



# NEVADA DEPARTMENT of HEALTH and HUMAN SERVICES

*Helping People — It's who we are and what we do*

## Office of Community Partnerships and Grants Annual Report State Fiscal Year 2016 *July 1, 2015—June 30, 2016*

Brian Sandoval, Governor  
Richard Whitley, Director

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**This report is submitted in accordance with the following Nevada Revised Statutes.**

NRS 430A, Section 200, Family Resource Centers  
NRS 432, Section 133, Children's Trust Fund  
NRS 217, Section 500, Contingency Account for Victims of Human Trafficking  
NRS 439, Section 630, Fund for a Healthy Nevada  
NRS 458A, Section 090, Revolving Account to Support Programs for the Prevention and Treatment of Problem Gambling

**The report is assembled as follows.**

Section 1 lists the advisory bodies and staff who oversee grants awarded by the Nevada Department of Health and Human Services (DHHS) Office of Community Partnerships and Grants (OCPG). Sections 2 and 3 summarize major activities and expenditures.

Sections 4 through 9 each focus on a different funding source and/or program area. Narratives are followed by statistical reports that track individual grantee progress unless the data is reported within the narrative (e.g., CSBG and Nevada 2-1-1).

**Following are some tips about interpreting certain progress reports.**

Grantee progress reports for the Children's Trust Fund (CTF), Fund for a Healthy Nevada (FHN), Social Services Block Grant (Title XX), and Problem Gambling are generated from a grants database. The following explanations focus on these reports.

√ The total amount of the grant award and the amount actually drawn by the grantee are listed beneath the project description in the first column. For example, \$76,565/\$75,600 means that the grantee could have drawn up to \$76,565 but drew \$75,600.

√ Some grant awards are split between more than one funding source. Performance data may appear in both applicable sections. In these cases, the funds drawn and service reports are duplicative.

√ Most goals consist of a primary objective and a secondary objective.

The primary objective typically includes an output (*number of clients served or units of service provided*) and an outcome (*positive result*). The output will be reported with the projected number/actual number/percent of goal reached. For example, 200/220/110% means the grantee expected to serve 200 people (*or provide 200 units of service*), actually achieved 220, and exceeded its goal by 10%.

The secondary objective typically includes the percent of clients projected to achieve a positive result and the actual percent who achieved a positive result. For example, 80/89 means the grantee expected that 80% of the people served would achieve a positive result but the actual rate was 89%.

√ Statistical data that appears in the following forms means that a specific goal was not projected. However, the number of people served, meals provided, flyers distributed or other progress data may still appear in some cases.

(1) and 0/ and 0/0 are examples of statistical data that does not exist and may be disregarded.

0/3,206 is an example of a goal that was not projected but actual activity was still reported.

## SFY16 ADVISORY COMMITTEE MEMBERS and STAFF

**Grants Management Advisory Committee (GMAC)** members provide review and recommendations for grant programs funded through the Children's Trust Fund, Community Services Block Grant, Fund for a Healthy Nevada and Social Services Block Grant. Appointments are made by the Director of the Department of Health and Human Services. The following individuals were members in SFY16.

<b>NRS 232.383 Requirements for GMAC</b>	<b>Members</b>	<b>Affiliation</b>	<b>Subcommittee</b>
Representative of the Nevada Association of Counties	<b>Jeff Fontaine, Chair</b>	Nevada Association of Counties	Wellness
One member with knowledge, skill, and experience in the provision of services relating to the cessation of the use of tobacco	<b>Cindy Roragen</b>	American Cancer Society Cancer Action Network	Disability Services
One member with knowledge, skill, and experience in the provision of services to persons with disabilities	<b>Marcia O'Malley</b>	Mindful Media Services	Disability Services and Ad Hoc 2016 Community Needs Assessment
One superintendent of a county school district or his designee	<b>Greg Wieman</b>	Eureka County School District	Prevention of Child Abuse & Neglect
One member with knowledge, skill and experience in the provision of services to children	<b>Michele Howser</b>	Phoenix University	Disability Services
Two members of the public with knowledge of or experience in the provision of services to persons or families who are disadvantaged or at risk	<b>Diane Thorkildson</b>	University Center for Autism and Neurodevelopment	Ad Hoc 2016 Community Needs Assessment
Two members of the public with knowledge of or experience in the provision of services to persons or families who are disadvantaged or at risk	<b>Candace Young-Richey</b>	CY-R and Associates	Ad Hoc 2016 Community Needs Assessment
One member who is a member of the Nevada Commission on Aging	<b>Minddie Lloyd</b>	Nevada Commission on Aging	Disability Services
Two members with knowledge, skill and experience in finance or business	<b>Jeff Bargerhuff</b>	Unaffiliated	Ad Hoc 2016 Community Needs Assessment

<b>NRS 232.383 Requirements for GMAC</b>	<b>Members</b>	<b>Affiliation</b>	<b>Subcommittee</b>
Two members with knowledge, skill and experience in finance or business	<b>Deborah Campbell</b>	Deborah Campbell and Associates, LLC	Wellness and Ad Hoc 2016 Community Needs Assessment
Representative of Department of Juvenile Justice	<b>Leslie Bittleston</b>	Juvenile Justice Programs Office, Division of Child and Family Services	Not Assigned
One member with knowledge, skill, and experience in building partnerships between the public sector and the private sector	<b>Dan Musgrove</b>	Dan Musgrove Advocacy, Inc.	Wellness
One member with knowledge, skill, and experience in the provision of health services to children	<b>Dr. Allie Wright</b>	Oasis Counseling, LLC	Not Assigned
Director of a local agency which provides services for abused or neglected children	<b>Vacant</b>		
One member with knowledge, skill, and experience in providing services to seniors citizens	<b>Vacant</b>		

**Advisory Committee on Problem Gambling (ACPG)** provides review and recommendations for programs funded through the Revolving Account to Support Programs for the Prevention and Treatment of Problem Gambling. Appointments are made by the Governor. The following individuals were members in SFY16.

<b>NRS 458A.060 Requirements for ACPG</b>	<b>Members</b>	<b>Affiliation</b>
One member who works in the area of mental health and has experience in the treatment of problem gambling	<b>Denise Quirk, Chair</b>	Reno Problem Gambling Center
Two members who represent private organizations that provide assistance to problem gamblers	<b>Ted Hartwell, Vice-Chair</b>	Desert Research Institute; Lanie's Hope
Two members who represent private organizations that provide assistance to problem gamblers	<b>Carol O'Hare</b>	Nevada Council on Problem Gambling

<b>NRS 458A.060 Requirements for ACPG</b>	<b>Members</b>	<b>Affiliation</b>
Two members who hold nonrestricted gaming licenses	<b>Carolene Layugan</b>	Caesars Entertainment Corporation
Two members who hold nonrestricted gaming licenses	<b>Eric Heaney</b>	The Nugget
One member who represents the Nevada System of Higher Education and has experience in the prevention or treatment of problem gambling	<b>Tony Cabot</b>	Lewis and Roca Law Firm
One member who holds a restricted gaming license	<b>Connie Jones</b>	International Game Technology / Association of Gaming Equipment Manufacturers
One member who works in the area of mental health	<b>Lynn Stilley</b>	Pathways
One member who represents an organization for veterans	<b>Ryan Gerchman</b>	University of Nevada, Reno

#### **Office of Community Partnerships and Grants (OCPG) Staff**

Laurie Olson	Unit Chief
Laura Adair	Administrative Assistant II
Elena Espinoza	Program Specialist: Lead – Children’s Trust Fund; Co-Lead – Victims of Human Trafficking
Gary Gobelman	Program Specialist: Lead – Community Services Block Grant
Julieta Mendoza	Tribal Liaison
Patrick Petrie	Program Specialist: Lead – Social Services Block Grant and Problem Gambling
Connie Ronning	Auditor

Cindy Smith	Program Specialist: Lead – Statewide Coordinator of Family Resource Centers; Co-Lead – Victims of Human Trafficking
Gloria Sulhoff	Administrative Assistant III and OCPG Website Administrator
Jennifer White	Program Specialist: Statewide Coordinator of Nevada 2-1-1

### **OCPG Staff Changes**

Toby Hyman	Program Specialist: Retired January 2016 after 18 years as Southern Lead for Family Resource Centers and Differential Response and Statewide Lead for Children’s Trust Fund
DuAne Young	Program Specialist: Started August 2016. Lead – Fund for a Healthy Nevada



## OFFICE OF COMMUNITY PARTNERSHIPS AND GRANTS OVERVIEW

**MISSION:** *To help families and individuals in Nevada reach their highest level of self-sufficiency by supporting the community agencies that serve them through engagement, advocacy and resource development.*

**VISION:** *To be a valued partner in strengthening the ability of communities to respond to human service needs.*

### **GUIDING PRINCIPLES:**

1. *The Office of Community Partnerships and Grants (CPG) builds and supports statewide community networks that help families and individuals assess their needs and work toward holistic solutions.*
2. *The OCPG manages available grant funds in a fair and responsible manner that encourages engagement among community organizations, stimulates innovation and maximizes impact.*
3. *The OCPG shares responsibility for program accountability, growth and success with its community partners.*
4. *The OCPG engages in the development of new programs and strengthens existing programs through short- and long-term planning, establishing meaningful goals, tracking achievements, and advocating for sustainability.*
5. *The OCPG serves as a department-wide resource to foster common standards in grantmaking, streamline processes, share compliance requirements, and otherwise advocate for enhanced coordination among divisions that grant funds to community partners.*
6. *The OCPG inspires staff to strategically and professionally execute their present responsibilities while preparing for the next steps in their careers.*

### **Background Information**

The Office of Community Partnerships and Grants (OCPG) is an administrative unit within the Department of Health and Human Services (DHHS), Director's Office. Formerly called the Grants Management Unit (GMU), its name was changed during SFY16 to

better reflect the broad range of duties and responsibilities assigned to staff. The OCPG has primary authority for managing grants to local, regional, and statewide programs serving Nevadans. In addition to ensuring accountability and providing technical assistance to community partners, staff engages in progressive system development intended to help end users (clients, consumers, individuals and families) improve their quality of life and reduce dependence on the social services safety network.

The OCPG oversees the following funding sources and programs.

- Children's Trust Fund (CTF), which leverages federal Community-Based Child Abuse Prevention (CBCAP) dollars
- Community Services Block Grant (CSBG)
- Family Resource Centers (FRC)
- Differential Response (DR)
- Fund for a Healthy Nevada (FHN) Wellness and Disability Services
- Social Services Block Grant (Title XX of the Social Security Act)
- Revolving Account to Support Programs for the Prevention and Treatment of Problem Gambling
- Contingency Account for Victims of Human Trafficking

When the unit was created in July 2003, the goal was to bring together multiple grant programs and advisory committees. Today, two committees provide oversight and recommendations to the DHHS Director – the Grants Management Advisory Committee (GMAC) and the Governor's Advisory Committee on Problem Gambling (ACPG).

#### Key Statewide Activities in SFY16

- The OCPG awarded and monitored 116 grants and contracts in SFY16, some with multiple funding sources. Total expenditures reached \$26,589,380.
- The DHHS Tribal Liaison, who is housed in the Director's Office, became part of the OCPG during SFY16. The incumbent facilitates education and outreach, and is responsible for establishing and strengthening relationships with governments of the 27 tribes in Nevada. As part of the OCPG, the liaison will be better able to include tribes in the unit's efforts to continue improving systems and building partnerships statewide.

- In accordance with NRS 439.630(6), the OCPG conducted a statewide community needs assessment on behalf of the GMAC. The purpose was to establish FHN funding priorities for the SFY18-19 biennium. An online and paper survey generated 1,263 responses, and five public forums held in various communities around the state drew 48 participants. At the conclusion of these activities, the GMAC recommended that FHN funding should be utilized to support programs that address the following needs. (Note that the order of appearance on the list is the order presented in the formal motion but does not reflect priority ranking.)
  - Tobacco Use Prevention and Cessation
  - Health / Mental Health (*e.g., access, cost, immunization, general wellness*)
  - Family Support (*e.g., Family Resource Centers, Differential Response, information and assistance, child care*)
  - Food Security (*e.g., food pantries and food banks, access to nutritious food, nutrition education, SNAP*)
  - Support for Persons with Disabilities and their Caregivers (*e.g., respite, independent living, positive behavior support*)
  - Integration of access to health care in all program areas

The GMAC's recommendations were considered in the development of the SFY18-19 agency request budget, along with recommendations from the Commission on Aging (CoA) and the Commission on Services for Persons with Disabilities (CSPD). The complete needs assessment may be accessed on the OCPG website.

[http://dhhs.nv.gov/uploadedFiles/dhhsnv.gov/content/Programs/Grants/Reports/2016\\_NeedsAssessmentReport\\_FINAL.pdf](http://dhhs.nv.gov/uploadedFiles/dhhsnv.gov/content/Programs/Grants/Reports/2016_NeedsAssessmentReport_FINAL.pdf)

- Nevada Revised Statute (NRS) 217.500 was passed by the legislature in 2013 to provide programs and services to victims of human trafficking. Administration of the fund was assigned to the OCPG. In SFY16, the Attorney General's office, along with several community members and OCPG staff, organized the Third Annual Contingency Account for Victims of Human Trafficking fundraising event in Reno. The event was a huge success with record attendance and generated double the previous year's donations. As of September 2016, the account had a total of \$96,216. During SFY16, the OCPG approved a number of requests submitted by community agencies for emergency funds that helped victims in crisis.
- The OCPG coordinated seven meetings of the GMAC and its Ad Hoc Community Needs Assessment subcommittee; two meetings of the DR Steering Committee before program administration transferred to the DCFS (see Section 7B of this report); and 10 meetings of the ACPG and its Legislative and Program Concepts workgroups. The ACPG workgroups were charged

with conducting research and bringing recommendations to the full committee regarding program awareness, funding, and best practices in service delivery.

- The OCPG opened lines of communication with other grantmakers in the Department in order to share information and identify opportunities for collaboration. Three meetings have occurred; two of which focused on demonstrations of software that would provide a mechanism for the Divisions to better coordinate programs and projects funded by grant dollars. The OCPG was the first to purchase the agreed-upon software since the unit was already in the market to replace the grant database it has utilized for several years (MicroEdge GIFTS).
- Also in the spirit of collaboration, three OCPG staff members assisted the Division of Child and Family Services (DCFS) with a special, multi-million dollar Request for Applications (RFA) triggered by a substantial increase in federal Victims of Crime Assistance (VOCA) funds. OCPG staff reviewed the draft RFA and made suggestions for improvement; evaluated and scored proposals; and worked with DCFS grant staff to develop funding recommendations for the DCFS administrator's approval.

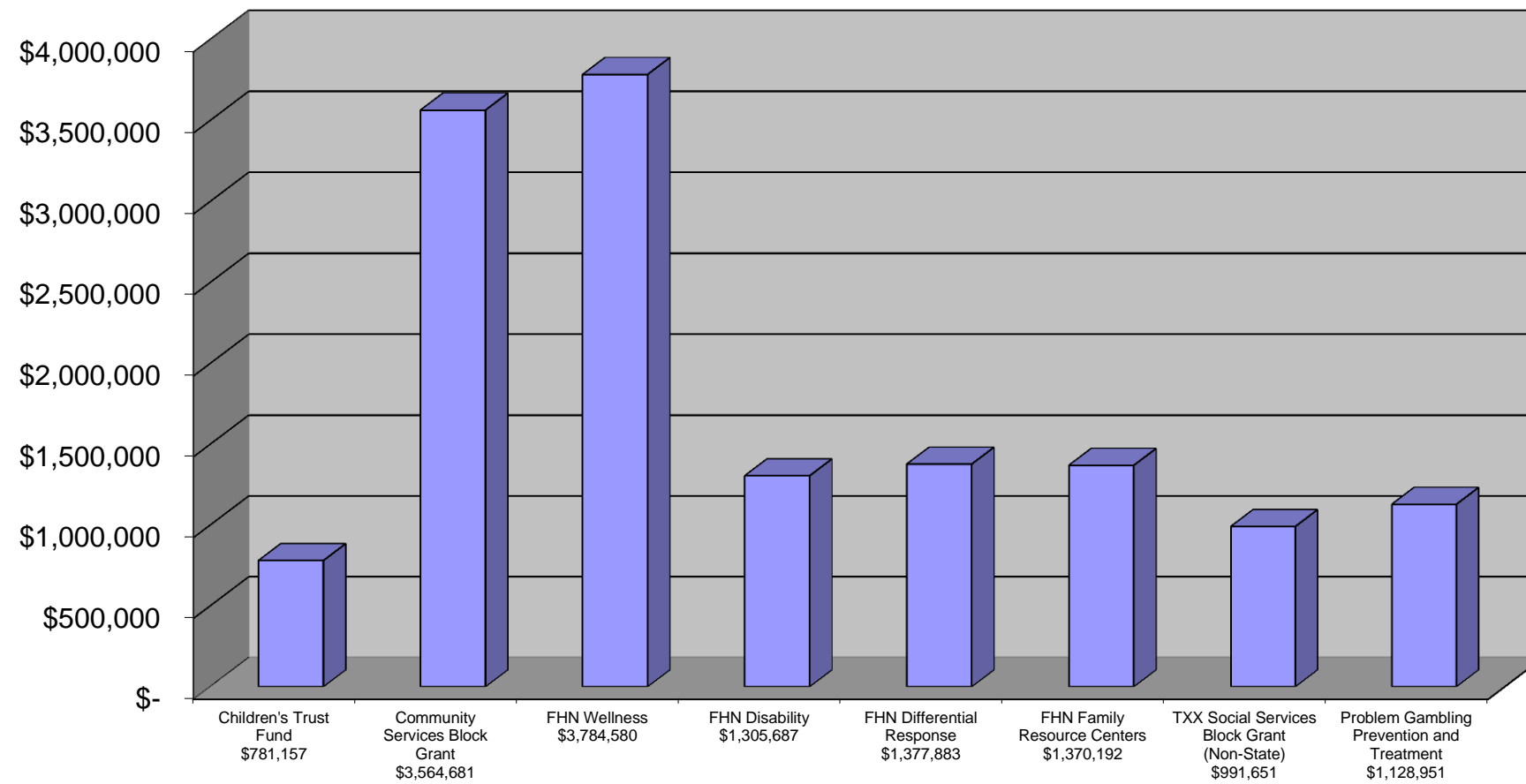
#### Major Planned Activities for SFY17

In addition to the routine administration and oversight of grants, the OCPG will pursue the following special activities in SFY17.

