

# Nevada's Family Resource Centers Individual FRC Impact Profiles

May 2020



Nevada Department of Health and Human Services

#### **ABOUT CAHS Hawthorne**

CAHS exists to assist people in need, helping them move toward economic self-sufficiency and reduce their dependence on public support through innovative approaches to programs and services. We work to help families achieve stability through education and work to end family violence and sexual assault while promoting and advocating safety for all.

Through our efforts, we will effect a permanent improvement in the capacities of individuals and groups to deal effectively with their own problems so they may become independent.

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Working with families to address their needs is what we do best, whether it's through the Clothing Exchange, the food pantry, or access to our mental health therapist.

## Consolidated Agencies of Human Services (CAHS): Impact Profile Hawthorne, Nevada



#### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

**CAHS** serves residents in the Hawthorne city area by providing information, referrals, and case management services.

**17.6%** of individuals, or 983 people, in this region are below the Federal Poverty Level

**20.2%** of the population, or 1,123, are children

In 2018-19, CAHS assisted 125 adults | 168 children |9 seniors



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# CAHS | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, CAHS received \$12,074 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 302 unduplicated individuals, for a State investment of \$39.98 per individual served.

\$39.98 State investment per individual served

CAHS engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$25 in other funding to comprise their total annual operating budget of \$315,000. Other services offered by CAHS include Emergency Assistance, Food Commodities in Mineral and Northern Nye Counties, and Infant and Child Development classes.

#### **STRENGTHENING FAMILIES**



Case files were opened for **11 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **317 referrals** in 2018-19 to local agencies, such as NV Families First, Food Bank of Northern Nevada, and Care to Share.

#### ECONOMIC IMPACT

In 2018-19, CAHS staff **helped families complete 31 applications** for public assistance, facilitating access to much needed resources. The most common application type, and the annual estimated value it contributed to a family if approved, is summarized below.



For more information on the Consolidated Agencies of Human Services visit cahsnv.org or contact 775.945.2471

#### ABOUT THE CAPPALAPPA FAMILY RESOURCE CENTER

Cappalappa FRC is a human service agency, born of a desire to bring assistance without discrimination to families in need throughout the Moapa Valley community and surrounding areas. Our goal is to improve the quality of life for our clients through a collaborative effort with community-oriented service agencies and public education.

Our purpose is to promote mutual understanding, friendship, and cooperation amongst all people. We develop, evaluate, and disseminate programs that foster ethical, social, and intellectual development while nurturing capacity to think skillfully and critically.

We are a place of refuge for all who need it; nurturing and educating youth through organized programs and activities, while contributing to and reflecting the needs of the community in a responsible manner through service, educational, recreational, and community-wide programs.



## Cappalappa FRC: Impact Profile Overton, Nevada



## **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

**Cappalappa FRC** serves residents in the North Rural Clark County area by providing information, referrals, and case management services.

**6.7%** of individuals, or 570 people, in this region are below the Federal Poverty Level

**31.6%** of the population, or 2,685, are children

In 2018-19, Cappalappa FRC assisted

62 adults | 38 children | 32 seniors

# CAPPALAPPA FRC | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, Cappalappa FRC received \$12,931 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement efforts. Direct services were provided to 132 unduplicated individuals, for a State investment of \$97.96 per individual served.

\$97.96 State investment per individual served

Cappalappa FRC engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$9 in other funding to comprise their total annual operating budget of \$133,032. Other services offered by Cappalappa include operating a Thrift Store with proceeds supporting the Family Resource Center, as well as a Senior Food Program.

#### **STRENGTHENING FAMILIES**



Case files were opened for **72 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **578 referrals** in 2018-19 to local agencies such as commodity food programs, senior services, and WIC.

#### ECONOMIC IMPACT

In 2018-19, Cappalappa FRC staff **helped families complete 489 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		Total Estimated Value	
11	TANF	\$50,952	In total, the Cappalappa FRC application assistance program
251	Food Stamps (SNAP)	\$674,688	facilitated an estimated
166	NV Medicaid/NV Check-Up Applications	\$600,920	\$1,371,822 to rural Clark County community families in 2018-19.
61	Energy Assistance Applications	\$45,262	

## For more information on the Cappalappa FRC visit mvcfrc.org or contact 702.397.6400

#### ABOUT COMMUNITY CHEST

Community Chest is a non-profit agency serving children and families, providing holistic solutions with the goal of building and sustaining strong families and communities. We act as a catalyst for change and a center for resources to help people help themselves and others, as together we build strong and healthy families and communities. With the support of volunteers, agency staff, and public and private revenue, Community Chest develops, offers, and sponsors services that make a difference in the lives of Nevada's youth and families.

We at Community Chest are brought together to do very important work: to build healthy, loving communities at home and beyond.

> There is true collaboration happening in rural Nevada where innovations are breaking through. It's exciting to build that energy.

## Community Chest: Impact Profile Virginia City, Nevada



#### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

729

**Individuals Served** 

in 2018-19

**Community Chest** serves residents in the Storey County area by providing information, referrals, and case management services.

7.7% of individuals, or 300 people, in this region are below the Federal Poverty Level

**11.9%** of the population, or 463, **are children** 

In 2018-19, Community Chest assisted 327 adults | 286 children |116 seniors

# COMMUNITY CHEST | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, Community Chest received \$10,879 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 729 unduplicated individuals, for a State investment of \$14.92 per individual served.



Community Chest engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$183 in other funding to comprise their total annual operating budget of \$2,000,000. Other services offered by Community Chest include an onsite childcare center, the county library, and their Family First program.

#### **STRENGTHENING FAMILIES**



Case files were opened for **174 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### **FACILITATING CONNECTIONS**



Staff provided **112 referrals** in 2018-19 to local agencies such as Nevada Health Centers, to food and nutrition programs, and for employment assistance.

