

## Nevada Problem Gambling Treatment System Performance Report for July 1, 2015 - June 30, 2016

### Access Report

<u>Clinic</u>	<u>% less than 5 days</u>	<u>Performance</u>
Bristlecone	98%	1
New Frontier	94%	1
Pathways	99%	1
PGC Las Vegas	100%	1
PGC Reno	83%	0

### Retention Report

<u>Clinic</u>	<u>% of 10 encounters or more</u>	<u>Performance</u>
Bristlecone	80%	1
New Frontier	84%	1
Pathways	81%	1
PGC Las Vegas	51%	1
PGC Reno	52%	1

### Successful Completion Report

<u>Clinic</u>	<u>Adjusted</u>	<u>Non-Adjusted</u>	<u>NA Performance</u>
Bristlecone	69%	57%	1
New Frontier	72%	61%	1
Pathways	77%	76%	1
PGC Las Vegas	82%	73%	1
PGC Reno	18%	17%	0

### Client Satisfaction Report

<u>Clinic</u>	<u>% Positively Recommend</u>	<u>Performance</u>
Bristlecone	100%	1
New Frontier	100%	1
Pathways	100%	1
PGC Las Vegas	96%	1
PGC Reno	100%	1

### Consent for Follow-Up Report

<u>Clinic</u>	<u>% Consenting</u>	<u>Performance</u>
Bristlecone	83%	1
New Frontier	89%	1
Pathways	65%	1
PGC Las Vegas	70%	1
PGC Reno	64%	1
System-wide	57%	

### Case Cost Report

<u>Clinic</u>	<u>Average Cost Per Case</u>	<u>Performance</u>
Bristlecone	\$791.53	1
New Frontier	\$192.69	1
Pathways	\$1,396.78	0
PGC Las Vegas	\$1,157.82	1
PGC Reno	\$925.13	1
System-wide	\$1,052.98	

**Service Cost Share Report**

<u>Clinic</u>	<u>% Not Billed</u>	<u>Performance</u>	<u>Performance, no NF</u>
Bristlecone	2%	0	1
New Frontier	31%	1	1
Pathways	1%	0	1
PGC Las Vegas	3%	0	1
PGC Reno	2%	0	1
System-wide	8%		
System-wide, no NF	2%		

**\*Global Performance Rating**

<u>Clinic</u>	<u>Performance Rating</u>	<u>Performance wo Service Share</u>
Bristlecone	86%	100%
New Frontier	100%	100%
Pathways	71%	86%
PGC Las Vegas	86%	100%
PGC Reno	57%	71%

*\*Long Term Outcome is not available at this time and is not factored into the Global Performance Rating.*

*\*\*All clinics already meeting revised standards effective FY17 for Retention and Successful Completion (50%)*