

DEPARTMENT OF HEALTH AND HUMAN SERVICES



Item V - Early
Intervention Re-Entry
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Aging and Disability Services Division - Early Intervention Services Phased Re-Entry Plan

The following Early Intervention Services (EI) re-entry plan will correlate with the Governor's Road to Recovery: Moving to a New Norma plan. It is meant for all EI providers across the State of Nevada. Telehealth platforms will still be utilized as much as possible in an effort to minimize COVID-19 exposure to all EI children, families, and staff/providers.

Phase 1 - Re-entry of Limited Face-to-Face Encounters

- This phase will include limited visits that are difficult to properly evaluate through telehealth to include: El physician visits, feeding and nutrition visits, Autism Diagnostic Observation Schedule (ADOS) testing, follow up to Newborn Hearing screening, feeding and nutrition, and assessments for motor concerns only (i.e. abnormal tone, torticollis, etc.). These visits will only allow for one clinician in the room to conduct the visit. Any additional required participants must join via telehealth.
- All face-to-face encounters should be performed in rooms large enough where proper social distancing (6 feet) between adults in the room can be maintained.
 - All toys, furniture, and equipment will be removed from the rooms, except for those items that are
 absolutely necessary for the face-to-face encounter and can be easily cleaned.
- All EI staff involved in the face-to-face visit will wear a facemask throughout the entire visit and will follow all face covering provisions as outlined in Directive 024
 - Proper Personalized Protective Equipment (PPE) All EI staff who will be performing any physical assessments will wear a facemask, as well as proper eye protection and gloves per CDC recommendations.
- Each visit will be scheduled with an additional 15 minutes at the end for appropriate cleaning of the room.

Phase 2 - Re-entry of Increasing Face-to-Face Encounters

- A limited number of Multidisciplinary Team (MDT) assessments, vision assessments and therapy services, and expanded audiology testing that are difficult to properly evaluate through telehealth, will be performed in large rooms where you can maintain proper social distancing (6 feet) between adults in the room.
- PPE (including facemasks) will still be required, as per CDC recommendations

Phase 3: Resumption of All Face-to-Face El Services

- All early interventions services will resume, including in-home visits
 - Further guidance will be provided as to how to conduct home visits prior to Phase 3 beginning
- Proper PPE will still be required, as per CDC recommendations

Protocol for Face-to-Face Encounters:

- During the scheduling of each visit, the parent/caregiver will be screened with a series of questions pertaining to
 ALL members of the household (see attachment "Scheduling Script"). Screenings will be completed by
 designated and trained staff.
- Only one parent/caregiver will be allowed into the EI clinic with each child.

- Other children will be asked to stay at home. If accommodations cannot be made for other children to stay at home, then the visit will need to be postponed (except in very unique situations if no other childcare is possible and the visit must be done in-person).
- The parent/caregiver will be required to wear their own facemask/face covering during the entire appointment. The CDC recommends that Children (under the age of 2) will not be required to wear a facemask.
 - The parent/caregiver is expected to bring their own facemask/face covering from home and will be informed of this during the scheduling of the visit.
- One day prior to the child's visit, the front office will call to confirm the appointment and again ask the
 parent/caregiver the "Scheduling Script" questions and remind them to bring their own facemask/face covering.
 - All Monday appointments will be made in the afternoon to allow a confirmation call with screening questions to be done in the morning prior to the appointment.
- Upon arrival at the EI clinic, the parent/caregiver will call the front office and notify them of their arrival. They will be asked the screening questions (by assigned staff) again over the phone (see attachment "Visitor Screening Questionnaire").
- They will wait in the car and the designated and trained staff will go to the car and check the temperature of both the parent/caregiver and the child.
 - o If the child and parent/caregiver have arrived via public transportation, cab, ride share, or by foot, then the screening questions and temperature checks will take place outside and they will be allowed entrance into the lobby if they screen negative and have temperatures less than or equal 99.9°F.
- If both the parent/caregiver and child screen negative on questioning and have temperatures <u>less than or equal</u> to 99.9°F, the designated staff will escort them into the building and directly into the exam room.
 - If either the parent/caregiver or child screen positive or have temperatures greater than or equal to 100°F, they will not be allowed into the El clinic and another appointment will be scheduled AT LEAST 2 weeks in the future.
 - All lobbies and waiting areas will remain closed to visitors (except in the instance stated above). Toys, magazines, and books should be removed from these areas. They should have only a few chairs available that can easily be cleaned.
 - The chairs will be cleaned immediately after use.
 - Lobby restrooms should be designated for visitors only, reserving staff restrooms for staff only.
- Everyone will use hand sanitizer upon entering and exiting the exam room.
- At the end of the visit, the parent/caregiver and child will be escorted from the exam room directly outside by the clinician that performed the visit.
- At the end of each visit, the clinician will be expected to disinfect the exam room using FDA approved cleaner with proven effectiveness against Covid-19.
 - The cleaning log (on the door) must be completed at the end of each cleaning/visit.
- All efforts will be made to avoid having parents/caregivers use EI pens, clipboards, etc. If possible, documents will be signed electronically or using a pen that they provide from home.
 - o If pens need to be used, they need to be sanitized immediately.
- At the end of each day cleaning of all spaces will occur following the cleaning protocols.