#### **ECONOMIC IMPACT** -

In 2018-19, Community Chest staff **helped families complete 146 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

	Total Estimated Value	
<b>14</b> TANF	\$64,848	In total, the Community Chest
27 Food Stamps (SNAP)	\$72,576	application assistance program
<b>48</b> NV Medicaid/NV Check-Up Applications	\$173 <i>,</i> 760	facilitated an estimated \$340,151 to Virginia City
<b>12</b> Energy Assistance Applications	\$8,904	community families in 2018-19.
4 Child Care Assistance Applications	\$20 <i>,</i> 063	

For more information on Community Chest visit communitychestnevada.net or contact 775.547.9311 Ext. 102

#### ABOUT EAST VALLEY FAMILY SERVICES

East Valley Family Services is for people of all ages, with a focus to strengthen families, neighborhoods, and the community through programs that promote family wellness, economic stability, and social responsibility.

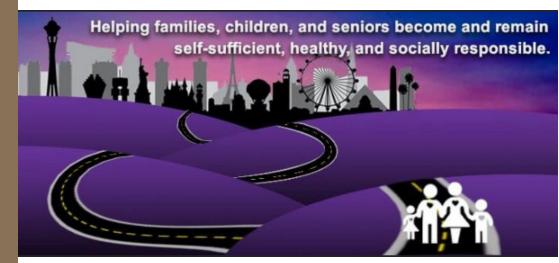
This is accomplished through family assessment and shared goal planning. Basic needs are provided so the family may reach its' goals, with staff providing assistance around food, energy and transportation, employment & job training, job referrals, identification needs, and applications.

We deliver services that promote self-esteem, build confidence and encourage well-being. Services and programs are designed to meet the needs of the surrounding neighborhood. We believe that by helping to build stronger families, we are building a stronger community.

> This is truly a hidden gem in our community.

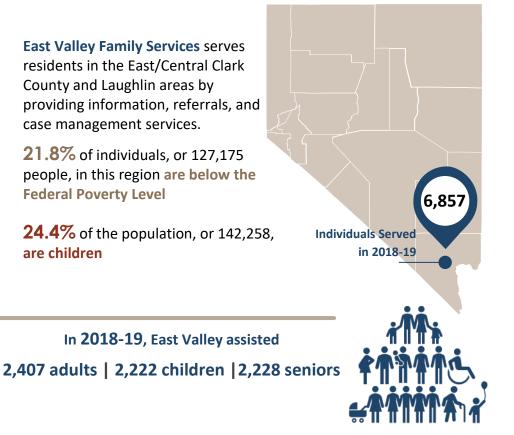
# East Valley Family Services: Impact Profile

Las Vegas, Nevada



## **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.



# EAST VALLEY FAMILY SERVICES | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, East Valley Family Services received \$318,119 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 6,857 unduplicated individuals, for a State investment of \$46.39 per individual served.



East Valley Family Services engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$3 in other funding to comprise their total annual operating budget of \$1,292,261. Other services offered by East Valley include a peer parenting program, assistance to Family Drug Court participants, and a clothes closet for families.

#### STRENGTHENING FAMILIES



Case files were opened for **3,659 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### FACILITATING CONNECTIONS



Staff provided **59,678 referrals** in 2018-19 to local agencies such as the WIC program, senior services, and housing assistance.

#### ECONOMIC IMPACT-

In 2018-19, East Valley staff **helped families complete 3,795 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		Total Estimated Value	
67	TANF	\$310,344	In total, the East Valley application assistance program
462	Food Stamps (SNAP)	\$1,241,856	facilitated an estimated
494	NV Medicaid/NV Check-Up Applications	\$1,788,280	\$3,548,240 to Clark County
280	Energy Assistance Applications	\$207,760	community families in 2018-19.

For more information on East Valley Family Services visit eastvalleyfamilyservices.org or contact 702.631.7098

#### ABOUT THE FRC OF NORTHEASTERN NV

Family Resource Center of Northeastern Nevada is a catalyst for growth, enhancing the quality of life for Northeastern Nevada residents through education, programs, and community connections. We aspire to provide exceptional, free programs that build healthy communities, including individualized family support in developing health, independence, and self-sufficiency; educational programs for teens; facilitating connections between residents and community services, programs, and assistance; and nutrition education and supplemental food for moderately low income, pregnant, postpartum, and breastfeeding women, infants, and children up to age 5.

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Some of the programs are for everybody and even if you're not struggling yourself, you should know about it because you might know of someone who is struggling and needs those services.

# Family Resource Center of Northeastern NV: Impact Profile Elko, Nevada



# CATALYST FOR GROWTH

### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

#### The Family Resource Center of Northeastern Nevada (FRCNEN)

serves residents in the Elko city area by providing information, referrals, and case management services.

**11.5%** of individuals, or 6,023 people, in this region are below the Federal Poverty Level

**27.7%** of the population, or 14,508, are children

In 2018-19, FRCNEN assisted 263 adults | 176 children | 62 seniors

Individuals Served in 2018-19

501

# FRC OF NORTHEASTERN NEVADA | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the FRC of Northeastern Nevada received \$32,383 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 501 unduplicated individuals, for a State investment of \$64.64 per individual served.



The FRC of Northeastern Nevada engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$16 in other funding to comprise their total annual operating budget of \$535,781. Other services offered by FRC of Northeastern Nevada include a teen health program, parenting education, grandparent respite, and WIC nutrition services.

#### STRENGTHENING FAMILIES



Case files were opened for **199 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **12,418 referrals** in 2018-19 to local agencies such as mental health resources, child care resources, and food services.

#### ECONOMIC IMPACT

In 2018-19, FRC of Northeastern Nevada staff **helped families complete 300 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		<b>Total Estimated Value</b>		
1	TANF	\$4,632	in total, EDC of North contains Norrada	
7	Food Stamps (SNAP)	\$18,816	In total, FRC of Northeastern Nevada application assistance program	
58	NV Medicaid/NV Check-Up Applications	\$209,960	facilitated an estimated \$247,328 to	)
12	Energy Assistance Applications	\$8,904	Elko community families in 2018-19.	
1	Child Care Assistance Applications	\$5,016		

For more information on the Family Resource Center of Northeastern NV visit elkofamilyresourcecenter.org or call 775.753.7352

#### ABOUT THE FAMILY SUPPORT COUNCIL

The mission of the Family Support Council is to provide Education, Prevention, and Intervention services to support growth and development of healthy families. We do this by providing a wide variety of confidential and free support, resources, referrals, and educational services. We advocate for victims of violence as well as provide shelter for adult and child victims. We provide services to individuals with developmental disabilities, mental illnesses, or traumatic brain injuries. Emergency family resources are always free of charge.



