Food Stamps (SNAP)</td>
<td>$475,776</td>
</tr>
<tr>
<td>143 NV Medicaid/NV Check-Up Applications</td>
<td>$517,660</td>
</tr>
<tr>
<td>316 Energy Assistance Applications</td>
<td>$234,472</td>
</tr>
<tr>
<td>51 Child Care Assistance Applications</td>
<td>$255,800</td>
</tr>
</tbody>
</table>

In total, the Lyon County Human Services application assistance program facilitated an estimated $1,645,828 to Lyon County community families in 2018-19.

For more information on Lyon County Human Services visit lyon-county.org or contact 775.577.5009.
Nevada Outreach Training Organization FRC: Impact Profile
Pahrump, Nevada

The Nevada Outreach Training Organization’s Family Resource Center is a program for individuals and families who are seeking to gain control of their life situation through participation in case management, life skills classes, parenting classes, information and referral to community resources.

We believe that healthy, happy and safe relationships are always within reach.

“
The FRC is the catch-all. If anyone else is having trouble serving a client, they’re told to go to the FRC and they will track down the resources you need.
”

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Nevada Outreach Training Organization (NOTO) FRC serves residents in the Nye County area by providing information, referrals, and case management services.

17.3% of individuals, or 7,490 people, in this region are below the Federal Poverty Level.

17.1% of the population, or 7,404, are children.

In 2018-19, the NOTO FRC assisted 622 adults | 545 children | 232 seniors
In FY2018-19, the NOTO FRC received $31,842 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,399 unduplicated individuals, for a State investment of $22.76 per individual served.

The NOTO FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $20 in other funding to comprise their total annual operating budget of $669,998. Other services offered by the NOTO FRC include distributing donated clothes, furniture, and household appliances; domestic violence services; and a Children’s Advocacy Center.

**STRENGTHENING FAMILIES**

Case files were opened for 607 families in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided 701 referrals in 2018-19 to local agencies to support housing assistance, substance abuse prevention and treatment, and food distribution.

**ECONOMIC IMPACT**

In 2018-19, NOTO staff helped families complete 146 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 TANF</td>
</tr>
<tr>
<td>88 Energy Assistance Applications</td>
</tr>
<tr>
<td>4 Child Care Assistance Applications</td>
</tr>
</tbody>
</table>

In total, the NOTO FRC application assistance program facilitated an estimated $89,991 to Nye County community families in 2018-19.

For more information on the NOTO Family Resource Center visit nevadaoutreach.org or contact 775.751.1118
Olive Crest is dedicated to the prevention of child abuse, the education and treatment of at-risk children, and to preserving the family...One Life at a Time. Each child, teen, family, or parent comes to us with unique needs, backgrounds, and stories. We tailor our programs and services to meet these individual needs, and to help set a course that will lead to safety and transformation through the healing power of family.

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Olive Crest Family Resource Center serves residents in the North Las Vegas area by providing information, referrals, and case management services.

16.1% of individuals, or 60,103 people, in this region are below the Federal Poverty Level

28.7% of the population, or 107,084, are children

In 2018-19, the Olive Crest FRC assisted 488 adults | 602 children | 80 seniors
In FY2018-19, the Olive Crest FRC received $182,177 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,170 unduplicated individuals, for a State investment of $155.71 per individual served.

The Olive Crest FRC engages in fundraising efforts to supplement their State allocation and better serve the community. In 2018-19, Olive Crest leveraged $45,000 in other funding to comprise their total annual operating budget of $227,177. Other services offered by Olive Crest include the Backpack Program (offering weekend meals), emergency housing and food, and foster youth support programs.

**STRENGTHENING FAMILIES**

Case files were opened for 356 families in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided 2,758 referrals in 2018-19 to local agencies, such as adjacent community FRCs, and connecting individuals to a variety of needed services.

**ECONOMIC IMPACT**

In 2018-19, Olive Crest staff helped families complete 99 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$129,024</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$144,800</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$8,162</td>
</tr>
</tbody>
</table>

In total, the Olive Crest FRC application assistance program facilitated an estimated $281,986 to North Las Vegas community families in 2018-19.

For more information on the Olive Crest Family Resource Center visit olivecrest.org or contact 702.685.3459
Pershing County FRC: Impact Profile
Lovelock, Nevada

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Pershing County Family Resource Center was originally linked with the Family to Family, and Family Connection programs. Since 2016, it has been co-located with the WIC program, in the same building as Rural Clinics, providing a one-stop resource for families in need.

The FRC operates 11 hours per week and is staffed by a bilingual case manager. The FRC is a vibrant center, centrally located in Lovelock, allowing clients without access to transportation to still access FRC services regularly.

It is a small community and everyone knows everyone and works together. So many members of the community walk here for services and trust us to help.

The Pershing County Family Resource Center serves residents in the Lovelock area by providing information, referrals, and case management services.

15.0% of individuals, or 999 people, in this region are below the Federal Poverty Level

16.9% of the population, or 1,126, are children

In 2018-19, the Pershing County FRC assisted 15 adults | 23 children | 13 seniors
In FY2018-19, the Pershing County FRC received $23,529 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 51 unduplicated individuals, for a State investment of $461.36 per individual served.