- A Request for Applications (RFA) is planned for January 2017 to solicit proposals to address hunger, services for persons with disabilities, the prevention of child abuse and neglect, and the prevention and treatment of problem gambling. An invitation to apply will be posted on the OCPG website and widely distributed to interested stakeholders.
- OCPG staff will work with representatives from Amplifund to implement the company's Streamlink grant software. Creating online applications for the SFY18-19 RFA is the first order of business. The dynamic software will accommodate online evaluation and scoring of applications, the award process, and administration of the grants during the subsequent, two-year funding cycle. The agreement includes unlimited user access by subgrantees, which will create valuable efficiencies in processing reimbursement requests and compiling progress reports.

- OCPG grant managers will continue to convene quarterly meetings of subgrantees in each major program area to share best practices, identify the most common supplemental services consumers need, consider how to help individuals reach their highest level of self-sufficiency, and create successful programs.
- The OCPG will also continue to explore avenues for bringing additional dollars into the program areas within its purview. Among other things, the unit is conducting research to determine whether Medicaid reimbursement is possible for some services currently supported by other funding streams (e.g., Title XX and the Revolving Account for the Prevention and Treatment of Problem Gambling).
- The Tribal Liaison and other OCPG staff will work with DHHS administration to re-establish the Office of Minority Health and will partner with community stakeholders to support and strengthen the statewide Minority Health Coalition.
- The OCPG will strengthen its relationship with the Nevada Office of Grant Procurement, Coordination and Management and will assign a representative to regularly attend meetings of the Nevada State Advisory Council on Federal Assistance.

### Funds Distributed in SFY16 by Source



*Note -- Chart does not include \$12,284,597 in TXX Social Services Block Grant funds distributed to State agencies per the SFY16-17 Legislatively Approved Budget.*

## **CHILDREN'S TRUST FUND**

### Background Information

In 1985 Chapter 432 of the Nevada Revised Statutes was amended to create a Children's Trust Fund (CTF). Monies from the account are used to fund programs and services designed to prevent abuse and neglect of children. Revenues for CTF are derived from a \$3 fee on Nevada birth and death certificates and from federal Community-Based Child Abuse Prevention (CBCAP) funds. Through SFY05, the seven-member Committee for the Protection of Children allocated the CTF funds. The 15-member Grants Management Advisory Committee (GMAC) assumed responsibility for funding recommendations in SFY06.

### Distribution of Funds and Accountability

In SFY16, \$781,157 in CTF and CBCAP funds were expended by 17 child abuse prevention programs throughout Nevada.

- \$741,282 was expended by 16 programs to provide parenting classes.
- \$39,875 was expended by the Nevada Institute for Children's Research and Policy to promote statewide child abuse prevention activities through their program, Prevent Child Abuse Nevada, an accredited state chapter of Prevent Child Abuse America.

The \$781,157 distributed to the 17 CTF/CBCAP grantees represented 97% of the total awarded for SFY16 (\$804,073). The unspent funds (3%) remain in the CTF account for future use.

An additional \$705,084 in Social Services Block Grant (Title XX) funds were also used to support child abuse prevention in SFY16, including three crisis intervention programs, one child self-protection training program, and one parent training program. (See Section 8 of this report.)

Each grantee is required to submit a Quarterly Report with information about progress toward their goals and objectives, the number of unduplicated participants in their programs, and results of client satisfaction surveys. Most of the SFY16 grantees met or exceeded their stated goals and objectives.

#### Collaborative Efforts and Leveraging

All of the grantees that received CTF grants used the funds to enhance and/or expand existing programs. All of the organizations used CTF monies for specific programs they would otherwise not have been able to provide. A number of the CTF parenting programs routinely collaborate with the child welfare agencies to provide parenting classes for parents who are court-ordered to attend.

#### Key Statewide Activities in SFY16

- A requirement of the CBCAP funding award is participation in Child Abuse Prevention Month activities each April. The 2016 activities were coordinated by the Nevada Institute for Children's Research and Policy (NICRP) and the Nevada Chapter of Prevent Child Abuse America, with the help and support of nine CTF grantees and the statewide network of Family Resource Centers (FRCs). The 2016 *Pinwheels for Prevention* statewide campaign focused on community support for families. Community partners "planted" thousands of colorful pinwheels at 35 *Pinwheels for Prevention* events in communities throughout the state, including the front lawn of the Nevada State Legislature. Many of the *Pinwheels for Prevention* events were covered by television stations and newspapers. Proclamations from the Governor, county representatives, and town boards were issued designating April as Child Abuse Prevention Month.





- Programs funded by CTF to provide parent education are required to use the Protective Factors Survey (PFS). Prior to SFY12, the PFS was only available as a pre/post assessment. However, FRIENDS, the CBCAP National Resource Center, in collaboration with the University of Kansas Institute for Educational Research and Public Service, developed a Retrospective PFS that the CTF grantees prefer using. This is because teen parents and parents who are court-ordered or referred from Child Protective Services (CPS) are not as open about their parenting styles when they first enter a program. The Retrospective Survey allows the parents to participate in a series of classes and, at the end of the series, rate how they felt before the class and how they feel after receiving information. The PFS indicates areas of improvement in family function, nurturing and attachment, emotional support, and practical supports. Each of the protective areas has been researched and determined to be valid measures of child protection and family well-being. PFS has an accompanying database that allows grantees to house their own data and easily transfer quarterly data information to the OCPG. The use of the PFS allows the grant administrators to collect the same information from all the grantees who are presenting parenting programs.

- NICRP conducted three statewide conference calls, in January, February and March 2016, to coordinate Child Abuse Prevention efforts throughout the state. Representatives from all of the SFY16 CTF funded programs participated in the conference calls.
- NICRP, the CAN-Prevent Task Force, and the Executive Committee for Child Death Review sponsored the 15<sup>th</sup> Annual Nevada State Child Abuse Prevention and Safety Conference in Reno, NV on June 15, 2016. This is the only statewide conference devoted to the prevention of child maltreatment and unintentional injuries in children. [The Prevention of Child Abuse and Neglect (PCAN) State Lead as well as the FRC Statewide Coordinator have been invited to participate on the planning committee for the 2017 Conference to be held in Las Vegas.]
- Agencies supported by CTF were invited to participate in monthly webinars sponsored by the FRIENDS National Resource Center. Representatives from a few CTF funded programs participated.
- Churchill County School District relinquished several of their grants with the DHHS OCPG including the CTF-funded parent education grant. Their last day of business was December 9, 2015. Since the CTF program is funded through a competitive grant process, the award could not simply be transferred to another agency. It was decided that the unspent SFY16 grant monies (\$14,076) would remain in the CTF account for future use.
- Long-time Nevada DHHS OCPG Prevention of Child Abuse and Neglect (PCAN) Lead Toby Hyman retired in January 2016, but not before training her successor, Elena Espinoza. Ms. Espinoza is now providing direction to the network of statewide child abuse prevention and family strengthening programs by promoting collaborative efforts and soliciting input from the community, including agencies, service providers, parents, and other interested individuals.

#### Program Anecdotes

- A parent described that, several years ago, their child had witnessed one of her parents physically assaulting the other while blaming the child for the assault. The child and the abused parent had received counseling previously. However, the parent was worried that the child was beginning to exhibit unruly behaviors toward a younger sibling. The parenting facilitator provided

the parent with information regarding counseling options offered by the agency, in conjunction with a list of additional community counseling resources that focus on youth Domestic Violence (DV). It was also suggested that the youth take part in a youth-based anger management series. The parent agreed to place the child into the series and considered counseling through his agency. The youth attended the series, learning new ways to discuss their emotions with their parent and adopting some daily stress-reducing techniques. Several weeks later, the facilitator was contacted by email from the parent with updates. The parent explained that both the parent and child had applied some of the techniques from the parenting class and youth series into their daily routines, and were beginning to see small improvement in overall behavior between the youth and their sibling. However, the parent requested some additional resources. The facilitator provided the parent with information regarding a free, week-long therapeutic summer camp program for youth who witnessed or experience DV. The parent contacted the facilitator a few days later stating that their child was interested in attending the program and was continuing showing more improvement in overall behavior.

- Mark is a 52-year-old single foster father of two young children, both of whom have been in his care since newborns. The boy is now 22 months and the girl is 8 months old. As a single parent, Mark works outside the home. He stated that he was exhausted, and he wasn't able to give his best to these two little children most nights after work. He found himself, like many parents, yelling, warning, reminding and giving in with no change to the children's behavior. He was more concerned with the oldest child, since he had the most challenging behavior. One of his top priorities included that the boy stop jumping on or wrestling with his younger sister. Three weeks into the parenting class, he asked if he could stay for a bit after class to talk with the facilitator. He announced that, since he had been coming to class, he had implemented some of the new techniques and the boy's misbehavior had decreased. Mark was enthusiastic as he explained this, but was unsure how the techniques all tied together as the class progressed. Mark remained engaged for the rest of the sessions. A month after the sessions finished up, the facilitator received a phone call from Mark. He was excited to share that his house is calmer and he is enjoying the children more now that he has techniques to handle misbehavior without breaking a sweat.
- Responses to questions on end-of-class client satisfaction surveys demonstrate the value of the parenting programs.
  - How has this program helped you?
    - *We continue to use common sense parenting in our daily lives and will always do so.*

- *I learned how to interact with my kids and made routines that have changed their behaviors for the better.*
  - *As a result of the program I've learned healthy ways to deal with conflict within my family.*
  - *I learned new behavioral management tools/discipline tool (no yelling), to have empathy and appropriate expectations of my child's age/development.*
  - *The program has not only impacted our family as a whole, but also the relationship with my husband.*
- How has this program changed you?
- *I've learned to be more active in my son's life and pay close attention to my child's needs.*
  - *It gave me new tools to help cope, manage, and effectively parent my child.*
  - *Taught me more effective ways to parent without verbally/physically hurting my children.*
  - *In many ways it has taught me how to take my time and think before I act.*
  - *I learned that I can change and I really need to be more patient with my kiddos because they are little people and I gotta to be at their level sometimes too!*

#### Major Planned Activities for SFY17

- A Request for Applications (RFA) for SFY18-19 CTF/CBCAP funds will be conducted. Publication of the RFA is scheduled for late January 2017.
- CTF grantees will be expected to help coordinate and participate in the *Pinwheels for Prevention* activities planned for April 2017. Planning phone calls for the events will be coordinated by NICRP starting in January 2017.
- CTF grantees will be invited to attend the 16<sup>th</sup> Annual Nevada State Child Abuse Prevention and Safety Conference in Las Vegas NV on June 2017.
- The OCPG will participate in program development and performance evaluation of the programs funded with CTF grants through site visits and program monitoring activities. Additionally, the PCAN State Lead will schedule Quarterly Meetings

with the CTF grantees for the purposes of standardizing fiscal and programmatic information and sharing updates on best and emerging practices in the field of child abuse and prevention.

- Agencies supported by CTF will be invited to participate in monthly webinars sponsored by the FRIENDS National Resource Center. They will also be invited to related informational webinars and capacity building opportunities.

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Children's Trust Fund

30 September 2016

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Children's Trust Fund</b>			
<b>Advocates to End Domestic Violence</b> PARENT TRAINING. The program provides intensive individualized parenting training for survivors of domestic violence. The goal of the program is to prevent child abuse and neglect by developing positive parenting skills and establishing structure and daily routines to break the cycle of violence that impacts survivors and their children. \$25,264/\$25,264	25 unduplicated parents will enroll in the 7-week STEP program. Of those, 80% (20) will be complete the 7-week STEP program.  Note: 36 enrolled; 28 completed (78%). <b>25/36/144%</b> <b>80/78</b>	Of the 25 unduplicated parents enrolled in the 7-week STEP program, 90% (22) will report and show a positive increase of (4 or more) in their perception of children's behavior and their competency in parenting.  Note: 36 enrolled; 28 show positive results (78%). <b>25/36/144%</b> <b>90/78</b>	25 unduplicated parents will be surveyed; 80% (20) will report satisfaction with a score of 3 or higher.  Note: 28 surveyed; 27 satisfied (96%). <b>25/28/112%</b> <b>80/96</b>
<b>Board Of Regents Nevada System Of Higher Education</b> OUTREACH AND TRAINING. This project will provide education about issues related to child safety and healthy relationships that are specifically designed for three primary audiences (1) parents, (2) youth (future parents), and (3) professionals who interact with parents. Training will aim to prevent and/or identify child maltreatment in Nevada through education and awareness. \$56,332/\$55,839	We will directly train 200 parents We will directly survey (pre and post) all 200 parents. Of those, 160 (80%) will feel an increase in competency in parenting skills and protective capacity.  Note: 300 surveyed; 241 reported positively (80%). <b>200/300/150%</b> <b>80/80</b>	We will directly train 200 parents. Of those, 160 (80%) will report that they are satisfied with the training they receive.  Note: 300 surveyed, 238 were satisfied (79%). <b>200/300/150%</b> <b>80/79</b>	We will directly train 200 providers, and 25 trainers (225) that will in turn provide training to others. We will directly survey (pre and post) all providers. 180 (80%) individuals served will feel an increase in competency in the area in which they receive training and will report being satisfied with the training.  Note: 881 surveyed; 766 reported increased competency (87%). <b>225/881/392%</b> <b>80/87</b>

\*(1)/ and 0/ and 0/0 indicate that a specific goal was not established in this field of the database. Disregard this notation.

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Children's Trust Fund

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>BOR NSHE, Nevada Institute for Children's Research and Policy</b> The Nevada Institute for Children's Research and Policy (NICRP) is the Nevada chapter of Prevent Child Abuse America. PCA-NV will focus on building a statewide network of individuals and agencies dedicated to preventing child abuse and neglect (CAN) in all its forms by increasing public awareness of CAN, supporting research based prevention programs, and participating in advocacy activities that will strengthen families and protect children. <b>\$40,000/\$39,875</b>	Four quarterly teleconference meetings will be held with a 51% attendance rate at each meeting with representation at each meeting from at least three different counties in Nevada, a least one representative of the business community, and at least one representative with a background in marketing. <b>4/4/100%</b> <b>51/85</b>	A minimum of two statewide videoconference/teleconference meetings will be held with representation from a minimum of five counties. In addition, PCANV staff will assist organizations throughout Nevada to develop a minimum of 15 "Pinwheels for Prevention" events in April 2016. A summary of all events will be posted on the PCANV website by June 30, 2016. <b>2/2/100%</b> <b>15/35</b>	To increase public awareness of the prevention of child abuse and neglect, NICRP staff will participate in a minimum of 20 community awareness events in Nevada and distribute a minimum of 1,000 pieces of child abuse prevention materials. <b>20/31/155%</b> <b>1,000/2,855</b>
<b>Boys &amp; Girls Club Of Truckee Meadows</b> STRENGTHENING FAMILIES PROGRAM. SFP is an evidence-based family education program that builds skills in parents and children to create a healthy home environment. BGCTM will conduct multiple SFP sessions annually, targeting at-risk families, in order to prevent child abuse/neglect. In SFY16, we will reach 80 families (320 individuals) with this program. <b>\$65,628/\$62,328</b>	204 unduplicated children and families will enroll in an SFP session. Of these, 85% will complete one session.  Note: 164 were enrolled; 151 completed one session (92%). <b>204/164/80%</b> <b>85/92</b>	95 unduplicated parents will be surveyed before and after training is provided. Of these, 75% (71) will report positive results or a change in their perception of their children's behavior and competency in parenting.  Note: 55 surveyed; 48 reported positive results (87%). <b>95/55/58%</b> <b>75/87</b>	95 unduplicated parents will be surveyed. Of these, 80% (76) will report that they are satisfied or very satisfied.  Note: 59 were surveyed; 57 were satisfied (97%). <b>95/59/62%</b> <b>80/97</b>

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<b>Boys Town Nevada, Inc.</b> PARENT TRAINING. Boys Town will provide parent training via its evidence-based Common Sense Parenting® (CSP) program. CSP teaches practical skills adaptable to unique personal, social and cultural needs. <b>\$45,402/\$45,402</b>	A minimum of 155 parents will participate in either the 6 session "Common Sense Parenting" program for parents of school-age children or the 7 session "Common Sense Parenting" program for parents of toddlers and preschoolers. <b>155/186/120%</b>	80% of participants completing the Retrospective Protective Factors Survey (PFS) at the end of the parenting class will indicate improvement in three or more of the 20 PFS items.  Note: 154 completed the PFS; 120 indicated improvement; (78%). <b>80/78</b>	90% of participants who complete a parenting program will "agree" or "strongly agree" with the statement, "Given my experience in the Common Sense Parenting class, I would recommend this class to my friends and family."  Note: 132 surveyed; 124 would recommend the program (94%). <b>90/94</b>
<b>The Children's Cabinet, Inc.</b> PARENT EDUCATION. The Children's Cabinet parenting support classes and workshops help families build and maintain healthy relationships to reduce the incidence of maltreatment and promote children's development across all five developmental domains to ensure future health and happiness. <b>\$28,590/\$28,590</b>	405 unduplicated parents will be trained, all (100%) will be surveyed with pre/post and retrospective surveys. 365 (90%) of those surveyed will report a change in their perception of their child or children's behavior and their perception of their competency in parenting.  Note: 538 parents surveyed; 537 reported a positive change (99.8%). <b>405/486/120%</b> <b>90/100</b>	405 parents will be surveyed, at least 365 (90%) report they are satisfied or very satisfied with the program.  Note: 572 surveyed; 539 were satisfied or very satisfied (94%).  <b>405/572/141%</b> <b>90/94</b>	



