

Steve Sisolak  
Governor



# DEPARTMENT OF HEALTH AND HUMAN SERVICES

DIRECTOR'S OFFICE

*Helping people. It's who we are and what we do.*



Richard Whitley, MS  
Director

October 6, 2022

Director Richard Whitley, MS  
State of Nevada  
Department of Health and Human Services  
400 West King St, Suite 300  
Carson City, NV, 89703

Dear Director Whitley:

On behalf of the Home Care Employment Standards Board (HCESB) created by Senate Bill (SB) 340, it has been recommended that the Department of Health and Human Services (DHHS) require that every home care consumer receives options counseling from their case manager on the availability of the Intermediary Service Organization (ISO) model prior to beginning home care services and during their annual update visit. Consumers should receive a document describing the differences between the agency model and the ISO model and should sign off on their selection.

The motion calling for this recommendation passed by the Board during the October 4, 2022, HCESB meeting and fulfills Section 16.2(e) SB 340:

*The impact of home care programs, the larger system for long-term care in the State and any efforts to reach the goal of rebalancing long-term care services toward home and community-based services on the wages and working conditions of home care employees.*

Thank you for your time and consideration.

Sincerely,

A handwritten signature in blue ink that reads "Cody K. Phinney".

Cody Phinney  
Chair of the Home Care Employment Standards Board  
Deputy Administrator  
Nevada Department of Health and Human Services, Division of Public and Behavioral Health