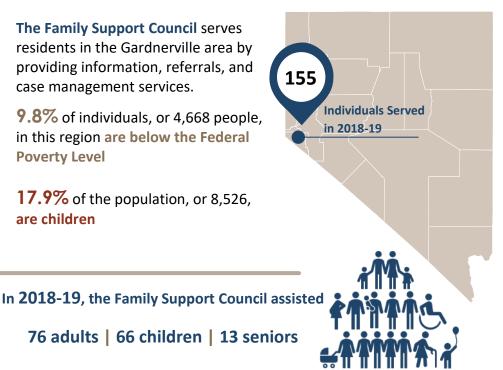
# Family Support Council: Impact Profile

Gardnerville, Nevada



## **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.



# FAMILY SUPPORT COUNCIL | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, Family Support Council received \$28,644 in State FRC funding to provide referrals, case management/family support services, and community engagement. Direct services were provided to 155 unduplicated individuals, for a State investment of \$184.80 per individual served.

# \$184.80

State investment per individual served

The Family Support Council engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$44 in other funding to comprise their total annual operating budget of \$1,302,057. Other services offered by the Family Support Council include trauma-informed child care, comprehensive domestic violence services, and independent living skills for people with developmental disabilities.

### **STRENGTHENING FAMILIES**



Case files were opened for **49 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **305 referrals** in 2018-19 to local agencies, such as Douglas County Social Services, connecting individuals to a variety of needed services.





Family Resource Centers are a hidden secret. We need to get the word out about how much they do for everyone – school personnel, local community leaders, and families.

For more information on the Family Support Council, contact 775.782.8692

#### ABOUT THE FRIENDS FAMILY RESOURCE CENTER

The FRIENDS FRC is managed by Churchill County Social Services and works to facilitate the selfsufficiency of program recipients.

The work of the FRIENDS FRC has evolved from assisting residents with immediate needs and resolving one moment crisis situations to assisting community members in developing the skills to provide for ongoing needs related to their situations.

Through these efforts, individuals and families now have opportunities to develop, grow, and prosper as valued, respected residents of the community. Our community is welcoming and responsive and offers opportunities and respect for all residents.

> For our home visiting, we started with elderly victims of abuse and then asked, "why are we sending others away"? Now we are trying to break down silos and are working in many other settings in the community.

# FRIENDS Family Resource Center: Impact Profile

Fallon, Nevada



## **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

#### **The FRIENDS Family Resource Center**

serves residents in the Fallon area by providing information, referrals, and case management services.

**13.8%** of individuals, or 3,315 people, in this region are below the Federal Poverty Level

**23.3%** of the population, or 5,597, are children

In 2018-19, the FRIENDS FRC assisted 366 adults | 198 children | 167 seniors



# FRIENDS FAMILY RESOURCE CENTER | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the FRIENDS FRC received \$21,217 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 731 unduplicated individuals, for a State investment of \$29.02 per individual served.

\$29.02 State investment per individual served

The FRIENDS FRC supplements their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$129 in other funding to comprise their total annual operating budget of \$2,750,000. Other services offered by FRIENDS FRC include parenting classes, linking soon-to-be-released inmates with services, and operating a mobile health service.

#### STRENGTHENING FAMILIES-



Case files were opened for **1,072 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **959 referrals** in 2018-19 to local agencies, such as New Frontier Treatment Center, Job Connect, and Community Foundation, connecting individuals to a variety of needed services.

### ECONOMIC IMPACT

In 2018-19, FRIENDS staff **helped families complete 901 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		Total Estimated Value	
19	TANF	\$88,008	In total, the FRIENDS FRC
<b>46</b>	Food Stamps (SNAP)	\$123,648	application assistance program
52	NV Medicaid/NV Check-Up Applications	\$188,240	facilitated an estimated \$535,711 to Churchill County
156	Energy Assistance Applications	\$115,752	community families in 2018-19.
4	Child Care Assistance Applications	\$20,063	

For more information on the FRIENDS Family Resource Center visit churchillcounty.org or contact 775.428.2600

#### **ABOUT HOPELINK OF SOUTHERN NEVADA**

Every person deserves a chance to move out of poverty into a life of self-sufficiency with dignity. HopeLink of Southern Nevada provides chances and opportunities through practical financial assistance, effective case management, and imparting hope to the hopeless at crucial points of a life crisis.

Providing expert case management, a complete base of referrals and in-house funding of assistance for clients in verified crisis, we provide turnkey assistance and services to the unreached and underserved including free classes in parenting, financial guidance, GED/HSE prep, nutrition and practical life skills to help move people out of poverty and into self-sufficiency.

**Homeless** prevention, housing, and family support services – that's what we are trying to be the very best at.

# HopeLink of Southern Nevada: **Impact Profile**

Henderson, Nevada



### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

#### **HopeLink of Southern Nevada**

serves residents in the South Las Vegas and Henderson areas by providing information, referrals, and case management services.

9.9% of individuals, or 45,630 people, in this region are below the **Federal Poverty Level** 

**21.2%** of the population, or 97,496, are children

.885 **Individuals Served** in 2018-19 In 2018-19, HopeLink of Southern Nevada assisted 1,575 adults | 2,095 children | 1,215 seniors

# HOPELINK OF SOUTHERN NEVADA | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, HopeLink of Southern Nevada received \$149,670 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 4,885 unduplicated individuals, for a State investment of \$30.64 per individual served.

## \$30.64

State investment per individual served

HopeLink of Southern Nevada engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$9 in other funding to comprise their total annual operating budget of \$1,560,000. Other services offered by HopeLink of Southern Nevada include rental and utility assistance, emergency shelter, and food and clothing assistance.

### STRENGTHENING FAMILIES



Case files were opened for **1,463 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **16,650 referrals** in 2018-19 to local agencies to support employment assistance services, parenting education, and counseling.

