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Governor

STATE OF NEVADA
DEPARTMENT OF HEALTH & HUMAN SERVICES
DIVISION OF WELFARE & SUPPORTIVE SERVICES

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For Immediate Release
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New Welfare and Supportive Services Offices Open July 1, in Reno and Sparks

Carson City, NV - On Monday, July 1, the Division of Welfare and Supportive Services will open two new centrally located offices to better meet the needs of Washoe County residents. There will be no interruption of public assistance services as a result of the move to the new buildings.

One new office is located behind the Reno Town Mall on S. Virginia. The address is:
Reno District Office
4095 S. Virginia St
Reno, Nevada 89502

The other new office is located in the Greenbrae Center, in the space previously occupied by the Sparks Justice Court. The address is:
Sparks District Office
630 Greenbrae Drive
Sparks, Nevada 89431

The new offices have much larger and brighter lobby areas and will provide a better-quality experience for our clients. In addition, the new locations are on major bus routes making them much easier to access by public transportation. Clients and applicants are encouraged to choose the office which is most convenient for them. Both office locations have the capability to provide full service for Temporary Assistance for Needy Families (TANF), the Supplemental Nutrition Assistance Program (SNAP - formerly known as Food Stamps), and Medicaid. Case managers at either site are able to work on existing and new client cases.

"Our goal is to provide quality and timely services to all who seek our assistance and I believe the new offices will help the Division meet that goal," said Michael McMahon, Administrator of the Division of Welfare and Supportive Services. "The Kings Row Office was not well located to meet the needs of Washoe County and I am pleased to be able to provide centrally located services to those seeking assistance."

Business hours are 8:00 a.m. to 5:00 p.m. Monday through Friday.

The Reno Division of Welfare and Supportive Services Office located on Kings Row in Reno closes for business, Friday, June 28th at 5pm.

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"Working for the Welfare of ALL Nevadans"