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<b>The Children's Cabinet, Inc.</b> CRISIS INTERVENTION. Safe Place provides youth in crisis a 24-hour phone or text line, or designated walk-up businesses, where they can get immediate assistance. A Case Manager from the Children's Cabinet ensures the youth is in a safe environment and then meets the youth in person to provide crisis intervention services. <b>\$96,951/\$96,951</b>	Through the provision of Safe Place services (crisis intervention including case management, counseling and client service funds) to 100 youth and their families, 90% (90) will be linked to long-term support to ensure stability.  Note: 132 youth served; 130 linked to long-term support (98%). <b>100/132/132%</b> <b>90/98</b>	100 unduplicated youth will be assessed. 90% (90) of the youth and families assessed will report a positive response to case management, counseling and/or client service funds.  Note: 132 youth assessed; 126 reported a positive response (95%).  <b>100/132/132%</b> <b>90/95</b>	Through the provision of Project Safe Place counseling services to youth/families, at least 80% of youth and families receiving counseling services will show improvement in their established goals with their therapist. The therapist completes a goal completion summary upon conclusion of counseling sessions.  Note: 49 youth received counseling; 43 showed improvement (88%).  <b>80/88</b>
<b>Clark County Department of Family Services</b> PARENT TRAINING. The Parenting Project will provide a minimum of 73 parent education programs in English and Spanish for at least 1,000 participants increasing their knowledge, skills and competence in family management practices and promoting positive changes in the lives of children and families in Clark County. <b>\$77,837/\$75,624</b>	A minimum of 1,000 participants will attend one of the following 6 to 8 week parenting programs: BabyCare, Nurturing Parents & Families, ABCs of Parenting, Triple P Parenting Program, Teen Triple P, or Staying Connected to Your Teen. <b>1,000/1,015/102%</b>	80% of the parents who complete the Retrospective Protective Factors Survey (PFS) at the end of the parenting class will indicate improvement in three or more of the 20 PFS items.  Note: 273 completed the PFS; 227 indicated improvement (83%). <b>80/83</b>	90% of participants who complete a parenting program will "agree" or "strongly agree" with the statement, "Given my experience in this Parenting Project program, I would recommend this class to my friends and family."  Note: 433 were surveyed; 414 would recommend the class (96%). <b>90/96</b>

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<b>East Valley Family Services</b> PARENT TRAINING. The Bears and Binkies program is an eight-week experience for parents and children together promoting positive relationships for parents and young children in a supportive developmentally appropriate environment. Families of children in at-risk schools or areas are the targeted participants. <b>\$26,499/\$26,499</b>	Provide 12, eight-week Bears and Binkies classes (96 classes) to 140 parents of children ages birth to 6 years old. <b>140/157/112%</b>	80% of parents who complete the Retrospective Protective Factors Survey (PFS) will indicate improvement in three or more of the 20 items of the PFS.  Note: 147 completed the PFS; 147 indicated improvement (100%). <b>80/100</b>	A Client Satisfaction Survey will be distributed to all parent participants at the 8th Session of the Bears and Binkies program. 90% of the participants who complete the 8 sessions will circle 4 or 5 to the question, "Given my experience in the Bears and Binkies Program. I would recommend this program to my friends and family." The Client Satisfaction Survey uses a scale of 1-5 where 5 = Always; 4 = Often; 3 = Occasionally; 2 = Rarely; and 1= Never.  Note: 140 completed the survey; 140 would recommend the program (100%). <b>90/100</b>
<b>Family Resource Centers of Northeastern Nevada</b> PARENT TRAINING. FRCNN will provide parenting classes for 100 Elko County families with children, from birth to 17 years of age, utilizing the evidence-based curriculum, Active Parenting. We will conduct primary prevention activities targeted toward the community at large to impact families prior to allegations of child abuse and neglect. <b>\$75,092/\$73,178</b>	Of 100 parents trained, a minimum of 75% will be surveyed before and after training is provided and, of those, at least 70% will report a change in their perception of their child(ren)'s behavior and their perception of their competency in parenting  Note: 99 parents were surveyed (80% of the 124 trained); 93 reported a positive change (94%). <b>100/124/124%</b> <b>70/94</b>	A minimum of 75 parents will complete the curriculum and receive a satisfaction survey. At least 70 of those parents (93%) will complete the survey and, of those, a minimum of 60 (85%) will indicate that they are satisfied or very satisfied with the curriculum.  (Note: 100 parents completed the survey; 100 indicated they were satisfied or very satisfied (100%). <b>70/100/143%</b> <b>85/100</b>	

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<b>Family To Family Connection-ISD 9</b> PARENTING. Train parents with the curriculum called Parenting the Love and Logic Way. Also provide training to youth with the curriculum called Understanding Shaken Baby Syndrome, Understanding Prenatal Drug Exposure, and Understanding Prenatal Alcohol Exposure. <b>\$25,688/\$25,342</b>	38 parents will participate in Parenting the Love and Logic Way and 38 parents will take the retrospective survey. Of these, 80% (31) will indicate improvement in three or more of the 20 items on the PFS.  Note: 34 participated; 34 were surveyed; 30 indicated improved knowledge (88%). <b>38/34/89%</b> <b>80/100</b>	50 youth will participate in the Shaken Baby and Drug and Fetal Alcohol training. All will be surveyed using the program curriculum tool and the retrospective survey. Of the 50, 40 (80%) will indicate improved knowledge of how to prevent shaken baby and improved knowledge of drug and alcohol exposed infants.  Note: 22 youth participated; 22 were surveyed; 22 indicated improved knowledge (100%). <b>50/22/44%</b> <b>80/100</b>	Of the 38 adults and 50 youth who participate, 80% (70) will report that they are satisfied or very satisfied with the programs.  Note: Of the 88 adult and youth participants, 63 took the survey and 63 indicated satisfaction (100%). <b>70/63/90%</b> <b>80/100</b>
<b>FRIENDS Family Resource Center</b> PARENTING CLASSES. FRIENDS Family Resource Center will provide parenting classes for parents, grandparents, caregivers, guardians and foster parents using evidence-based parenting programs that best meet the needs of the client in response to referrals for service or self-directed clients. Those completing the series will knowledge improvement in their parenting skills. <b>\$30,600/\$14,076</b>	55 unduplicated parents will enroll in Parenting Wisely program, 80% (44) parents will complete a minimum of six classes.  Note: Grantee relinquished grant mid-year, and did not submit required progress reports.	Of the 44 unduplicated parents, 80% (35) will complete a pre and post survey and will indicate a change in their perception of their children's behavior and their competency in parenting.	Of the 44 unduplicated parents completing the Parenting Wisely Program, 85% (37) will report satisfied or very satisfied with the program.

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<b>The Rape Crisis Center</b> CHILD ASSAULT PREVENTION. The project will allow expansion of the Child Assault Prevention program into more elementary schools. We will focus on reaching second grade students in order to address school concerns regarding disruption to instructional time, while still reaching children with these vital safety messages at a critical time in their development. <b>\$40,000/\$29,125</b>	4,000 unduplicated Clark County elementary students will participate in the Child Assault Prevention program, 80% (3,200) will demonstrate an increase in knowledge and skill of self-protection as determined by a post test administered following the completion of the Child Assault Prevention program.  Note: 2,430 students evaluated; 2,430 demonstrated increased in knowledge and skill (100%). <b>4,000/2,430/61%</b> <b>80/100</b>	4,000 unduplicated Clark County elementary students will participate in the Child Assault Prevention program, 20% (800) will demonstrate an increase in knowledge and skill of self-protection by completing a post test 90 days after the program presentation.  Note: Due to school restrictions, 90-day post tests were not administered. <b>4,000/2,430/61%</b> <b>20/0</b>	4,000 unduplicated Clark County elementary students will participate in the Child Assault Prevention program, 25% (1,000) will participate in the review process and report concern issues to a trusted adult.  Note: Of the 2,430 students who participated, 421 reported concerns to a trusted adult (17%). <b>4,000/2,430/61%</b> <b>25/17</b>
<b>Ron Wood Family Resource Center</b> PARENT/FAMILY TRAINING. The Positive Action Program is a Parenting/Family communication program that has components for all parts of the family, youth and the community. Positive Action is a holistic approach to working with the entire family for positive results. Positive Action is an evidence-based parenting session that incorporates the entire family. <b>\$70,382/\$70,316</b>	100 unduplicated parents will complete the Positive Action Parenting Workshop, 90% (90) will report a positive change in their children's behavior and in their competency in parenting as measured by the Positive Action pre- and post-tests and the Protective Factors Survey.  Note: 104 parents were tested and surveyed; 100 reported a positive change (96%). <b>100/104/104%</b> <b>90/96</b>	80 unduplicated parents will be surveyed upon completion of the Positive Action program, 80% will report report they are satisfied or very satisfied with the parenting class.  Note: 100 parents were surveyed; 100 reported satisfaction (100%). <b>80/100/125%</b> <b>80/100</b>	

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<b>The Salvation Army Clark County</b> The NURTURING PARENTING SKILLS program is a six-week evidence based parenting class presented 3 to 5 times a year. It is designed to provide parents who may be at-risk of abusing their children with the tools and techniques to develop caring, respectful, healthy, non-violent relationships with their children. <b>\$7,724/\$4,140</b>	We will train 5 unduplicated parents. All parents will be surveyed both before the beginning of the class and at the end of the training period. All parents will be surveyed using the post Protective Factors Survey. The survey must show improvement in knowledge in at least 2 areas surveyed. We expect to have at least an 80% (4) improvement rate among these parents.  Note: The grantee did not report on the improvement outcome. Follow-up will be conducted by the grant manager. <b>5/5/100%</b> <b>80/0</b>	5 parents will be assessed. 4 (80%) Parents will be satisfied or very satisfied.  Note: The grantee did not report on this outcome. Follow-up will be conducted by the grant manager.  <b>4/0/0%</b> <b>80/0</b>	
<b>Saint Rose Dominican Hospital</b> WIC PARENT TRAINING PROJECT. Provide secondary prevention activities in the form of Love and Logic's Early Childhood Parenting Made Fun Curriculum (parent training) to WIC (Women, infants and children) program enrolled families in our service area (southwest Las Vegas and Henderson). <b>\$42,839/\$42,839</b>	75 unduplicated parents to be trained. 60 unduplicated parents will be surveyed using the Protective Factors Retrospective Survey. 48 (80%) of those surveyed will report a positive change in their perception of their child(ren)'s behavior and their perception of their competency in parenting.  Note: 46 parents surveyed; 44 reported a positive change (97%). <b>75/51/68%</b> <b>80/97</b>	60 parents will complete client satisfaction surveys. 48 (80%) will report that they are satisfied or very satisfied.  Note: 46 parents completed satisfaction surveys; 46 were satisfied or very satisfied (100%).  <b>60/46/77%</b> <b>80/100</b>	60 unduplicated parents will be surveyed using components of the Love and Logic pre & post program questionnaire. 48 (80%) of those surveyed will report a positive change in their enjoyment of being a parent.  Note: 46 parents surveyed; 31 reported positive change in enjoyment (67%). <b>60/46/77%</b> <b>80/67</b>

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<b>Washoe County Family Resource Center Coalition</b> PARENT TRAINING. WCSO will provide parent training to 207 unduplicated Washoe County parents who are identified as high risk for abuse and/or neglect of minor children. The parent training will be delivered via the WCSO Family Resource Center's Apple Seeds/Parents as Teachers and Parenting Wisely programs. (Blended Funding -- \$80,657 Title XX, \$65,769 Children's Trust Fund.) <b>\$146,426/\$146,426</b>	157 unduplicated, at risk families will participate in parent training; 80% (126) families will report a positive change in their competency as a parent as measured by the Protective Factors Survey.  Note: 163 parents took the Protective Factors Survey; 162 reported positive change (99%). <b>157/163/104%</b> <b>80/99</b>	157 unduplicated, at risk families will participate in parent training; 90% (141) families will report being satisfied or very satisfied on the post-workshop Client Satisfaction Survey.  Note: 157 parents completed satisfaction survey; 156 were satisfied or very satisfied (99%). <b>141/157/111%</b> <b>90/99</b>	85 unduplicated parents participating in the Apple Seeds program, 90% (77) will be able to discuss/demonstrate one new parenting technique on the post-workshop Client Satisfaction Survey and will be able to demonstrate the use of the technique with the home visitor.  Note: 92 parents participated; 92 demonstrated one new technique (100%). <b>85/92/108%</b> <b>90/100</b>

## COMMUNITY SERVICES BLOCK GRANT

### Background Information

The Community Services Block Grant (CSBG) is a federal program that provides funding to local Community Action Agencies (CAAs) designated by the Department of Health and Human Services (DHHS) in the CSBG State Plan. The mission of CAAs is to help low-income families and individuals become more economically self-sufficient. Funds are used to provide direct services and to develop collaborative strategies with key stakeholders in the community. In SFY16, there were 12 designated CAAs in the state, organized into county service areas.

CAAs receive CSBG funding on an ongoing, non-competitive basis under the federal regulations established in the CSBG Act <http://www.acf.hhs.gov/programs/ocs/programs/csbgs>. The role of DHHS is to ensure accountability for program and fiscal requirements, assist CAAs to develop capacity to provide services, and to coordinate statewide strategies to maximize the impact of CAAs. This is accomplished through a dedicated State CSBG Office housed in the DHHS Office of Community Partnerships and Grants (OPCG).

### Distribution of Funds and Accountability

CSBG funds are distributed to designated CAAs based on a funding formula established through a public hearing process. The formula includes two factors: 1) a base level of funding to all CAAs to ensure that agencies are able to meet the federal program requirements; and 2) an allocation based on the number of people living below the federal poverty level in each county.

There are several key accountability activities that guide CAAs in administering CSBG funds and delivering services.

- The Federal Office of Community Services (OCS) issued a draft of national Organizational Standards for CAAs in January 2015. There are 58 standards that cut across nine domain areas (e.g., governance, fiscal management and strategic planning). Developing and implementing a process to ensure that these standards are met in Nevada is a major new undertaking for the OPCG.

- CSBG recipient agencies are required to submit an application every year that includes a plan for delivering services based on local needs, a budget, and an annual plan that addresses the three goal areas of CSBG – family development, community engagement, and agency capacity-building.
- CAAs are required to conduct a community needs assessment every three years that is focused on identifying the needs of low-income individuals and families.
- Agencies are required to use a state-mandated client software program and service delivery model to maximize client outcomes. The software produces reports that CAAs use to become more data driven in addressing community and client needs.
- Detailed fiscal expenditure reports that list every transaction are submitted monthly.
- Ongoing program monitoring is conducted through a review of fiscal reports, program reports, periodic on-site monitoring, and submission of required documents to verify compliance with policies and standards.
- CAAs work with the OCPG and the Nevada Community Action Association (NCAA) on statewide special projects to build agency skills.

#### Key Statewide Activities in SFY16

The NCAA is the state association for CAAs that is funded by federal and state discretionary CSBG funds. Its role is to provide training and organizational development to CAAs in partnership with the OCPG.

- The OCPG and the NCAA worked together to form a combined state organizational development and training plan to support the CAAs in the state. The plan combines the discretionary dollars that the state has available for organizational development with the funds that the state association receives from the Federal Office of Community Services into an integrated plan.



- Through a partnership with NCAA, a statewide service delivery model and software program is being utilized by all 12 CAAs. The service delivery model standardized the intake, assessment, planning and delivery of services. The goal of the model is to improve the ability of CAAs to increase the number of individuals who achieve economic stability and self-sufficiency. The software, which supports the model, provides CAAs with an agency-wide database to collect information on all services provided by the agency. The software includes an outcome-based component that tracks clients, programs, and agency outcomes. The database provides a common agency-wide reporting framework and creates an opportunity for CAAs and the OCPG to establish performance benchmarks and to use data to improve services. This project has received recognition from within the national CSBG network.
- In a project related to the implementation of new software, the OCPG and NCAA have introduced a new service delivery model to standardize the intake, assessment, planning, and delivery of services to customers. The model provides a framework for more effectively responding to customer needs. It will be driven by a needs assessment that is completed by customers during intake and will guide agencies in providing services that result in improved family stability and self-sufficiency.
- The OCPG and NCAA have developed Board Governance Standards and a Board Toolkit to identify the required elements for CSBG Boards and provide tools to help CAAs achieve compliance. The Toolkit brings together what has been a complicated and fragmented set of requirements into a common framework that is understandable and accessible to CAAs.
- The OCPG and CAAs have developed policies and implementation strategies for the new national CSBG Organizational Standards.

#### Collaborative Efforts and Leveraging

One of the primary goals of the CSBG program is to strengthen collaboration at the community level among non-profit agencies, local businesses, and public agencies. All CAAs are engaged in collaboration with local human service coalitions, where available, and on specific collaborative projects with other service providers operating in the community. Data for SFY16 is not due to the OCS until March 31, 2017 and therefore is not available at the time of this report. In SFY15, the 12 CAAs identified a total of 967 government and non-profit agencies that they regularly work with to coordinate services to low-income families.

CAAs manage multiple funding sources and a significant amount of the Nevada's social service resources. CAAs spent more than \$3.5 million in CSBG dollars in SFY16. In SFY15, CAAs reported that they managed \$43.5 million in federal, state, local and private funding in addition to CSBG funding.

Most of the CAAs participate in a variety of local, regional and statewide coalitions and workgroups such as the Rural Continuum of Care (which focuses on homelessness issues), the Nevada Housing Coalition, and the NCAA. Participation in these types of coalitions provides opportunities for CAAs to leverage new partnerships and resources in order to help low-income families improve their level of self-sufficiency.

#### Grantee Performance

CAAs are engaged in providing a variety of safety net and supportive services in their communities. The following is a summary of the data from the SFY15 annual report.

- Employment – 2,000 people received employment assistance; 741 found employment with the support of a CAA.
- Supportive Services – Over 8,000 people received supportive services designed to help them achieve or maintain employment.
- Child Care – 6,547 families received child care placement and subsidies.
- Housing – 963 families were placed into housing.
- Services for Seniors and Persons with Disabilities – 3,329 individuals received services to help them remain independent.
- Child Nutrition – 5,856 infants and children were linked with nutrition services.

#### Client Demographics:

- Total number of individuals served statewide: 19,965
- Total number of families served statewide: 9,215
- Percent of Hispanic individuals served: 28%

- Percent of African American individuals served: 10%
- Single parents: 23% of the families served were headed by a single parent.
- Level of income: 81% of families served were below the Federal Poverty Level (FPL) and 60% were below 50% of the FPL.
- Housing: 26% of the families served were homeless or lacked permanent housing and 58% were renters

### CAA Outcomes Report

As noted previously, the CSBG program has implemented a new Service Delivery Model and statewide software program. The model and software promises to greatly improve the quality of data and focus outcomes on increasing the economic stability and self-sufficiency of individuals and families. Data will be available in next year's annual report.