#### ECONOMIC IMPACT

In 2018-19, HopeLink of Southern Nevada staff **helped families complete 576 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

	Total Estimated Value	
<b>24</b> TANF	\$111,168	In total, the HopeLink of Southern Nevada application
64 Food Stamps (SNAP)	\$172,032	assistance program facilitated an
26 NV Medicaid/NV Check-Up Applications	\$94,120	estimated <b>\$497,524</b> to Henderson/ South Las Vegas
<b>162</b> Energy Assistance Applications	\$120,204	community families in 2018-19.

For more information on HopeLink of Southern Nevada visit link2hope.org or contact 702.566.0576

#### ABOUT TAHOE FAMILY SOLUTIONS

Tahoe Family Solutions (TFS) is a private, non-profit organization, providing low/no cost services to children and families living along the North Shore of Lake Tahoe. We offer an array of community-based services tailored to the needs of local residents. Education, mental health, and youth development are primary areas of TFS's focus. In addition, we offer case management and referrals, environmental education (through our summer camp program) and parent education. TFS also operates a local thrift store offering new and gently used clothing, furniture, and household items.

Through our efforts, we provide key resources and enhance skills for families in the Tahoe Basin.

> People are cut off and so many people don't understand that there is a huge need for that connection between Washoe County and Incline Village.

# Tahoe Family Solutions: Impact Profile

Incline Village, Nevada



### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

Tahoe Family Solutions serves residents in the Incline Village area by providing information, referrals, and case management services.

**10.6%** of individuals, or 913 people, in this region are below the Federal Poverty Level

**17%** of the population, or 1,492, **are children** 

In 2018-19, Tahoe Family Solutions assisted

142 adults | 134 children | 25 seniors



# TAHOE FAMILY SOLUTIONS | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, Tahoe Family Solutions received \$13,644 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 301 unduplicated individuals, for a State investment of \$45.33 per individual served.

## \$45.33

State investment per individual served

Tahoe Family Solutions engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$63 in other funding to comprise their total annual operating budget of \$880,000. Other services offered by Tahoe Family Solutions include a parent education program, ESL classes, a Homework Help Club, the VITA tax preparation program, environmental education for kids via an annual summer camp, and operating a local thrift store.

#### STRENGTHENING FAMILIES



Case files were opened for **88 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **1,195 referrals** in 2018-19 to local agencies, such as Sierra Community House, connecting individuals to a variety of needed services.

#### **ECONOMIC IMPACT**

In 2018-19, TFS staff **helped families complete 211 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		Total Estimated Value	
3	TANF	\$13,896	
30	Food Stamps (SNAP)	\$80,640	In total, the TFS application assistance program facilitated an
67	NV Medicaid/NV Check-Up Applications	\$242,540	estimated \$471,936 to Incline
6	Energy Assistance Applications	\$4,452	Village community families in 2018-19.
26	Child Care Assistance Applications	\$130,408	

For more information on Tahoe Family Solutions visit tahoefamily.org or contact 775.289.9081

#### ABOUT THE CENTRAL-SOUTH RENO FAMILY RESOURCE CENTER

Washoe County School District Family Resource Centers offer support to anyone who lives in the surrounding community. There are no income qualifications to use the Family Resource Center.

Staff is dedicated to helping families identify their needs and to help them locate the resources to potentially meet those needs. Ongoing support is available in the form of budgeting, goal setting, and problem solving, and by facilitating connections with other community agencies. For families with children, the Family Success program helps create and implement a plan tailored to each family's unique needs.

The WCSD FRCs are a safe and friendly place to go for many different types of resources when families need help.



We are putting the pieces of the puzzle together in terms of funding and services.

# WCSD Central-South Reno FRC: Impact Profile

Reno, Nevada



### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Central-South Reno FRC is located adjacent to Wooster High School and serves residents in the Reno area by providing information, referrals, and case management services.

**13.3%** of individuals, or 59,258 people, in this region **are below the Federal Poverty Level** 

**22.2%** of the population, or 98,912, are children

In 2018-19, the Central-South Reno FRC assisted

808 adults | 1,023 children | 161 seniors

1,992

Individuals Served in 2018-19

# CENTRAL-SOUTH RENO FRC | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Central-South Reno FRC received \$43,302 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,992 unduplicated individuals, for a State investment of \$21.74 per individual served.



The Central-South Reno FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$2 in other funding to comprise their total annual operating budget of \$111,631. Other services offered include parenting education, emergency food and clothing, and access to health care services.

#### **STRENGTHENING FAMILIES**



Case files were opened for **593 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **1,761 referrals** in 2018-19 to local agencies such as The Children's Cabinet, Northern Nevada HOPES, and Community Health Alliance, connecting individuals to a variety of needed services.

#### **ECONOMIC IMPACT**

In 2018-19, Central-South Reno staff **helped families complete 138 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.



For more information on the WCSD Central-South Reno Family Resource Center, visit washoeschools.net or contact 775.327.5031

#### ABOUT THE FRONTIER COMMUNITY ACTION AGENCY

The focus of the non-profit Frontier Community Action Agency is to help individuals gain selfsufficiency. Throughout that process, the organization may be able to offer some temporary support, such as no-cost educational and employment services, and referrals to emergency financial assistance.

> If you need us, you know us. If you don't need us, you don't know us. We have to be able to present the agency in a compelling way so people don't confuse us with government.

44



# Frontier Community Action Agency (FCAA): Impact Profile

Winnemucca and Battle Mountain, Nevada



## **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

# The Frontier Community Action Agency serves residents in the Winnemucca and

Battle Mountain areas by providing information, referrals, and case management services.

**10.2%** of individuals, or 2,332 people, in this region are below the Federal Poverty Level

**27.4%** of the population, or 6,295, **are children** 

2,625 Individuals Served in 2018-19

In 2018-19, the FCAA assisted

1,244 adults | 1,037 children | 344 seniors

## FRONTIER COMMUNITY ACTION AGENCY | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the FCAA received \$29,497 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 2,625 unduplicated individuals, for a State investment of \$11.24 per individual served.



The FCAA engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$12 in other funding to comprise their total annual operating budget of \$382,447. Other services offered by FCAA include the Backpack Program (providing weekend meals), volunteer income tax assistance, and commodity food distribution.

### STRENGTHENING FAMILIES



Case files were opened for **1,072 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### **FACILITATING CONNECTIONS**



Staff provided **3,957 referrals** in 2018-19 to local agencies such as suicide prevention, mental health care, domestic violence services, and rapid rehousing.