The Pershing County FRC is co-located inside the WIC office, with staff that work for both programs facilitating seamless service delivery. The FRC is located in the office suite directly next to Lovelock Rural Counseling & Supportive Services, and also offers emergency food, citizenship supports, and translation services, as well as computer access to facilitate job searches and applications.

**STRENGTHENING FAMILIES**

Case files were opened for **15 families** in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided **49 referrals** in 2018-19 to local agencies such as WIC, Rural Clinics, and other FRCs, connecting individuals to a variety of needed services.

**ECONOMIC IMPACT**

In 2018-19, Pershing County FRC staff helped families complete **37 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 Food Stamps (SNAP)</td>
<td>$16,128</td>
</tr>
<tr>
<td>16 NV Medicaid/NV Check-Up Applications</td>
<td>$57,920</td>
</tr>
<tr>
<td>2 Energy Assistance Applications</td>
<td>$1,484</td>
</tr>
</tbody>
</table>

In total, the Pershing County FRC application assistance program facilitated an estimated **$75,532** to Lovelock community families in 2018-19.

For more information on the Pershing County Family Resource Center call 775.273.7308
ABOUT THE RON WOOD FAMILY RESOURCE CENTER

Our mission is to create a lasting, community-wide cooperative effort between the private sector and governmental agencies to promote healthy family relationships through education and support services.

In collaboration with local businesses, community-based organizations and government agencies, we’re able to provide a range of services to assist families in the Carson City community and beyond. Over the years, the Ron Wood Center has grown into a comprehensive source of education and information for families.

We are proud to report that there is no wait time for services, as our bilingual staff, social worker, and family advocates are available for emergency assistance, information, referrals and support services.

“Everybody is our partner. Whatever it is we need to do, we always hook the families up.”

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Ron Wood Family Resource Center serves residents in the Carson City area by providing information, referrals, and case management services.

14.7% of individuals, or 7,970 people, in this region are below the Federal Poverty Level

20.6% of the population, or 11,169, are children

In 2018-19, the Ron Wood FRC assisted 852 adults | 556 children | 213 seniors
In FY2018-19, the Ron Wood FRC received $34,753 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,621 unduplicated individuals, for a State investment of $21.44 per individual served.

The Ron Wood FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $37 in other funding to comprise their total annual operating budget of $1,323,796. Other services offered by the Ron Wood FRC include a Children’s Mental Health Clinic, emotional regulation courses for youth 5 to 18, and food distribution.

**STRENGTHENING FAMILIES**

Case files were opened for **846 families** in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided **58,179 referrals** in 2018-19 to local agencies such as WIC, and for housing assistance, health care, parenting classes, and child abuse prevention.

**ECONOMIC IMPACT**

In 2018-19, Ron Wood FRC staff helped families complete **84 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$51,072</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$47,060</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$6,678</td>
</tr>
<tr>
<td>Child Care Assistance Applications</td>
<td>$5,016</td>
</tr>
</tbody>
</table>

In total, the Ron Wood FRC application assistance program facilitated an estimated **$109,826** to Carson City community families in 2018-19.

For more information on the Ron Wood Family Resource Center visit carson-family.org or contact 775.884.2269
Mesquite Salvation Army FRC: Impact Profile
Mesquite, Nevada

NEVADA’S FAMILY RESOURCE CENTERS
Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Mesquite Salvation Army serves residents in the North Rural Clark County area by providing information, referrals, and case management services.

10.9% of individuals, or 2,052 people, in this region are below the Federal Poverty Level

17.9% of the population, or 3,358, are children

In 2018-19, the Mesquite Salvation Army FRC assisted
2,528 adults | 2,381 children | 1,361 seniors

“
I don’t want to put band-aids on the situation. I want to work with people on budgeting and setting goals.
”
In FY2018-19, the Mesquite Salvation Army received $16,995 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 6,270 unduplicated individuals, for a State investment of $2.71 per individual served.

The Mesquite Salvation Army engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $11 in other funding to comprise their total annual operating budget of $196,448. Other services offered by the Mesquite Salvation Army include a senior food program, assistance to indigent transient populations, and family support services.

**STRENGTHENING FAMILIES**

Case files were opened for 2,072 families in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Mesquite Salvation Army staff provided 1,952 referrals in 2018-19 to local agencies such as housing assistance, mental health care, and access to primary health care.

**ECONOMIC IMPACT**

In 2018-19, Mesquite Salvation Army staff helped families complete 2,586 applications for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>TANF</td>
<td>$55,584</td>
</tr>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$647,808</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$828,980</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$43,778</td>
</tr>
<tr>
<td>Child Care Assistance Applications</td>
<td>$60,188</td>
</tr>
</tbody>
</table>

In total, the Mesquite Salvation Army application assistance program facilitated an estimated $1,636,338 to rural Clark County community families in 2018-19.

