

N4 Connect

Grants Management Advisory Committee Overview



Neighbor Network
of Northern Nevada

8/19/2021

N4 Connect – Mobility as a Service

- Connecting 13 Transportation Agencies Across Northern Nevada
- Enhancing Connectivity of Services
- Able to Support Coordination of Transportation Services, Enhance Data and Reporting, and Increase Access for Individuals & Social Service Agencies



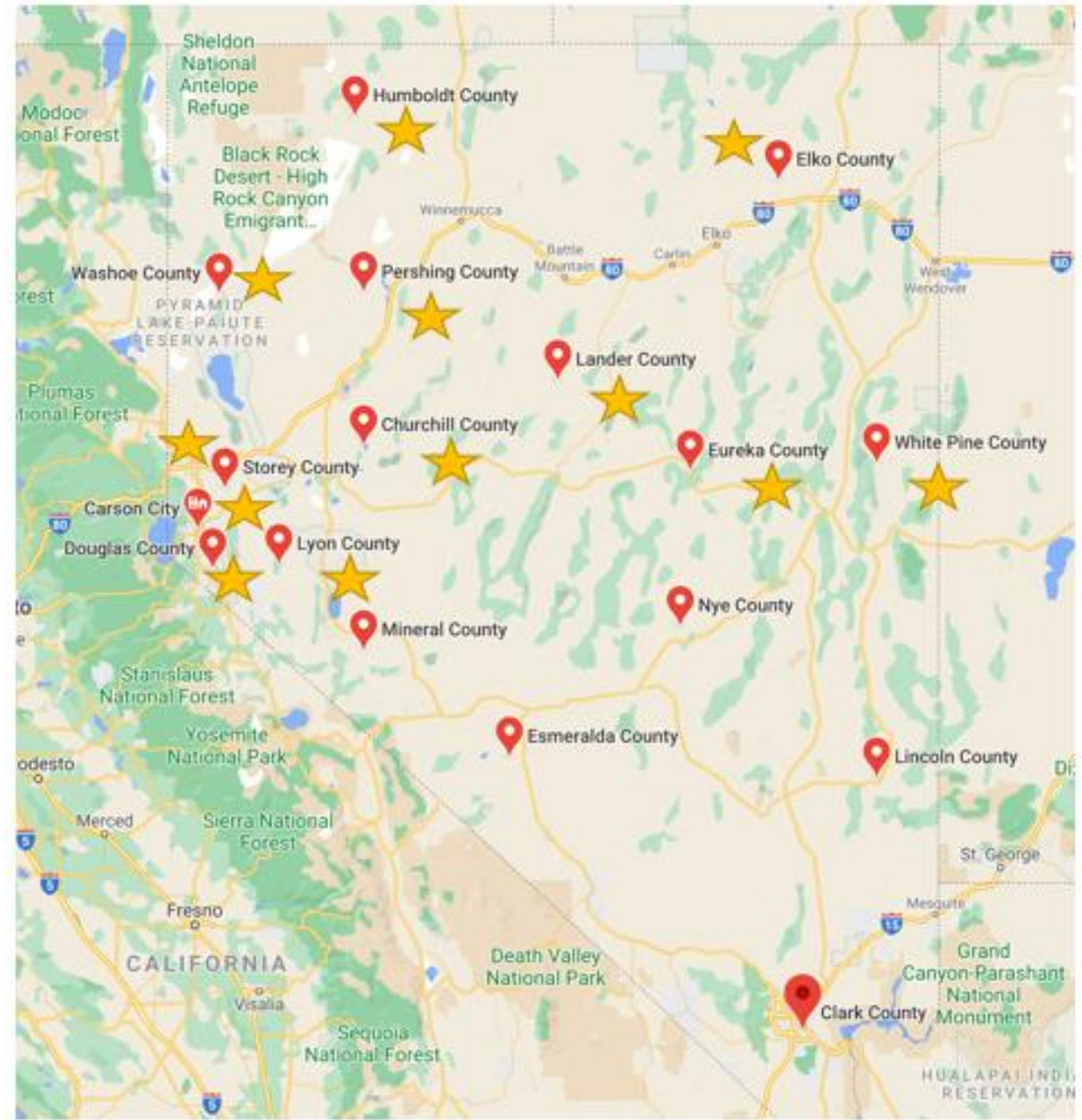
Neighbor Network
of Northern Nevada



Social Benefit Goals = Primary Goal

- Increase Access to all Social Determinates of Health





Transportation Agencies Engaged

Jump Around Carson

RSVP Program

Churchill Area Regional Transportation

Get My Ride

Eureka Senior Center

Pleasant Senior Center

Lander County Senior Center

Storey County Senior Center

Access to Healthcare Network

Regional Transportation Commission - Washoe

Pyramid Lake Tribal Transit

Numaga Senior Center

Ely Bus

Neighbor Network of Northern Nevada

Douglas County Public Transit



Neighbor Network
of Northern Nevada



**ENGINEERING &
CONSTRUCTION**





Global Technology Focus

- Fit the Technology to the Transit Agency
- Human Centered Design Approach to Technology Roll-Out & Deployment
- Accessibility Testing in App with Screen Readers
- Integration of what3words for Addresses