### Major Planned Activities for SFY17

- The OCPG will award \$63,000 in CSBG discretionary funds to four CAAs, three of which will expand employment services to families and individuals and one that will focus on developing organizational capacity. Discretionary funds are also being awarded to the Las Vegas Urban League to work on statewide training and development projects on behalf of the CAA network.
- The OCPG will continue to support the implementation of the Nevada Service Delivery Model along with NCAA. All 12 agencies will receive training and support focused on using the model in a proficient manner.
- The OCPG and NCAA will collaborate on training and technical assistance activities to help CAAs achieve compliance with the new national CSBG Organizational Standards.
- The OCPG will implement the commitments contained in the Federal FY15-17 CSBG State Plan.

## **FUND FOR A HEALTHY NEVADA**

### Background Information

The Fund for a Healthy Nevada (FHN) is supported by 60% of the revenue generated for Nevada by the Tobacco Master Settlement Agreement reached in 1998 between multiple states and tobacco manufacturers. The remaining 40% supports the Governor Kenny Guinn Millennium Scholarship program administered by the Nevada State Treasurer's Office.

The Grants Management Advisory Committee (GMAC) has been an advisory body for the FHN since July 1, 2007. In order to appropriately address a wide range of consumer needs, Nevada Revised Statute (NRS) 232.383 requires representation on this committee from a variety of health and human services disciplines as well as delegates with business acumen. These members are charged with making recommendations concerning funding priorities and grant awards to the Director of the Department of Health and Human Services (DHHS) who has final authority.

### Distribution of Wellness and Disability Services Funds and Accountability

Distribution of FHN funds in SFY16 was aligned with the results of the 2014 Statewide Community Needs Assessment conducted in accordance with NRS 439.630. The Office of Community Partnerships and Grants (OCPG) was directly responsible for administering certain grants in the Wellness and Disability Services categories of the FHN statute.

In SFY16, \$5,090,268 was distributed by the OCPG as listed on the following pages. All grantees were required to submit progress and financial reports to the OCPG. Most grantees met or exceeded projected goals and outcomes. Specific information on expenditures and progress for individual grantees follows this narrative section.

Wellness Program Area	Amount Expended	Notes
Food Security	\$2,288,895	<i>Food Security projects were also supported with Title XX funds in the amount of \$286,567, bringing the total amount of funds expended for these programs to \$2,575,462. The primary effort focused on Hunger One-Stop Shops but some funds were also directed toward traditional SNAP Outreach and planning.</i>
Nevada 2-1-1	\$700,000	<i>These funds supported a vendor contract to provide call center services, maintain and update the resource database, work toward national information and referral certification, and collaborate with public and private partners to develop a strategic plan that includes activities to diversify funding.</i>
Immunization	\$399,141	<i>These funds supported the immunization program at the Division of Public and Behavioral Health.</i>
Mental Health	\$396,545	<i>Funds expended in this category reflect one grant award to the Division of Public and Behavioral Health to support the Office of Suicide Prevention. Other FHN funds that supported state mental health programs in SFY16 were not administered by the OCPG but transferred directly into the appropriate budget accounts.</i>
<b>Total</b>	<b>\$3,784,580</b>	<i>FHN Wellness funds were also used in SFY16 to support Family Resource Centers and Differential Response. An accounting of expenditures and activities for these programs is located in Sections 7A and 7B of this report.</i>

Disability Program Area	Amount Expended	Notes
Respite Care	\$501,425	<i>Funds were utilized by six subgrantees providing voucher or center-based respite care.</i>
Independent Living	\$495,815	<i>Funds were utilized by five subgrantees providing case management, transportation, assistive technology, education/employment support and transitional support to homeless individuals with disabilities.</i>
Positive Behavior Support	\$308,448	<i>All funds were expended by one subgrantee.</i>
<b>Total</b>	<b>\$1,305,688</b>	<i>Other FHN funds that supported Disability Services programs in SFY16 were not administered by the OCPG but transferred directly into the appropriate budget accounts.</i>

#### Key Statewide Activities in SFY16

- Food security grants administered by the OCPG in SFY16 included five Hunger One-Stop Shops that collectively provided services in every county in the state. As envisioned in *Food Security in Nevada: Nevada's Plan for Action*, the one-stop shops provide individuals and families with food to meet their immediate needs and also help them find long-term solutions such as enrollment in federal benefit programs, job readiness, and employment. The hallmark of these projects is collaborative partnerships among two or more community agencies. Overall, the Hunger One-Stop Shops projected serving 46,111 unduplicated clients in SFY16, but significantly exceeded expectations by serving 73,696. In addition, the grantees forecast that they would successfully link 41,750 unduplicated individuals to federal food programs such as USDA Commodities and the Supplemental Nutrition Assistance Program (SNAP), but actually linked 70,939.

- Six respite providers funded in SFY16 collectively projected serving 712 unduplicated families but surpassed expectations by serving 1,002. On average, these families received \$500 worth of respite care, and 98% reported that the service reduced the stress of caring for a dependent family member. The purpose of respite care is to delay or prevent institutionalization.
- Financial Guidance Center in Las Vegas successfully completed its first full year of service as the statewide Nevada 2-1-1 vendor. Service data and other information about the program is covered in Section 6B.

### Program Anecdotes

- A single mother, homeless with three children, visited a rural food pantry that partners with one of the five **Hunger One-Stop Shops** in the state. Staff at the pantry determined that the mother would need to travel to Reno to receive services from the lead agency in the one-stop partnership. The mother had no money for gas, but the pantry was able to provide sufficient funds for the trip. The mother was then able to obtain services for herself and her children. The great relationship among the agencies participating in the partnership was the key to this success.
- A **Hunger One-Stop Shop** in Southern Nevada began working with a single mother of five. She had just left her husband and moved from Austin, Texas, with her children. She was able to obtain housing, and the One-Stop Shop helped her apply for Medicaid, Energy Assistance, and SNAP. She now has a primary physician, dentist and optometrist (all services at no cost) and recently obtained her Nevada driver's license. She expressed how thankful she is for the One-Stop Shop and said she feels like a "better mom" since she has learned how to prepare meals, eat healthier, and manage a budget.
- A client with a spinal cord injury to her neck was provided **Assistive Technology** (AT) equipment to accommodate her workstation. This has enabled her to work for the Veterans Administration where she provides services for veterans with disabilities. After an AT assessment, she was provided with a sit/stand Versadesk as well as a phone headset, mirror, and rolling file cabinet. She is able to keep her neck straight and her pain is reduced, allowing her to work pain free.
- Families receiving help through FHN **Respite** programs in SFY16 expressed great satisfaction with the service through comments on surveys.

- *While using respite, my husband and I have a chance to reconnect and focus on our relationship, which is very helpful!*
- *I am very appreciative for the voucher program. I can leave my daughter with someone I trust and not feel guilty for not being able to compensate them.*
- *I am SO grateful for the respite services!*
- *Respite has dramatically changed my life ... as well as the other family members! Having this much needed time has become very important in my life.*

#### Major Planned Activities for SFY17

- The OCPG is convening quarterly teleconferences among grantees with similar programs (i.e., Hunger One-Stop Shops, Respite and Independent Living). The goal is to share best practices, explore how grantees can provide more holistic service, and identify opportunities for collaboration.
- Because some program areas overlap with those of the Aging and Disability Services Division (ADSD), the OCPG will increase communication across agency lines to identify opportunities to coordinate competitive processes and administer grants that support persons with disabilities and their caregivers.
- The OCPG will participate in program development and performance evaluation of FHN grantees through site visits, program monitoring activities and the provision of technical assistance.



# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

2 October 2016

Organization Name			
Project Description	Outcome #1	Outcome #2	Outcome #3
Grant Amount	# Goal/YTD #/YTD %	# Goal/YTD #/YTD %	# Goal/YTD #/YTD %
Total Payment Amount	% Goal/ YTD %	% Goal/ YTD %	% Goal/ YTD %
			O3Q4
<b>FHN - Disability</b>			
<b>Board of Regents, Nevada System of Higher Education</b>	P2I will serve 9 students, and 9 students will be surveyed. The number of participants who indicate an increase in self-sufficiency will be 7 or 85%.	P2I will serve 9 students, who will all be surveyed regarding satisfaction. In addition, the family of each student, instructors, and mentors/tutors, educational coaches will be surveyed. Of the 54 people surveyed, 50 will response and, of those, 80% (40) will indicate that they were satisfied or very satisfied with the P2I program.	
Path to Independence provides inclusive postsecondary education (PSE) opportunities to students with intellectual disabilities (ID). The expected outcome for each student is integrated, competitive employment.	<b>9/9/100%</b>		
<b>\$45,525/\$45,191</b>	<b>85/100</b>	Note: Responses were received from 28 people in Quarter 2 and 20 in Quarter 3. Of those, 91% were satisfied or very satisfied.	
		<b>54/48/89%</b>	
		<b>80/91</b>	

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Board of Regents, Nevada System of Higher Education</b> POSITIVE BEHAVIOR SUPPORT - NEVADA provides training and technical assistance to parents and caregivers of individuals with disabilities in order to decrease challenging behavior and increase quality of life. This project is a true statewide initiative with services coordinated and provided in each of three regions across the state (Reno, Elko and Las Vegas). <b>\$340,000/\$308,448</b>	Through the provision of trainings and on-site consultation/technical assistance, 150 unduplicated focus individuals will be served, where 90% of focus individuals will demonstrate behavior improvement as measured by behavior change data, assessments and/or interviews. <b>150/173/115%</b> <b>90/90</b>	Through the provision of satisfaction surveys to training participants, 80% will be returned and 85% of those collected will indicate positive responses through expressing that they found the training valuable and /or were satisfied overall with the training session as measured by the survey.  Note: 173 focus individuals were served but a larger circle of individuals associated with the focus individuals were surveyed. <b>150/529/353%</b> <b>85/98</b>	
<b>Bureau of Vocational Rehabilitation</b> To implement statewide ASSISTIVE TECHNOLOGY (AT) devices/services to Vocational Rehabilitation (VR) clients that enable individuals with disabilities (IWD) to increase and maximize accessibility to employment. Provision of updated AT training services for Vocational Rehabilitation counselors to assess for AT needs of clients in an ever changing employment setting. <b>\$159,840/\$148,712</b>	Assistive Technology Services will be provided to 75 unduplicated clients. Surveys will be administered to all clients after 90 days of receiving services. Of the clients served, 80% (60) will demonstrate improved self-sufficiency. <b>75/84/112%</b> <b>80/100</b>	Of the 75 clients served and surveyed, 80% will report satisfied or very satisfied at the time of service.  Note: 83 clients were served and surveyed. Of those, 71 reported they were satisfied or very satisfied (85.5%) <b>75/83/111%</b> <b>80/86</b>	

\*(1)/ and 0/ and 0/0 indicate that a specific goal was not established in this field of the database. Disregard this notation.

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Catholic Charities of Southern Nevada</b> COMPREHENSIVE CASE MANAGEMENT. This project will provide essential adaptive resource services to sustain the independence and improve the lives of the aging population within southern Nevada through outreach, case management and direct service. <b>\$122,189/\$119,683</b>	We will serve 300 unduplicated clients. Every client eligible for the program will be assessed for self-sufficiency. We will gather survey data from 225 unduplicated clients. We project at least 75% (169) will report an improvement in their well being.  Note: Continuing clients may be surveyed more than once during the year; therefore the survey results are not unduplicated as characterized in the outcome. The grantee completed 142 client surveys; 101 reported improvement (71%). <b>300/130/43%</b> <b>75/71</b>	Of the 300 people who receive services, approximately 80% (240) will respond to the satisfaction survey and of those, 75% (180) will report they are satisfied or very satisfied.  Note: 72 responded to the survey; 72 reported satisfaction (100%). <b>240/72/30%</b> <b>75/100</b>	Based on 300 unduplicated clients, we expect 95% (285) to continue receiving our services or other services we recommend after three months, and we expect 90% (270) will continue using our services or other services we recommend after six months.  Note: 130 clients served; 126 continued receiving services at both the three-month and six-month marks (97%). <b>270/126/47%</b> <b>90/97</b>
<b>CitiCare</b> CITICARE will provide 823 non-ADA service area paratransit rides to people with disabilities, and use as match to double those rides with federal funds. CitiCare will partner with local organizations to provide 1,500 free bus tickets so people with disabilities in need can access much needed resources in their communities. <b>\$17,618/\$17,605</b>	Non-ADA service area rides: 52 total unduplicated clients will be served with 713 rides. A written survey will be mailed after the first six months and will include approximately 26 people. Of the expected respondents, 90% (9) will indicate that having access to these rides has increased their self-sufficiency.  Note: 21 surveys were distributed, 9 were returned, 8 indicated increased self-sufficiency (89% of respondents). <b>52/78/150%</b> <b>90/89</b>	Non-ADA service area rides: 52 unduplicated clients will be served. The written survey will be mailed after the first six months so will include approximately 26 people. Based on previous surveys, 10 responses (40%) are expected. Of the respondents, 70% (7) will indicate that they were satisfied or very satisfied with the services provided by the project.  Note: 21 surveys were distributed, 9 were returned, 6 indicated they were satisfied or very satisfied (67% of respondents). <b>52/78/150%</b> <b>40/67</b>	Free Bus Tickets: 50 total unduplicated clients will be served. The verbal survey will be conducted with all 50 clients. The question will be "Does having access to these free bus tickets increase your self-sufficiency?" Based on previous surveys, 50 responses are expected. Of the respondents, 95% (45) will indicate that they felt their self-sufficiency was increased by having the free bus tickets.  Note: Funds from sources other than FHN covered the cost of tickets for the additional 144 clients surveyed for this outcome. <b>50/194/388%</b> <b>95/100</b>

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# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Clark County Social Services</b> The TRANSITION TO HEALTHY LIVING project will serve 86 households who are chronically homeless with a disability and require recuperative care, with two months of bridge housing to stabilize the client with medical treatment, mental health support, and substance abuse interventions as an interim housing placement. <b>\$234,500/\$164,624</b>	86 unduplicated chronically homeless people to be served. Of these, 80 will be surveyed 3 months after services are completed. 69 (80%) of those who have received services will have increased their self-sufficiency by having sustained housing placement.  Note: 20 clients were surveyed, 17 increased self-sufficiency (85% of respondents). <b>86/89/103%</b> <b>80/85</b>	86 clients will be served, 75 of those who received assistance will complete a client satisfaction survey upon exiting from the program. 70 (93%) of those respondents will report being satisfied or very satisfied with program services.  Note: 24 clients completed a survey, 19 reported being satisfied or very satisfied (79% of respondents). <b>75/24/32%</b> <b>93/79</b>	
<b>Foundation for Positively Kids, Inc.</b> POSITIVELY KIDS SKILLED RESPITE PROGRAM. This project will provide in-home skilled respite care for children who are severely disabled including children who are medically fragile, medically dependent and/or developmentally delayed. We are also serving children who have severe autism and children with down's syndrome where parents/caregivers need a break from constant care demands. <b>\$99,000/\$69,339</b>	The number of unduplicated children to be served in Respite Care is 60. The number of unduplicated families that will be served is 60. At a minimum, at least 120 family members will benefit from the respite care. All families are routinely surveyed throughout the period of receiving services. In general, an average of 80% of the families report reduced stress as a result of the services. <b>60/54/90%</b> <b>80/100</b>	A minimum of 60 families will be assessed throughout their time of receiving services. An average of 75% of families will report fewer medical emergencies and more time to care for other family members or the ability to work. 45 families will report positive results.  Note: The grantee reported that no families indicated the respite service delayed or prevented institutionalization. For SFY17, the grant manager will work with the grantee to align data collection with the actual outcome. <b>60/54/90%</b> <b>75/0</b>	All 60 families receive surveys during the program. 80% (48) of families annually report satisfied or very satisfied with services provided . <b>60/54/90%</b> <b>80/100</b>

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## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Easter Seals Nevada</b> EASTER SEALS NEVADA FAMILY RESPITE provides a voucher reimbursement respite program to families of children or adults with disabilities. This allows the family to choose the provider they are most comfortable with, which is a proven and preferred method with our families. <b>\$222,420/\$196,600</b>	Through the provision of respite vouchers to 150 unduplicated families. 450 immediate family members served. 150 families receiving respite services will receive a survey upon intake and quarterly. 95% (122) will report reduction in family stress levels as a result of receiving respite through the Easter Seals program.  Note: Report captured unduplicated families - this number was confirmed. <b>150/443/295%</b> <b>95/100</b>	150 families will be surveyed at intake and quarterly thereafter, approximately 128 will return surveys. 85% (109) will report that services helped them avoid a crisis and maintain a stable household as a result of receiving respite services. <b>128/446/348%</b> <b>85/100</b>	Through the completion of post-respite surveys; 90% of the (115) will report they are satisfied or very satisfied with services provided by the Easter Seals program. <b>115/490/426%</b> <b>90/100</b>
<b>Nevada Rural Counties RSVP Program Inc</b> RURAL RSVP RESPITE CARE PROGRAM. Volunteers provide family caregivers who care for elders or adult family members with disabilities essential regular breaks from the sometimes overwhelming responsibilities of 24/7 care to attend to their own needs. The one cared for at home is provided with a safe environment and person-centered care. <b>\$154,247/\$67,157</b>	In SFY16, 40 new volunteers will provide 15,500 hours of in-home respite care services to 120 unduplicated families. Assessments done before services begin and after 6 months of service will show a reduction in family stress levels among 102 of these families (85%).  Complete Outcome: 90 new volunteers provided 10,691.5 hours of in-home respite care services to 205 unduplicated families. 124 families were assessed and, of those, 108 reported a reduction in family stress levels (87%). <b>120/205/171%</b> <b>85/87</b>	In SFY16, the RSVP Respite Program Coordinator and Volunteer Field Representatives will survey 120 families during initial in-home intake and assessment, six months after services are rendered, and then annually thereafter. Of these 120 families, 102 (85%) will report that RSVP's respite care services helped them to avoid a crisis and maintain a stable household.  Note: 124 families surveyed, 103 reported positively (83%). <b>120/124/103%</b> <b>85/83</b>	In SFY2016, 120 unduplicated families will complete client satisfaction surveys 6 months after service begins. Of these, 102 (85%) will report that they are satisfied or very satisfied with services provided by RSVP respite care volunteers.  Note: 124 families surveyed, 113 reported they were satisfied or very satisfied (91%). <b>120/124/103%</b> <b>85/91</b>