#### ECONOMIC IMPACT

In 2018-19, FCAA staff **helped families complete 2,298 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		Total Estimated Value	
62 TANF		\$287,184	In total, the FCAA application
942 Food Star	mps (SNAP)	\$2,532,096	assistance program
721 NV Medie	caid/NV Check-Up Applications	\$2,610,020	facilitated an estimated \$5,770,971 to community
<b>305</b> Energy A	ssistance Applications	\$226,310	families in 2018-19.
23 Child Car	e Assistance Applications	\$115,361	

For more information on the Frontier Community Action Agency visit www.facebook.com/FrontierComunityActionAgency or contact 775.623.9003

#### ABOUT THE LIED MEMORIAL BOYS & GIRLS CLUB FRC

The Boys & Girls Clubs of Southern Nevada provide Las Vegas kids and teens a safe place to develop essential skills, make lasting connections, and have fun.

The Family Resource Center located at the Boys & Girls Club provides parents with access to a variety of social service assistance programs.

56 It is our responsibility that if someone feels comfortable sharing something with us, we have to help them. You can't just be an ear. You have to be an ear and a voice to help them engage in their own plan.

# Lied Memorial Boys & Girls Club: Impact Profile

Las Vegas, Nevada



## **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

#### The Lied Memorial Boys & Girls Club

serves residents in the Las Vegas area by providing information, referrals, and case management services.

**10.2%** of individuals, or 67,143 people, in this region are below the Federal Poverty Level

**22.1%** of the population, or 145,518, are children

2,357 Individuals Served in 2018-19

In 2018-19, the Lied Memorial Boys & Girls Club assisted

939 adults | 1,138 children | 280 seniors

# LIED MEMORIAL BOYS & GIRLS CLUB | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Lied Memorial Boys & Girls Club received \$198,455 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 2,357 unduplicated individuals, for a State investment of \$84.20 per individual served.



The Lied Memorial Boys & Girls Club engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$46 in other funding to comprise their total annual operating budget of \$9,300,000. Other services offered by the Lied Memorial Boys & Girls Club include individual and family mental health services, a community garden, and employment assistance.

#### STRENGTHENING FAMILIES



Case files were opened for **751 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### FACILITATING CONNECTIONS



Staff provided **5,020 referrals** in 2018-19 to local agencies such as food and nutrition programs, Dress for Success, and emergency food and clothing assistance.

#### ECONOMIC IMPACT

In 2018-19, Lied staff **helped families complete 478 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		<b>Total Estimated Value</b>	
11	TANF	\$50,952	
133	Food Stamps (SNAP)	\$357,504	In total, the Lied Memorial Boys & Girls Club application assistance
42	NV Medicaid/NV Check-Up Applications	\$152,040	program facilitated an estimated
183	Energy Assistance Applications	\$135,786	\$876,846 to Las Vegas community families in 2018-19.
36	Child Care Assistance Applications	\$180,564	

For more information on the Lied Memorial Boys & Girls Club visit bgcsnv.org or contact 702.932.1880 or 702.367.2582.

#### ABOUT THE LINCOLN COUNTY COMMUNITY CONNECTION

The Community Connection Family Resource Center provides Caliente and surrounding areas with access to a variety of family support services such as employment assistance, parenting education, and assistance with applications for government programs. The Center is open on Fridays and provides information and referral services, case management, and a trusted source of assistance in Lincoln County.



We take great pride in our ability to assist families in accessing government services and helping them meet their crisis and long-term needs.

## Lincoln County Community Connection: Impact Profile Caliente, Nevada



### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

#### **The Lincoln County Community**

**Connection** serves residents in the Lincoln County area by providing information, referrals, and case management services.

12.1% of individuals, or 630 people, in this region are below the Federal Poverty Level

**18.9%** of the population, or 983, **are children** 

In 2018-19, the Lincoln County Community Connection assisted 28 adults | 9 children | 6 seniors



## LINCOLN COUNTY COMMUNITY CONNECTION | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Lincoln County Community Connection received \$11,711 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 43 unduplicated individuals, for a State investment of \$272.36 per individual served.



The Lincoln County Community Connection engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$2 in other funding to comprise their total annual operating budget of \$35,589. Other services offered by the Lincoln County Community Connection include parenting education programs for local families.

#### **STRENGTHENING FAMILIES** -



Case files were opened for **29 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **67 referrals** in 2018-19 to local agencies such as commodity food distribution, WIC, and early childhood education.

#### **ECONOMIC IMPACT**

In 2018-19, Lincoln County Community Connection staff **helped families complete 64 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

31	Food Stamps (SNAP)	Stamps (SNAP) <b>\$83,328</b>	 In total, the Lincoln County Community Connection application assistance program
28	NV Medicaid/NV Check-Up Applications	\$101,360	facilitated an estimated \$188,398 to
5	Energy Assistance Applications	\$3,710	Lincoln County families in 2018-19.

For more information on the Lincoln County Community Connection call 775.726.3325

#### ABOUT THE LITTLE PEOPLE'S HEAD START (LPHS)

The mission of the Little People's Head Start Family Resource Center is to build healthy families and a stronger community through positive relationships, education, programs, and support services.

We advocate for families by providing individualized support in developing health, independence, and self-sufficiency. From referrals, to application assistance, parenting classes, respite support, teen health education, and tangible goods such as clothes and car seats, LPHS advocates for families by providing individualized support in developing health, independence, and self-sufficiency.

> We specialize in helping families with young children learn more about early childhood education and care, knowing our future will be brighter if we can assist families earlier rather than later.

# Little People's Head Start: Impact Profile

Ely, Nevada



### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

**Little People's Head Start** serves residents in the White Pine County area by providing information, referrals, and case management services.

**13.0%** of individuals, or 1,282 people, in this region **are below the Federal Poverty Level** 

**20.8%** of the population, or 2,050, are children

ssisted

In 2018-19, the Little People's Head Start assisted

304 adults | 585 children | 33 seniors

## LITTLE PEOPLE'S HEAD START | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Little People's Head Start received \$27,365 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 922 unduplicated individuals, for a State investment of \$29.68 per individual served.