For more information on the Mesquite Salvation Army visit mesquite.salvationarmy.org or contact 702.345.5116
ABOUT THE SPARKS AND NE/NW RENO FAMILY RESOURCE CENTER

Washoe County School District Family Resource Centers offer support to anyone who lives in the surrounding community. There are no income qualifications to use the Family Resource Center.

Staff is dedicated to helping families identify their needs and to help them locate the resources to potentially meet those needs. Ongoing support is available in the form of budgeting, goal setting, and problem solving, and with facilitating connections with other community agencies. And for families with children, the Family Success program helps create and implement a plan tailored to each family’s unique needs.

The WCSD FRCs are a safe and friendly place to go for many different types of resources when families need help.

“
Our staff truly wants to help families and make a positive difference in their lives.
“

NEVADA’S FAMILY RESOURCE CENTERS

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Sparks & NE/NW Reno FRC is one of three FRCs that serves residents in the Reno/Sparks area by providing information, referrals, and case management services. It is centrally located in Sparks between the School and the Library.

13.3% of individuals, or 59,258 people, in this region are below the Federal Poverty Level

22.2% of the population, or 98,912, are children

In 2018-19, the FRC assisted 921 adults | 1,184 children | 214 seniors
In FY2018-19, the Sparks and NE/NW Reno FRC received $109,826 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement efforts. Direct services were provided to 2,319 unduplicated individuals, for a State investment of $47.36 per individual served.

The Sparks and NE/NW Reno FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged another $1 in other funding to comprise their total annual operating budget of $228,373. Other services offered by the FRC include emergency food, clothing, and hygiene kits, as well as access to health care services.

**STRENGTHENING FAMILIES**

Case files were opened for **689 families** in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided **2,245 referrals** in 2018-19 to local agencies, such as the Community Services Agency and the Food Bank of Northern Nevada, connecting individuals to a variety of needed services.

**ECONOMIC IMPACT**

In 2018-19, Sparks and NE/NW Reno FRC staff helped families complete **375 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>TANF</td>
<td>$27,792</td>
</tr>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$309,120</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$387,340</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$104,622</td>
</tr>
</tbody>
</table>

In total, the Sparks and NE/NW Reno FRC application assistance program facilitated an estimated **$828,874** to Sparks and Washoe County community families in 2018-19.

For more information on the WCSD Sparks and NE/NW Reno Family Resource Center, visit washoeschools.net or contact 775.353.5733
WCSD Desert Skies FRC: Impact Profile
Sun Valley, Nevada

Established in 1995, Nevada’s Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support. The Desert Skies FRC is one of three FRCs that serves residents in the Reno/Sparks area by providing information, referrals, and case management services. It is located in the Desert Skies School in Sun Valley.

In 2018-19, the Desert Skies FRC assisted
506 adults | 634 children | 144 seniors

NEVADA’S FAMILY RESOURCE CENTERS

13.3% of individuals, or 59,258 people, in this region are below the Federal Poverty Level
22.2% of the population, or 98,912, are children

ABOUT THE DESERT SKIES FAMILY RESOURCE CENTER

Washoe County School District Family Resource Centers offers support to anyone who lives in the surrounding community. There are no income qualifications to use the Family Resource Center.

Staff is dedicated to helping families identify their needs and to help them locate the resources to potentially meet those needs. Ongoing support is available in the form of budgeting, goal setting, and problem solving, and with facilitating connections with other community agencies. And for families with children, the Family Success program helps create and implement a plan tailored to each family’s unique needs.

The WCSD FRCs are a safe and friendly place to go for many different types of resources when families need help.

"I don't know where our families would go if we continue to shrink. Our lily pond pads are getting smaller and smaller."
In FY2018-19, the Desert Skies FRC received $21,358 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,284 unduplicated individuals, for a State investment of $16.63 per individual served.

The Desert Skies FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged $11 in other funding to comprise their total annual operating budget of $249,830. Other services offered by Desert Skies FRC include parenting education, emergency food and clothing, and access to health care services.

**STRENGTHENING FAMILIES**

Case files were opened for **378 families** in 2018-19, providing the framework for families to receive targeted services and support.

**FACILITATING CONNECTIONS**

Staff provided **728 referrals** in 2018-19 to local agencies such as Children’s Cabinet, Northern Nevada HOPES, and Community Health Alliance, connecting individuals to a variety of needed services.

**ECONOMIC IMPACT**

In 2018-19, Desert Skies staff **helped families complete 204 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Total Estimated Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>TANF</td>
<td>$4,632</td>
</tr>
<tr>
<td>Food Stamps (SNAP)</td>
<td>$201,600</td>
</tr>
<tr>
<td>NV Medicaid/NV Check-Up Applications</td>
<td>$191,860</td>
</tr>
<tr>
<td>Energy Assistance Applications</td>
<td>$54,166</td>
</tr>
</tbody>
</table>

In total, the Desert Skies application assistance program facilitated an estimated **$452,258** to Sun Valley and Washoe community families in 2018-19.

For more information on the WCSD Desert Skies Family Resource Center, visit washoeschools.net or contact 775.327.1511