During each phase, special consideration needs to be taken for those children, families, and EI employees that fall into a high-risk category for developing severe illness from Covid-19. If a child or their family member(s) are high-risk, all efforts should be taken to do telehealth visits until it is deemed safe to see them in person. If an EI employee (or their immediate family) is considered high-risk, then accommodations will be made to avoid face-to-face encounters until it is deemed safe to resume normal work duties.

Examples of people at higher risk for developing severe illness from Covid-19: Chronic lung disease, moderate to severe asthma, serious heart conditions, immunocompromised (cancer, bone marrow or organ transplantation,

immunodeficiencies, HIV/AIDS), diabetes, chronic kidney disease undergoing dialysis, chronic liver disease, pregnant women, and anyone over the age of 65.

All EI employees will be required to complete the screening questionnaire and record temperature each morning before entering the EI clinic (see attachment "Employee Screening Questionnaire"). The questionnaire must be turned in to your supervisor prior to entry of daily shift.

- If an employee screens positive on questionnaire or has a temperature greater than or equal to 100°F, then they should contact their supervisor immediately, follow the HR protocol and should NOT enter the El clinic.
- Employees are expected to be on the "honor system" when answering questions and taking their temperature, as this will be done individually.

PPE Requirements:

- 1) 1 N95 mask for all EI employees performing face-to-face encounters with children. Employees wearing a N95 should be fit tested.
 - a. Due to the current shortage of N95 masks and the relatively low-risk nature of EI clinical visits, it is acceptable that all employees wear surgical facemasks or homemade facemasks.
- 2) 3 surgical or homemade facemasks for all staff in El clinics
 - a. Employees may also choose to wear their own facemasks from home
- 3) 1 paper bag for each employee to store their facemasks for reuse
 - a. Please see the CDC guidance on storing, reusing, and disposing of facemasks: https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/face-masks.html.
 - b. Employees will be expected to wear a facemask the entire time that they are in the EI clinic, except for if they are alone in an enclosed office space and/or eating or drinking
- 4) 1 piece of eye protection (goggles or face shield) for all EI physicians and audiologists
- 5) Non-latex gloves
- 6) Alcohol based hand sanitizer (at least 60% alcohol) in all rooms and common areas
- 7) Disinfectant (approved by the EPA for use against Covid-19) in all rooms and common areas
- 8) Alcohol swabs (70% alcohol) to use to sanitize pens, stethoscopes, thermometers etc.
- 9) No less than 2 thermometers for each EI clinic site
- 10) CDC Covid-19 guideline posters to be hung in all windows and hallways
- 11) Cleaning logs will be placed on the doors of all exam rooms and waiting areas
- 12) All staff must be provided training on donning/doffing of PPE and Re-entry protocols. Programs are responsible for their own training