The FRC is co-located with WIC, with staff that work for both programs facilitating seamless service delivery. The FRC receives in-kind support from Head Start in the form of office space, a clothes closet, and a large meeting space with kitchenette.

#### STRENGTHENING FAMILIES



Case files were opened for **199 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### FACILITATING CONNECTIONS



Staff provided **66 referrals** in 2018-19 to local agencies such as community recreation opportunities, emergency food assistance, and senior services.

### ECONOMIC IMPACT

In 2018-19, the Little People's Head Start staff **helped families complete 11 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.



For more information on the Little People's Head Start visit lphsely.org or contact 775.289.6113

#### ABOUT LYON COUNTY HUMAN SERVICES FRC

Lyon County Human Services provides services which assist individuals and families to achieve a greater level of selfsufficiency and well being. The Department is committed to strengthening maximum independence through comprehensive children, adult, and senior services.

Our mission is to enhance the wellbeing of individuals and families across the lifespan. Our vision is that community members are empowered, connected, and supported.

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If we can empower individuals to be more selfsufficient, it will help break the poverty cycle and individuals being dependent on systems.

## Lyon County Human Services: Impact Profile Lyon County, Nevada

## **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

Lyon County Human Services serves residents in the Lyon County area by providing information, referrals, and case management services.

**13.7%** of individuals, or 7,166 people, in this region **are below the Federal Poverty Level** 

**22.1%** of the population, or 11,559, are children

In 2018-19, the Lyon County Human Services FRC assisted 162 adults | 86 children | 22 seniors



# LYON COUNTY HUMAN SERVICES | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Lyon County Human Services received \$34,628 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 270 unduplicated individuals, for a State investment of \$128.25 per individual served.



Lyon County Human Services engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$132 in other funding to comprise their total annual operating budget of \$4,620,059. Other services offered by Lyon County Human Services include senior services, a home visiting program, and employment assistance.

#### **STRENGTHENING FAMILIES**



Case files were opened for **1,268 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **743 referrals** in 2018-19 to local agencies such as housing assistance, parenting education, and primary health care.

#### ECONOMIC IMPACT

In 2018-19, LCHS staff **helped families complete 1,465 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

	Total Estimated Value	
<b>35</b> TANF	\$162,120	
<b>177</b> Food Stamps (SNAP)	\$475,776	In t Se
<b>143</b> NV Medicaid/NV Check-Up Applications	\$517 <i>,</i> 660	pro \$1
<b>316</b> Energy Assistance Applications	\$234,472	- د د o
<b>51</b> Child Care Assistance Applications	\$255,800	

In total, the Lyon County Human Services application assistance program facilitated an estimated \$1,645,828 to Lyon County community families in 2018-19.

For more information on Lyon County Human Services visit lyon-county.org or contact 775.577.5009

#### ABOUT THE NEVADA OUTREACH **TRAINING ORGANIZATION (NOTO)** FRC

Nevada Outreach Training **Organization's Family Resource** Center is a program for individuals and families who are seeking to gain control of their life situation through participation in case management, life skills classes, parenting classes, information and referral to community resources.

We believe that healthy, happy and safe relationships are always within reach.

66

The FRC is the catch-all. If anyone else is having trouble serving a client, they're told to go to the FRC and they will track down the resources you need.



# Nevada Outreach Training **Organization FRC: Impact Profile**

Pahrump, Nevada



### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

Individuals

Served in

2018-19

#### The Nevada Outreach Training **Organization (NOTO) FRC** serves residents in the Nye County area by providing information, referrals, and case management services.

**17.3%** of individuals, or 7,490 people, in this region are below the Federal Poverty Level

**17.1%** of the population, or 7,404, are children

In 2018-19, the NOTO FRC assisted 622 adults | 545 children | 232 seniors

# NOTO FAMILY RESOURCE CENTER | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the NOTO FRC received \$31,842 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,399 unduplicated individuals, for a State investment of \$22.76 per individual served.

The NOTO FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$20 in other funding to comprise their total annual operating budget of \$669,998. Other services offered by the NOTO FRC include distributing donated clothes, furniture, and household appliances; domestic violence services; and a Children's Advocacy Center.

#### STRENGTHENING FAMILIES



Case files were opened for **607 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### **FACILITATING CONNECTIONS**



Staff provided **701 referrals** in 2018-19 to local agencies to support housing assistance, substance abuse prevention and treatment, and food distribution.

\$22.76

State investment per

individual served

#### ECONOMIC IMPACT

In 2018-19, NOTO staff **helped families complete 146 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		<b>Total Estimated Value</b>	In total, the NOTO FRC
<b>1</b> TANF		\$4,632	application assistance
88 Energy A	ssistance Applications	\$65,296	program facilitated an estimated \$89,991 to
4 Child Car	e Assistance Applications	\$20,063	Nye County community
			families in 2018-19.

For more information on the NOTO Family Resource Center visit nevadaoutreach.org or contact 775.751.1118

#### ABOUT THE OLIVE CREST FAMILY RESOURCE CENTER

Olive Crest is dedicated to the prevention of child abuse, the education and treatment of at-risk children, and to preserving the family...One Life at a Time. Each child, teen, family, or parent comes to us with unique needs, backgrounds, and stories. We tailor our programs and services to meet these individual needs, and to help set a course that will lead to safety and transformation through the healing power of family.

> We try to prepare our clients for a sustainable future through a comprehensive case plan informed by a thorough family needs assessment.

## Olive Crest FRC: Impact Profile Las Vegas, Nevada



### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

#### **The Olive Crest Family Resource**

**Center** serves residents in the North Las Vegas area by providing information, referrals, and case management services.

16.1% of individuals, or 60,103 people, in this region are below the Federal Poverty Level

**28.7%** of the population, or 107,084, **are children** 

1,170 Individuals Served in 2018-19

In 2018-19, the Olive Crest FRC assisted 488 adults | 602 children | 80 seniors

## OLIVE CREST FAMILY RESOURCE CENTER | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Olive Crest FRC received \$182,177 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,170 unduplicated individuals, for a State investment of \$155.71 per individual served.