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Nevada Senior Services Inc</b> RESPITE CARE AND SUPPORT SERVICES PROGRAM. To provide financial support for in-home respite services for caregivers of loved ones deemed ineligible due to age (e.g. under 60) for financial assistance through Medicaid's state plan, home and community-based waivers, or Independent Living Grants through the Older Americans Act. <b>\$41,040/\$24,314</b>	In SFY16, 12 unduplicated individuals and 12 unduplicated families will be served. Assessments conducted before services are rendered and after (at 30, 60 and 90 days and 12 months) will show a reduction in stress among 11 of the 12 families (92%). <b>12/15/125%</b> <b>92/100</b>	The number of families assessed before/after services are rendered will be 12. Surveys will occur at 30, 60 and 90 days, then at annual reassessment. The number of families reporting the services helped them avoid a crisis and maintain a stable household will be 11. The percent of positive results will be 92%. <b>12/15/125%</b> <b>92/100</b>	The number of families assessed before/after services are rendered will be 12. Surveys will occur at 30, 60 and 90 days, then at annual reassessment. The number of respondents reporting they are satisfied or very satisfied with services provided by this project will be 11. The percent satisfied or very satisfied will be 92%. <b>12/15/125%</b> <b>92/100</b>
<b>Northern Nevada RAVE Family Foundation</b> RAVE RESPITE VOUCHER PROGRAM. The Northern Nevada RAVE Family Foundation (an acronym for Respite And Volunteer Experiences) accomplishes the mission by providing vouchers throughout Northern Nevada for families to choose appropriate respite options through the Respite Voucher Program. <b>\$25,437/\$25,437</b>	Through the provision of respite vouchers to 150 unduplicated families who have primary care giving responsibilities for a loved one birth to elder with disabilities across northern Nevada, 80% (120) will report reduction in family stress levels as a result of services, measured by pre- and post respite surveys.  Note: 124 of the 151 families served responded to surveys and, of those, 124 (100%) reported reduced stress levels. <b>150/151/101%</b> <b>80/100</b>	Through the completion and return of the pre- and post-respite surveys, at least 80% (120) will report the services provided help to avoid crises and maintain a stable household.  Note: Although this specific question was not asked on the RAVE survey, the answers to all other questions demonstrated that households were able to avoid crises and maintain a stable households. <b>120/124/103%</b> <b>80/100</b>	Through the completion and return of post-respite services 80% (120) will complete client satisfaction surveys and report they are satisfied or very satisfied with the services provided through the Rural Respite program.  Note: 124 families completed surveys, 120 (97%) reported they were satisfied or very satisfied. <b>120/124/103%</b> <b>80/97</b>

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Olive Crest Foster Family Agency</b> OLIVE CREST RESPITE PROGRAM. To provide respite care services to parents, adoptive parents, and legal guardians with children who have a developmental disability, autism, emotional and behavioral needs (mental health diagnosis), or special education involvement. <b>\$132,856/\$118,578</b>	Through the provision of respite vouchers to 220 children/160 unduplicated families who have primary care giving responsibilities for a child with special needs, 90% of the families completing the survey will report reduction in family stress levels as measured by the service surveys.  Note: Surveys were sent to all families receiving services in Quarters 2 and 4. (This is not an unduplicated count.) A total of 202 surveys were distributed, 154 were returned, and 151 families (98%) reported a reduction in family stress. <b>220/134/61%</b> <b>90/98</b>	Through the completion and return of service surveys, at least 95% (160 families served) will report that the services helped them avoid a crisis and maintain a stable household. 160 families will be completing survey.  Note: Surveys were sent to all families receiving services in Quarters 2 and 4. (This is not an unduplicated count.) A total of 202 surveys were distributed, 154 were returned, and 145 families (94%) reported that services helped them avoid a crisis and maintain a stable household. <b>160/134/84%</b> <b>95/94</b>	Through the completion and return of post-respite surveys, at least 95% (160 families) will report that they are satisfied with services. This will be indicated by a response of "satisfied" or "very satisfied".  Note: Surveys were sent to all families receiving services in Quarters 2 and 4. (This is not an unduplicated count.) A total of 202 surveys were distributed, 154 were returned, and 154 (100%) reported that they were satisfied or very satisfied with the service. <b>160/134/84%</b> <b>95/100</b>

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>FHN - Wellness</b>			
<b>Catholic Charities of Northern Nevada</b> HUNGER ONE-STOP SHOP. Four years ago we realized food that people with food insecurities who visited our campus also needed assistance finding housing, employment, medical and other services. Our project offers a one-stop shop approach to food and other social services and agencies, bringing these resources together in one location. (Blended Funding -- \$783,849 FHN Wellness and \$286,567 Title XX.) <b>\$1,052,747/\$1,050,416</b>	39,850 unduplicated people will be receiving food for FY16. Of these, 18,846 unduplicated people will be surveyed after receiving food from our pantries. 86% of those surveyed or 16,207 will have skipped fewer meals as a result of receiving food from our pantries.  Note: 29,231 people surveyed; 13,826 reported skipping fewer meals (47%). <b>39,850/64,145/161%</b> <b>86/47</b>	Through the provision of food assistance referrals to 38,652 people, 38,652 (100%) will be successfully linked to one or more federal food assistance programs and be approved for service. <b>38,650/64,145/166%</b> <b>100/100</b>	Through the provision of 4,686,782 meals in SFY 2016, the project will increase the number of meals provided to low-income families by 871,200 (23%) as compared to the 3,815,582 meals provided in SFY 2015.  Note: Meals increased by 811,985 (21%). <b>4,686,782/4,627,567/99%</b> <b>23/21</b>
<b>Consumer Credit Counseling Service Of Southern Nevada</b> NUTRITION FOR LIFE (Hunger One-Stop Shop). The NFL program is a collaboration of five strong community-based nonprofit agencies that have served Nevadans for nearly 1.5 centuries. NFL will continue to expand its coordinated efforts in increasing access not only to food but to comprehensive services that will stabilize families and move them toward financial self-sufficiency. <b>\$355,971/\$355,971</b>	Through the provision of food assistance to 4,400 unduplicated people, 1,892 (86%) of the 2,200 surveyed will report that they did not need to skip meals after receiving services for at least one month.  Note: 2,203 surveyed; 1,957 said they did not skip meals (89%). <b>4,400/7,120/162%</b> <b>86/89</b>	Through the provision of food assistance referrals to 2,200 people, 550 (25%) will be successfully linked to one or more federal food assistance programs and be approved for service.  Note: 5,662 referred, 3,402 successfully linked (60%). <b>2,220/5,662/255%</b> <b>25/60</b>	Through the provision of 70,200 meals in SFY 2016, the project will increase the number of meals provided to low-income families by 35,200 (100%) as compared to the 35,200 meals provided in SFY 2015.  Note: 90,520 additional meals served, 257% increase. <b>70,200/125,720/179%</b> <b>100/257</b>



# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name			
Project Description	Outcome #1	Outcome #2	Outcome #3
Grant Amount	# Goal/YTD #/YTD %	# Goal/YTD #/YTD %	# Goal/YTD #/YTD %
Total Payment Amount	% Goal/ YTD %	% Goal/ YTD %	% Goal/ YTD %
<b>Division of Welfare and Supportive Services</b>	In order to track SNAP Outreach activities as they relate to the Food Security Strategic Plan, at the end of each quarter, DWSS will submit copies of the Application Tracking Activities Summary for trusted partners throughout the state, including but not limited to, Three Square and Food Bank of Northern Nevada.		
SNAP OUTREACH. This project consists of outreach to low-income families and individuals, and assistance in applying for the federal Supplemental Nutrition Assistance Program (SNAP). Funds associated with this award will be subgranted to Three Square (\$94,854) and Food Bank of Northern Nevada (\$191,713) to carry out the Scope of Work and the Data Reporting and Tracking Agreement already executed between these entities and the Nevada Division of Welfare and Supportive Services.	Outcomes --		
<b>\$286,567/\$286,567</b>	Three Square assisted 5,337 applicants with application submissions, an increase of 272 applications for the year (5%). Application tracking has been completed through May and does not include the 633 applications submitted in June 2016. Four thousand one hundred seventy nine (4,179) of the applications were processed by DWSS for an approval rate of 69%. Twenty-two (22) percent of the applications were expedited cases.		
	Food Bank of Northern Nevada submitted 2,969 Trusted Partner applications, down 455 from the previous year. Of those 2,662 were approved. The average approval rate was 81% for non-expedited applications and 100% for expedited. The average approval rate (with 5 applications still pending a decision) was 90.5%.		

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### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>East Valley Family Services</b> CHANCE, CHOICE, CHANGE (Hunger One-Stop Shop). CCC is a Family Resource Center collaborative in Clark County designed to help participants end their personal food insecurity through comprehensive nutrition education, weekly menus and nutritious food, application assistance and employment training and job referrals. The original grant award was amended in October 2015 to support expansion to Boulder City and Laughlin. <b>\$387,381/\$387,081</b>	Through the provision of food assistance to 800 unduplicated people, 250 (100%) of the 250 surveyed will report that they did not need to skip meals after receiving services for at least one month.  Note: 238 households/families (comprising 1 to 6 people) were surveyed. Within those households, 821 people did not need to skip meals after receiving services. <b>800/821/103%</b> <b>100/100</b>	Through the provision of food assistance referrals to 250 people, 230 (92%) will be successfully linked to one or more federal food assistance programs and be approved for service. <b>230/238/103%</b> <b>92/100</b>	Through the provision of 17,500 meals in SFY 2016, the project will increase the number of meals provided to low-income families by 2,000 (25%) as compared to the 10,000 meals provided in SFY 2015.  Note: 37,440 more meals were provided (374%). <b>17,500/47,440/271%</b> <b>25/374</b>
<b>Family Resource Centers of Northeastern Nevada</b> HUNGER ONE-STOP. Through community collaboration, case management and food distribution, our project provides individuals with food to meet immediate needs. We will provide application assistance for other food programs and link clients to services like workforce readiness, job applications, budgeting, addiction counseling, and other services to stabilize and move them toward self-sufficiency. <b>\$286,429/\$275,374</b>	Through the provision of food assistance to 800 unduplicated people, 650 (93%) of the 700 surveyed will report that they did not need to skip meals after receiving services for at least one month.  Note: 906 surveyed; 725 reported not skipping meals (80%). <b>800/939/117%</b> <b>93/80</b>	Through the provision of food assistance referrals to 550 people, 220 (40%) will be successfully linked to one or more federal food assistance programs and be approved for service.  Note: 603 referred; 593 successfully linked (98%). <b>550/779/142%</b> <b>40/98</b>	Through the provision of 368,050 meals in SFY 2016, the project will increase the number of meals provided to low income families by 107,875 (41%) as compared to the 260,175 meals provided in SFY 2015.  Note: 57,526 additional meals provided; 22% increase. <b>368,050/317,701/86%</b> <b>41/22</b>

\*(1)/ and 0/ and 0/0 indicate that a specific goal was not established in this field of the database. Disregard this notation.

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Nevada State Immunization Program</b> To support IMMUNIZE NEVADA in statewide and regional efforts in providing a variety of immunization promotion and education activities to improve access to vaccinations and to decrease disparities in vaccination coverage levels in Nevada populations. <b>\$400,000/\$399,141</b>	Through a subgrant with the Southern Nevada Health District, AFIX visits to child care centers will be conducted for 50 locations throughout Clark County by June 30, 2016. In an additional effort to improve vaccination rates, Southern Nevada Health District will provide at least 5 immunization trainings for child care staff throughout Clark County; these trainings will provide the staff with continuing education credits for their profession.  Note: The grantee did not submit annual progress data in time for publication of this report.	Through a subgrant with Immunize Nevada, PINK (Protect & Immunize Nevada's Kids) Packets will be developed and distributed to all participating birthing hospitals in Nevada.  Note: The 115 people served received referrals to multiple programs. Of the 221 linkages, 179 resulted in approvals for service (81%). <b>100/115/115%</b> <b>80/81</b>	Through a subgrant with Immunize Nevada, mobile friendly applications will be developed and provided to the public consumer. Mobile development will be focused on a WIC Linkage application (helping WIC enrollees find immunization services) and making the Immunize Nevada and Nevada VFC websites mobile and parent-friendly. Immunize Nevada tracks website and application usage and will provide these statistics as part of this outcome's measurement.  Through the provision of 160,372 meals in SFY 2016, the project will increase the number of meals provided to low-income families by 35,000 (30%) as compared to the 125,372 meals provided in SFY 2015.  Note: The math in this outcome measure represented a 28% increase instead of a 30% increase. Grantee provided 37,041 additional meals, a 30% increase. <b>160,372/162,413/101%</b> <b>28/30</b>
<b>NyE Communities Coalition</b> HUNGER ONE-STOP SHOP. NyECC is creating a comprehensive system of food delivery, nutritional awareness, and linkages to services in Nye, Esmeralda, and Lincoln Counties. This collaborative process builds upon the strengths of the volunteers and the systems in place and grows the infrastructure to support a system that ensures food security. <b>\$167,472/\$167,390</b>	Through the provision of food assistance to 261 unduplicated people, 178 (80%) of the 221 surveyed will report that they did not need to skip meals after receiving services for at least one month.  Note: 60 people surveyed; 57 reported not skipping meals (95%). <b>261/671/257%</b> <b>80/95</b>	Through the provision of food assistance referrals to 100 people, 80 (80%) will be successfully linked to one or more federal food assistance programs and be approved for service.  Note: The 115 people served received referrals to multiple programs. Of the 221 linkages, 179 resulted in approvals for service (81%). <b>100/115/115%</b> <b>80/81</b>	Through the provision of 160,372 meals in SFY 2016, the project will increase the number of meals provided to low-income families by 35,000 (30%) as compared to the 125,372 meals provided in SFY 2015.  Note: The math in this outcome measure represented a 28% increase instead of a 30% increase. Grantee provided 37,041 additional meals, a 30% increase. <b>160,372/162,413/101%</b> <b>28/30</b>

\*(1)/ and 0/ and 0/0 indicate that a specific goal was not established in this field of the database. Disregard this notation.

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Fund for a Healthy Nevada -- Disability and Wellness

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Office of Suicide Prevention - Division of Public and Behavioral Health</b> This is a statewide program that will promote public health to decrease suicide and injury due to suicide attempts for Nevadans across the lifespan. To accomplish this, the program will strengthen and further implement the goals of the Nevada Suicide Prevention Plan, bring a new programming focus to military members, veterans, and their families, and build on the successes of current youth suicide prevention programs. <b>\$400,000/\$396,545</b>	Through the provision of outreach and education, OSP will facilitate sharing information and consensus building among multiple constituent groups in two additional counties and six stakeholder groups and licensing boards. OSP will work with associations to encourage licensing boards to implement AB 93. This will be measured by board approvals for training CEUs and community suicide prevention plan development.  Note: The grantee added three counties and 10 stakeholder groups; exceeding both goals in this outcome.	Through the provision of 10 safeTALK trainings, OSP will partner with the Department of Education to address SB 164. At least 200 school administrators statewide will be trained to become suicide alert helpers which will be an increase of 17% from FY15. This will lead to an increase in support of school-based screening, demonstrated by school participation of 10 new schools in FY16 as measured through training registration/sign-in sheets and feedback forms and tracked through SOS screening data from participating schools.  Note: 171 school administrators trained in SFY15 vs. 376 individuals trained in SFY16 but grantee reports that administrators were not singled out on enrollment sheets; estimates 45% increase in participation by school personnel. Also, 10 new schools projected; 6 new schools actual; 60% progress toward goal. <b>10/17/170%</b> <b>200/376</b>	Through the provision of 10 ASIST two-day suicide intervention workshops to 200 providers and caregivers, 6 Youth Mental Health First Aid trainings to 120 participants and 10 NV Gatekeeper trainings to 200 participants, 80% will show increased suicide intervention knowledge or awareness as demonstrated by the results of pre and post-tests and surveys and registration/sign-in sheets. (Total 26 trainings and 520 participants.)  Note: Grantee reports that responses to survey monkey showed 80% showed increased suicide intervention knowledge of awareness. <b>26/62/238%</b> <b>520/1,254</b>

## **NEVADA 2-1-1**

### **Background**

Nevada Revised Statute (NRS) 232.359, adopted by the Legislature in 2005, set the stage for the development of a statewide information and referral system focusing on health and human services. Actual implementation began after Governor Kenny Guinn issued an Executive Order in February 2006, which pulled together essential partners from state and local governments, telephone companies, United Way organizations, information and referral agencies, and other interested stakeholders. From 2006 through the end of SFY15, two call centers and the 2-1-1 web-based resource directory were operated through a collaboration involving HELP of Southern Nevada, Crisis Call Center, United Way of Southern Nevada, and United Way of Northern Nevada and the Sierra.

The original Executive Order was followed by amendments signed by Governor Jim Gibbons and Governor Brian Sandoval. When the final Executive Order expired on December 31, 2013, the Department of Health and Human Services (DHHS) took responsibility for continuation of the program as mandated in NRS 232.359. Oversight was assigned to the Office of Community Partnerships and Grants (OCPG) in the Director's Office since this unit had administered a significant amount of grant funding for 2-1-1 over the years and could also offer expertise in program development. To comply with State regulations concerning the distribution of funding, a competitive Request for Proposals (RFP) for 2-1-1 operations was conducted in early 2015. Financial Guidance Center (FGC) in Las Vegas won the bid and took over the call center function and resource database maintenance on July 1, 2015. The transition was seamless for callers thanks to the hard work and cooperation of key stakeholders.

### **Key Statewide Activities in SFY16**

As described above, Nevada 2-1-1 has undergone many changes since the original Executive Order expired on December 31, 2013. In addition to transitioning to a new operations vendor, collaboration between DHHS and the Nevada Division of Health Care Financing and Policy (DHCFP) allowed the State to invest in 2-1-1's long-term infrastructure. These activities included:

- Completing a five-year strategic and sustainability plan;
- Redesigning the Nevada 2-1-1 website with user-friendly search options that are compatible on any electronic device; and
- Restructuring and updating services and programs in the 2-1-1 database.

