Cultural Competency Projects: Jay Cafferata

TRAINING PROJECTS: The following courses will be available for professionals from all sectors and will be available beginning in September 2020 on the NVPHTC hosted website, MakingHealthHappen.org.

Online Live Webinars:

**Online/ virtual Cultural Competency for Healthcare Facilities** webinars currently offered quarterly with the next webinar scheduled for September 9th from 9 am to 4 pm. Topics include Implicit Bias, Systemic Racism and Bias, Marginalized groups, Social Determinants of Health, Health Equity, and creating welcoming environments. Each module consists of lecture-style presentations, discussion checkpoints to engage with other participants in the course, videos demonstrating real-life application and knowledge assessments to evaluate effectiveness and long term efficacy.

Online Asynchronous Training:

**Inclusive Interviewing:** Collecting SOGI Data will be available in September 2020. Presented by Dr. Christina Patterson. Each module consists of lecture-style presentations, discussion checkpoints to engage with other participants in the course, videos demonstrating real-life application and knowledge assessments to evaluate effectiveness and long term efficacy.

**2020 SGM Health Conference:** Over 20 presentations with presenters from across the state with topics that include: Pharmacists and the SGM Population, Surgical Considerations for affirmation surgery, Documenting for health insurance, the Supreme Court’s decision about SGM Population Employment Protections, Cisgenderism, Eating Disorders, Advocacy at the Systemic Level, COVID-19 and the SGM population, Intersex or Differences in Sexual Development Primary Care, and others. These virtual conference presentations will be available by September 2020 at no cost and available to all who are interested. Each module consists of lecture-style presentations, discussion checkpoints to engage with other participants in the course, videos demonstrating real-life application and knowledge assessments to evaluate effectiveness and long term efficacy.

**Online Cultural Competency for Licensed Healthcare Facilities Course:** Multiple module course with topics include Implicit Bias, Systemic Racism and Bias, Marginalized groups, Social Determinants of Health, Health Equity, and creating welcoming environments. Each module consists of lecture-style presentations, discussion checkpoints to engage with other participants in the
course, videos demonstrating real-life application and knowledge assessments to evaluate effectiveness and long term efficacy.

Other Projects:

**Ally Action Group:** continues to meet quarterly to address the health needs of the SGM population – next meeting is August 27, 2020 at 3:30 pm – please let me know if you would like to join us. This is a live discussion about current issues among the participants present.

**Diversity in Curriculum:** This statewide group meets quarterly to discuss incorporating the issues of diversity and inclusion in medical education. It includes the medical schools, pharmacy school, PA school, nursing schools and other medical education providers.

**Nevada Coalition for Transgender Health:** This statewide group is working on procuring grant funding to create a statewide network of gender affirming healthcare professionals and services to better meet the needs of the transgender and non-binary populations of Nevada.

**NGHAP Policy Committee:** This statewide policy group is working with legislators to craft new legislation regarding SGM Healthcare. There are several subcommittees that meet weekly including legislation focused on family bathroom access, diversified curriculum in K-12 education, Differences in Sexual Development Interdisciplinary Panel, and others.

**Cultural Competency and Law Enforcement:** This project has two-fold aspirations – the disability community – specifically the Deaf and Hard of Hearing Communities and the LGBTQIA+ community. The work continues to support and address topics such as Text911 for folks with communication barriers or challenges and their families, addressing social and racial injustice and the requirement for increased cultural competency training legislation passed in the last session of the Nevada Legislature.

**Cultural Competency in the Classroom:** This project stems from the UNR President’s Task Force on Diversity and Inclusion. I have created a training for Faculty and Staff for the Community Health Sciences Department that can be used as a model for all departments and schools at UNR. This is an ongoing process that is linked to the COVID-19 response by the University as well as the effort to address systemic racism and discrimination within the School of Community Health Sciences.

**Undergraduate Class in Cultural Competency for Health Science Majors:** This project works with the director of undergraduate studies in health
sciences to provide a Special Topics class for undergraduates seeking degrees in medical education. It is anticipated to be offered in Spring 2021.

**Deaf and Hard of Hearing Day at the Legislature:** In collaboration with the Coalition, we have gathered an alliance of organizations that are working together to bring awareness to the Deaf and Hard of Hearing communities. Working with legislators to close gaps in services available for these communities. The services to be expanded include access to hearing aids and other medical devices for those with hearing loss – specifically children under the age of 6, increasing funding for hearing aids for children statewide, increasing access to ear molds and batteries for hearing aids, supporting the opening of a virtual school for the Deaf and Hard of Hearing, supporting the training of law enforcement with regards to the Deaf community.

**Department of Health and Human Services Project:** Work to increase the diversity of DHHS within the state of Nevada, and create a statewide plan of action to bring diversity and inclusion in leadership and staff to government agencies, and increasing the COVID-19 response teams statewide.

**Mentoring Undergraduate Service Projects:** Working with educators in the CHS department to provide service projects for students and interns embarking on careers in public health by including them in the development of the Cultural Competency training, the SGM Health conferences and offering guest speaking presentations about SGM Health.

**Cultural Competency Training Networking:** working with other organizations such as the UNLV Public School of Health, The Center in Las Vegas, AHEC, and private practice providers in support of developing their own version of the cultural competency training based on NRS 449.