The Olive Crest FRC engages in fundraising efforts to supplement their State allocation and better serve the community. In 2018-19, Olive Crest leveraged \$45,000 in other funding to comprise their total annual operating budget of \$227,177. Other services offered by Olive Crest include the Backpack Program (offering weekend meals), emergency housing and food, and foster youth support programs.

#### STRENGTHENING FAMILIES



Case files were opened for **356 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **2,758 referrals** in 2018-19 to local agencies, such as adjacent community FRCs, and connecting individuals to a variety of needed services.

#### ECONOMIC IMPACT

In 2018-19, Olive Crest staff **helped families complete 99 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.



For more information on the Olive Crest Family Resource Center visit olivecrest.org or contact 702.685.3459

#### ABOUT THE PERSHING COUNTY FAMILY RESOURCE CENTER

The Pershing County Family Resource Center was originally linked with the Family to Family, and Family Connection programs. Since 2016, it has been co-located with the WIC program, in the same building as Rural Clinics, providing a one-stop resource for families in need.

The FRC operates 11 hours per week and is staffed by a bilingual case manager. The FRC is a vibrant center, centrally located in Lovelock, allowing clients without access to transportation to still access FRC services regularly.

66 It is a small

community and everyone knows everyone and works together. So many members of the community walk here for services and trust us to help.

# Pershing County FRC: Impact Profile

Lovelock, Nevada



## **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

51

The Pershing County Family Resource Center serves residents in the Lovelock area by providing information, referrals, and case management services.

**15.0%** of individuals, or 999 people, in this region **are below the Federal Poverty Level** 

**16.9%** of the population, or 1,126, are children

In 2018-19, the Pershing County FRC assisted 15 adults | 23 children | 13 seniors



# PERSHING COUNTY FRC | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Pershing County FRC received \$23,529 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 51 unduplicated individuals, for a State investment of \$461.36 per individual served.

\$461.36 State investment per individual served

The Pershing County FRC is co-located inside the WIC office, with staff that work for both programs facilitating seamless service delivery. The FRC is located in the office suite directly next to Lovelock Rural Counseling & Supportive Services, and also offers emergency food, citizenship supports, and translation services, as well as computer access to facilitate job searches and applications.

#### STRENGTHENING FAMILIES



Case files were opened for **15 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### **FACILITATING CONNECTIONS**



Staff provided **49 referrals** in 2018-19 to local agencies such as WIC, Rural Clinics, and other FRCs, connecting individuals to a variety of needed services.

#### ECONOMIC IMPACT

In 2018-19, Pershing County FRC staff **helped families complete 37 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.



For more information on the Pershing County Family Resource Center call 775.273.7308

#### ABOUT THE RON WOOD FAMILY RESOURCE CENTER

Our mission is to create a lasting, community-wide cooperative effort between the private sector and governmental agencies to promote healthy family relationships through education and support services.

In collaboration with local businesses, community-based organizations and government agencies, we're able to provide a range of services to assist families in the Carson City community and beyond. Over the years, the Ron Wood Center has grown into a comprehensive source of education and information for families.

We are proud to report that there is no wait time for services, as our bilingual staff, social worker, and family advocates are available for emergency assistance, information, referrals and support services.



Everybody is our partner. Whatever it is we need to do, we always hook the families up.

## Ron Wood FRC: Impact Profile Carson City, Nevada



#### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

#### The Ron Wood Family Resource

**Center** serves residents in the Carson City area by providing information, referrals, and case management services.

14.7% of individuals, or 7,970 people, in this region are below the Federal Poverty Level

**20.6%** of the population, or 11,169, are children

In 2018-19, the Ron Wood FRC assisted

852 adults | 556 children | 213 seniors



## RON WOOD FAMILY RESOURCE CENTER | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Ron Wood FRC received \$34,753 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,621 unduplicated individuals, for a State investment of \$21.44 per individual served.

\$21.44 State investment per individual served

The Ron Wood FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$37 in other funding to comprise their total annual operating budget of \$1,323,796. Other services offered by the Ron Wood FRC include a Children's Mental Health Clinic, emotional regulation courses for youth 5 to 18, and food distribution.

### STRENGTHENING FAMILIES



Case files were opened for **846 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### FACILITATING CONNECTIONS



Staff provided **58,179 referrals** in 2018-19 to local agencies such as WIC, and for housing assistance, health care, parenting classes, and child abuse prevention.

### ECONOMIC IMPACT

In 2018-19, Ron Wood FRC staff **helped families complete 84 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.



For more information on the Ron Wood Family Resource Center visit carson-family.org or contact 775.884.2269

# ABOUT THE MESQUITE SALVATION ARMY FRC

Helping people in Mesquite and Bunkerville with food, clothing, food stamp/Medicaid applications, Energy Assistance applications and more, the Salvation Army provides year-round community programs to help families thrive.

I don't want to

put band-aids

on the situation.

I want to work

with people on budgeting and

setting goals.

56

# Mesquite Salvation Army FRC: Impact Profile

Mesquite, Nevada



#### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Mesquite Salvation Army serves residents in the North Rural Clark County area by providing information, referrals, and case management services.

**10.9%** of individuals, or 2,052 people, in this region are below the Federal **Poverty Level** 

**17.9%** of the population, or 3,358, **are** children

Individuals Served in 2018-19

6,27

In 2018-19, the Mesquite Salvation Army FRC assisted

2,528 adults | 2,381 children | 1,361 seniors

# **MESQUITE SALVATION ARMY | PROGRAMS AND COMMUNITY IMPACT**

In FY2018-19, the Mesquite Salvation Army received \$16,995 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 6,270 unduplicated individuals, for a State investment of \$2.71 per individual served.

**\$2.71** State investment per individual served

The Mesquite Salvation Army engages in fundraising efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged \$11 in other funding to comprise their total annual operating budget of \$196,448. Other services offered by the Mesquite Salvation Army include a senior food program, assistance to indigent transient populations, and family support services.

#### **STRENGTHENING FAMILIES**



Case files were opened for **2,072 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### FACILITATING CONNECTIONS



Mesquite Salvation Army staff provided **1,952 referrals** in 2018-19 to local agencies such as housing assistance, mental health care, and access to primary health care.