SFY16 Statistics

Phone Calls	Text Messages	Website
Number of Incoming Calls: 126,482	Number of Unique Texters: 1,337 From 38 states; 946 from Nevada	Total Visits: 54,983
Uncategorized: 50	Successful: 837 Dropped: 505	New Visitors: 39,271 Returning Visitors: 15,712
Answered: 113,561 34,446 were from returning (repeat) clients	Average number of texts incoming from texter: 6	Webpage Views
Abandoned: 12,871	Average number of texts outgoing to texter: 10	Number of Page Views: 52,046 Viewed from all 50 states and the District of Columbia
Calls answered within two minutes: 91% Average wait time: 32 seconds		35,878 from Nevada (next highest state California with 9,538)

*(SFY16 statistics continued on next page.)*

Clients By County	
Carson City	415
Churchill	115
Clark	54,830
Douglas	141
Elko	171
Esmeralda	15
Eureka	8
Humboldt	63
Lander	20
Lincoln	44
Lyon	257
Mineral	23
Nye	305
Pershing	11
Storey	4
Washoe	4,313
White Pine	25
Other Zip Codes	1,156
No Input	5,925
Total YTD	67,841

Client Needs	
Top Referral Types (to agencies only)	
Housing/Shelter	39,105
Food	17,821
Utilities	10,830
Individual & Family Support Services	7,640
Transportation	4,919
Material Goods	4,853
Employment	4,643
Legal Services	4,506
Public Assistance Programs	4,152
Health Supportive Services	3,824
Mental Health Assessment & Treatment	2,993
Outpatient Health Facilities	2,517
Substance Abuse Disorder Services	2,321
Note that health, mental health and substance abuse have numerous sub-categories and these numbers do not reflect all health-related referrals.	

Data was also collected on client race, ethnicity, gender, age, family status, preferred language, referral source, and specific needs, and is included in FGC's SFY16 Report, which is posted on the following website.

[http://dhhs.nv.gov/uploadedFiles/dhhsnv.gov/content/Programs/Grants/Programs/2-1-1/FY16\\_Nevada2-1-1\\_AnnualReport.pdf](http://dhhs.nv.gov/uploadedFiles/dhhsnv.gov/content/Programs/Grants/Programs/2-1-1/FY16_Nevada2-1-1_AnnualReport.pdf)

### Program Anecdotes Submitted by Call Specialists

- Every morning 2-1-1 receives a call from a 92-year old man who is blind. He calls to see what time it is (and I think he is lonely). He is waiting for 8 a.m. to come around; though I am not sure why as his English is limited. 2-1-1 is an easy number for him to dial and remember. He is always so grateful that we are here to answer, and it makes him happy that he can reach a real person 24/7.
- I received a call from an elderly woman. She was in her 70s and was terribly upset and afraid. She told me that she had received a call from the Internal Revenue Service (IRS) and that she owed them about \$7,000; money she did not have and had no idea where she may be able to get it. As we talked and, as she explained the caller's behavior and language, she realized that it must have been a scam. She began to get some relief from her fear. Our conversation empowered her to ask for the number to the IRS so she could report the call and receive closure on her frightening experience.
- I had a single mother call in asking for resources for rehousing. She explained to me that she and her four kids had moved in with her mother, as her husband was serving a five-year prison sentence. I provided her with the resources to the transitional housing programs that we have in our database as well as the rapid rehousing programs. The young mother stated that she received \$138 in unemployment a week, and her mother wanted that money in exchange for housing. She said that her mother was an alcoholic, which is why the caller moved out at age 16 and hadn't been back until just recently. As I was listening to her tell her story, I started to think of all the things that we offered that would apply to her (such as food stamps, food pantries and diapers for her baby). The mother began to cry and thank me. When she did that, I also began to tear up and feel for her. That was the most emotional call I have yet to experience since I have been here. She was so thankful and so appreciative for the referrals that I had provided to her. She made me want to hug her through the phone and let her know that everything was going to be OK.

### Major Planned Activities for SFY17

- Nevada 2-1-1 and its public and private partners will focus on implementing a statewide disaster response plan, re-engaging the community via outreach events and partnership building, and participating in a pilot project to perform basic assessments for DHCFP's Balancing Incentive Program (BIP).



## **FAMILY RESOURCE CENTERS**

### Background Information

Family Resource Centers (FRCs) were established by legislation in 1995 (NRS 430A). The state is divided into 18 Service Areas with a FRC providing information, referrals, and case management to residents in each Service Area. The FRCs collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

### Distribution of Funds and Accountability

In SFY16, \$1,370,192 was distributed to 21 organizations that served as fiscal agents for FRCs in 18 Service Areas throughout Nevada. This represents 96% of the \$1,429,555 granted to the FRCs from the Fund for a Healthy Nevada (FHN).

The Grants Management Advisory Committee (GMAC) first approved the allocation of funds to the fiscal agents in SFY09. A funding allocation formula was created based on demographic data for each of the 18 Service Areas. Still in use today, the formula takes into consideration total population, percent of people living in poverty, and the number of children ages birth to 18. Current statistics are reflected through periodic updates, the most recent of which was completed in April 2015.

Each grantee is required to submit a monthly report with information about the number of unduplicated individuals served, the number of case files opened, the number of referrals made, the number of clients with a “Goal Worksheet,” and the number of times a case manager met with a client to review progress toward achieving their goal(s). Quarterly reports are required that focus on program accomplishments, challenges, staffing, staff training received, technical assistance requested, in-kind/cash donations received, and anecdotal stories that demonstrate the impact of the program. Through review of monthly and quarterly reports, regional meetings, telephone calls, and e-mail correspondence, OCPG staff worked closely with the FRCs in SFY16 to ensure that clients accessing services were provided with appropriate referrals and support to help them achieve goals.

### Collaborative Efforts and Leveraging

In Las Vegas, the geographic boundaries of the Service Areas correspond with Neighborhood Family Service Centers, which provide services to families involved with the Nevada Division of Child and Family Services (DCFS), Clark County Department of Family Services (CCDFS), Nevada Early Intervention Services (NEIS), and Nevada PEP (a statewide parent training and information center for families who have children with disabilities). In Washoe County, the Washoe County School District (WCSD) Family Resource Center Coalition is comprised of five sites located in Central Reno, Northeast Reno, the north valley area, the Sun Valley area, and Sparks. The WCSD-FRC Coalition provides services to families involved with the Washoe County Department of Social Services (WCDSS) as well as local community service providers. FRCs throughout the state (including those located in rural Nevada) collaborate with DCFS, the Nevada Division of Welfare and Supportive Services (DWSS), the Aging and Disability Services Division (ADSD), the Division of Public and Behavioral Health (DPBH), their local school districts, and many other local and state agencies. The FRC programs also partner with the Energy Assistance program at DWSS to help clients accurately complete Energy Assistance applications and streamline the process. Eight FRCs are funded through the OCPG to provide Differential Response (DR) services to help families resolve issues that led to low-risk child abuse and neglect reports; two FRCs received grants to serve as Hunger One-Stop Shops; and five receive grants to support parent education and provide crisis intervention.

Statewide, FRCs received more than \$844,500 in cash and in-kind donations in SFY16.

### Grantee Performance

In SFY16, FRC programs across the state collectively served 29,926 unduplicated adults, children, and seniors with referrals, resources and support to meet their immediate needs. Services included the following.

- FRCs opened 11,283 case files. Of those, 10,810 clients had Goal Worksheets as part of their case file and 10,419 clients (95%) achieved a minimum of one goal.
- FRCs made 143,302 referrals to community support organizations.

- FRCs assisted clients with the submission of 351 Temporary Assistance for Needy Families (TANF) applications, 2,957 Supplemental Nutrition Assistance Program (SNAP) applications, 2,271 Nevada Medicaid/Nevada Check-Up applications, 1,930 Energy Assistance applications, and 103 childcare assistance applications.

#### Key Statewide Activities in SFY16

- Frontier Community Action Agency (FCAA) is now serving Lander County (formerly served by the Battle Mountain FRC). FCAA is partnering with the Women Infants and Children (WIC) program in Battle Mountain where staff shares office space and are able to work closely with families to access services from both programs. FCAA has also been able to implement employment assistance and other wrap-around services that were not previously offered in Lander County.
- FRIENDS Family Resource Center, a program of Churchill County School District, relinquished its FRC grant, along with two other OCPG awards, and closed the facility. The FRC funds were reallocated to Churchill County Social Services. The county has enthusiastically embraced the FRC and is working to build capacity and provide wrap-around services to all those in need.
- Statewide, FRC staff attended trainings for Access NV, Energy Assistance, Nevada Check-up and Medicaid, Trauma Informed Care and many online classes. The staff also attended meetings with state and local agencies in their Service Areas to ensure that appropriate resources were available for their clients.
- Representatives from FRCs throughout the state participated in Prevention of Child Abuse and Neglect, Safe Sleep and a suicide awareness training presented by the Nevada Office of Suicide Prevention.
- FRCs participated in *Pinwheels for Prevention* events in their communities during April 2016, National Child Abuse Prevention Awareness Month.

### Program Anecdotes

- Frontier Community Action Agency (FCAA) and community partners broke ground for a new low-income apartment complex with 32 units as well as a laundry station and small park. Humboldt County previously did not have housing for low to no income families. The new complex will allow safe housing for those who are on the road to self-sufficiency. Six months after the ground-breaking, FCAA was very pleased to meet the new manager. About the time of the ground-breaking, this individual came to FCAA as a client needing assistance with food, housing, employment, and more. Through the help of FCAA, hard work and follow through, she is now FCAA's primary contact as the manager of the new apartment complex.
- At 70 years old, this client sold the last of her valuables to make ends meet on her \$963 monthly Social Security income. Her SNAP benefits were not enough to feed herself. Alone and afraid, she began borrowing small amounts from payday loan companies at 600% interest with full intention of paying them back quickly. That did not happen. Buried in debt and good intentions, she came to her local FRC because she was days from being evicted and hours from a power shut-off. The agency showed her the true costs of borrowing from predatory loan companies, helped her with a comprehensive plan of debt repayment, and provided assistance with rent and utilities. After two no frills months, the client is debt free, earned an energy assistance bonus, and has an extra \$223/month to use for food and emergency savings. She is also waiting for her second interview with a data processing firm. Working with the FRCs, amazing things can happen.

### Major Planned Activities for SFY17

- The FRCs will be encouraged to be the lead organizations in their communities for the statewide *Pinwheels for Prevention* campaign for Child Abuse Prevention Month in April 2017.
- The OCPG will continue to participate in program development and performance evaluation of the FRCs through site visits, program monitoring activities and the provision of technical assistance. As part of that effort, support will be given to the FRCs to access additional funding sources and seek out collaborative partnerships to expand their programs and services.

- The OCPG will continue its work with FRCs to develop statewide standards, establish outcomes that effectively measure the impact that services have on quality of life, and create a training component for coordinators to enhance case management skills and community outreach efforts.

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>Las Vegas North</b> Zip Codes: 89030, 89031, 89033, 89036, 89081, 89084, 89085, 89086, 89087, 89115, 89130, 89131, 89143, 89149, 89156, 89191	Olive Crest 4285 N Rancho Drive, Suite 160 Las Vegas, NV 89130	\$141,046	1,799	495	495	100%	485	98%
<b>Las Vegas East and Central</b> Zip Codes: 89032, 89101, 89102, 89104, 89106, 89107, 89108, 89109, 89110, 89119, 89120, 89121, 89142, 89169	East Valley Family Services 1830 E Sahara, Suite 103 Las Vegas, NV 89104	\$315,588	6,700	3,462	3,462	100%	3,462	100%

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>Las Vegas West</b> Zip Codes: 89004, 89018, 89103, 89113, 89117, 89118, 89124, 89128, 89129, 89134, 89135, 89138, 89139, 89141, 89144, 89145, 89146, 89147, 89148, 89166, 89178, 89179	Boys and Girls Clubs of So. NV 2850 Lindell Road Las Vegas, NV 89146	\$208,674	1,822	540	538	100%	537	100%
<b>Las Vegas South</b> Zip Codes: 89002, 89005, 89011, 89012, 89014, 89015, 89044, 89052, 89074, 89122, 89123, 89139, 89183	HopeLink 178 Westminster Way Henderson, NV 89015	\$156,040	3,121	1058	1,045	99%	1,013	97%

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>North Rural Clark County (Mesquite/ Bunkerville)</b> Zip Codes: 89007, 89024, 89027	Salvation Army of Mesquite 355 West Mesquite Blvd. Mesquite, NV 89027	\$18,125	209	49	49	93%	49	100%
<b>North Rural Clark County (Overton/ Moapa/Logandale)</b> Zip Codes: 89021, 89025, 89040	Cappalappa FRC 189 North Moapa Overton, NV 89040	\$18,983	303	75	74	99%	63	85%
<b>South Rural Clark County (Laughlin)</b> Zip Codes: 89019, 89026, 89028, 89029, 89039, 89046	Services provided by East Valley Family Services	Expenditures included under East Las Vegas /Central	249	148	148	100%	148	100%



**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>Washoe County</b> Zip Codes: 89339, 89405, 89412, 89424, 89431, 89432, 89433, 89434, 89435, 89436, 89439, 89442, 89501, 89502, 89503, 89504, 89505, 89506, 89507, 89508, 89509, 89510, 89511, 89512, 89513, 89515, 89519, 89520, 89523, 89533, 89557, 89570, 89595, 89599	Washoe County School District, Family Resource Center Coalition (WCSD FRC) 425 East 9th Street Reno, NV 89512  5 locations in Reno/Sparks -- the FRCs are located in Washoe County School District facilities	\$174,227	4,753	1,367	1,367	100%	1,366	100%

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>Incline Village &amp; Crystal Bay</b> Zip Codes: 89402, 89450, 89451, 89452	Tahoe Family Solutions 948 Incline Way, #212	\$10,000	387	110	110	100%	110	100%
<b>Douglas County</b> Zip Codes: 89402, 89410, 89411, 89413, 89423, 89448, 89449, 89450, 89451, 89452	Family Support Council of Douglas County 1255 Waterloo Lane, Suite A Gardnerville, NV 89410	\$33,245	195	85	85	100%	74	87%
<b>Carson City</b> Zip Codes: 89701, 89702, 89703, 89704, 89705,	Ron Wood FRC 2621 Northgate Lane, #62 Carson City, NV 89706	\$38,820	2,463	1,049	1,049	100%	1,049	100%

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
89706, 89711, 89712, 89713, 89714, 89721								
<b>Storey County<sup>1</sup></b> Zip Codes: 89440	Community Chest, Inc. 991 South "C" Street Virginia City, NV 89440	\$16,842	156	89	32	36%	32	100%
<b>Churchill County<sup>2</sup></b> Zip Codes: 89406, 89407, 89496 ( <i>July to December</i> )	Churchill County School District, FRIENDS FRC 280 South Russell Street Fallon, NV 89406	\$13,240	323	76	76	100%	76	100%
<b>Churchill County</b> Zip Codes: 89406, 89407, 89496 ( <i>February to June</i> )	Churchill County Social Services 485 West B Street, #105 Fallon, NV 89406	\$4,772	310	144	144	100%	141	98%
<b>Lyon County</b> Zip Codes: 89403, 89408, 89428, 89429, 89430, 89444, 89447	Lyon County Human Services 1075 Pyramid Way Silver Springs, NV 89429	\$39,746	1,855	641	411	64%	309	75%

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>Humboldt County</b> Zip Codes: 89404, 89414, 89421, 89425, 89426, 89438, 89445, 89446	Frontier Community Action Agency (FCAA) 640 Melarky Street, Suite 3 Winnemucca, NV 89445	\$23,954	1,847	707	577	82%	449	78%
<b>Lander County</b> Zip Codes: 89310. 89820 <i>(February to June)</i>	Services provided by Frontier Community Action Agency (FCAA) 370 S. Mountain Street Battle Mountain, NV 89820	\$5,976	58	33	33	100%	33	100%
<b>Lander County</b> Zip Codes: 89310. 89820 <i>(July to January)</i>	Battle Mountain FRC 101 Carson Road, Suite 4 Battle Mountain, NV 89820	\$6,390	47	18	18	100%	16	89%
<b>Pershing County</b> Zip Codes: 89418, 89419	Pershing County School District Family Resource Center 1295 Elmhurst Ave. Lovelock, NV 89419	\$18,459	40	16	16	100%	16	100%

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>Elko County</b> Zip Codes: 89801, 89802, 89803, 89815, 89822, 89823, 89824, 89825, 89826, 89828, 89830, 89831, 89832, 89833, 89834, 89835, 89883	Elko Family Resource Center 331 Seventh Street Elko, NV 89801	\$34,514	1,260	630	614	97%	530	86%
<b>White Pine and Eureka Counties</b> Zip Codes: 89301, 89311, 89315, 89316, 89317, 89318, 89319, 89821	Little People's Head Start 435 South 13th Street Ely, NV 89301	\$22,202	804	118	108	92%	108	100%

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>Mineral, Esmeralda and Northern Nye Counties</b> Zip Codes: 89010, 89013, 89022, 89045, 89047, 89049, 89314, 89409, 89415, 89420, 89422, 89427	Consolidated Agencies for Human Services (CAHS) 924 Fifth Street Hawthorne, NV 89415	\$15,691	395	17	11	68%	10	91%
<b>Southern Nye County</b> Zip Codes: 89003, 8920, 89023, 89041, 89048, 89060, 89061	Nevada Outreach Training Organization, No to Abuse 621 Bragg Road Pahrump, NV 89048	\$35,850	676	285	277	97%	274	96%

**State Fiscal Year 2016  
Family Resource Centers**

Geographic Area	Agency	SFY 16 Amounts Expended	YTD Unduplicated adults & children	YTD Case files opened (families served)	YTD Clients with a Family Goal Worksheet	A minimum of 85% of clients with a case file will have a Goal Worksheet.	YTD clients who have achieved a minimum of one goal on the Family Goal Worksheet	A minimum of 75% of clients pursuing the goals listed on their Goal Worksheet will achieve a minimum of one goal as stated on their goal sheet.
<b>Lincoln County</b> Zip Codes: 89001, 89008, 89017, 89042, 89043	Lincoln County Community Connection 30 Lincoln Street Caliente, NV 89008	\$17,807	154	71	71	100%	69	97%
	<b>Totals<sup>3</sup></b>	<b>\$1,370,192</b>	<b>29,926</b>	<b>11,283</b>	<b>10,810</b>	<b>93%</b>	<b>10,419</b>	<b>95%</b>

<sup>1</sup> Due to data collection practices at Community Chest, Inc., clients achieving one goal did not meet the minimum requirement of achieving one goal. Technical assistance has been provided, and adjustments to data collection protocols and a new case management system have addressed this issue.

<sup>2</sup> On Page 11, the transition between FRIENDS FRC and Churchill County Social Services shows a gap for the month of January 2016. In fact, the two organizations provided similar services and had shared clientele. Until the Board of County Commissioners officially accepted the FRC designation and grant funds, Social Services was able to fill the gap using gift cards and supplies passed on from the FRIENDS FRC.