SKEDGO



Settings

- My Personal Data
 - valerie.lefler@feonixmobilityrising.org
 - Edit your account
- Sign out

- My Transport
- Transport
- Priorities
- Distances
- Map

- About
- Version 1.0.5 (8)
- Feedback & Support

Transport

- Public transport ⓘ
- Bicycle ⓘ
- TAXI ⓘ
- Car ⓘ
- Motorbike ⓘ
- Walking ⓘ
- Wheelchair ⓘ

Search for destination

How do you usually get around?
Tap here to customise your preferred modes of transport

Not interested | Show me

Favorites See All

- Home

Favorites

- Home
- Work
- Coffee
330 S Virginia St, Reno, NV 89501, USA
- Doctor's Office
235 W 6th St, Reno, NV 89503, USA

Detailed Directions

12:58 54%

Home ✕
From: 2001 E Plumb Ln, Reno, NV 89502, USA >

Leave now ▼ Transport ▼

HEALTHIEST

2 hrs 43 mins arrives 1:41 PM

4% wheelchair friendly

Free · 482.0 kcal · No CO₂ **WHEEL**

11:04 AM - 1:16 PM 2 hrs 11 mins

1 hr 21 mins 12 12:26 PM 2 12:45 PM 2 mins

11:34 AM - 1:46 PM 2 hrs 11 mins

1 hr 21 mins 12 12:56 PM 2 1:15 PM 2 mins

\$4 · 246.0 kcal · 1.0kg CO₂ **MORE**

11:15 AM - 1:35 PM 2 hrs 19 mins

1 hr 34 mins 9 12:50 PM 2 1:30 PM

11:50 AM - 2:05 PM 2 hrs 14 mins

1 hr 34 mins 9 1:25 PM 2 2:00 PM

\$4 · 282.0 kcal · 0.5kg CO₂ **MORE**

12:58 54%

11:04 AM - 1:16 PM ✕
2 hrs 11 mins

Go Favourite Share

Leave 2001 E Plumb Ln, Reno, NV 89502, USA 11:04 AM

Wheel
1h 21mins · 3 1/4 miles

Terminal Way at Hyatt Place 12:26 PM

Take 12
Terminal / Neil
Direction: RTC 4th STREET STATION
18mins · 17 stops · RTC RIDE Ticket (\$2.00)

Terminal Way at Hyatt Place 12:45 PM
Wait

Take 2
Ninth / Silverada / Sparks
Direction: Rtc Centennial Plaza Station
29mins · 36 stops · RTC RIDE Ticket (\$2.00)