#### **ECONOMIC IMPACT**

In 2018-19, Mesquite Salvation Army staff **helped families complete 2,586 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		Total Estimated Value	
12	TANF	\$55 <i>,</i> 584	
241	Food Stamps (SNAP)	\$647 <i>,</i> 808	In total, the Mesquite Salvation Army
229	NV Medicaid/NV Check-Up Applications	\$828 <i>,</i> 980	application assistance program facilitate an estimated \$1,636,338 to rural Clar
59	Energy Assistance Applications	\$43,778	County community families in 2018-19.
12	Child Care Assistance Applications	\$60,188	

For more information on the Mesquite Salvation Army visit mesquite.salvationarmy.org or contact 702.345.5116

#### ABOUT THE SPARKS AND NE/NW RENO FAMILY RESOURCE CENTER

Washoe County School District Family Resource Centers offer support to anyone who lives in the surrounding community. There are no income qualifications to use the Family Resource Center.

Staff is dedicated to helping families identify their needs and to help them locate the resources to potentially meet those needs. Ongoing support is available in the form of budgeting, goal setting, and problem solving, and with facilitating connections with other community agencies. And for families with children, the Family Success program helps create and implement a plan tailored to each family's unique needs.

The WCSD FRCs are a safe and friendly place to go for many different types of resources when families need help.



Our staff truly wants to help families and make a positive difference in their lives.

## WCSD Sparks and NE/NW Reno FRC: Impact Profile Sparks, Nevada



### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Sparks & NE/NW Reno FRC is one of three FRCs that serves residents in the Reno/Sparks area by providing information, referrals, and case management services. It is centrally located in Sparks between the School and the Library.

**13.3%** of individuals, or 59,258 people, in this region are below the Federal Poverty Level

**22.2%** of the population, or 98,912, are children

In 2018-19, the FRC assisted 921 adults | 1,184 children | 214 seniors



# SPARKS AND NE/NW RENO FRC | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Sparks and NE/NW Reno FRC received \$109,826 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement efforts. Direct services were provided to 2,319 unduplicated individuals, for a State investment of \$47.36 per individual served.



The Sparks and NE/NW Reno FRC engages in fund development efforts to supplement their State allocation and better serve the community. For every dollar received from the State, they have leveraged another \$1 in other funding to comprise their total annual operating budget of \$228,373. Other services offered by the FRC include emergency food, clothing, and hygiene kits, as well as access to health care services.

#### STRENGTHENING FAMILIES



Case files were opened for **689 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **2,245 referrals** in 2018-19 to local agencies, such as the Community Services Agency and the Food Bank of Northern Nevada, connecting individuals to a variety of needed services.

#### ECONOMIC IMPACT

In 2018-19, Sparks and NE/NW Reno FRC staff **helped families complete 375 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		In total, the Sparks and NE/NW Reno FRC	
6	TANF	\$27,792	application assistance
115	Food Stamps (SNAP)	\$309,120	program facilitated an estimated \$828,874 to
107	NV Medicaid/NV Check-Up Applications	\$387,340	Sparks and Washoe
141	Energy Assistance Applications	\$104,622	County community families in 2018-19.

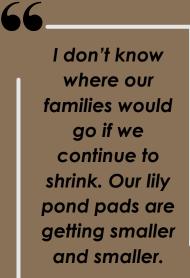
For more information on the WCSD Sparks and NE/NW Reno Family Resource Center, visit washoeschools.net or contact 775.353.5733

#### ABOUT THE DESERT SKIES FAMILY RESOURCE CENTER

Washoe County School District Family Resource Centers offers support to anyone who lives in the surrounding community. There are no income qualifications to use the Family Resource Center.

Staff is dedicated to helping families identify their needs and to help them locate the resources to potentially meet those needs. Ongoing support is available in the form of budgeting, goal setting, and problem solving, and with facilitating connections with other community agencies. And for families with children, the Family Success program helps create and implement a plan tailored to each family's unique needs.

The WCSD FRCs are a safe and friendly place to go for many different types of resources when families need help.



# WCSD Desert Skies FRC: Impact Profile

Sun Valley, Nevada



#### **NEVADA'S FAMILY RESOURCE CENTERS**

Established in 1995, Nevada's Family Resource Centers (FRCs) collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

The Desert Skies FRC is one of three FRCs that serves residents in the Reno/Sparks area by providing information, referrals, and case management services. It is located in the Desert Skies School in Sun Valley.

**13.3%** of individuals, or 59,258 people, in this region are below the Federal Poverty Level

**22.2%** of the population, or 98,912, are children

In 2018-19, the Desert Skies FRC assisted

506 adults | 634 children | 144 seniors



## DESERT SKIES FAMILY RESOURCE CENTER | PROGRAMS AND COMMUNITY IMPACT

In FY2018-19, the Desert Skies FRC received \$21,358 in State FRC funding to provide referrals, case management/family support services, application assistance, and community engagement. Direct services were provided to 1,284 unduplicated individuals, for a State investment of \$16.63 per individual served.



The Desert Skies FRC engages in fund development efforts to supplement their State allocation and better serve the community. **For every dollar received from the State, they have leveraged \$11 in other funding to comprise their total annual operating budget of \$249,830.** Other services offered by Desert Skies FRC include parenting education, emergency food and clothing, and access to health care services.

#### STRENGTHENING FAMILIES



Case files were opened for **378 families** in 2018-19, providing the framework for families to receive targeted services and support.

#### - FACILITATING CONNECTIONS



Staff provided **728 referrals** in 2018-19 to local agencies such as Children's Cabinet, Northern Nevada HOPES, and Community Health Alliance, connecting individuals to a variety of needed services.

#### ECONOMIC IMPACT

In 2018-19, Desert Skies staff **helped families complete 204 applications** for public assistance, facilitating access to much needed resources. The most common application types, and the annual estimated value they contribute to a family if approved, are summarized below.

		Total Estimated Value		
1	TANF	\$4,632		In total, the Desert Skies application assistance program facilitated an estimated \$452,258 to Sun Valley and Washoe community families in 2018-19.
75	Food Stamps (SNAP)	\$201,600		
53	NV Medicaid/NV Check-Up Applications	\$191,860		
73	Energy Assistance Applications	\$54,166		