<sup>3</sup> SFY16 Amounts Expended and the Total for that column are \$1 off due to rounding.

## **FAMILY RESOURCE CENTER – DIFFERENTIAL RESPONSE**

Differential Response (DR) is an early intervention and child abuse prevention program that is administered through a partnership among the Department of Health and Human Services (DHHS) Office of Community Partnerships and Grants (OCPG), the three Nevada Child Protective Service Agencies (CPS) – *Clark County Department of Family Services (CCDFS)*, *Washoe County Department of Social Services (WCDSS)* and the *State of Nevada, Division of Child and Family Services (DCFS)* – and eight of the Family Resource Centers (FRCs). DR workers hired by the participating FRCs respond to screened-in Priority 3 child abuse/neglect cases that are assigned by the respective CPS agencies. Instead of using the conventional investigative approach, the DR worker conducts a family assessment and uses that information to link the family to services in the communities.

### **Background Information**

The DR pilot project was initiated in the spring of 2006 when the DHHS Director met with FRC representatives to discuss program expansion that would address the rising rate of child abuse and neglect. Discussions over the summer led to the creation of a Statewide Steering Committee that included the three CPS agencies named above. A joint plan was developed to implement the DR pilot project to reduce lower risk caseloads through referral to FRCs, which would provide assessment and case management to families who were willing and able to benefit from community-based services. The pilot was successful and DR became a permanent and critical piece of Nevada's child welfare system.

### **Distribution of Funds and Accountability**

In SFY16, a total of \$1,378,056 was expended on activities that supported the DR program. This included \$1,368,956 from the Fund for a Healthy Nevada (FHN) Wellness to provide direct services through nine FRCs located throughout Nevada and \$9,100 from Casey Family Programs for DR staff training and system development.

Each DR grantee is responsible for hiring staff who work in partnership with CPS to provide assessment and services for screened-in Priority 3 reports that are referred by the CPS agencies. Maximum response time is three working days. Each grantee is required to



submit monthly reports indicating the number of cases referred from CPS, the number of families who have received a family assessment, and the number who have a case plan.

#### Key Statewide Activities in SFY16

- On October 15, 2015, the DHHS OCPG partnered with the Nevada Public Health Foundation to bring together representatives from all entities in the DR collaborative. The purpose was to review the tasks associated with funding, administration, service delivery, supervision, information technology, and reporting to determine the most appropriate “home” for each function. The over-arching goal was to ensure that the program continues to serve Nevada’s at-risk families in the most effective and sustainable manner. The discussion led to one change in partner responsibilities. Administration of the programmatic aspects of DR was transferred from the OCPG to DCFS in mid-January 2016 when long-time OCPG staffer and DR coordinator, Toby Hyman, retired. The OCPG retained responsibility for fiscal management including maintenance of the funding formula, issuing grant awards to participating FRCs, processing requests for expense reimbursement, and conducting fiscal reviews.
- Initially in SFY16, nine FRCs were funded to hire staff to be the first responders to screened-in Priority 3 CPS reports assigned to the DR assessment tract. Mid-year, Churchill County School District opted to dissolve its FRIENDS FRC program and relinquish the DR grant along with two other OCPG grant awards. Lyon County Human Services, which effectively administers DR in adjacent counties, stepped up to embrace Churchill County and was awarded the balance of funds from the FRIENDS grant.
- Currently, eight FRCs are providing DR services with OCPG funds in the following communities: Las Vegas East, Las Vegas Central, Las Vegas North, Las Vegas West, Las Vegas South and Henderson, Reno, Elko, Carson City, Douglas County, Churchill County, Pahrump, Fernley, Silver Springs, Pershing County, Dayton, Yerington, and Hawthorne. In addition to the FRC DR programs, the Children’s Cabinet is funded by Washoe County Department of Social Services to provide additional DR services in Washoe County.

- In SFY16, CPS agencies referred 1,436 families to DR. Of those referrals, 27 cases were returned to CPS for the following reasons: Unable to locate family, family moved, family did not live in the service area of the assigned DR program, family refused DR services, child(ren) in home were reported to be unsafe, and/or new allegations of abuse or neglect were received.
- DR served 1,409 families in SFY16, about a 2% increase over SFY15.
- Since the DR program began in February 2007, DR has received 10,331 CPS referrals and assisted 9,821 families.

#### Major Planned Activities for SFY17

- The OCPG will continue to support DR and all of members of the collaborative partnership by effectively managing the fiscal elements of the program.

### Nevada Differential Response (DR) Program

	SFY 07 2/28/07– 6/30/07		SFY 08 7/1/07– 6/30/08		SFY 09 7/1/08 – 6/30/09		SFY 10 7/1/09 – 6/30/10		SFY 11, 12, 13, 14, 15, 16 Current Status		
Number of DR programs	2 (Las Vegas)		7 (4 Las Vegas, 2 Washoe, 1 Elko)		12 (5 Las Vegas, 2 Washoe, 5 Rural)				12 (5 Las Vegas, 2 Washoe, 5 Rural)		
Number of DR Staff	4		16		23				23		
Total number of Families Served by DR 2/28/07 – 06/30/16:											
	SFY 07 2/28/07- 6/30/07	SFY 08 7/1/07- 6/30/08	SFY 09 7/1/08 – 6/30/09	SFY 10 7/1/09 – 6/30/10	SFY 11 7/1/10 – 6/30/11	SFY 12 7/1/11 – 6/30/12	SFY 13 7/1/12 - 6/30/13	SFY 14 7/1/13 - 6/30/14	SFY15 7/1/14 - 6/30/15	SFY16 7/1/15 - 6/30/16	Total 2/28/07- 6/30/16
Cumulative Number of Families Referred to DR from CPS	90	362	912	1,053	1,137	1,234	1,319	1,367	1,421	1,436	10,331
Number of Cases returned to CPS	16	66	147	76	44	47	13	32	42	27	510
Number of cases closed	33	247	665	906	1,135	1,182	1,324	1,333	1,403	1,396	9,624

### Report through 06/30/2016

*Reasons cases have been returned to CPS: Unable to locate family or family moved; family refused DR services or did not respond to DR communication; child in home under the age of 5 (2/28/07-6/30/13); after 7/1/13 concern for safety of children under 5; new allegation of abuse or neglect; family not in service area.*

### Current Status by Program – SFY16 July 1, 2015 – June 30, 2016

Program	DR Case Managers FTE Positions	Number of cases carried forward from FY15 to FY16	Number of cases referred to DR from CPS	Number of cases returned to CPS	Number of cases closed	Number of open DR cases carried over to SFY17
Las Vegas – South HopeLink FRC	2	19	125	7	125	12
Las Vegas – East East Valley Family Services FRC	2.5	12	121	2	114	17
Las Vegas – Central East Valley Family Services FRC	2	14	131	8	128	9
Las Vegas – North Olive Crest FRC	2	31	138	0	146	23
Las Vegas – West Boys & Girls Club of So. NV FRC	2	15	153	0	155	13
<b>Total Clark</b>	<b>10.5</b>	<b>91</b>	<b>668</b>	<b>17</b>	<b>668</b>	<b>74</b>
Washoe FRC	2	11	111	0	106	16
Washoe Children's Cabinet*	3	30	155	1	139	45
<b>Total Washoe</b>	<b>5</b>	<b>41</b>	<b>266</b>	<b>1</b>	<b>245</b>	<b>61</b>
Elko - Elko FRC	2	3	70	8	58	7
Lyon, Pershing, Mineral Lyon Co. Human Services FRC	2.5	22	144	1	135	30
Churchill - FRIENDS FRC**	1	4	10	0	5	9
Carson City/Douglas-Ron Wood FRC	1.5	17	247	0	253	11
Pahrump/S. Nye East Valley Family Services FRC	0.5	8	31	0	32	7
<b>Total Rural</b>	<b>7.5</b>	<b>54</b>	<b>502</b>	<b>9</b>	<b>483</b>	<b>64</b>
<b>Total State</b>	<b>23</b>	<b>186</b>	<b>1,436</b>	<b>27</b>	<b>1,396</b>	<b>199</b>

\*Children's Cabinet is funded by WCDSS to provide DR services. While they are not being funded by FRC state funding, they are participating in the training and other DR activities and their data is incorporated into the evaluation information.

\*\*DR Program under FRIENDS FRC in Churchill County closed September 2015. Lyon County assumed responsibility for Churchill County DR services Jan. 2016

## **SOCIAL SERVICES BLOCK GRANT (TITLE XX)**

### **Background Information**

Title XX was added to the Social Security Act in 1974 and was amended to establish the Social Services Block Grant (SSBG) program in 1981. Under the block grant statute, states receive annual allocations for services directed toward one or more of the following five national goals.

- I. Achieving or maintaining economic self-support to prevent, reduce or eliminate dependency
- II. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency
- III. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, rehabilitating or reuniting families
- IV. Preventing or reducing inappropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care
- V. Securing referral or admission for institutional care when other forms of care are not appropriate or providing services to individuals in institutions

### **Distribution of Funds and Accountability**

In SFY16, \$12,284,597 in Title XX funds were distributed to state programs under the Department of Health and Human Services (DHHS). The funds supported a variety of essential services administered by the Aging and Disability Services Division, the Division of Child and Family Services, and the Division of Public and Behavioral Health.

Also in SFY16, \$991,651 in Title XX funds were distributed to six non-state entities to support programs that focused on parent training, crisis intervention for at-risk families, child self-protection training, and food security. These grants represented the first year of a two-year grant cycle that began July 1, 2015, after a competitive application process.

Grants are administered by the Office of Community Partnerships and Grants (OCPG, formerly known as the Grants Management Unit) in the DHHS Director's Office. Projects are monitored through quarterly progress reports and through fiscal reports when funds are drawn. In addition, program monitoring and fiscal reviews are conducted, and technical assistance is provided as needed.

### Leveraging

Title XX benefits Nevadans because of the flexible nature of its intended purpose and liberal rules of use. This fund is often pooled with other resources, ensuring that Nevada is meeting the immediate needs of its residents. The SFY15 Post-Expenditure Report submitted to the federal Office of Community Services by the DHHS OCPG in December 2015 documented that the \$13,971,923 Nevada expended in Title XX dollars that year was an important part of a \$165+ million effort to support at-risk Nevada families, children and individuals.

### Grantee Performance

As shown in the detailed progress records included in this report, most non-state grantees substantially met or exceeded their goals in SFY16. However, complete service results are still being collected for both non-state and state agencies that received Title XX funds in SFY16.

The most recent and complete data for Title XX services in Nevada covers the previous fiscal year – July 1, 2014 through June 30, 2015. The federal Post-Expenditure Report (referenced in the preceding section) documented services to 67,541 Nevadans. Data by service categories for SFY15 was as follows.

- Case Management services to 654 children
- Counseling services to 1,243 children and one adult
- Employment and Job Training to 1,201 adults
- Foster Care services to 6,710 children
- Health Related services to 4,473 children and 5,331 adults
- Home Based services to 27 children and 889 adults

- Independent/Transitional Living Services to 340 adults
- Prevention and Intervention services to 14,765 children and 901 adults
- Protective services to 5,520 adults
- Residential Treatment services to 134 children
- Substance Abuse services to 183 adults
- Transportation services to 200 children and 95 adults
- Other Services to 6,395 children and 18,479 adults

#### Program Anecdotes

- A parent training program led a session for parents who needed help with their children's picky eating habits. Staff went over children's anxiety associated with trying new foods and how a parent should ease into it. Staff conducted an activity with parents to explain how intimidating trying new foods can be. Staff blindfolded parents and introduced new foods such as pumpkin puree, peas, apple sauce, cereal and raisins; all while having a can of tuna opened in the back ground. Parents enjoyed the activity and stated they would implement new strategies when feeding new foods to their toddlers – patience, involving the child in the choosing of the new foods, and taking into consideration all five senses.
- A family was referred to a crisis intervention program by Child Welfare because both boys were found to be left unattended at home while the mother was at a friend's home and under the influence of a controlled substance. Crisis intervention staff helped the mother enroll her children in school as well as two local children's programs in the event that child care is needed. In addition, staff taught the mother additional parenting skills to increase positive discipline strategies instead of relying on physical discipline. The mother was able to learn these strategies, how to identify informal/formal supports, and set reasonable expectations for her sons. She also began utilizing the support of her family when she was feeling frustrated and needed a break.

#### Major Planned Activities for SFY17

- Non-state agencies funded for the prevention of child abuse and neglect will participate in quarterly conference calls with Children's Trust Fund (CTF) grantees to work toward standardizing fiscal and programmatic information and to share updates on best and emerging practices in the field of child abuse and prevention.
- OCPG staff will participate in monthly conference calls convened by the federal Office of Community Services and will assist in collecting success stories to support continued funding of the Title XX program.
- All programs will receive technical assistance and monitoring as required. Site visits will be scheduled for at least one-third of the community-based programs receiving Title XX funds.

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Social Services Block Grant (Title XX)

30 September 2016

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Children's Trust Fund</b>			
<b>Washoe County Family Resource Center Coalition</b> PARENT TRAINING. WCSO will provide parent training to 207 unduplicated Washoe County parents who are identified as high risk for abuse and/or neglect of minor children. The parent training will be delivered via the WCSO Family Resource Center's Apple Seeds/Parents as Teachers and Parenting Wisely programs. (Blended Funding -- \$80,657 Title XX, \$65,769 Children's Trust Fund.) <b>\$146,426/\$146,426</b>	157 unduplicated, at risk families will participate in parent training; 80% (126) families will report a positive change in their competency as a parent as measured by the Protective Factors Survey.  Note: 163 parents took the Protective Factors Survey; 162 reported positive change (99%). <b>157/163/104%</b> <b>80/99</b>	157 unduplicated, at risk families will participate in parent training; 90% (141) families will report being satisfied or very satisfied on the post-workshop Client Satisfaction Survey.  Note: 157 parents completed satisfaction survey; 156 were satisfied or very satisfied (99%). <b>141/157/111%</b> <b>90/99</b>	85 unduplicated parents participating in the Apple Seeds program, 90% (77) will be able to discuss/demonstrate one new parenting technique on the post-workshop Client Satisfaction Survey and will be able to demonstrate the use of the technique with the home visitor.  Note: 92 parents participated; 92 demonstrated one new technique (100%). <b>85/92/108%</b> <b>90/100</b>



# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Social Services Block Grant (Title XX)

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>FHN - Wellness</b>			
<b>Catholic Charities of Northern Nevada</b> HUNGER ONE-STOP SHOP. Four years ago we realized food that people with food insecurities who visited our campus also needed assistance finding housing, employment, medical and other services. Our project offers a one-stop shop approach to food and other social services and agencies, bringing these resources together in one location. (Blended Funding -- \$783,849 FHN Wellness and \$286,567 Title XX.) <b>\$1,052,747/\$1,050,416</b>	39,850 unduplicated people will be receiving food for FY16. Of these, 18,846 unduplicated people will be surveyed after receiving food from our pantries. 86% of those surveyed or 16,207 will have skipped fewer meals as a result of receiving food from our pantries.  Note: 29,231 people surveyed; 13,826 reported skipping fewer meals (47%). <b>39,850/64,145/161%</b> <b>86/47</b>	Through the provision of food assistance referrals to 38,652 people, 38,652 (100%) will be successfully linked to one or more federal food assistance programs and be approved for service. <b>38,650/64,145/166%</b> <b>100/100</b>	Through the provision of 4,686,782 meals in SFY 2016, the project will increase the number of meals provided to low-income families by 871,200 (23%) as compared to the 3,815,582 meals provided in SFY 2015.  Note: Meals increased by 811,985 (21%). <b>4,686,782/4,627,567/99%</b> <b>23/21</b>

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Social Services Block Grant (Title XX)

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>TXX - Social Services Block Grant</b>			
<b>Boys Town Nevada, Inc.</b> IN-HOME FAMILY SERVICES. Boys Town's In-Home Family Services (IHFS) works with families at home to ensure a safe and stable family environment. A Family Consultant works with parents to manage crisis, improve parenting skills, create a safe and nurturing home for their children, and help them access necessary community resources to achieve self-sufficiency. <b>\$326,216/\$319,855</b>	Of the 80 families with 200 children served in the IHFS program, 85% will complete the six-week program and achieve 90% of their treatment goals.  Note: 77 completed the program; 70 achieved their goals (91%). <b>80/101/126%</b> <b>85/91</b>	At the end of the six-week IHFS program, 90% of families will complete a survey that identifies a minimum of three skills they learned in the program that helped their family reduce overall family stress.  Note: 77 families completed a survey; 63 identified three skills (82%). <b>90/82</b>	85% of the families who complete the six week IHFS program will not have a substantiated CPS report 12 months following the family's completion of the IHFS program.  Note: 77 families completed the program; 77 did not have a substantiated CPS report (100%). <b>85/100</b>
<b>Child Assault Prevention Project of Washoe County</b> CHILD ABUSE PREVENTION WORKSHOP (CAP) provides an interactive, skills-based workshop that uses songs, demonstrations, dialogue and role playing to empower children to recognize and ward off abusive situations they may encounter with bullies, strangers, Internet predators and known and trusted people. CAP encourages children to talk to trusted adults who will advocate for them. <b>\$102,350/\$102,350</b>	10,000 unduplicated children in the second, fourth and sixth grades in Washoe, Storey and Lyon counties will attend Elementary Abuse Prevention Workshops. Of those, 75% (7,500) will demonstrate an increase in knowledge and skill of self-protection 90 days after the workshop presentation.  Note: 10,731 children took part in follow-up activities; 9,302 demonstrated improved knowledge and skill (87%). Due to the 90-day interval, follow-up could not begin until Q2. <b>10,000/12,547/125%</b> <b>75/87</b>	10,000 unduplicated children in the second, fourth and sixth grades in Washoe, Storey and Lyon counties will attend Elementary Abuse Prevention Workshops. Of those, 40% (4,000) will acknowledge affirmative action against an abusive situation as determined by post testing children 90 days after the workshop presentation.  Note: 10,731 participated in the post-test in Quarters 2, 3 and 4; of those, 6,341 acknowledged affirmative action (59%). <b>4,000/6,341/159%</b> <b>40/59</b>	

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Social Services Block Grant (Title XX)