Pyramid Way and H Street 1:14 PM

Wheel
2mins · <1/4 mile

Arrive at 999 Pyramid Way, 1:16 PM

12:59 54%

3.4 mi 12 2 0.1 mi

11:04AM - 13:16PM

1:14 PM: Wheel ✕
999 Pyramid Way, Sparks, NV 89431, USA

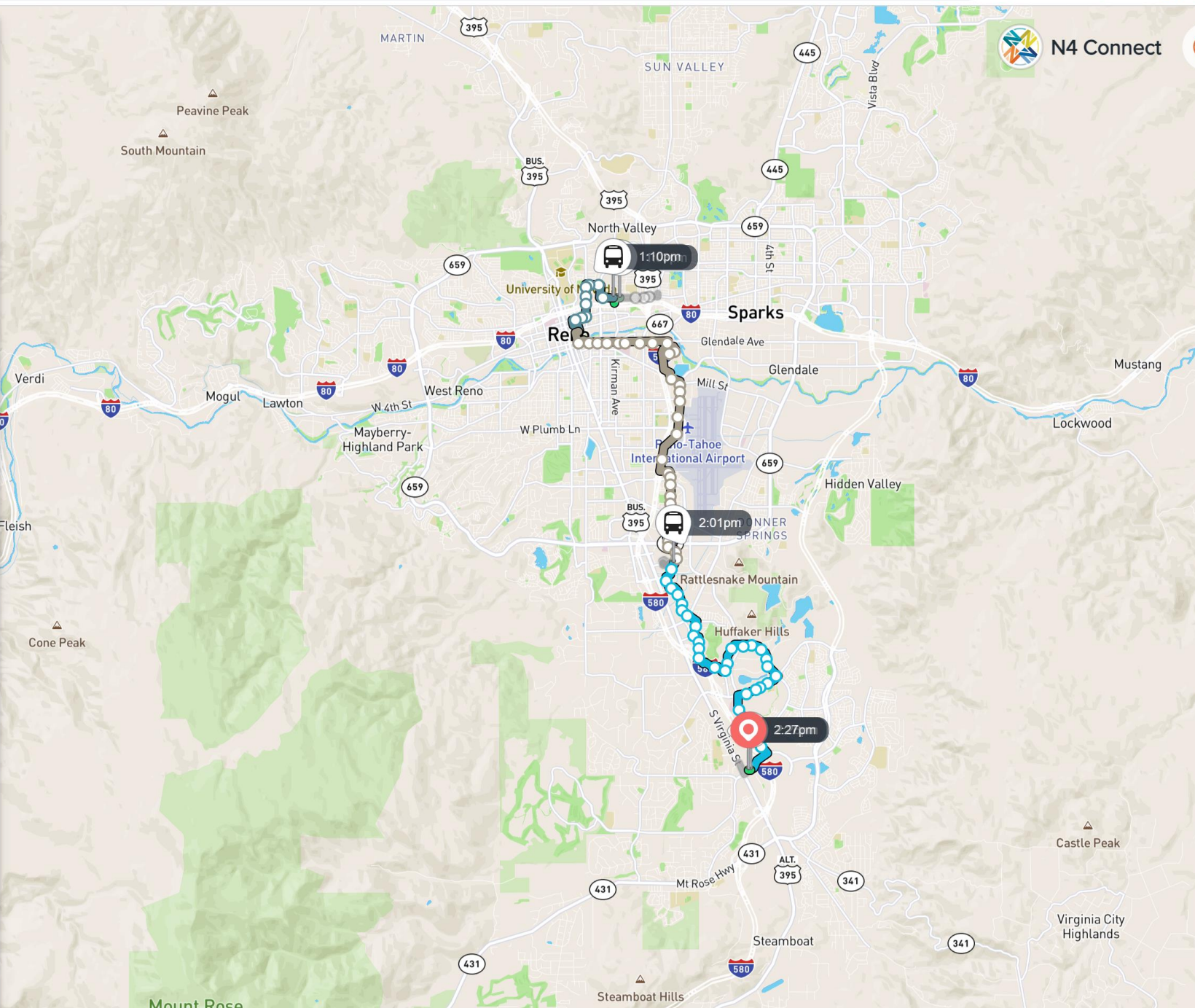
0.1 mi



1:03pm - 2:27pm
1h 24min

Remove from favorites Share Trip

- Leave West Hills Hospital** 1:03pm
- Walk**
7 min · 1/4 mile
- E 9th Street and Sutro Street at Senior Center** 1:10pm
- Take 2S**
Ninth / Silverada
Direction: RTC 4th STREET STATION
20 min · 10 stops · RTC RIDE Ticket (\$2.00)
[Show timetable](#)
- RTC 4th STREET STATION Bay M 4SS (Rt 12)**
- Stay on 12**
Terminal / Neil
Direction: Meadowood Mall
- Neil Lane and Neil Road** 1:59pm - 2:01pm
- Take 56**
South Meadows / Damonte Ranch
Direction: S Virginia Street at Walmart
25 min · 33 stops · RTC RIDE Ticket (\$2.00)
[Show timetable](#)
- Damonte Ranch Parkway and Old Virginia Road** 2:26pm



Timeline - 2021

- Deploy Alpha MaaS Technology – July
- First Mobility Leadership Circle Meeting – July
- GTFS / GTFS Flex Deployed for Services – July - September
- Deploy Beta MaaS Technology (Staff & Selected Riders) – August
- Develop & Approve Draft Promotional Materials - September
- Deploy Early Adopters Technology – September
- Second Mobility Leadership Meeting – October
- Deploy Public MaaS Technology – October
- Major PR Push for Utilization – November
- Reflection & Lessons Learned - December


2022

- Quarterly Mobility Leadership Circle Meetings Continue
- Mobility Management MaaS Guide & Optimizing Coordination Plan
- Deploy Mobility Wallet
- Risk Management Plan & Protocols
- Creation of Detailed Training Materials for Transit Staff & Passengers
- Bug, Customer Support, & Feature Request Management
- Reporting Needs Defined & Downloadable
- Lessons Learned White Paper
- National Webinar Highlighting Outcomes

2023 – 2025+

- Quarterly Mobility Leadership Meetings Continue
- Expand Mobility Network Statewide
- Integrate Uber/Lyft as Options
- Push Notifications @ Service Level & Statewide Network
- Promotional Offers
- Agenda/Calendar Integration
- Subscription “Packages” Functionality Added



 @feonix – mobility rising

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Thank you!!



Neighbor Network
of Northern Nevada

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@Valerie_D_Lefler