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Olive Crest Foster Family Agency</b> CRISIS INTERVENTION. Strong Families is a strength based program that targets families in crisis and helps them overcome current stressors while also working to build their protective capacity, enhance overall family functioning, and meet basic needs to decrease the incidence of child abuse/neglect. Strong Families strengthens families and moves them toward self-sufficiency. <b>\$210,675/\$165,488</b>	160 families will receive crisis intervention services through the Strong Families Program and at the close of services, 85% (136) of the families will indicate positive outcomes as evidenced by achievement of care plan goals, results of the Olive Crest Pre/Post Assessment or the Protective Factors Survey.  Note: 59 evaluated for positive outcomes; 51 achieved goals (86%). <b>160/102/64%</b> <b>85/86</b>	Through the administration of surveys at 3 months, 6 months, and a year following successful discharge from the Strong Families Program, a minimum of 80% (136) of the families will report no involvement with Child Protective Services and/or there will be no further Child Protective Services referrals/involvement reported on the family.  Note: 56 families surveyed; 51 reported no CPS involvement (91%). <b>160/56/35%</b> <b>80/91</b>	Through the administration of a Client Satisfaction survey following discharge from the Strong Families program, 90% of the families will respond affirmatively to the statement, "I will recommend this program to my friends and family."  Note: 54 surveyed; 51 would recommend the program (94%). <b>160/54/34%</b> <b>90/94</b>
<b>Tahoe SAFE Alliance</b> CRISIS INTERVENTION. The Tahoe SAFE Alliance Children's Program provides access to individual therapy as well as therapeutic and empowerment groups for children who are victims of abuse, witnessed some form of family violence or are otherwise at-risk. The program also assists the non-offending parent and other family members, when appropriate. <b>\$36,734/\$36,734</b>	Through the provision of education, counseling, therapeutic and empowerment groups, advocacy and case management for 64 children, 54 (85%) will show improved well-being as measured by the reduction and management of emotional symptoms, as outlined and tracked in individual treatment plans and/or pre/post surveys.  Note: 49 children received services; 49 showed improvement (100%). <b>64/49/77%</b> <b>85/100</b>	The number of unduplicated families to be served is 64. The number of unduplicated children who will be assessed to evaluate the level of long-term support and stabilization resulting from services is 64. The number of those assessed with a positive result is 54 (85%).  Note: 49 children assessed; 49 showed a positive result (100%). <b>64/49/77%</b> <b>85/100</b>	

## **PROBLEM GAMBLING SERVICES OVERVIEW**

### **Background Information**

The Revolving Account to Support Programs for the Prevention and Treatment of Problem Gambling was created by Senate Bill 357 of the 2005 Legislative Session and codified in NRS 458A. The account is funded through slot machine fees that would otherwise go to the State General Fund. The statute was amended in the 2007 Legislative Session to remove the sunset clause initially attached to this funding. The Office of Community Partnerships and Grants (OCPG) in the Director's Office of the Department of Health and Human Services (DHHS) administers the funds, and the Advisory Committee on Problem Gambling (ACPG) provides review and recommendations related to solicitation of applications and awarding of grants.

### **Distribution of Funds and Accountability**

- Treatment – five grants, \$740,208 expended
- Research and Evaluation – one grant, \$88,992 expended
- Technical Assistance – one contract, \$51,526 expended
- Workforce Development – six grants, \$56,672 expended
- Prevention – two grants, \$191,553 expended

The expenditures above total \$1,128,951 (86% of the \$1,314,198 awarded).

All grantees and contractors must submit regular progress and financial reports to the OCPG. Summary reports are provided to the ACPG at their meetings.

### **Implementation of Treatment Strategic Plan**

SFY16 marked year five of the “Five-Year Strategic Plan for Problem Gambling Treatment Services within the State of Nevada,” which was first approved by the ACPG on April 29, 2011, and revised November 15, 2012 and June 23, 2014. The document includes: (1) Strategic planning for procurement, information management, treatment, and workforce development, and (2) Treatment admission criteria, provider standards, reporting requirements, procedure codes, and reimbursement rates.

As required in the strategic plan, OCPG staff analyzed utilization of funds by treatment grantees mid-year. The intent of this process is to ensure that money is moved from treatment grantees that are under-utilizing funds to grantees that are demonstrating a need for additional funds. This was a valuable tool in years when reduced funding was in place. However, in SFY16 a sufficient amount of grant funds were remaining and no adjustments were necessary.

### Grantee Performance

- It was projected that, across all programs, 611 new clients would be admitted in SFY16. Collectively, grantees enrolled 445 clients (about 73% of the SFY16 program goal and about 71% of the SFY15 enrollment).

SFY16 was the first year client projections were calculated by OCPG staff in conjunction with the program's contracted subject matter expert (as opposed to treatment grantees estimating their own enrollment). Projections were based on the average cost of treatment in prior years vs. the amount of each award. The formula will be re-evaluated for future grant cycles. In addition, one or more treatment grantees were not fully staffed during SFY16, which limited their ability to see clients.

- Four out of five grantees exceeded the performance standard set forth in the Treatment Strategic Plan for the number of clients who would complete treatment during the project period. The performance standard reads as follows.

**“Successful Completion:** The percent of all individuals receiving services funded through this Agreement who successfully complete treatment must not be less than 35%. A successful problem gambling treatment completion is defined as the individual's: (a) achievement of at least 75% of short-term treatment goals, (b) completion of a continued wellness plan (i.e., relapse prevention plan), and (c) lack of engagement in problem gambling behaviors for at least 30 days prior to discharge from services.”

Based on 445 admissions in SFY16, a minimum of 156 clients should have successfully completed treatment. The actual number successfully completing treatment was 238 (53%).

### Program Anecdotes

- A client reported, "Success has come with my hard work, spiritual faith and commitment to self and family with my recovery." This client had many years of legal issues, loss of jobs and no accountability to meeting life responsibilities. The goal was to

protect a gambling addiction that was worsened with methamphetamines and alcohol use. After a stay in residential treatment and then attending outpatient gambling treatment, the client was given an opportunity to recognize self and find meaning in a solid recovery program. This client has secured full-time employment, family encouragement and support, and lessons in life that financial decisions are used to pay bills, and provide for family and self not to support the billion-dollar gaming industry. Client has been clean from all substances and gambling free for over a year.

- The client stated, “I just want to stop throwing my money away, and stop the vicious cycle I find myself.” The relapse of the past had caused financial ruin, loss of self and the client’s role as a parent. The turnaround happened with client’s success in residential treatment followed by solid outpatient treatment participation. “I could not do this on my own; the addiction had a tight hold on me.” The client has grown to realize each day’s work in recovery is the building block needed for the initial kick start. The client has since found full-time employment, reunited back with family, and assumed a proactive role as a parent. The client’s reported choice now is to not enter gambling establishments, to budget income to meet financial needs and to find rewards that are helpful to maintain a healthier lifestyle in recovery.

#### Major Planned Activities for SFY17

- Monitoring visits are planned for all the grantees funded in SFY17. Informal site visits will be conducted and technical assistance will be provided as needed. In addition, a random sample of client records will be audited to determine whether the payments issued to treatment providers match those records.
- A new three-year Strategic Plan will be rolled out, and the plan will be reviewed and updated on an ongoing basis.

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Revolving Account for the Treatment and Prevention of Problem Gambling

27 September 2016

Organization Name	Outcome #1	Outcome #2	Outcome #3
Project Description	# Goal/YTD #/YTD %	# Goal/YTD #/YTD %	# Goal/YTD #/YTD %
Grant Amount	% Goal/ YTD %	% Goal/ YTD %	% Goal/ YTD %
Total Payment Amount			O3Q4
<b><u>Problem Gambling Fund</u></b>			
<b>Board of Regents Nevada System of Higher Education University of Nevada, Las Vegas, International Gaming Institute</b>	As defined in the approved Scope of Work, IGI will collect encounter data from state-funded treatment grantees and generate monthly reports for purposes of cost reimbursement. There are 5 treatment centers resulting in 5 reports per month (total of 60 per year). As part of that process, IGI will resolve any reporting discrepancies with the grantees and send revisions/corrections to DHHS as necessary.	As defined in the approved Scope of Work IGI will collect data on all clients served with state funds at problem gambling clinics and IGI will submit draft quarterly reports and semiannual reports to DHHS and the ACPG 14 to 21 days prior to every Problem Gambling Advisory Committee meeting. IGI will also submit a draft annual report to DHHS and the ACPG due 90 days after the completion of FY16 (total of 7 reports).	IGI will complete follow-up interviews with clients of State-funded problem gambling treatment programs who consent to be contacted regarding their experiences in treatment. IGI will attempt to contact clients at 30 days, 90 days, and one year following intake into a treatment program. IGI will submit a draft report summarizing all follow-up research to DHHS and the ACPG 30 days after the completion of SFY16.
DATA COLLECTION AND RESEARCH. This project supports ongoing data collection and research projects at several stages throughout the client's experience in engaging State-funded problem gambling clinics in Nevada. Encounter data submitted by treatment grantees is also used to generate the information needed by the State to pay clinicians for services rendered.	<b>60/60/100%</b>	Note: IGI has meet this objective and submitted all required reports. <b>7/7/100%</b>	<b>1/1/100%</b>
<b>\$100,000/\$88,992</b>			

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Revolving Account for the Treatment and Prevention of Problem Gambling

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Board of Regents Nevada System of Higher Education University of Nevada, Reno CASAT</b> UNR PROBLEM GAMBLING PREVENTION PROJECT. This proposed program represents continuation and expansion of comprehensive, evidence-based efforts implemented through existing campus substance abuse and problem gambling programming at the University of Nevada, Reno (UNR) and includes new partners and venues as appropriate. <b>\$63,466/\$62,616</b>	200 Students from UNR and 100 students from TMCC will participate in problem gambling educational and/or support interventions sponsored through NRAP at UNR. (300 total)  Note: Grantee did not receive approval from the University's Institutional Review Board for the evaluation component of these activities until Quarter 3. <b>300/165/55%</b>	25 faculty/staff from UNR and 25 faculty/staff from TMCC will attend educational trainings/webinars on problem gambling identification, support, and referral sources for students. (50 Total)  Note: Grantee did not receive approval from the University's Institutional Review Board for the evaluation component of these activities until Quarter 3. <b>50/18/36%</b>	Posts on the UNR and TMCC NRAP Facebook pages will result in a 5% increase in page "likes" from the number of "likes" on June 30, 2015 (5% of 1,273 = 64). In addition, at least one problem gambling awareness message per week will be posted during the fall and spring semesters when students are attending classes for a total of 34.  Note: "Likes" increased by 207 or 16%. The projection of 34 problem gambling awareness messages posted during the fall and spring semester was met. <b>64/207/323%</b>
<b>Bristlecone Family Resources</b> TREATMENT. Bristlecone Family Resources is seeking funding for the Gambling Addiction Treatment and Education Program. This program provides clients with recovery oriented, evidence based residential, intensive outpatient and outpatient treatment services by certified problem gambling counselors. <b>\$106,034/\$104,155</b>	60 clients will be admitted in SFY16. Of these clients, at least 40% (24) will actively engage in problem gambling treatment for at least 10 clinical contact sessions (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  Note: Of the 44 admitted, 36 attended at least 10 sessions (82%). <b>60/44/73%</b> <b>40/82</b>	Of the 60 clients admitted in SFY16, at least 35% (21) will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  Note: Of the 44 admitted, 19 completed treatment (43%). <b>60/44/73%</b> <b>35/43</b>	5 family members will be enrolled in problem gambling services SFY 2016.  This goal was not met as no family members were enrolled. <b>5/0/0%</b>
<b>Bristlecone Family Resources</b> Program Enhancement Grant <b>\$2,629/\$386</b>	Funds were used to purchase educational materials.		

\*(1)/ and 0/ and 0/0 indicate that a specific goal was not established in this field of the database. Disregard this notation.



# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Revolving Account for the Treatment and Prevention of Problem Gambling

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>Nevada Council on Problem Gambling</b> The NCPG Workforce Development Initiative will provide continuing education, training and networking opportunities for Nevada professionals, to expand their knowledge of problem gambling prevention, treatment, research, recovery, and public policy. Primary service will be the Annual Nevada State Conference on Problem Gambling. <b>\$49,032/\$49,032</b>	Deliver a professional education conference for a minimum of 100 Nevada residents that will enable them to expand their knowledge in the area of Problem Gambling treatment, prevention, or any other area of the Problem Gambling field. Attendees will be able to get a minimum of 12 CEUs.  Note: Attendees were able to obtain 12 CEUs. <b>100/176/176%</b>	A post-conference evaluation survey will be completed and 85% (85) of the projected 100 participants will rate the conference satisfactory or better.  <b>85/96</b>	
<b>Nevada Council on Problem Gambling</b> NCPG PREVENTION INITIATIVE. NCPG will sustain and expand current statewide prevention efforts, including information dissemination, community outreach, Problem Gambling Awareness Month, online information and referral resources, peer advocacy, and Mini-grant funded projects. NCPG will engage in strategic planning and coordination activities with GMU and community partners to build sustainable prevention services for Nevada. <b>\$136,744/\$128,937</b>	NCPG will distribute 3,000 books, brochures, pamphlets and information booklets through participation in 20 community health and wellness events and outreach activities throughout Nevada. <b>3,000/9,662/322%</b> <b>20/22</b>	NCPG will guide the training and development of PRESS ON members who will deliver at least 12 hours of presentations to community organizations and healthcare providers. <b>12/19/154%</b>	NCPG will participate in at least 4 community events during Problem Gambling Awareness Month in Nevada. <b>4/6/150%</b>

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Revolving Account for the Treatment and Prevention of Problem Gambling

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>New Frontier Treatment Center</b> TREATMENT CENTER. Providing residential and outpatient treatment services in our offices in Fallon and Battle Mountain and providing services to our other rural locations including Lovelock, Winnemucca, Elko, West Wendover, Ely and Caliente/Pioche through telehealth services. We also take referrals from anywhere in the State of Nevada for residential treatment. \$99,489/\$99,489	56 clients will be admitted in FY16. Of these clients, at least 40% (22) will actively engage in problem gambling treatment for at least 10 clinical contact sessions (as defined in Appendix A, Provision II, of the Treatment Strategic Plan). 56/63/113% 40/78	Of the 56 clients admitted in FY16, at least 35% (20) will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan). 56/63/113% 35/51	3 family members will be enrolled in problem gambling services SFY 2016. 3/3/100%
<b>New Frontier Treatment Center</b> Program Enhancement - Staff Training \$2,629/\$2,629	Funds were used to send five staff to the 10th Annual Nevada State Conference on Problem Gambling in Las Vegas.		
<b>Pathways Counseling Center</b> PROBLEM GAMBLING PROGRAM. We provide professional, licensed care to problem gamblers and their families via screening; either an intensive outpatient program, family therapy or individual therapy; and continuing care. We serve the southeast area of Las Vegas and Henderson. \$105,839/\$98,012	75 clients will be admitted in SFY16. Of these clients, at least 40% (30) will actively engage in problem gambling treatment for at least 10 clinical contact sessions (as defined in Appendix A, Provision II, of the Treatment Strategic Plan). 75/73/97% 40/73	Of the 75 clients admitted in SFY16, at least 35% (26) will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan). 75/73/97% 35/60	5 family members will be enrolled in problem gambling services SFY 2016. 5/4/80%
<b>Pathways Counseling Center</b> Program Enhancement Funds \$2,629/\$0	The funds were intended to cover the cost of curriculum materials but was not used by the grantee.		

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# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Revolving Account for the Treatment and Prevention of Problem Gambling

Organization Name Project Description Grant Amount Total Payment Amount	Outcome #1 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #2 # Goal/YTD #/YTD % % Goal/ YTD %	Outcome #3 # Goal/YTD #/YTD % % Goal/ YTD % O3Q4
<b>The Problem Gambling Center</b> INTENSIVE OUTPATIENT PROGRAM. The Problem Gambling Center provides an outpatient program demonstrated to effectively treat individuals with gambling problems. PGC is requesting funding from the revolving account for the prevention and treatment of problem gambling to assist in delivering our program of group and individual therapies to Nevadans and their families. <b>\$346,106/\$285,552</b>	247 clients will be admitted in SFY16. Of these clients, at least 40% (99) will actively engage in problem gambling treatment for at least 10 clinical contact sessions (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  Note: 151 of 201 clients attended at least 10 sessions (75%). <b>247/201/81%</b> <b>40/75</b>	Of the 247 clients admitted in SFY16, at least 35% (86) will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  Note: 111 of 201 clients successfully completed treatment (55%). <b>247/201/81%</b> <b>35/55</b>	12 family members will be enrolled in problem gambling services SFY 2016. <b>12/41/342%</b>
<b>The Problem Gambling Center</b> Program Enhancement includes TV and Online advertising. <b>\$2,629/\$2,000</b>	Funds were expended for marketing and advertising.		
<b>Reno Problem Gambling Center</b> OUTPATIENT PROGRAM FOR GAMBLING FAMILIES. Reno Problem Gambling Center has provided professional counseling services in a non-profit outpatient setting since 2006, serving Northern Nevada families impacted by Gambling Disorder. RPGC honors these families by giving expert care where, when, and how the family needs these essential services. <b>\$242,820/\$153,000</b>	173 clients will be admitted in SFY16. Of these clients, at least 40% (69) will actively engage in problem gambling treatment for at least 10 clinical contact sessions (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  Note: 36 of 88 clients attended at least 10 sessions (41%). <b>173/88/51%</b> <b>40/41</b>	Of the 173 clients admitted in SFY16, at least 35% (62) will successfully complete treatment (as defined in Appendix A, Provision II, of the Treatment Strategic Plan).  Note: 30 of 88 clients successfully completed treatment (34%). <b>173/88/51%</b> <b>35/34</b>	9 family members will be enrolled in problem gambling services SFY 2016. <b>9/16/178%</b>

# SFY16 Annual Report

## Nevada Department of Health and Human Services - Office of Community Partnerships and Grants

### Revolving Account for the Treatment and Prevention of Problem Gambling

Organization Name	Outcome #1	Outcome #2	Outcome #3
Project Description	# Goal/YTD #/YTD %	# Goal/YTD #/YTD %	# Goal/YTD #/YTD %
Grant Amount	% Goal/ YTD %	% Goal/ YTD %	% Goal/ YTD %
Total Payment Amount	% Goal/ YTD %	% Goal/ YTD %	O3Q4
Reno Problem Gambling Center	Funds were used to send one staff person to the 29th		
Program Enhancement - Staff Training	National Conference on Problem Gambling in		
\$2,626/\$2,626	Baltimore.		

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